

Neonatal Intensive Care Unit (NNICU)

H-Building, 9 North (212) 562-3776



Welcome to the NNICU

We realize that the birth of a baby is a joyous time for families but having a baby that requires special care can be frightening. Our staff will ensure that you and your baby have the **best** NNICU experience possible.

Spend time with your baby in the NNICU

Parents are a very important part of the care team! You are our partners in care. Although your baby has had a different beginning, there are many things that you can do for your baby everyday in the NNICU. Your baby's health is truly a team effort and we encourage you to come and share in the care of your baby.

NNICU Guidelines

- **Cellular phones must be turned off** BEFORE entering the unit.
- **Partners in care (parents)** are welcome 24 hours a day.
- **Friends and family members** must be listed by parents on the visitation list and present photo identification to visit the infant without the parents present.
- **Hospital visiting hours are 11:00 am - 8:00 pm.**
- To maintain a developmentally appropriate environment, **each infant is limited to two bedside visitors at a time.**
- **Siblings age two and older** are welcome to visit their brother/sister, between 11:00 am and 8:00 pm. Please tell your baby's nurse at least 24 hours prior to bringing your child for a visit, and observe the following guidelines:
 - * Siblings aged 2-12 **must** have an Immunization Record during their first visit.
 - * A nurse will screen children visiting the NNICU to make sure that they are free of communicable illnesses (fever, diarrhea, respiratory infection, cold sores, etc.) before allowing them on the unit.
 - * Children younger than 12 years of age must be accompanied by an adult at all times.
 - * Siblings must never be left alone at the baby's bedside or in the Family Room.
- **Parents must complete a computerized parent satisfaction survey before discharge.**



Where is the Bellevue NNICU located?



The NNICU is located on the 9th Floor of Bellevue's H (Hospital) building.

From Bellevue's main entrance at First Avenue and 27th Street, follow the blue 'H' building signs down a long corridor. Turn left at the second set of elevators, then take an elevator on YOUR RIGHT to the 9th floor. Follow signs to the NNICU.



What resources are available to parents and babies in the NNICU?

Our multidisciplinary NNICU Team is dedicated to helping your baby get well. Here are some of the experts whom you will meet while in the Bellevue NNICU:

- Neonatologists
- Nursing Administrator
- Unit Administrator
- Neonatology Fellows
- Neonatal Nurse Practitioners
- Physician Assistants
- Patient Care Technicians
- Neonatal Staff Nurses
- Consulting physicians
- Social Workers
- Infant Development Specialists
- Nutritionists
- Occupational Therapists
- Lactation Consultants
- Clerical Staff
- Volunteers
- NNICU Ambassadors

Our Family Consultation Room is available to NNICU parents and family members interested in learning more about various topics including parenting, prematurity, breastfeeding, kangaroo and developmental care. We offer CPR classes for friends and families every Wednesday with information on SIDS and Shaken Baby Syndrome.

Important Phone Numbers

- NNICU (212) 562-3776 or (212) 562-3774
- Business Office (212) 562-1444
- Chaplaincy Services (212) 562-4691
- Clinic Appointments (212) 562-5555
- Infant Developmental Specialist (212) 562-3716
- Main Line/Operator (212) 562-1000
- Medical Correspondence (212) 562-3101
- Patient Advocacy (212) 562-6071
- Social Work (212) 562-2644
- WIC Office (212) 562-6124

You have the right to an interpreter free of charge. Bellevue Hospital Center serves all patients regardless of their immigration status or ability to pay. Your immigration status will be kept confidential.

Spanish - Hablo Español:

Usted tiene el derecho a recibir los servicios de intérprete gratis. El Centro Médico Bellevue atiende a todos los pacientes sin importar su capacidad de pago o su estatus migratorio. Su estatus migratorio se mantendrá en estricta reserva.

French - Je parle Français:

Vous avez droit à un interprète gratuit. Le Centre Hospitalier Bellevue dessert tous les patients, quelque soit votre situation financière ou votre statut d'immigration. Votre statut d'immigration restera confidentiel.

Polish - Mówię po polsku:

Masz prawo do bezpłatnych usług tłumacza. Centrum Szpitala Bellevue przyjmuje wszystkich pacjentów bez względu na ich możliwości płacenia lub status emigracyjny. Status emigracyjny pozostanie poufny.

Mandarin - 我说 (我說) 普通话 (國語)

Cantonese - 我说 (我說) 广东话 (廣東話)

Fukienese - 我说 (我說) 福州话 (福州話)

您有权免费用口译员。表為醫院中心提供服務給所有病人無論他們的支付能力或移民狀況。您的移民狀況都會保密。

Bengali - আমি কথা বলি বাংলায়

বিনা খরচে একজন দোভাষীর(ইন্টারপ্রেটারের) সাহায্য নেয়ার অধিকার আপনার রয়েছে। বেলভিউ হসপিটাল সেন্টার রোগীদের খরচ পরিশোধের সামর্থ্য বা অভিবাসী মর্যাদা (ইমিগ্রেশন স্টেটাস) বিবেচনা করা ছাড়াই সকল রোগীদের জন্যে সেবা প্রদান করে থাকে। আপনার অভিবাসী মর্যাদার (ইমিগ্রেশন স্টেটাস-এর) গোপনীয়তাও রক্ষা করা হবে।

American Sign Language

Other _____

6.11

Bellevue Hospital Center • 462 First Avenue at 27th Street • New York, NY 10016

New York City Health and Hospitals Corporation • South Manhattan Healthcare Network • Academic Affiliation with NYU School of Medicine