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2	NEW YORK CITY	
3	TAXI & LIMOUSINE COMMISSION	
4	BOARD MEETING	
5	June 8, 2017	
6	10:00 a.m.	
7	33 Beaver Street New York, New York	
8		
9	BEFORE:	
10	MEERA JOSHI, Chair and Chief Executive Officer	
11	CHRIS WILSON, General Counsel	
12	Board of Commissioners:	
13	BILL AGUADO	
14	JACQUES JIHA	
15	LAUVIENSKA POLANCO	
16	NORA C. MARINO	
17	KENNETH C. MITCHELL	
18		
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20	Reported By:	
21	Joanna Garcia	
22		
23	STENO-KATH REPORTING SERVICES, LTD. 139 MAMARONECK AVENUE	
24	MAMARONECK, NEW YORK 10543	
25	212.95.DEPOS 953.3767 * 914-381-2061 FACSIMILE: 914.722.0816	
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2	SPEAKERS:	
3	Warren Prosky - MTBOT	
4	Malcolm Rattner	
5	Richard Thaler	
6	Cliff Adler	
7	Milenka Berengolc - Taxis for All	
8	Bill Lindauer - NYTWA	
9	Michael Wuloz - MTBOT	
10	Osman Chowdhury - United Taxi Driver	
11	Kevin Fullington - Herrick, Feinstein - Nissan	
12	Uppkar Tuind	
13	Michael Wanderman - Gotham Yellow	
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CHAIR JOSHI: Good morning, we're gonna start today's public hearing. The time now is 10:15. We are postponed adoption of the minutes and the based applications until we have Commissioner Marino and Polanco who are expected to be here any minute, and we'll move on to the hearing on the rules that were proposed 30 days ago, and we'll start with a presentation, a summary of what those rules are given by Assistant General Counsel Charles Furrey.

MR. FURREY: Good morning,
Commissioners. This morning, I'd like to
give a brief presentation on the proposed
changes before you. Majority of the
presentation will focus on changes to TLC's
licensing rules, specifically three changes
TLC is proposing that will make it easier
both to get and maintain a TLC license
without compromising consumer and safety
protection. These changes are a result of
industry stakeholder meetings as well as
internal review of TLC's licensing rules.

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The first topic I would like to discuss is renewing expired licenses.

Currently, TLC rules do not permit a licensee to renew a license that has expired. For these individuals, they must apply for a new license and complete all new applicant requirements if they wish to continue providing for higher service in the city.

TLC rules do, however, provide a limited exception for those licensees able to demonstrate a good reason why they were not able to renew on time. An example of a good reason would be the unfortunate circumstances where the licensee was hospitalized and therefore unable to complete the renewal requirements. With sufficient documentation such as medical records, TLC would extend the expiration date up to 90 days for drivers and 31 days for vehicle owners to provide additional time to complete the renewal requirements.

Additionally, the rules imposed a \$25 late fee for those individuals who

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submit the renewal application with less than 30 days before their license expires. Under the current licensing rules, those outside the specified period of 90 days for drivers or 31 days for vehicle owners beyond their expiration date for those whom TLC determined did not have a sufficient excuse for the late renewal must complete all new applicant requirements. represents additional time and money before the licensee is able to get back on the road and resume providing service in the city. And with the \$25 late fee, the agency notes that this fee was added to TLC rules to encourage early renewals at a time when processing the renewals was largely manually intensive.

Under the proposed revision, drivers and vehicle owners could renew and reopen their expired license so long as they completed all renewal requirements within 180 days or 6 months for drivers or 60 days for vehicle owners. No longer would licensees need to gather

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documentation for their reason for their delayed renewal and no longer would there be a case by case determination by TLC thereby adding certainty to the renewal process. Licenses would remain expired until the licensee completes all the new requirements and as is the case today. Driver and vehicle owners cannot provide service until the license has been renewed. And finally, the \$25 late fee would be amended to apply to only those submitting the renewal applications after the license had expired.

The next topic I'll discuss is the driver education exemption. Applicants with a TLC driver license also known as the universal license which is used to operate a yellow taxi cab, SHL or FHV must complete the 24 hour driver education course. The rules do include an education exemption for experienced drivers. Applicants are not required to complete driver school if the applicant was previously licensed by TLC to drive a taxi or FHV and they received the

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license before 1999 and the previous tax year FHV license expired no more than two years before the driver returned.

Under the current exemption, only one continued license can meet this requirement. Therefore, today, an applicant must have been licensed for at least 17 years having obtained the previous license before 1999 and keeping it continuously through at least June of 2015 to be considered experienced for purposes of the education exemption.

The proposed rules would exempt experienced drivers if the applicant was previously licensed by TLC for at least ten years and the driver comes back and applies for a new license no more than two years after the last license expired or the applicant was previously licensed by TLC for at least 15 years and the driver comes back and applies for a new license no more than five years after that last license expired.

The proposed rule would also

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consider more than one license when determining the total years an applicant previously held a TLC driver license.

However, as is the case today, no driver would be eligible for the education exemption if any of the prior TLC driver licenses held by applicants were revoked and as with all applicants, the drivers would undergo a complete background check and it must complete all other applicant requirements prior to receiving their license.

The final licensing change before you today concerns taxicab vehicle retirement extensions granted to owners experiencing financial hardships. Under the current rule, independent taxicab owners and long term drivers can request an extension of their vehicle's retirement date if they are experiencing a hardship. The extension is limited to only independent vehicle owners and long term drivers because at the time the extension was added in 2001, TLC rules encouraged the

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owner driver model as it was then believed these vehicles were safer and better maintained. Today, however, all taxicabs, regardless of who owns them and how they are operated, are held to the same high safety standards. Additionally, inspection records results reveal some high vehicle inspection past rates for all taxicab vehicles. Therefore, under the proposed rule change, any taxi vehicle owner experiencing a hardship could request a vehicle retirement date extension.

As it the case today and would be the case going forward, extensions are only granted if the owner demonstrates that they experiencing a serious hardship. Examples of serious hardship include the inability to work due to hospitalization or other serious illness, unexpected financial expense. Examples do not include not wanting to purchase one of the vehicles currently approved by TLC for use as a taxicab or not wanting to purchase an accessible vehicle given the vehicles

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increased cost (inaudible) available to offset these added costs.

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The final topic I would like to discuss covers amendments to commuter van regulations. Currently, TLC rules provide minimum fines between 3 and \$500 for those caught operating vans or commuters vans bases without a TLC license. These current penalties unfortunately do not adequately deter individuals from providing unlicensed commuter van services. Additionally, these penalties fail to support joint TLC, NYPD initiatives.

Past February, Mayor Bill de
Blasio signed into law changes to
administrative code regulations of commuter
van industry. Therefore, the proposed
rules reflect these changes by increasing
penalties for unlicensed van and bases to
\$1,000 minimum as well as clarifying that
vans caught by TLC are subject to seizure
and forfeiture. That concludes my
presentation but I'm happy to answer any
questions you may have.

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CHAIR JOSHI: Thank you and also note at 10:25 Commissioner Polanco joined us.

MR. WILSON: Thank you, and we have a number of speakers this morning.

The first is Warren Prosky from MTBOT.

MR. PROSKY: Good morning, Madam Chair, Commissioners, my name is Warren Prosky. I operate a taxi fleet in Brooklyn, and I have a short statement. I've been operating a yellow taxicab for over 29 years. I'm the third generation and my son currently is hopefully gonna be the fourth generation. I'm sad to say we're in the worse shape this industry has ever been in. I'm operating 30 percent down, where four years ago I was operating almost at 100 percent. I feel like I'm in a hole and the quicksand is getting to me.

With all the hardships in the taxi industry, it would be extremely detrimental to my business and to every taxi owner in New York City to be forced to purchase a cab, I'm sorry, to be forced to

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purchase a new cab at a time when that is not needed to come off the road. There is nothing wrong with the cabs I'm using now. I use Toyota Camrys, both gas and hybrid. My drivers love them, and the passengers love them. They're easy to fix, the parts are available and I can't tell you anything bad about the vehicle. I've operated many vehicles in my 29 years. They are fuel efficient and environmentally friendly. Why would the Commission want to remove a relatively low mileage, comfortable cab that continues to pass inspection. I often wondered why the same size of coke ordered in the restaurant is more expensive then when I buy the same size coke in the bodega. To me, it's still the same can of coke, isn't it?

So please tell me why my Camry needs to be taken off the road when the TLC can inspect the vehicle, tell us the vehicle is still safe and still give the public and my drivers what they want.

I find it somewhat insulting that

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we're overregulated as a yellow taxi industry all these years in every aspect but basically, being forced to buy a single vehicle and not have a choice at the same time when an industry that's nine times larger than me can take my same taxi, which they've done successfully over the last 29 years, paint it a simple color, like black and use it for several years in the city. I'd be happy to answer any questions you have. Thank you.

MS. MARINO: I have a question.

So just to be clear, you're for these rules or against them, the proposed rules? I thought these rules make it easier. Am I missing something?

CHAIR JOSHI: These rules allow every medallion owner to apply for a hardship extension allowing them to keep their current vehicle on the road for longer if they have financial hardship in affording new vehicles.

MS. MARINO: I thought this would make it easier for you so I'm not sure --

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2	MR. PROSKY: So the answer is,	
3	yes, I am for it because business wise, I'm	
4	approximately 30 percent down.	
5	MS. MARINO: Right and I believe	
6	we should do everything right now to help	
7	the yellow industry, and I believe these	
8	rules accomplish that so.	
9	MR. PROSKY: Yes, thank you.	
10	MS. MARINO: Okay. I just want	
11	to make sure we're on the same page.	
12	CHAIR JOSHI: Thank you very	
13	much.	
14	MS. MARINO: Thank you.	
15	MR. WILSON: And the next speaker	
16	is Malcolm Rattner.	
17	MS. RATTNER: Good morning,	
18	Ms. Chairperson, good morning,	
19	Commissioners. My name is Malcolm and I	
20	operate and manage Susan Maintenance. We	
21	bought the car Tamara (phonetic), taxi	
22	Tamara and we were one of the first to buy	
23	and we had to put down \$3500 a car. We had	
24	to buy close to 200 cars. With what's	
25	going on right now, we don't have the money	

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to put down on cars. How many 3,500 dollar bills do the fleets have anymore? Warren just said he's down 30 percent. I'm down a little bit more than 30 percent. I would like to ask Charles Furrey -- is he still here? Come on up we here, Charles. Come on, don't be embarrassed. Come on up. We only got three minutes.

(Mr. Furrey complies.)

MR. RATNER: I've been sending
Charlie pictures of the outside of my
business with all the cars parked out there
and I think some of you have all seen them,
I'm sure the Chairperson has seen them and
I've been in the touch with Diane Pinetti
(phonetic) who's doing an outstanding job,
in my opinion, riding around, checking
everything out that we sent the picture to
and -- where did Charlie Furrey go?

CHAIR JOSHI: He's right behind
you.

MR. RATTNER: Well, I'm that big I can't see you. Oh, there you go. Come on up here, Charlie.

16 1 Proceedings 2 MR. FURREY: No. It's your 3 testimony. MR. RATTNER: 4 Okay. 5 (Laughter.) 6 MR. RATTNER: I sent Charlie 7 Furrey pictures of about 50 or 60 cars parked in front of my business taken from a 8 building across the street. It is a shame. 9 Not this commission, but the prior 10 11 commissions because I could see you're 12 trying to help, the prior commissions did 13 not know what they were doing and have destroyed this taxi commission with 14 15 overregulation. Meanwhile, as Warren said, I sold 16 17 my cars, whatever I could get for my old Fords, \$1000, \$500 because I had to get rid 18 19 of them. There was no place to park them. They're now being used as black cars in New 20 21 York City picking up people, alright. joined the Livery Associations, they have 22 23 joined other associations and the TLC keeps 24 passing them. These cars are now 25 10, 11 years old and they're still using

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them. I don't understand what's going on.

I really don't understand. I don't

understand that we have lack of

enforcement. I mean, Diane Pinetti, all

she needs is another 250 people, maybe 300

and we can clean up this mess.

You can't see a cab parked in front of a hotel because they are chased away. I took -- I have a hack license still since 1969 which can be checked out. I've taken a cab and I went to these hotels and I was told that I have to move across the street, I can't stand there. But there's an accident here. They said to me, this is private property, you can't stand here. I've taken pictures of that.

I went in front of bars on 10th Avenue at night just to see if my drivers were telling the truth. I pull up, they say to me, you got to wait over there. The doormen are making more money feeding the black car industry then they are being doormen. The poor taxi driver is afraid to say one word because the doorman simply

1 Proceedings 2 picks up his telephone and says, 311, I have a complaint, this cab driver is 3 treating me awful, he cursed at me. What 4 5 happens now? Just let me finish. 6 happens now? Two months later, they get a 7 complaint, they call that doorman up, the doorman says, oh, he was discourteous to 8 me, he was terrible and guess what? He 9 gets a fine for \$250 and if he pleads 10 11 guilty, he only gets a fine for \$100 but I 12 don't understand one last thing --CHAIR JOSHI: Can I ask you, 13 14 since you are at the end, just to 15 summarize --16 MR. RATTNER: I'm done. 17 CHAIR JOSHI: -- your position on 18 the hardship extension rules. 19 MR. RATTNER: I'm for it. can't afford any new cars. I can't afford 20 21 the maintenance. I can't afford having no drivers. It's a disgrace. If anybody 22 lives in Brooklyn, just drive by my place 23 24 Saturday morning, Sunday morning, and I

want to say one last thing. This man's

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# Proceedings been with me 32 years, right here, Mr. Lambert (phonetic). He's been

Mr. Lambert (phonetic). He's been my dispatcher in the company. I told him last week, Mr. Lambert, we don't have the money to pay you anymore, and I have to say this, his knees buckled. I said, honestly. He said, Malcolm, I've been here 32 years. I said, I understand that. He's been my friend also for 32 years. He came in and said to me, how about if I just come in and help out. I was taken back by that. I mean the man's -- how old are you now Franklin?

MR. LAMBERT: I'm 71.

MR. RATTNER: 71. I'm 71. I've been in this business ever since the day I got out of the army and I never seen -- and my parents didn't hand me this business. I built this business myself, and it's a disgrace what happened to it. Thank you very much Ms. Chairperson.

MR. WILSON: Thank you, and the next speaker is Richard Thaler.

MR. THALER: Good morning,

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Commissioners. Under the Additional Clarifications section, page 4 of the Licensing Rules Review, I suggest a clarification should be added to the rule 58-21 and it's shown completely on the sheet. If I understand the rule for credit/debit card processing charges to drivers correctly, it's only the T-PEP credit card merchant who has the option, then it says, ie. can charge, can charge. Not must charge or shall charge a driver \$11 for all card processing per shift instead of five percent per transaction.

The option to pay five percent per fare payment transaction also should be given to the taxi driver. If for any reason a driver does less than the average number of credit card trips and perhaps more than the average number of cash trips used to calculate the flat \$11, \$11 is greater than the total of five percent charges and is unfair to drivers, and with no pun intended it's less fare. F-A-R-E and those are my comments. I hope you can

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consider that, giving the drivers an option.

CHAIR JOSHI: Thank you.

MR. WILSON: Thank you. The next speaker is Cliff Adler.

MR. ADLER: Joshi, ladies and gentlemen, my name is Cliff Adler and I'm an owner driver and I'm in the process of losing my medallion after 30 years due to the fact that New York State has taken over my credit union and if you don't have any other income or real estate that they can put a lien on, they're not doing balloon payments.

It's becoming really, really hard to work and that 30 percent down in working, in earning money, we have, I believe, something like nine or ten thousand taxis that are still on the road because so many are in garages that they can't get drivers for and over the last five or six years, we have, as much as I have been able to find out, somewhere in the neighborhood of about 90,000 black

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cars, car service, green cars that have been thrown on the road and yet up until whenever the last auction was, a few years ago, the city continually had auctions and when we went from having 3,000 plus cars less to what we have as medallions sold and on the road now, the last ones I think the city sold for maybe it was \$800,000 or something. The medallion price went up to 1.2 which was arguably too much but we're going through what the housing industry went through in 2008.

My industry is gonna come crashing down and it doesn't seem like anybody is doing anything to stop it because the yellow taxi, yellow as it's been for the last 40 odd years, the New York City taxi industry has been the backbone of this city since over 80 years ago, and my Taxi Owners Association which lasted until this past January, and I was a member on the board of it, we finally had to fold. Lack of owners, lack of people willing to pay \$12 dollars a month dues.

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2	So things aren't going to too well.	
3	I would love to stay in my	
4	industry. I've been driving a Lexus for	
5	over 11 years and as I understand it now, I	
6	have two more years to go on this one	
7	assuming I can do something with Melrose,	
8	maybe I can keep my medallion. At the	
9	moment, it does not look good but whether	
10	it's for me or someone else, I also think	
11	the Lexus hybrid owners should still be	
12	allowed to be on the road and I think there	
13	are a few other cars that owners should be	
14	allowed to put on the road because the	
15	passengers love them, they're fuel	
16	efficient, they're very comfortable.	
17	MS. MARINO: Are you in	
18	foreclosure now?	
19	MR. ADLER: Yes.	
20	CHAIR JOSHI: Thank you very	
21	much.	
22	MS. MARINO: Thank you. Thank	
23	you very much.	
24	MR. WILSON: Thank you. The next	
25	speaker is Milenka Berengolc.	

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MS. BERENGOLC: Berengolc. Thank you. Good morning, Commissioners. I am Milenka Berengolc and I'm testifying on behalf of the Taxis for All campaign. As you know, the Taxis for All campaign is a coalition of several New York City disability groups including the United Spinal Association, Disabled and Action, the Center for Independence of Disabled New York and my employer, the Brooklyn Center for Independence of the Disabled.

The Taxis for All campaign has advocated for wheelchair accessible yellow taxis and liveries for more than two decades. As the lead plaintiffs in Taxis for All versus Taxi and Limousine

Commission, we sued because of the lack of wheelchair accessible yellow taxis, and eventually won a landmark agreement with the city. That settlement calls for 50 percent of medallion taxis to be wheelchair accessible by 2020.

When Federal Judge George Daniels (phonetic) approved the settlement, he

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called it one of the most significant acts of inclusion in this city since Jackie Robinson joined the Brooklyn Dodgers. You don't need a judge to remind you something of something else, which is that this settlement is legally binding. Any rule change you make must not jeopardize the settlement you made with us.

Today, for instance, you're considering a change in the rules governing taxi vehicle hardship extension request.

The change would allow all medallion holders to ask for hardship extensions.

Since the goal of a 50 percent accessible fleet is dependent on the regular retirement of non-accessible vehicles to be replaced by accessible vehicles, we want to remind that you that you should take into account your agreement with us as you consider this rule.

Our organizations also have repeatedly urged you to pass rules to require other transportation providers you oversee, including newer services like Uber

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and Lyft, to provide significant wheelchair accessible service. It is shocking that this hasn't happened yet, and we urge the Commission to move swiftly so that all New Yorkers, those with disabilities and those without can use New York City's taxis, liveries and black cars. Thank you very much.

MS. MARINO: I'd like to make a comment.

MS. BERENGOLC: Yes.

MS. MARINO: I really appreciate what you are saying. I understand and I sympathize with you but the way I'm seeing it is the yellow industry, if it doesn't exist at all which is where it's going, then there is gonna be no accessibility and I know Madam Chair is really doing everything she can do to get the E-Hail apps to have some type of accessibility. It's just not that easy. She can't just snap her finger and make it happen so we need to preserve this industry or -- they at least have something going on regarding

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accessibility so I just think that right now, what's happening with the foreclosures, the underwater, we really need to help this industry or there's gonna be no accessibility for anybody.

MS. BERENGOLC: I hear you.

MS. MARINO: I understand what you're saying but we have to help this industry right now. They're the only ones that have any accessibility. It will help what you're advocating for at the end and meanwhile, we can work on whatever we can do with respect to the E-Hail app industry but it's just not that easy. There's a lot going on and it's politics.

MS. BERENGOLC: Of course and -MS. MARINO: So please try to
understand that. This has to happen. We
have to lift some of these regulations or
this industry is gonna be gone.

MS. BERENGOLC: I hear what you're saying, and I understand that. We also advocate for Access-A-Ride changes. Life is very difficult for a person with

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disabilities.

MS. MARINO: I can only imagine.

MS. BERENGOLC: And we have

people in our particular organization that work full time as disabled people and they can't get to work. It's really a sad situation. I mean, you know, what is disability? We have a Stephen Hawking who's the most famous physicist in the

whole world who has ALS so I just beg you

to --

CHAIR JOSHI: I just want to bring you up to date on the Access-A-Ride. We are working closely with the MTA and several taxi companies to get the accessible taxis integrated into Access-A-Ride. It's cheaper, it's more efficient but it's also mainstream transportation so that people with disabilities can get to and from work and their social engagements in the same transportation modes that the people

without disabilities use which is as it

should be, and this is, as Nora said, I

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also want to say we've had a successful citywide Manhattan dispatch service for accessible taxis and people who need them, and we're expanding them so in the coming months, you'll start seeing hopefully some testing on that but that again is depending on the taxis being there to be part of this so this is a balance that we have to do and the lending situation is something that can't be ignored. If there's no lending out there, people can't finance vehicles and without that, the medallion goes into storage and nobody wins in that situation. If the medallion is out there generating revenue for being in service then there is a higher likelihood that there will be a continuation of service and if that medallion comes off the road, it has to come back on as an accessible vehicle.

So we are in compliance with the settlement. We file six monthly reports, in fact, I think we're at 51 percent right now, and the requirement really dictates what comes into service and we're extremely

### 1 Proceedings 2 strict as we have to be and as we want to 3 be about making sure that the 50 percent balance is met with all incoming vehicles 4 but I do appreciate that you've come and 5 6 also highlighted, not that it's always 7 enjoyable for us to have highlighted for us the things that are not working in the 8 industry, but it's important for us as a 9 commission to hear it from the public's 10 11 perspective so thank you. 12 MS. BERENGOLC: Thank you very 13 much. MR. WILSON: Thank you and the 14 15 next speaker Bill Lindauer. 16 MR. LINDAUER: I know you haven't seen me for a while but I had a little 17 accident. 18 19 CHAIR JOSHI: But we've heard 20 from you. 21 (Laughter.) 22 CHAIR JOSHI: You're a good 23 letter writer, Bill. 24 (Laughter.) 25 MR. LINDAUER: As (inaudible)

### Proceedings 1 2 said, I'm still here. 3 MS. MARINO: We're happy you're still here, Bill. 4 5 MR. LINDAUER: And talking about 6 Access-A-Ride, when I busted my knee, I was 7 and taken to Bellevue. Twelve hours later, they released me but I was in the cast, I 8 couldn't -- you can't get Access-A-Ride. 9 You have to apply, make an application. 10 11 Can't the doctor just e-mail Access-A-Ride 12 and say, hey, we got a patient, he doesn't have a knee that works, could you take him 13 home? It makes sense. It's bureaucratic 14 15 and ridiculous. Incidentally, I believe we all 16 17 should have accessible cabs and Uber should be accessible --18 19 MS. BERENGOLC: Thank you. MR. LINDAUER: -- whether it's in 20 21 the city or upstate or in (inaudible). don't care. It makes sense. It's the 22 23 decent thing to do. Making it easier for 24 drivers to renew their licenses, that's 25 terrific but it's not in keeping with the

### 1 Proceedings 2 notorious tradition of the TLC which always 3 thought about ways to screw drivers and it's terribly bureaucratic so I applaud 4 you, Meera and company, for improving these 5 6 conditions. And if Uber collapses, I'm 7 gonna buy some champagne. 8 (Laughter.) 9 MR. LINDAUER: Everybody should. CHAIR JOSHI: Thank you, Bill. 10 11 MR. WILSON: Thank you. The next 12 speaker is Michael Wuloz. 13 MR. WULOZ: Good morning, 14 Commissioners. I'm gonna read this on 15 behalf of Peter Mazer who is general counsel to MTBOT who couldn't be here 16 17 today. MTBOT Trade Association 18 19 representing the owners and operators for more than 5,500 licensed New York City 20 medallion taxi cabs offers the following 21 comments with respect to the proposed rule 22 23 amendments which are being considered at

the public hearing today.

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MTBOT supports the rule changes

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which allowed licensees to renew their licenses for up to six months after the expiration date of the license. Many licensees, particularly drivers, have been compelled to apply as new licensees and complete redundant licensing requirements because they did not file a renewal application prior to the expiration of the license. These amendments will treat TLC licenses in the manner similar to other professional licenses and state issued DMV licenses which can generally be renewed late upon the payment of a modest late fee.

Other changes proposed herein will also streamline the licensing process and remove unnecessary barriers to obtaining or retaining a TLC license.

MTBOT wishes to address the proposed amendments to rule 67-19(a) which will make the vehicle retirement hardship labor currently available only to independent medallion owners.

While we support extending the retirement exemption to all classes of

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medallion owners including all independent and corporate owners and submit that the procedure for demonstrating financial hardship should be changed to reflect the financial realities of the medallion taxicab industry.

While some medallion owners
request extensions because of a personal
hardship such as unforeseen medical bills,
others are facing the realty of the
shortage of drivers resulting from
insufficient lease revenue from drivers,
rising operating expenses, fleet and garage
expenses that effect an entire operation,
not merely the cash flow associated with
operation of said vehicle.

A method should be developed to streamline and simplify the hardship labor process and the agent should be permitted to show that the cash flow within its operation is such that a waiver should be granted to all vehicles within that operation.

Ideally, this could be

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accomplished simply by showing the decline in the leasing revenue and the reduction in actual shifts. Additionally, the TLC should grandfather the seven year retirement vehicle rule to apply to all medallion taxicab vehicles including those placed into service prior to the vehicle retirement rule change in 2015. This amendment provided for a seven year retirement period for all taxis placed in disservice. A vehicle can only remain in service if it continues to pass TLC's rigorous inspection every four months, hence, public safety and reliability are not compromised. There does not seem to be any rational basis for mandating that one vehicle placed in disservice be retired in as little as three years when an identical vehicle placed into service just a day later could be kept on the road for seven years under the existing rules.

This change would not effect the city's commitment to providing a largely accessible fleet by the end of 2020 and

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finally, it is important for the commission to understand that we are severely limited in the type of vehicle we are able to purchase and that makes for an every day hardship that requires immediate attention. We are doing everything possible to attract and retain drivers including heavily reducing rates, flexible shifting and utilizing the services of our MTBOT Driver Resource Center which has helped thousands of drivers with free legal representation and training courses.

We are, however, powerless with providing our drivers with true vehicle choice. While the black car industry is able to offer their drivers just about any vehicle on the market, we are severely restricted in this regard. That inequity continues to be one of the most challenging problems we face. We need more vehicle choice. We urge the commissioners to pass amendment to rule 67-19(a) as proposed as an intra measurer and to also commit the rules to permit a vehicle retirement of

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seven years for all existing camps. Thank you very much.

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CHAIR JOSHI: Thank you.

MR. WILSON: Thank you. The next speaker is Osman Chowdhury.

MR. CHOWDURHY: Hello. Good morning, everybody. My name is Osman and I'm with the United Taxi Driver Association. I'm gonna be speaking about license renewals. Someone is not able to renew their license, only acceptable (inaudible) that portion, if I can say something, like, one of my friend, he get a job, he's driving and he get a job upstate then he moved here and two years later, he fire his job. He come back, he wants to work again the taxi but say, if he gets another one, a new license, he has to go and gets (inaudible) a probation period and then said when they go to garage they give him a hard time and they got new drivers and since he already work 20 years, he got a lot result in the city.

If his license is (inaudible) I

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think giving to allow him to express license on the process just give me the process if there's (inaudible) they can give me the license easier why they give him a hard time to get a new license? It's a lot of process. I think there's a better way to get an opportunity to (inaudible) they find an easier way.

The second point is that on extension hardship (inaudible) what gonna happen (inaudible) one is after one year, gas more attention and that's gonna give them a hardship too. They have to make a new law that the gas is limited because they are gonna be \$25 but when you drive hybrid and you pay \$10 gas (inaudible) and another things I'm gonna be speaking is look to what they got inspection (inaudible) why they don't do the inspection on the passenger seat? gonna argue, the way they do the inspection because it is very difficult. We were driving 20 years and I start noticing that a lot my friends have back pain. If you

		39
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2	have back pain, (inaudible) don't have the	
3	back pain (inaudible) die. I'm (inaudible)	
4	please. Thank you.	
5	CHAIR JOSHI: What is your point	
6	about the gas?	
7	MR. CHOWDHURY: Gas is up. After	
8	one year, hybrid is gonna go low more	
9	(inaudible) gas. If you drive new car, I	
10	have to pay \$10, \$12 and when three years	
11	go more, pay 20, \$25. Why pay more money	
12	drive?	
13	CHAIR JOSHI: So they become less	
14	gas efficient the older they are?	
15	MR. CHOWDHURY: Yes.	
16	CHAIR JOSHI: Okay. Thank you.	
17	MR. CHOWDHURY: Thank you very	
18	much.	
19	MR. WILSON: Thank you. The next	
20	speaker is Kevin Fullington.	
21	MR. FULLINGTON: Good morning	
22	Chair Joshi, members of the commission.	
23	I'm Kevin Fullington with the law firm	
24	Herrick, Feinstein, we represent Nissan.	
25	We're here just to provide a very brief	

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comment about the rule related to hardship extensions. I'm gonna begin my comments by saying we are deeply sympathetic to the problems in the taxi industry these days and the changing marketplace and we recognize that we are only successful if the industry itself is successful and we are fully supportive of the commissions expert to lessen the burden on the industry and to find new and creative ways to help them compete better in the marketplace but in specific regard to this rule, we just want to ensure that the hardship standard is a meaningful standard. We want to ensure that when you are granting these extensions, they're for genuine hardships and that this rule doesn't become the means for a pro forma extension of everyone who applies for the extension of their retirement date, and we would respectfully ask that you ensure that there are meaningful standards. Thank you. CHAIR JOSHI: Thank you.

MR. WILSON:

Thank you and the

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next speaker is Uppkar Tuind.

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MR. TUIND: Good morning Ms. Joshi and all honorable Commissioners. I just got a few suggestions. I would please -- I would want you to consider allowing us to purchase all used and any make or model cars because currently we have to buy brand new right from the showroom which at an average costs 40,000 which is every seven years and secondly, I would like you to reduce inspections which the dealers have to go every four months whereas the other companies go once every two years and after all, they're transporting people and not livestock and the last one, I would ask you to reduce the inspection, the renewal fees to the medallions. They are currently 850, they should be, in my opinion, 150 per year and also the last point is if you would allow the Chrysler Pacifica minivan which is a hybrid to be used as a taxi which would make us more competitive to the app companies. That's all. Thank you so much.

### Proceedings 1 2 CHAIR JOSHI: Thank you. 3 MR. WILSON: Thank you, and that's the all the speakers. 4 5 AUDIENCE MEMBER: We have one 6 more speaker. I e-mailed you. 7 MS. MARINO: Yes. Come on up. MR. WANDERMAN: Madam Chair, 8 Commissioners, I'm Michael Wanderman from 9 Gotham Yellow. We operate a fleet of 400 10 11 taxis out of the Bronx and Flushing. And I 12 want to focus just on vehicles today. I am in support of the hardship extension but it 13 doesn't go far enough in terms of all the 14 15 hardships we're facing and that's across 16 the board but again, I'll stick to 17 vehicles. Right now, you're allowing new 18 19 cars to be on the road for seven years. We're currently in a situation, Mr. Prosky 20 21 talked about being down 30 percent, we're down about 30 percent. We're struggling to 22 23 keep our driver pool, leasing our cars, 24 there's no enforcement on the street of our

exclusive right to hail. New cars --

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MS. MARINO: Can just -- I don't want to take from your time but what is the no enforcement on the street regarding?

Can you be specific?

MR. WANDERMAN: There is no enforcement of Uber or other app companies, the drivers picking up passengers on hail and that's going on. It's a simple fact of supply and demand. We've increased almost quadruple the number of black cars on the road. Fares by passengers have gone up by -- I've seen four to seven to There's less fares and the ten percent. entire transportation industry is actually being destroyed by that so all the fares that the app drivers are being promised, aren't there, and then they go on the street and pick up street hails. You even see if with the Uber lights. It's essentially like a top hat where their lights are illuminating when they don't have a passenger and I'm seeing it all the time when they're being picked up on the It is -street.

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CHAIR JOSHI: Reinforcement is a generalization that probably got caught up.

There is enforcement --

MR. WANDERMAN: There's a lack of proper enforcement and the ability to enforce how large the problem is.

CHAIR JOSHI: There may be a very large problem and I think there is a very large problem and our enforcement resources are limited.

 $$\operatorname{MR}.$$  WANDERMAN: So I apologize for the wording.

MS. MARINO: I'm not trying to take up so much of your time. I understand and I also did want to hear what Madam Chair had to say.

MR. WANDERMAN: But it really comes down to the issue of us being overregulated. Either being overregulated or the black cars being under regulated and there needs to be a level playing field and we've only really seen that done, as far as I'm concerned, on a universal driver's license.

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In terms of vehicles, again, new vehicles are given seven years we should look towards maybe grandfathering in existing vehicles as well to that seven-year cycle and in terms of the hardships, I know Charles Furrey talked to about how showing a financial hardship but we've had situations recently where we wanted to put on the handicapped vehicle, we do not actually put our Nissans and I'll get to that in a second but we had an exemption for a Toyota Sienna. There were none available and they weren't becoming available. We wanted to still able to just run our current taxi. We actually took our physical car off the road and had it on a standby vehicle but per the current rules, our SPV exemption couldn't be extended because of these rules and therefore, we can't operate a medallion out there even though we want to put a car that's not available and that to me, should be a hardship that should be considered as well. In terms of the cars, there are

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no real choices. We, since 2009, were the first fully hybrid fleet in the city and the most successful car we've had in the last decade was the Toyota Camry which a few years ago was taken away from the yellow cab industry based on the Taxi of Tomorrow's safety issue. Well, if it's a safety issue why does the black car industry -- why are they allowed to use it? Is the safety of their passengers not considered?

We're currently only allowed really for us, the only hybrid vehicle that makes sense for us is the Prius V or the Rav4. On all Toyota vehicles, the batteries actually fail prematurely meaning you have to replace the big large battery generally before 150,000 miles.

MS. MARINO: On which vehicles?

MR. WANDERMAN: On the Toyota

vehicles. All the hybrids. It's a known

issue. The Rav4 and Prius V, what's

happened is the warranties on those are

only 100,000 where on the Camry and the

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Prius is 150,000 allowing us, it's a known problem of Toyota, but allowing us to actually get one free battery before we have to purchase another one that costs 2,500. That is gonna become even more of an issue for us because these cars generally fail between 125 to 150,000 miles.

For us, we personally don't buy the Nissans. I think personally speaking from everything we've seen and been told, the support from Nissan has not been strong and the contract has been somewhat of a disaster in terms of a monopoly and I'd like to go on based on --

MS. MARINO: Yes. I didn't mean --

MR. WANDERMAN: In terms of the WAVE vehicles, we're in compliance. Every car that has to be hacked up to a WAVE, we're doing but we have to be at 50 percent again, why doesn't black car have to be at 50 percent? Why not make us 100 percent and then there really is no options,

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different options? Let's just go where everything should be accessible. Again, regulate or deregulate.

Our drivers actually still do not want to drive these vehicles, specifically in our fleet. One of the major issues is they're used to driving hybrid vehicles with us. They now have to drive a WAVE vehicle which is not a hybrid vehicle which again, the Taxis of Tomorrow should certainly take that into account, and while you have the 50 cent incentive per trip, it comes a month in arrears to these drivers via a debit card and right now, they're used to immediate savings at the gas pump and honestly, the 50 cents is a wash. If it was really an incentive for our drivers it should be at least \$1, \$1.50 or more.

In terms of the inspections, it was pointed out. We have three inspections a year. Black cars seem to go once every two years. Again, if you're looking at it from the safety perspective of the vehicles, what's the difference? It's the

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same business at this point.

In terms of a fleet issue because there's no hybrid handicap available, for our fleet, it's been another hardship suffered where we're losing a \$3.00 incentive every time we put a WAVE vehicle on because it's replacing a hybrid that was on the road.

The Deadhead Program which some of our drivers have liked, I know we're changing the vendor again. There's a lot of confusion in terms of lack of communication in terms of how these programs work and at least our fleet, we fully integrate with these programs and it causes us a problem every time there's a change in the way they operate or the way they do things and that's separate from the 50 cents where that's handled by the TLC now, deadhead is handled by the company, I think you guys are merging that together from what I understand.

My final thing is I keep hearing about New York City congestion and again,

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it's such an obvious issue when you quadruple the supply of vehicles and to say that's not a major cause of congestion is absurd which as the McKinsey study said last year. I feel like we have a reversal of the Hoss Act (phonetic) in 1937 which is how the medallion was formed which I thought was due to congestion and safety issues and I feel like we've gone back to that today with the only exception that these drivers are licensed in the City of New York.

I mentioned black cars are constantly encroaching Manhattan, I mentioned the Uber window light and I always will say since we helped subsidize the MTA with 50 cents a ride, why can't we get creative and actually be allowed to use the bus lanes since I feel like we're part of the MTA and with that, the MTA Access-A-ride contract I understand is under renewal and from what I've been told, the yellows are having a hard time getting in the door but it should seriously be

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considered that yellows get a large piece of that since we are gonna be 50 percent accessible. Thank you.

CHAIR JOSHI: Thank you and on the MTA, the Access-A-Ride program to incorporate TLC vehicles is done through apps so the yellow apps are working with the MTA to get their yellow cabs in the program and on the strength of that partnership is how many yellows we'll get into the program.

MR. WANDERMAN: Right. Thank you.

CHAIR JOSHI: Okay. We can vote today if people feel that way or we can vote at our next hearing if you want to take time to consider.

MS. MARINO: I'm ready to vote.

I'd like to see more help but let's vote on this today and get the ball rolling.

CHAIR JOSHI: As Commissioner

Marino pointed out, several people did

mention things that they would want in

addition to what's in the proposed rules so

1 Proceedings 2 a vote today doesn't foreclose that 3 possibility. A vote today just memorializes that it's a vote in favor of 4 the changes that are in the proposed rules 5 6 but some of the other things that were 7 mentioned about retirements and vehicle choice aren't foreclosed. All in favor of 8 voting on the rules as proposed? 9 (Chorus of ayes.) 10 11 CHAIR JOSHI: Unanimously 12 adopted. We're gonna go back to the 13 beginning of the meeting now that we have everybody for the adoption of the minutes 14 15 from the April 6th hearing, and thank you for those Commissioners that stayed for the 16 17 entire hearing and for long parts of it. It was a long and important hearing. All 18 19 in favor? (Chorus of ayes.) 20 21 CHAIR JOSHI: Unanimously adopted and based applications. 22 23 FEMALE SPEAKER: Good morning, 24 Commissioners my name is Angela (inaudible) 25 director of the business unit. Today we

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have 48 vehicle based applications for your approval. Two new applications, 29 renewals, 14 various changes applications and 3 for denial.

CHAIR JOSHI: All in favor of adopting the recommendation.

(Chorus of ayes.)

CHAIR JOSHI: And with that, unanimously adopted. I do want to just make one comment on the hardship. The hardship rules depend on the specifics of what it takes to prove a hardship. So with the rules being passed, we will get out as quickly as possible what those specifics are so that people can start to put together whatever packages they need to request an extension if that's what they need.

We don't want anyone to come off the road because they didn't have enough time to get together the paperwork they need to show an extension so if anybody has any questions or they think they're hitting a deadline that's gonna make it hard for

Proceedings them to do what they need to do to get an extension, please contact our legal unit. That's 212-676-1135. I'm sure you all have that on speed dial, and we can work through individual cases as they come up but in general, we want to make sure that the instruction is out there with enough lead time for people to process it and figure out how to take the next steps. With that, we'll adjourn today's meeting, and the time now is it 11:10. (Time noted: 11:11 a.m.) 

CERTIFICATE STATE OF NEW YORK COUNTY OF KINGS I, JOANNA GARCIA, a Notary Public within and for the State of New York, do hereby certify: I reported the proceedings in the within-entitled matter, and the within transcript is a true record of such proceedings. I further certify that I am not related to any of the parties to this action by blood or marriage; and that I am in no way interested in the outcome of this matter. IN WITNESS WHEREOF, I have hereunto set my hand this 13th day of June 2017. JOANNA GARCIA 

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