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        NYC TAXI AND LIMOUSINE COMMISSION
             Public Meeting
6
       held on Thursday, April 16, 2009
             40 Rector Street
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                5th Floor
            New York, New York
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0002
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   PRESENT:
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   MATTHEW W. DAUS, CHAIRPERSON/COMMISSIONER
 4 ELIAS AROUT, COMMISSIONER
5 HARRY GIANNOULIS, COMMISSIONER
   IRIS WEINSHALL, COMMISSIONER
6
   EDWARD GONZALES, COMMISSIONER
7
8
   LUVIENSKA POLANCO, COMMISSIONER
9
   JEFFREY KAY, COMMISSIONER (Present 1:00 p.m.)
10
    CHARLES FRASER, GENERAL COUNSEL
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0003
         PROCEEDINGS
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(Time noted: 10:00 a.m.) 2 3 CHAIRMAN DAUS: Good morning, 4 everyone. I am sorry that we kept you 5 waiting. We have obviously a very large 6 crowd here. 7 We are going to work from the revised agenda, which I think was revised on 8 9 the 14th. The first item is the Chair's 10 report. 11 First, I am pleased to report 12 that we are getting a little bit of a pickup 13 in the Taxicab Wheelchair Accessible Dispatch 14 System. To date we have had a total of 668 15 dispatches. 16 We were averaging until last 17 month or so about six dispatches per day. 18 Now we are averaging about 10 per day. 19 On a monthly average it has 20 gone from about 30 trips per month to about 21 35 trips per month. 22 With the new T-PEP Integration 23 System with Creative Mobile Technologies in 24 addition to the BlackBerrys, we have actually 25 taken a total of 237 accessible cabs, and 129 0004 1 of them are now being used with the T-PEP 2 system to dispatch the calls when they come 3 in from 311. 4 The remaining 108 of the 237 5 are using the BlackBerry system so it is 6 about what we expected, almost half. 7 We will see if the uptick 8 continues. We have done some outreach. 9 In addition to being covered 10 in the media about the system, and getting out to the broader community to make sure 11 12 they are aware of the services that we are have, we are going to have public service 13 14 announcements airing on 1010 WINS, WPLJ, 15 WNYE, WOR and WABC. 16 If you call 311 and you are 17 put on hold, you will hear the PSA as well so 18 hopefully that will help. 19 The more outreach we do, the 20 more people are aware of it, and hopefully 2.1 ridership will go up so we can access the 22 demonstration project. 23 Also, the long-awaited Taxi 24 Technology Request for Information was 25 released this week. There are copies in the 0005 1 back along with the press release summarizing 2 3 The media seems to have zeroed in on just a few of the concepts or ideas which are by no mean concrete or specific 5 proposals, but just ideas. That is all that

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7
     it is.
8
                    I would encourage everyone who
9
     is interested in commenting, media, industry,
10
     passengers -- we have already received many
11
     comments over the last couple of days -- to
12
    pick up a copy and send your copies to
13
    policymail@TLC.NYC.gov, or you can access
14
     this specified e-mail address through our
15
     website, which is NYC.gov/taxi.
16
                    You can also fax your
17
     responses to (212) 676-1002. The RFI period
18
     is now open and will end on June 15, 2009.
19
                    Also, on March 31, we finally
20
     announced reciprocity with Nassau County, a
2.1
     long-awaited announcement that was as a
22
     result of a law that was passed and sponsored
23
     by Senator Marty Golden a few years ago.
24
                    We did the announcement with
25
     Westchester as well as Nassau County, because
0006
1
    we all mutually recognized each other's
 2
    permits.
 3
                    What that means, basically, is
 4
     now if you have a Nassau County or
 5
     Westchester permit, we are recognizing those
 6
     permits for purposes of them picking up in
 7
    New York City for destinations outside.
                    I think it is something that
 9
     is certainly pro business. Who needs extra
10
     permits and needs to be paying government
11
     extra permits and going through extra
12
    bureaucracy?
13
                    Now that these two counties
14
     have raised their standards and have
15
     standards that are similar to the TLC's, in
16
    particular it is a big step I think for
17
    public safety as well.
18
                    Now we know that these cars
19
     that are coming from our two neighboring
20
     counties also have some of the high standards
21
     that we have for our licensees, including
22
     drug testing, criminal background checks,
23
    higher levels of insurance, et cetera.
24
                    That was finally announced,
     and it is in effect.
25
0007
1
                    I want to thank County
 2
     Executive Tom Suozzi from Nassau, and
 3
     Commissioner Roger Bogsted, the TLC
 4
     Commissioner from Nassau, and also
 5
     Westchester County Executive Andy Spanno, and
 6
     Commissioner Barbara Monaghan, who is the TLC
 7
     Commissioner from Westchester.
 8
                    The Rules Revision Project, as
 9
    you may have heard, is continuing. We are
10
     still in the second phase, which is the
11
    reorganization, and a plain language
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12
     exercise, not mostly substantive.
13
                    The next hearing will be at 40
14
     Rector Street in this room on May 8 at 2:30
15
     p.m., and the topic will be Chapter 6,
16
     paratransit rules.
17
                    Just a couple of quick facts
     on the medallion industry. We hit another
18
19
     record for yellow cab drivers. As of April
20
     15th, yesterday, we have a record 47,283
21
     drivers on the road.
22
                    The latest number for hybrids
23
     is 2,125, which is just over 16 percent of
24
     the fleet, as well as 18 diesels and six C
25
     and G.
0008
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                    That concludes my report.
 2
                    Any questions?
 3
                    COMM. WEINSHALL: Do you have
 4
     a breakdown of the hybrids, what type of
 5
 6
                    CHAIRMAN DAUS: Peter, could
 7
     you give us a quick update on the types of
 8
     hybrids we are seeing mostly?
                    MR. SCHENKMAN: Good morning.
 9
10
                    The majority of them still
11
     remain the Ford Escape hybrid followed by the
12
     Toyota Highlander hybrid, the Camry hybrid,
13
     the Ultima, the Prius, and there are two
14
     Civic hybrids and three Lexus.
15
                    CHAIRMAN DAUS: Any other
16
     questions?
17
                    We are going to the adoption
18
     of the minutes, the March 26 Commission
19
     meeting.
20
                    Any comments, questions or
21
     changes?
22
                    COMM. AROUT: I move to accept
23
     them.
24
                    CHAIRMAN DAUS: Second?
25
                    COMM. POLANCO: Second.
0009
1
                    CHAIRMAN DAUS: All in favor?
 2
                    (Chorus of "ayes.")
 3
                    CHAIRMAN DAUS: Minutes
 4
     adopted unanimously. Thank you.
 5
                    Second, base applications.
 6
     Georgia?
 7
                    MS. STEELE-RADWAY: Good
 8
     morning.
 9
                    CHAIRMAN DAUS: Good morning.
10
                    MS. STEELE-RADWAY: Licensing
11
     would like to present before the Commission
12
     20 bases with a recommendation for approval.
13
                    CHAIRMAN DAUS: Any questions
14
     about the bases for approval?
                    Do we have a motion to adopt?
15
16
                    COMM. AROUT: Motion to adopt.
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17
                    CHAIRMAN DAUS: Second?
                    COMM. POLANCO: Second.
18
                    CHAIRMAN DAUS: All in favor?
19
20
                    (Chorus of "ayes.")
21
                    CHAIRMAN DAUS: Approved.
22
                    On the denials, I would like
23
     to remove 440 Car Service from the denial
2.4
     list. They submitted a late request for a
2.5
     waiver from off street parking so we will
0010
1
     consider that and mark it off the agenda.
 2
                    MS. STEELE-RADWAY: With that
 3
     in mind, there are two bases Licensing is
     recommending for denial with a request the
 5
     Commission grants them an additional 30 days
 6
     so they may present the outstanding items.
 7
                    CHAIRMAN DAUS: Motion to
 8
     deny?
9
                    Second?
10
                    All in favor?
11
                    (Chorus of "ayes.")
12
                    CHAIRMAN DAUS: Item 4 for
     Commission action, the Rules Revision
13
14
     Project, Chapter 12, the Taxicab Brokers
15
    Rules.
16
                    This is part of the TATC Rules
17
     Revision Project. I am going to turn it over
     to Chuck.
18
19
                    MR. FRASER: These proposed
20
     rules would recodify the existing rules
21
     chapter governing taxicab brokers.
22
                    The chapter was published for
23
     the required 30-day comment period, followed
24
    by a public hearing at which I presided.
25
                    Copies of the written comments
0011
     and copies of the hearing transcripts have
1
     been supplied to the Commissioners.
 2
 3
                    Staff recommends that one
 4
     change be made to proposed Chapter 12,
 5
     specifically in Section 1206 (C). This
 6
     change is necessary to conform the rules to a
 7
     Local Law that was passed last year providing
 8
     a 30-day period for payment of a fine
 9
     assessed by our Adjudications Tribunal, and
10
     staying payment further if a timely appeal
11
    was filed.
12
                    Copies of the proposed rules,
13
     including the recommended revisions, have
14
     been provided to the Commissioners and are
15
     available to the public in the back of the
16
    room.
17
                    The staff recommends that the
18
     Commission approve this chapter subject to a
19
     further vote giving final approval to the
20
     entire rule book, and repeal of the existing
21
    rules at the completion of this phase of the
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22
     project.
23
                    CHAIRMAN DAUS: Any questions
24
     about the brokers rules?
25
                    COMM. POLANCO: Were there any
0012
1
     objections when they were holding the
 2
     hearings as to the rules themselves or
 3
     comments?
 4
                    MR. FRASER: There were
     comments, which you have. Many of the
 5
 6
     comments were directed to substantive
 7
     changes. We have been looking at the phase
 8
     3. We have been inviting people to suggest
 9
     substantive changes, and there was one
10
     comment which caught a mistake in the rules,
     which is the source of the recommendation
11
12
     that the staff is making to change the
13
     proposed rules.
14
                    CHAIRMAN DAUS: Basically,
15
     they are reorganized?
16
                    MR. FRASER: Correct.
17
                    CHAIRMAN DAUS: Are you okay
18
     with them?
19
                    COMM. POLANCO: There is no
     substantive changes to it?
2.0
2.1
                    MR. FRASER: That is right.
22
     We are not recommending any substantive
23
     changes at this point.
2.4
                    CHAIRMAN DAUS: Any other
25
     questions?
0013
1
                    Anybody want to make a motion
 2
     to adopt?
 3
                    COMM. AROUT: Make a motion to
 4
     adopt.
 5
                    CHAIRMAN DAUS: Second?
 6
                    Commissioner Weinshall.
 7
                    In favor?
8
                    (Chorus of "ayes.")
9
                    CHAIRMAN DAUS: We are going
10
     to item 5, Pilot Program Proposals for
11
     Commission action.
12
                    I removed 5(b) from the
13
     agenda, Metro King. I have recommended that
14
     pilot program for denial; however, at the
15
     last minute they requested one last chance to
16
     comply so we are going to put them onto the
     May agenda and see if they can meet
17
18
     Commissioner Schenkman's objections and
19
     safety concerns about the vehicle.
20
                    That leaves us with the
21
     RiGidisc Media USA Pilot.
22
                    David, an overview of what
23
     this is all about?
24
                    MR. KLAHR: Good morning,
25
     Commissioners.
0014
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The RiGidisc Pilot is an
 1
 2
     advertising suggestion we received from a
 3
     firm based on the Gulf Coast of Florida.
     They provide advertising. It is taxicabs in
 5
     Tampa as well as Las Vegas.
 6
                    It is basically something the
     Commission has actually seen and rejected
 7
 8
    before; that is advertisements affixed to
 9
    hubcap devices that sit on top of the hubcap
10
     and provide a steady platform so the
11
     advertisement stays steady as the vehicle
12
    moves through the city.
13
                    Staff recommendation for this
14
    particular device is to decline it for two
15
    reasons: One is that Commission policy has
    been for advertising that -- types of
16
17
     advertisements that might be distracting to
18
     other motorists such as wrap advertisements,
19
    trunk advertisements, hubcap advertisements,
20
    have, as a matter of policy, not been
21
    recommended, and also because the advertising
22
    market in New York has been somewhat weak due
23
     to the nature of the current economy so there
24
    has been a lot of difficulties with the kind
25
     of advertisements we have already in terms of
0015
1
     interest, both from owners and from
 2
    passengers; never heard a passenger say they
 3
     wanted more advertising, and there has just
 4
    been a lot of issues with the contracts for
 5
     the cap advertisements.
 6
                    Staff recommendation for this
 7
    particular new type of advertisement is to
 8
     decline with the understanding that at some
 9
     future point the Commission may want to
     entertain an assessment of advertising in
10
11
     general, and then think about what type of
12
     advertising to put on, and then this may be
13
    part of that package at a later time.
14
                    CHAIRMAN DAUS: Any questions,
15
     concerns?
                    Based upon David's
16
17
     recommendation, I would move to deny the
18
    pilot program.
19
                    COMM. AROUT: Second.
2.0
                    CHAIRMAN DAUS: All in favor.
21
                    (Chorus of "ayes.")
22
                    CHAIRMAN DAUS: Thank you,
23
    David.
24
                    Item 6 for Commission action,
25
     the Voluntary Taxicab Bumper Sticker.
0016
1
                    Do we have someone from the
 2
     Mayor's Office of operations?
 3
                    MS. GUZMAN: Good morning,
     Commissioners.
 4
                    My name is Kizzy
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Charles-Guzman from the Mayor's Office of 7 Operations, Long Term Planning and Sustainability. 8 9 Joining me is Roya Kazemi. 10 We are here this morning to 11 present to you a PlaNYC initiative, the 12 Mayor's sustainability plan, which we are 13 very excited about because we just launched 14 this month. 15 I put together a few slides 16 for you for your convenience. We are going 17 to breeze through them. If you have any 18 questions, please feel free to stop and ask 19 any questions. 2.0 As we know, idling vehicles in 21 New York City is a big problem. We have a 22 lot of traffic and congestion that encourages 23 idling behavior. 2.4 The vehicles themselves, the 25 drivers need to have access to heating and 0017 cooling, and therefore it is an issue in New 1 2 York City. 3 As part of PlaNYC we have a 4 commitment to address this quality of life 5 issue. 6 Obviously, our office gets a 7 lot of phone calls about idling vehicles. We 8 have a lot of emergency vehicles and trucks 9 that are exempt from current environmental 10 regulations at the state and city level so we 11 promised to launch a public education 12 campaign in order to bring about more 13 compliance with the existing laws. 14 Our office has been working 15 for the past year on a 3-prong approach 16 dealing with idling congestion. 17 One is to increase city-wide 18 enforcement for the idling laws. We will touch on that a little later. 19 20 The second is to increase 21 public awareness of the environmental, 22 economic and public health impacts of the 23 issue. 2.4 Third is to minimize idling 25 impact from city-owned vehicles by deploying 0018 1 anti-idling technologies. 2 In terms of enforcement for 3 the past year -- and I am giving you this 4 background so you realize this is part of a 5 much larger strategy and we are asking for 6 your support on something very specific --7 since last year we launched in partnership with the Department of Environmental 9 Protection and the State Department of 10 Environmental Conservation an anti-idling

11 enforcement measure so we go to targeted hot 12 spots around the city that have pervasive 13 idling behavior. 14 So far we have covered nine 15 neighborhoods across New York City. We have 16 pulled over over 800 smoking trucks. 17 We have issued over 265 18 tickets for violations of City and State anti 19 pollution law. 20 Also, the Department of 21 Finance just underwent a rule making process 22 in order to allow all 2300 traffic 23 enforcement agents from the NYPD to issue 24 summonses for idling violations. 25 Finally, Mayor Bloomberg also 0019 signed into law two particular measures of 1 2 bills; one that reduced idling limit time in 3 school zones from three minutes, which is the 4 regular, to one minute in school zones, and 5 second one was to give authority to the 6 Department of Sanitation, Department of Parks 7 and Recreation to be able to issue summonses 8 for these violations as well. 9 In terms of technology 10 deployment, we have been working with a 11 consultant, Bluzow & Hamilton, who created a 12 fleet sustainability study for the Mayoral 13 fleet, and one of the consultant proposals 14 was that we consider anti-idling regulations 15 where feasible so we are working on 16 developing that pilot now. 17 The second aspect of it is the 18 Department of Transportation that continues 19 to fund and do outreach to private truck 20 companies and private sectors so that they themselves can either retrofit their trucks 2.1 22 with diesel particulate filters or clean 23 anti-idling technologies. 24 We are here to ask for your 25 support about a component of our anti-idling 0020 1 public education campaign. It is a 2 multi-faceted campaign that is targeting 3 drivers, specifically fleet owners and truck 4 drivers. We launched just last week. 5 We are having radio 6 advertisement -- public service 7 announcements, rather, in a variety of New 8 York City radio stations. We have print, 9 PSAs and also an on-line presence via our 10 GreeNYC website and also via other concerned 11 organization's websites. 12 Out of home, what you guys 13 probably have seen since last week, we have bus tails in the New York City Transit MTA 14 15 busses across the five boroughs.

16 We also nine billboards across 17 the city in highly trafficked locations. 18 Those are going to be up for the next month 19 or so. 20 At the grass roots level, we 21 have created an e-mail measure for the city 2.2 fleets and the city employees in general; 2.3 also for the schools. We are also going to 2.4 be distributing this e-mail to the New York 25 City DOT's contact database. 0021 1 We are distributing bumper 2 magnets, which you will see an image of 3 pretty soon for the New York City fleets, 4 fleet vehicles. 5 What we are here to ask you 6 for is bumper stickers to be distributed to 7 the TLC yellow taxis. 8 I am going to call up Roya now 9 so she can give us a brief overview, just 10 walk us through the images. 11 MS. KAZEMI: Good morning, 12 Commissioners. 13 We have GreeNYC which you are 14 familiar with, with the stickers on the 15 vehicles so we have our birdie for all our 16 public outreach campaigns. This is our 17 visibility. 18 When any issues borne out of 19 PlaNYC has a public education component, we 20 have our GreeNYC birdie communicating an 21 action. 22 It is very action-oriented and 23 education-oriented. 24 So we have four images for 25 this campaign around health, global warming, 0022 the illegal matter so let's just scroll 1 2 through. 3 These are images. These are 4 on the billboards, on the bus tails giving 5 messages, and as Kizzy mentioned, we are 6 on -- we are working with the city fleet 7 vehicles. 8 As the yellow taxis now are 9 becoming such -- have such a strong green 10 association with moving forward with the 11 hybrid taxis and presence in New York, we 12 would like to ask for the -- this is the art 13 work, and can we make these available on a 14 voluntary basis to your drivers? 15 CHAIRMAN DAUS: Thank you. 16 Very well done. 17 Is that proprietary art work? 18 It has been branded? 19 MS. KAZEMI: Yes. That is our 20 GreeNYC brand lookout for the birdie on many

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21
     campaigns moving forward.
22
                    CHAIRMAN DAUS: Certainly our
23
     cabs are green as can be.
24
                    I have no problem with this.
25
     The motion is and the request is for this
0023
1
    being allowed on a voluntary basis so if cab
 2.
     drivers want to put it on. They don't have
     to. I have no problem with that. I think
 3
 4
     that is fine with me to distribute those.
 5
                    Does anybody have an issue
 6
    with that?
 7
                    I would like to make a motion
 8
     to approve the sticker.
9
                    COMM. AROUT: Second.
10
                    CHAIRMAN DAUS: All in favor?
11
                    (Chorus of "ayes.")
12
                    CHAIRMAN DAUS: We will figure
13
     out a way to roll those out. We will do an
14
     industry notice and make sure they are
15
     available at all of our locations and the
16
     airport as well.
                    COMM. GIANNOULIS: So new laws
17
    were passed relevant to our industry. Who
18
19
     gets a fine?
2.0
                    CHAIRMAN DAUS: On this?
21
                    COMM. GIANNOULIS: On idling.
                    MR. FRASER: I am not
22
23
    positive, but I would imagine it is the
24
     driver. The current rule or passed rule was
25
     3-minute maximum idling, and I would assume
0024
1
     it is the driver who gets the fine. This
 2
     legislation changed it only in school zones
 3
     to one minute.
 4
                    CHAIRMAN DAUS: Is that a DOT
 5
     traffic req?
 6
                    MR. FRASER: It is a statute.
 7
                    CHAIRMAN DAUS: It is Local
8
    Law.
 9
                    COMM. GIANNOULIS: So the req
10
     only changed relative to school zones so it
11
     went from three minutes to one minute?
12
                    MS. GUZMAN: Correct.
13
                    COMM. GIANNOULIS: And the
14
     fine increased as well?
15
                    MS. GUZMAN: The fine remained
16
     the same.
17
                    COMM. GIANNOULIS: The fine
18
     remained the same; just the time period
19
     changed?
20
                    MS. GUZMAN: Yes.
21
                    CHAIRMAN DAUS: The next item
22
     on the agenda is item 7, Proposed Rules for
23
     Public Hearing and Commission Action, the FHV
    Accountability Rules.
24
25
                    Before I turn it over to
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2.4

2.

Chuck, I want to say a few words.

First of all, I want to thank the crowd that we have here. It is great to see people who are concerned and want to give input at our public hearings, but I also want to thank a couple of other people and talk a little bit about why we are here and how we got here.

First of all, I have been working for the TLC for 13 years now as its general counsel as well as its chairman, and this has to be -- this is very unique rule making, because I think, first of all, this is the longest rule making in probably -- certainly the history since I have been here, possibly in the history of this agency's existence in terms of public input, the time that has been put into this by staff and the industry members who have participated.

If you remember, this exercise started in terms of the Commission's desire to create accountability. We started looking at these base applications and being concerned about the records of the bases when the Commission started analyzing them, and

that led to concerns by various Commissioners.

In particular, Commissioners Gonzales and Arout have spearheaded a project which is now reaching fruition, where they spent a lot of extra and spare time outside of these meetings helping and working with the staff to develop a lot of these proposals that are being considered today.

The start of that happened about two years ago when we had a public hearing on many of these proposals that are in here today.

We are having a second public hearing with some new proposals, including the point system, and a lot of measures to ensure that not only our vehicles are safe and we raise the professional standards in the industry to protect the legitimate business owners that are doing the right thing from those who are not, but also, more importantly, to protect the public; to make sure they have a safe ride, comfortable ride, have enhanced service; but most importantly that they are ensured that when they get into

1 a vehicle that it is safe, it has insurance,
2 the driver is licensed and has met all our
3 standards.

We had numerous drafts of

these rules submitted well -- many, many, 6 many months before they started making their 7 way towards being published in March. I want to commend and thank in 9 particular Assistant Commissioner Samara 10 Epstein and First Deputy Andy Salkin and all 11 of the staff in the Constituent Affairs 12 Department, which is a newly created 13 department. 14 Its mission was to do exactly 15 what it did here today, which is reach out to 16 every segment of the industry, go to 17 community board meetings, meet with livery 18 and for-hire base groups and people who have 19 a stake. All the stakeholders provided input 20 along every step of the way. 21 This is a very big industry we 22 have, and we did our utmost to try to get to 23 everyone, and I think there are many people 24 we have gotten to many more times than once. 25 I can tell you this has been 0028 1 an exhaustive process and probably the most 2 transparent and detailed and involved process 3 that we have ever seen, but it has been a 4 very productive one for us where we actually 5 put a lot of time into responding and hearing the concerns and making many, many changes. It has been a little 7 8 overwhelming for our Commissioners getting 9 all of these changes one after the other, but 10 I think as much as we get all these different 11 letters and all these different changes to 12 the rules, at the end of the day we are 13 getting rules that are better, that address 14 issues, and we have learned a lot from it and 15 made a lot of good changes as a result. 16 Before I turn it over to Chuck 17 and go to the public hearing, I want to thank 18 groups that went above and beyond and 19 spending a lot of their extra time in working 20 with our staff here. 21 In particular, yesterday we 22 had a press conference with the New York 23 State Federation of Taxi Drivers, Fernando 24 Mateo, Franchie and Viloria. 25 They spent countless hours 0029 with all their members which include, of 1 2 course, other folks who were with us 3 yesterday, including Carmel and Dial 7 who 4 were on the board, and some other bases. 5 I can't tell you how much time 6 they spent on trying to make sure all their 7 constituents were served. 8 I want to thank the black car and limousine industry. Every major

10 limousine organization is now supporting 11 these rules including the Luxury Base 12 Operators Association, known as LBOA. 13 We worked very closely with 14 the Black Car Assistance Corporation, the 15 Limousine Association of New York, the 16 Limousine Association of the New Jersey, and 17 in the livery industry, in addition to the 18 Federation, we also got support letters from 19 United As One, TLC Base Owners Association, 20 the New York City Fleet Livery Owners 21 Association, which is primarily based in 22 Staten Island. 23 I mean, there is a lot of 2.4 support, not necessarily for the first set of 25 rules that we put out, but certainly for the 0030 1 changes that we made in response. 2 I am sure we are going to hear 3 more from people here today in terms of things that they basically like or don't 5 like, but if we could, for purposes of this 6 hearing, make sure we work from the drafts 7 that we distributed, both on our website and that are out there, because a lot of changes 8 9 have been made so I want to make sure we are 10 not commenting on rules as they were months 11 ago. 12 I want to thank everybody. If 13 I missed anybody who worked with us and had 14 countless meetings with us, I apologize, but 15 I am sure we will get to you. 16 I am going to turn it over to 17 Chuck, and then we will start the public 18 hearing. 19 MR. FRASER: These proposed rules would amend existing rules governing 20 21 the three for-hire vehicle industries: 22 Liveries, black cars and luxury limousines. 23 The proposed rules would 24 enhance the communication of license and 25 inspection information to the riding public 0031 1 and would increase the accountability of FHV 2 drivers and vehicle owners to FHV bases. 3 These measures would deter 4 illegal for-hire activity and would therefore 5 tip the competitive scales in favor of FHV 6 bases, vehicles and drivers who comply with 7 the law, and against those who conduct 8 illegal for-hire activity. 9 By increasing the competitive 10 advantage of responsible members of the FHV 11 industry, and by increasing the base license 12 term from two to three years, the proposed 13 rules would afford greater accountability by enhancing the value of the base license.

14

15 The proposed rules have a long 16 history. Parts of the proposed rules that 17 deal with vehicle markings and inspections 18 were originally published for comment in 19 January, 2007, and were the subject of a 20 public hearing before the Commission on 21 March 8, 2007. 2.2 Discussions with industry 2.3 representatives and interested members of the 24 public continued for the next two years, 25 leading to publication of the current rules 0032 1 proposal on March 11, 2009. We received a large number of 3 written comments on the proposed rules, and 4 the staff has been involved in almost 5 non-stop meetings and conference calls with 6 the industry and other members of the public 7 for the last month. 8 Based on all of those 9 discussions, we made a number of revisions in 10 the proposed rules and circulated them for further discussion, including posting the 11 12 revised rules on our website. We made a small number of 13 14 additional revisions over the last few days. 15 The discussions with the industry representatives were extremely 16 17 productive, and I would like to thank 18 everyone who participated so constructively 19 in that process. 20 I am pleased to be able to say 21 that, without exception, industry 22 representatives we spoke with shared the 23 concerns that motivated our Rules Proposal, 24 improved customer service and public safety, 25 increased industry accountability, and 0033 1 enhanced deterrents and punishment of illegal 2 for-hire activity. Industry representatives 3 worked hard in partnership with us to make 5 sure the final version of the rules serves 6 those purposes, while still accommodating the 7 day-to-day realities of for-hire industries. 8 It is not the case that 9 everyone is 100 percent happy with the final 10 result, but we have received many statements 11 of support of the final version of the 12 proposed rules from people who had opposed 13 certain aspects of the rules as originally 14 proposed. 15 I am not going to read all of 16 the changes that the staff is recommending, 17 but a bullet point listing of the changes and 18 a copy of the revised rules with the changes highlighted, have been provided to the 19

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Commissioners and are available to the public
20
21
     in the back of the room.
22
                    CHAIRMAN DAUS: Thank you,
23
     Chuck.
2.4
                    Is Councilmember Martinez
25
    here?
0034
1
                    Could you join us?
 2
                    As a matter of professional
 3
     courtesy, as we customarily do, I would like
 4
     to ask the Councilmember who represents
 5
     Manhattan District 10 to testify first ahead
 6
     of the pack.
 7
                    Do we have other council
8
     members here today?
9
                    In the interest of you having
10
     to do other work for the City, we are going
11
     to ask both of you to speak first.
12
                    I am going to read the speaker
13
     and the next two up so if we have people in
14
     the overflow room, if they could come over so
15
     we can have an orderly flow. Everyone will
16
     be given three minutes.
17
                    After the council members, we
18
     will have Assistant Commissioner Sue Petito
19
     from the NYPD, and then I'll announce every
20
     three names as we go forward.
21
                    Good morning, Councilmember.
22
     Welcome. Thanks for coming here. We usually
23
     go to see you. Thank you for coming here.
24
                    COUNCILMAN MARTINEZ: Today
25
     you hit me.
0035
1
                    Thank you Commissioners and
 2
     members of the Commission for allowing me the
 3
     opportunity to speak.
 4
                    I want to start off by first
 5
     of all thanking you, Commissioner,
 6
     particularly, for addressing many of the
 7
     concerns of members of the industry.
 8
                    As you highlighted, from all
 9
     aspects of the industry, whether they were
     the luxury limousines, livery and black cars,
10
11
     there were many concerns that were raised and
12
     brought to our attention at the council, and
13
     I was one of the members that was concerned
14
     particularly.
15
                    I also want to thank you for
     looking into the matter of whether it was
16
17
     prudent or not to hold a hearing today as
     today is the last day of Passover.
18
19
                    You did address the issue and
20
     you did point out to me that after
21
     researching and looking whether it was
22
     prudent or not, the hearing could, in fact,
23
     proceed.
24
                    I want to thank you for
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25 addressing that concern on behalf of some of 0036 1 the other members of the council who signed 2 onto the letter. 3 I want to particularly address 4 the exercise that took place in addressing 5 the points and the changes to the rules, 6 whether it was the issue of the point system 7 and the issues that I think are still 8 somewhat concerned, which is that rather than 9 penalizing the actual -- by the way, I want 10 to stress that everybody is in agreement, the 11 industry and members of the council, that we 12 do want to see an industry where there are 13 no violators and people are complying with 14 the rules. 15 I think everyone shares that 16 and agrees with that from drivers to base 17 owners to the luxury vehicle owners. 18 However, one of the concerns 19 that was brought to my attention, and I would 20 ask the Commission to look further into it, there are many drivers, both in the luxury 21 22 and in the for-hire industry, that lease 2.3 vehicles, and with the point system as it is currently, the vehicle will be the one that 2.4 25 will be penalized in the vent of the vehicle, 0037 1 the vent number, rather than the driver 2 committing the violation. 3 If a vehicle is taken out of 4 circulation after meeting certain points of 5 violation, that vehicle will then be subject 6 for having to be taken back by the financing 7 company. 8 That industry particularly 9 brought that to my attention, that that can 10 pose a particular problem in the industry 11 when a vehicle is taken out of circulation 12 and not the actual perpetrator, which is the 13 driver. 14 I would ask you to look into 15 that. 16 In addition, I would also ask the Commission to also keep an open dialogue 17 18 to some of the issues that will be coming up. 19 I understand that you are 20 voting today. I still believe that we should 21 postpone the vote today and have more 22 dialogue into the rules. 23 I mean --24 CHAIRMAN DAUS: We haven't 25 decided we are voting today. 0038 1 COUNCILMAN MARTINEZ: 2 good, then. CHAIRMAN DAUS: We could, but

we are going to listen to everybody first. 5 COUNCILMAN MARTINEZ: So I 6 will ask you then -- let me change that -- I will ask you then to consider not voting 8 today to allow the opportunity for more 9 dialogue into the changes that you have made 10 already to the proposed rules. 11 As you know, you have been 12 working, as you mentioned earlier, very hard 13 to address many of the issues that have come 14 forward, and I think it will give the public 15 a greater opportunity to engage in a dialogue 16 that will preserve the industry and that will 17 make sure that those who are a part of the 18 industry are complying with the rules, that 19 we have no violators, and that the public in 20 general is served with an industry that is 21 customer friendly, an industry that is secure 22 by providing the transportation to the 23 public. 24 So I would then just say, I 25 would really ask you to consider not voting 0039 today so we can have further dialogue and 1 2. really address some of the points that have 3 not been addressed yet. 4 Commissioner, thank you for 5 the opportunity. I look forward to continue 6 working with you, and I want to thank you 7 also for adopting the Council rule on the 8 Passenger's Bill of Rights. 9 CHAIRMAN DAUS: Thank you for 10 that wonderful piece of legislation. It is 11 actually part of the rules as well. Thank 12 you for sponsoring it and making sure it got 13 passed. Thank you. 14 Good morning, Councilmember. 15 COUNCILMEMBER FERRERAS: I am 16 Councilmember Julissa Ferreras. I am one of 17 the newly elected council members. This is one of the things that 18 19 came across my desk pretty early, and it has 20 been very important to my community. I 21 represent the 21st District, which is in the 22 outer boroughs, in Queens. 2.3 When we were faced with the 24 situation and seeing the many issues that had 25 arised in the change of some of the 0040 1 regulations, we understood that we had to 2 have this open dialogue, and with the 3 leadership of Councilmember Martinez, we were 4 able to have very good conversations in the 5 communities and understanding that you have now reflected some of those changes in your 7 update. One of the things that I am

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9
     asking you, along with Councilmember
10
     Martinez, is that if we can postpone the vote
11
     today, it would really mean a great deal for
12
     the industry and also the residents of
13
     Queens, because they are the ones that use
14
     this service, and it is very much a part of
15
    how we get around.
16
                    It is important we do this in
17
     a way that includes not just the owners but
18
     the drivers, in a way that we can address
     these issues so we don't have to revise it
19
20
     again in the very near future.
21
                    I ask, just like we were
22
     allowed the opportunity to review the rules,
23
    now these new rules that have come about a
24
     few days ago, if we have the opportunity to
25
     redigest them and see how we can make this
0041
1
    better than where it is and make it more fair
 2
     for the drivers and owners in this industry.
 3
                    Thank you.
 4
                    CHAIRMAN DAUS: Welcome to the
 5
     council, and thank you so much for taking
 6
     time to join us today.
 7
                    Next speaker, Assistant
 8
     Commissioner Sue Petito from the New York
9
     City Police Department, then Franchie Muniz
     from the Federation and Mike Rose from the
10
11
     Luxury Base Operators Association.
12
                    Good morning, Commissioner.
13
                    MS. PETITO: Good morning,
14
    Mr. Chair, Commissioners.
15
                    I have copies of my statement
16
     if you would like to have those.
17
                    CHAIRMAN DAUS: We will take
18
     them now.
19
                    MS. PETITO: I am Susan
20
     Petito, Assistant Commissioner,
21
     Intragovernmental Affairs of the New York
22
     City Police Department.
                    I am pleased to reiterate the
23
24
     strong support of the police department for
25
     proposed amendments to the rules of the Taxi
0042
 1
     and Limousine Commission enhancing the
 2
     visibility of for-hire vehicles and making
 3
     them more identifiable to the riding public.
 4
                    As Deputy Inspector Ann Marie
 5
     Connell, then commanding officer of the NYPD
 6
     Special Victims Division, testified in March
 7
     of 2007, detectives are at times called upon
 8
     to investigate crimes with possible links to
 9
     for-hire vehicles.
10
                    Increasing the ability to
11
     identify the dispatch company will speed
12
     investigations of serious crimes, thereby
13
     increasing safety and boosting confidence,
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14 not only on the part of the riding public, 15 but also for the drivers themselves. 16 Deputy Inspector Connell 17 recounted the incident which sparked the police department's proposal to include 18 19 signage inside and outside the vehicle, 20 indicating the dispatch company and its phone 2.1 number. 22 A Brooklyn case in which a 23 young mother, late for work, with her toddler 24 in tow, hailed a livery cab to take her to 25 the subway station and was raped in the back 0043 1 seat by the driver. 2. The lack of adequate 3 identification information required the 4 assigned detective to canvas numerous 5 dispatch companies for any leads; a time 6 consuming and frustrating process. 7 In another example provided by 8 Deputy Inspector Connell, a woman responsible 9 for a fatal shooting in an apartment on the 10 Grand Concourse in the Bronx hailed a 11 for-hire vehicle as she fled the scene. 12 Witnesses observing similar 13 incidents could save considerable 14 investigative time and prevent possible harm 15 befalling the driver if they could 16 immediately observe and report to police the 17 name and phone number of the dispatch 18 company. 19 Finally, there are frequent 20 instances of good samaritan drivers who, 21 encountering victims of sexual assaults or 22 other crimes, rush disoriented or injured 23 victims to the hospital but depart without 24 identifying themselves. 25 Not only would the ability to 0044 1 identify the driver or dispatch company assist in the investigation, but it would 3 also give the victim and his or her family 4 the opportunity to thank the compassionate 5 individual who may have saved a life. 6 We believe that it is clear 7 that enhanced identification of for-hire 8 vehicles will aid victims, witnesses and 9 drivers involved in criminal and other types 10 of incidents, and, accordingly, strongly urge the amendment of the rules in the Taxi and 11 12 Limousine Commission to strengthen the 13 requirements regarding signage and 14 visibility. 15 Thank you for the opportunity 16 to speak with you today. 17 CHAIRMAN DAUS: Thank you, 18 Sue.

19 Any questions? 20 Thanks for coming. 21 Mr. Muniz, Mr. Rose and then 22 the next speaker after that will be Jean Ryan 23 from the Taxis for All Campaign. 2.4 MR. MUNIZ: Good morning, 25 Commissioner and everyone present here today. 0045 My name is Franchie Muniz, the 1 2 executive director for the New York State 3 Federation of Taxi Drivers. 4 I am going to make a short 5 statement, because I know there are a lot of 6 people that want to talk today. 7 On behalf of the New York 8 State Federation of Taxi Drivers, I would 9 like to thank the Taxi and Limousine 10 Commission for allowing us the opportunity to 11 speak on the proposed new rules for for-hire 12 vehicles. 13 We would like to commend the 14 Taxi and Limousine Commission for all the 15 work they accomplished in developing a set of 16 new rules to enhance the livery and the rest 17 of the for-hire vehicle industry. 18 Not only will these rules 19 enhance, but will also bring the value of the base stations and vehicle owners that do 20 21 follow the rules. 22 We commend the Taxi and 23 Limousine Commission for allowing us and 24 other industry organizations to take part in 25 the shaping and implementations of these new 0046 1 rules, for listening to our concerns, and for 2 taking the majority of our suggestions and 3 integrating them in the rules. 4 The Federation and its members 5 are happy with the changes that were made, 6 and we hope to continue working with TLC in an effort to enhance the whole industry. 7 8 Thank you. 9 CHAIRMAN DAUS: Thank you, 10 sir. Thanks to the Federation for all their 11 help. 12 Mike Rose, are you here? 13 No. 14 Jean Ryan? 15 After Ms. Ryan we have Andreas 16 Cortes from New York Mexicana Limousine 17 Service, and Pedro Heredia, chairman of the 18 Livery Base Owners Coalition. 19 MS. RYAN: Good morning. I am 2.0 Jean Ryan, vice president of public relations 2.1 for Disabled in Action and, vice chair of 22 Taxis for All Campaign of which DIA is a 23 member.

24 I read all the proposed 25 for-hire base rules, and there are two rules 0047 1 missing in them to enhance the accountability 2 of licensed for-hire vehicle bases and 3 vehicle owners. The missing two items are the 5 following: One: Every base needs to have at 6 least one of its own accessible vehicles in 7 operation at all times, that it is open, and 8 not contract out accessibility. 9 This is the only way you could 10 even begin to provide halfway meaningful 11 equivalent service instead of lip service for 12 people with disabilities. 13 As it is now, with the 14 contract system where a base has to call, 15 then fax a request, we have to wait an 16 hour-and-a-half at least and pay \$45 at least 17 for a five dollar call, we can't get to 18 funerals, funeral homes, hospitals, the 19 airport, anywhere in a timely manner. 20 If we do manage to get there, 21 we have to pay exorbitant rates and wait a 2.2 very long time or book way in advance. That 2.3 is not equivalent service. It is 24 discrimination. 25 You are doing this to us, to 0048 1 your grandmothers, your sisters, your aunts, your dads, your neighbors, your cousins, your 3 friends; you know it. 4 You all know people who are 5 prevented from getting around because there 6 aren't accessible car services to speak of. 7 There is a human price on lack 8 of accessibility, on lack of a way to get 9 around in our city, and you need to be part 10 of the solution. 11 Number two. There is no 12 proposed system for customers to easily make 13 complaints about car services like there is 14 for taxi customers to make complaints. 15 I suggest that since the TLC 16 is regulating the car service industry more 17 stringently, customers should be able to call 18 311 and complain. 19 For example, when they get a 20 car that doesn't have correct TLC stickers, 21 license plates, when we can't get an 22 accessible car service, instead of having to 23 write a letter, something like that. It gets 24 complicated. 25 I have had problems like that. 0049 1 I have gotten cars -- I have seen cars -- I have gotten cars without a license plate in

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3
     front, I have gotten a personal car that
     somebody sent, and when I called the TLC, you
 5
     told me to write a letter.
                    It is too complicated.
 7
                    The last suggestion I have is
 8
     about the regulation about placement of base
 9
     name, license number and telephone number
10
     stickers on the outside of the car,
11
     regulation number 612F1I.
12
                    Many women and young people
13
     like to see the name of the car service when
14
     it arrives and want to see the name of it on
15
     the side of the car, but, you know, when it
16
     is somebody who is driving their own car, it
17
     doesn't have it on the side of the car.
18
                    If it is allowed to be on the
19
     back of the car, then most likely they would
20
     not see it when it pulls up to pick them up.
21
                    It is dangerous and scary
22
     being picked up at night by an unmarked car.
23
                    We all know that some car
24
     services poach rides from other car services,
25
     and you are not getting the car service you
0050
 1
     thought you were getting into, even when we
 2
     ask which car service it is.
 3
                    If the sticker is on the back,
     this could be more of a problem than if the
 5
     sticker is on the side so that was my
 6
     suggestion; to have the sticker on the sides.
                    CHAIRMAN DAUS: By the way,
 8
     there is no need for you to send a letter.
 9
     We changed our procedures and you can call
10
     311 to complain. We actually have a new
11
     procedure now you can take advantage of where
12
     you don't even have to come in to testify;
13
     you can testify over the phone.
14
                    MS. RYAN: For car services
15
     too?
                    CHAIRMAN DAUS: Yes.
16
17
                    MS. RYAN: I couldn't find
18
     that on the website, and I really looked.
19
                    CHAIRMAN DAUS: Just call 311
20
     and we will take care of it.
21
                    MS. RYAN: For making a
2.2
     complaint, maybe you should change your
23
     website?
24
                    CHAIRMAN DAUS: We will take a
25
     look at it, but I believe that it is on
0051
 1
     there, but we will look at it and double
 2
     check it.
 3
                    MS. RYAN: For making a
 4
     complaint, I looked under that, and it didn't
 5
     say anything about car services.
 6
                    CHAIRMAN DAUS: You can
     complain about anybody and any thing. You
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8
     can complain about us, you can complain about
9
     the car services; all sorts of complaints.
10
                    That is technically a legal
11
     complaint we would file. You are not
12
     required to put anything in writing.
13
                    We will take a look at it.
14
     is a good suggestion.
15
                    This rule making is not about
16
     accessibility today, but at some point as we
17
     get to the end of the demonstration project
18
     for the yellow cabs, I agree with you that
19
     the livery industry needs to be involved as
20
     part of the solution to accessibility, and
21
     that will be something that will be probably
22
     part of future dialogue with the Commission
2.3
     so we will be taking that up at some point.
24
                    MS. RYAN: Well, this is --
25
                    It is not a debate. I am just
0052
1
     letting you know.
                              I am just
 2
                    MS. RYAN:
 3
     commenting about what you commented.
                                           This is
 4
     about car services today, and I thought that
 5
     was missing.
 6
                    CHAIRMAN DAUS: I understand,
 7
     and we will consider this comment as we go
 8
     forward in that other rule making as well.
 9
                    The next speaker is Andreas
10
     Cortes.
11
                    Pedro Heredia, then Jeff Rose
12
     and Bruce Raheb from Transit Private Car
13
     Service.
14
                    MR. HEREDIA: Good morning,
15
     folks. I have copies of my testimony for the
16
     Commissioners.
17
                    Good morning, Chairman Daus
     and members of the Board of Commissioners.
18
19
     am Pedro Heredia, chairman of the Livery Base
20
     Owners Coalition.
21
                    First, I would like to thank
22
     you, Commissioner Daus, for working with the
23
     various groups that comprise the for-hire
24
     industry, and for considering the most recent
25
     changes to the proposed rules, and for
0053
 1
     committing yourself to remain open to
 2
     additional changes.
 3
                    The proposed rules are still a
 4
     working document, and, as such, we must pause
 5
     to readjust and analyze the proposed changes.
 6
                    On April 6, 2009, our
 7
     coalition called for a meeting, and over 150
 8
     base owners, industry leaders from all five
 9
     boroughs, participated.
10
                    110 signed petitions -- 110
11
     signed petitions in support to postpone
12
     voting today were collected.
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13 I personally faxed the Legal 14 Department of the TLC 90 signed petitions. 15 The Coalition is in full 16 support with various regulatory measures 17 outlined in the proposed rules, because we 18 are part of the problem, and we want to be part of the solution. 19 2.0 The initiative and the best 21 intentions to create a more regulated, 22 effective and dynamic for-hire industry is 23 precedent, but the relentless pursuit to 24 execute today is creating a lot of hatred, 25 anger, frustration and hostility among 0054 1 owners, drivers, the industry leaders, caused 2 by the TLC's precipitation to vote today. 3 At the risk of sounding as if 4 we are protecting bases, owners and drivers 5 that are repeat offenders, which we are not, 6 the point system poorly executed has the 7 potential to cripple an already fragile 8 transportation system. 9 The doubling of the existing 10 excessive fines and the added unnecessary 11 liabilities still need to be addressed. 12 The proposed rules have great 13 potential to transform the for-hire industry for the better good, but the ramifications of 14 15 voting prematurely as they stand today before 16 making some critical adjustments will lead to 17 destabilize the industry. 18 Ignorance is an enemy we all 19 share, and that enemy should not be the 20 reason for why we are voting today. 21 Please take a step back. 22 Let's all take an additional 30 days, give us 23 the time to digest this buffet of new 24 information to prepare the industry for what 25 is ahead. Let's bring everybody back in, and 0055 1 let's get it right collectively. 2 We cannot anticipate the 3 command of execution. Do not pull the 4 trigger. 5 Thank you. 6 CHAIRMAN DAUS: Mr. Jeff Rose 7 from the Limousine Association of New York? 8 MR. CARTER: Jeff Rose is 9 absent. He had an emergency, and I am going 10 to be giving his statement. 11 My name is William Carter, and 12 I am the representative for the Limousine 13 Association of New York. Jeff Rose had an 14 emergency and could not be present today. 15 First, as a representative of 16 the Limousine Association of New York, I 17 would like to thank the Commission for the

18 opportunity to speak today. I would also like to thank the Commission and the staff of 19 20 the TLC for all their efforts in the last 21 several weeks to work with the industry to 22 generate the best possible update of the 23 rules and regulations that govern our 24 industry. 25 I truly believe that the 0056 1 majority of the companies providing ground 2 transportation in the New York City market 3 have the same goals as the Commission and as 4 the public at large; that is, to provide 5 safe, reliable service to the riding public. 6 We do feel the task at hand is 7 to provide a regulatory climate that 8 diminishes to the greatest extent possible 9 those who diminish the industry by providing 10 shoddy service, and risking the health and 11 safety of riders in the public at large. 12 These are very difficult 13 economic times, and this industry has been 14 hit very hard with grim prospects for the 15 future. 16 Many studies have shown that the travel industry is the second largest 17 18 industry and job provider in the New York 19 City market behind the financial service. 2.0 Restaurants, hotels, 21 entertainment and transportation work hand in 22 hand with their individual success, often 23 mirroring and impacting one another. Their 24 individual fortunes rise and fall as one. 25 Tens of thousands of New 0057 Yorkers earn a legitimate living working in 1 2 ground transportation. Many may not have a 3 college education or even a high school 4 diploma. Many speak English as a second 5 language. 6 Good regulation does not 7 hamper these people from working for good 8 companies. Good regulation makes their jobs 9 easy. 10 The difficulty is to do 11 something imposing too great a burden on the 12 bulk of the industry that takes very 13 seriously the responsibility of regulatory 14 compliance. 15 One of the major concerns of 16 this industry has been that some 17 well-intended attempts at these new rules 18 might have unintended consequences. 19 Our efforts have been to see 20 that the accountability falls in the right 21 places, that consequences are meted out justly, and to allow fair and vigorous 22

23 competition that generates the greatest range 24 of choices and options to the riding public. 25 We feel that events of the 0058 1 last several weeks demonstrate that with good 2 faith efforts on the part of both regulators 3 and operators, that we can work together to 4 advance sensible regulations and enforcement. 5 We hope and desire to get this 6 right, and that that desire will supersede 7 the desire to get it right away. 8 We also hope that we can 9 create an ongoing atmosphere with the TLC, 10 and our industry can work together to rid 11 this industry of those who would besmirch its 12 reputation. 13 Thank you. 14 CHAIRMAN DAUS: Thank you. 15 Next speaker is Bruce Raheb 16 from the Transit Private Car Service, and 17 next will be Berj Haroutunian, president of 18 BCAC, and Roberta Pike from Pike & Pike. 19 Bruce is not here. 20 Berj, I see you are here, and 2.1 then Roberta Pike, and after Ms. Pike, David 22 Eckstein from Valera Global. 23 MR. HAROUTUNIAN: Good 24 morning, Chairman Daus and Commissioners. 25 Actually, I took Vic's name 0059 1 off the list. He couldn't be here because of 2 the Passover holiday, but he did write a 3 testimony here which reflects the rest of the 4 black car members. 5 The BCAC represents in excess 6 of 40 companies which have approximately 7 10,000 affiliated vehicles. While we 8 represent our member companies, we are also 9 very concerned with driver issues. 10 One of the black car 11 industry's primary concerns has always been 12 and continues to be the safety and safety of 13 our passengers and our drivers. 14 We would like to take this 15 opportunity to thank Commissioner Chair Daus, 16 his staff, and the Taxi and Limousine 17 Commission for working with us and others to 18 reach an understanding regarding the 19 complexity of the ground transportation 20 industry in New York, and to consider and 21 implement critical changes to the proposed 22 rules that has to be made. 23 While the Board of Directors 2.4 of the BCAC does speak for its members, it 25 does also recognize the right of each of its 0060 members to express its own opinion on each of

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2
     the issues.
 3
                    Today you may hear from some
 4
     of those members that may convey their
 5
     concerns regarding the proposed rules.
 6
                    In closing, let me add that
 7
     the black car industry has always, will be,
     an advocate for regulation and enhance our
 8
 9
     industry and improve the quality of the
10
     service provided by base owners and their
11
     affiliate drivers and their clients.
12
                    The only thing I would like to
13
     comment on this, thank you, Commissioner. We
14
     worked very hard on this.
15
                    I know you made a lot of
16
     changes. You listened to our concerns, and
17
     myself and Vic spent here god knows how many
18
     hours the last two weeks.
19
                    I haven't been so much here as
20
     in the last two years, actually.
21
                    A lot of our members do have
22
     concerns.
23
                    If I may suggest, whether the
24
     vote takes place today or not, and this could
25
     be a good suggestion for the other industry
0061
1
     leaders, perhaps sit down with the TLC or
 2
     representatives -- maybe the Commissioner
 3
     himself -- at least for the black car
 4
     industry, because a lot of our members are
 5
     very concerned especially on the point
 6
     system.
 7
                    After all, the black car
 8
     industry is a unique industry. We sell
 9
     franchises. We have members that buy in at
10
     50,000, 70,000, $80,000. We don't know how
     this is going to work. Whether we throw a
11
12
     member out, we throw him out when has two
13
     points, three points. We are not sure if
14
     this could be legal ramifications so we are
15
     not very certain.
                    A lot of our members are very
16
17
     concerned, and I know we expressed this to
18
     you, Mr. Chairman, so we would like the
19
     opportunity to sit down, perhaps have a
20
     meeting in the next few weeks, invite all
21
     black car industry members, and I believe we
22
     expressed that to you.
23
                    Thank you very much.
24
                    CHAIRMAN DAUS: All the black
25
     car industry members?
0062
1
                    MR. HEREDIA: Well, the
 2
     leaders.
 3
                    I assure you, it will be very
     peaceful.
 5
                    Thank you.
 6
                    CHAIRMAN DAUS: No problem.
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7 Ms. Roberta Pike, then David 8 Eckstein, then Tarek Mallah from Dial 7. 9 MS. PIKE: Good morning, 10 Chairman, Commissioners. Thank you for the 11 opportunity to be here today, ladies and 12 gentlemen. 13 Roberta Pike, Pike & Pike PC. 14 I am an attorney, and my specialty is in the 15 ground transportation industry. I represent 16 numerous black car, luxury limo and the free 17 bases. 18 I proudly can say my clients 19 work extremely hard at being compliant so 20 they are fully in support of the greater 21 accountability of the for-hire vehicle 22 industry. There is no doubt about that. 23 Commissioner, Chairman, your 24 staff, we greatly are appreciative of all the 25 efforts you have given over the past several 0063 1 weeks of working with all of the different 2 associations throughout the for-hire vehicle 3 industry. 4 I am aware that tremendous 5 efforts have gone in, cooperation, and that 6 there were newly revised rules as recently as 7 Monday. We would like an 8 9 opportunity -- I speak on behalf of all of my 10 clients, because whether directly or 11 indirectly, they are tremendously concerned. 12 They want to be able to carry through, to be 13 able to be compliant, to be able to support, 14 but they also want the opportunity to review 15 these rules. 16 I know that on a cursory review, I noticed that certain rules are 17 18 questionable whether or not how well they 19 would actually be able to be effectuated. 20 What I am asking for you is 21 please hold off on the vote for today so 22 everybody can have the opportunity to review 23 them, as Berj just said, so we can confer, to 24 continue the efforts that have been made so 25 0064 Even if it is a 30-day, so 1 2 that the efforts can continue. 3 In addition, I have been asked 4 to extend on behalf of certain clients that 5 they would have liked to have been here 6 today, but they were not able to be here due 7 to the Jewish holiday so they would like an 8 opportunity to be heard and participate. 9 For all those reasons, I ask you please refrain from voting today and let 10 11 us continue the efforts.

12 Thank you. 13 CHAIRMAN DAUS: Next speaker 14 is David Eckstein, followed by Tarek Mallah 15 and Lloyd Taylor from the Board of Livery 16 Transportation Industry Trades. 17 MR. ECKSTEIN: Good morning, I want to thank you for the 18 everybody. 19 opportunity. 20 I just want to relay a 21 message. I am not sure how much has been 22 changed or discussed recently. I have been 23 traveling and haven't been able to update 24 myself. 25 Certain main concerns that I 0065 have been talking to people about, as well as 1 aware of for my own company, in 23 years 3 since we started Valera-Global, we haven't 4 had any violations whatsoever, and we intend 5 to remain under that basis. 6 But I have a serious concern 7 any time any of the independent franchise 8 owners, drivers, do get a violation perhaps 9 sometime in the future, that will affect my 10 base standing. 11 My basic concern, after many 12 years of being in this business and knowing a 13 lot of the people in the business, there are 14 people that are not as reputable as perhaps 15 we have been over the years. 16 It seems to be a way to 17 utilize some of these violations to their 18 advantage, and essentially, quite frankly, 19 put somebody like me or somebody that is 20 similar to my type of operation out of 21 business in not too long of a period of time. 22 That to me seems unduly, 23 unduly, egregious. 24 Second issue is one of the 25 items that have been discussed is the 0066 1 non-ability for somebody to work for multiple 2 bases. 3 Unfortunately, especially in 4 these economic times, that does present a 5 problem to many people; being tied to only 6 one base. 7 These gentlemen and ladies are 8 independent operators. They can go to work 9 when they want, they can stop work when they 10 11 If you restrict them from 12 operating legally -- they are licensed, the 13 bases are licensed -- when you restrict them 14 from operating legally, you are creating 15 issues with their families besides 16 themselves.

17 After all, we are all citizens 18 of this country and citizens of this city, 19 and we need to protect as many people's 20 ability and rights to operate as fairly and 21 equitably as possible. 22 Thank you very much. 23 CHAIRMAN DAUS: Tarek Mallah? 2.4 MR. MALLAH: Chairman Daus, 2.5 thank you very much. Commissioners, city 0067 1 Councilmen that are not with us, my 2 colleagues and competitors, who some of them 3 are here and some are unable to attend due to the holidays. 5 I represent Dial 7. The 6 owners of the company were also unable to 7 attend today. 8 However, we have expressed a 9 lot of support for the changes as proud 10 members of the New York State Federation of 11 Taxi Drivers as well as the Coalition of 12 Black Car Base Owners and many other 13 organizations that we were able to work very 14 closely with. 15 To my surprise and to a lot of 16 other people's surprises, for an industry 17 that seems or has the reputation of not being 18 the most organized or more legitimate 19 business, I found it to be an extremely so 20 legitimate and getting to the steps to become 21 even more. 22 Our concerns about the rules 23 and regulations and the changes have been 24 made very clear. Just about everybody 25 involved knows what we are concerned about 0068 and how we would like to fix it and how we 1 2 would like to grow it to improve the 3 business. 4 More than ever, I would like 5 to actually appeal not just to the 6 Commission, but also to my colleagues and 7 competitors that we have to take the 8 initiative to self-police, reducing the need 9 for you to police us. 10 The more our business is 11 regulated, the more I can stand here next 12 time and tell you these rules are not 13 necessary. 14 Although we take pride of 15 doing that, and I know a lot of my colleagues 16 do the same pride, I still urge to reduce the 17 amount of regulations, allow the perfect 18 American dream that we are all here for. 19 I am an immigrant. The owner 20 of my company was an immigrant, and this 21 industry is built on it, that we allow these

22 regulations not to close it and hinder it. 23 The basic concepts, as I 24 understand it, it is competition, 25 self-improvement, customer satisfaction and 0069 1 quality of service. If we allow those, not just 3 regulations, to improve our business, I think 4 we will be there. 5 Again, thank you very much for 6 the time and the effort, and I think we are 7 almost there. I think we need to push it a 8 little further. 9 Please help us get it there. 10 The last but not least, we keep -- a lot of times spending a lot of time 11 12 and energy looking at us, the industry, the 13 people who are trying to comply. Maybe not 14 to the best, but we are still trying to 15 comply, and we do not spend a lot of time and 16 energy in support against the non-regulated 17 industry, the illegal bases that do not have a TLC permit, the illegal drivers that do not 18 19 have a TLC driver's license under the new rules. 2.0 2.1 If we can help in any way, if 22 we can help push any other agencies, and if 23 you can help, this will eliminate the 24 problem, the pressure that is being levied 25 upon you as a commission and on us to solve 0070 1 the problem that we are not 100 percent 2 responsible for. 3 Thank you for the extended 4 time. 5 CHAIRMAN DAUS: Thank you. 6 Next speaker is Mr. Lloyd 7 Taylor, and next two speakers are Yokewei 8 Wong and Yap Koonmeng. 9 MR. TAYLOR: Good morning 10 Commissioners of the Taxi and Limousine 11 Commission. My name is Lloyd Taylor. I 12 represent the Board of Livery Transportation 13 Industry Trades, and I speak for many bases, 14 many located in central Brooklyn. 15 I have not been here for a 16 long time for several reasons, but many of us 17 have returned because this proposed set of 18 rules has had a Lazarus effect on many of us. 19 It has awakened all of us. 20 I am not here to rig a 21 consensus with any industry organization on 22 whether or not we agree with these rules. I 23 think the rules are fundamentally flawed, and it is my duty to say that here on the basis 25 of the groups that I represent.

0071

The fundamental flaw in the 1 2 rules I think is important to state, is that 3 there are no guidant principles that decides or helps us to decide what we should accept, 5 why we should accept it, what we should 6 reject, and why we should reject it. 7 We are committing in my view the same errors we made in the period 1997, 8 9 1998 when we introduced or when we had a 10 massive overhaul of the rules at that point 11 in time, and we ended up by throwing out the 12 baby with the bath water. 13 At that time, and my 14 recollection, we had about 700 livery cab 15 bases. That has been whittled down to 500. Today when the chairman claims 16 17 before the New York City Transportation 18 Committee that there are 700 FHV bases, he is 19 really talking about a combination of the 20 liveries, the black cars and the luxury 21 limos. 22 The areas I think we need to 23 look at, Commissioners, are the areas that 24 have to do with relocation, a regime of 2.5 penalty points, the issue of the application 0072 1 of off-street parking, the issue related to 2 shared rights, and the issue related to 3 multiple affiliation of owner drivers or 4 simply operators. 5 I think this is very important 6 in order to go forward in this issue. 7 We have a very clear statement 8 from the Commission on the guiding principles 9 that help to make sense of these rules. 10 The statement on basis and 11 purpose makes no sense to me. As far as I am 12 concerned, that is a shopping list, and there 13 is no way I could figure why I should accept 14 one in favor of the other. 15 Unless the Commission and the 16 Commissioners clear that fundamental deficiency, it will be impossible for me to 17 18 decide that I am going to support these 19 rules. 2.0 I want to tell our colleagues 21 here it is not about -- the issue is not 22 about whether we are for this rule or against 23 that rule. The issue is whether the rules support the growth, the innovation and the 24 25 expansion of the FHV industry. 0073 1 Thank you very much. 2 CHAIRMAN DAUS: Thank you. 3 Yokewei Wong? 4 Yap Koonmeng? 5 Avik Kabessa from Carmel, John

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6
     Roberts and David Diaz.
 7
                    MR. ROBERTS: Good morning.
 8
     am John Roberts. I am here with Mr.
 9
     Kabessa's statement. He is observing the
10
     holiday.
11
                    I am John Roberts, head of
12
     administration for Carmel Car & Limo Service.
13
                    "Honorable Commissioners, I
14
     would like to start by saying that I am sorry
15
     I could not be present at this hearing due to
16
     the Jewish holiday. At the same token, I
17
     would like to thank Commissioner Daus for the
18
     changes made to the original drafted rules.
19
     Without these changes, I would have been
20
     forced to sacrifice my holiday and be here
     instead of with my family.
21
22
                    "We are very pleased with the
23
     many revisions the Commission has made to the
24
     original proposals, and we are also pleased
25
     that the Commission is willing to work with
0074
     the industry to find agreeable solutions
 1
 2
     where there are still grave differences of
 3
     opinion.
 4
                    "The long process of reaching
 5
     some common ground has taught me a few things
 6
     that I would like to share with you.
 7
                    "I have learned that we really
 8
     need a for-hire advisory team to work with
 9
     the Taxi and Limousine Commission before new
10
     rules are published and not after.
11
                    "This results in unnecessary
12
     and undesired friction between members of the
13
     industry and the Taxi and Limousine
14
     Commission.
15
                    "I urge the Commissioners to
16
     form such an advisory team in the near
17
18
                    "I was also very sorry to
19
     learn that we, the livery section, are
20
     considered the black sheep of the industry.
21
                    "On that topic, I would like
22
     to say a few things.
23
                    "I do acknowledge the fact
24
     that there are livery bases and livery
25
     drivers who do not comply.
0075
 1
                    "I also acknowledge the fact
 2
     that the livery section must improve its
     image in the eyes of the regulators, but the
 3
 4
     regulators should also consider the following
 5
     facts: The livery section is three times the
 6
     size the black car section and six times the
 7
     size of the luxury limousine section.
                    "By virtue of these sheer
 9
     numbers, it means that there will always be
10
     more issues with the livery section than with
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11
     the other parts of the industry.
12
                    "The livery section answers
13
     the needs and plays a vital role in the
14
     well-being of many communities where no
15
     taxis, black cars or luxury limousines will
16
17
                    "Making it difficult for a
18
     base or a driver to stay illegal will only
19
     make it so so that those needs in those
20
     communities will be answered by more illegal
21
     operators.
22
                    "Many of the bases that break
23
     the law do so either because they do not
24
     understand the law or they do not have the
25
     tools to comply with the law.
0076
                    "Of course, there are those
 1
 2
     few rotten apples that simply break the law.
 3
                    "Carmel and Dial 7 in
 4
     partnership with the New York State
 5
     Federation of Taxi Drivers and the New York
 6
     Coalition of Base Owners, together
 7
     representing about 250 bases, promise to take
     the following proactive steps: Number one,
 8
 9
     training, assisting and supplying
10
     technological tools to bases who want to
11
     comply.
12
                    "Number two: Policing our
13
     own, but also cooperating with the Taxi and
14
     Limousine Commission in weeding out bases and
15
     drivers that break the law.
16
                    "Work with the City Council to
17
     expand the jurisdiction of the TLC over
18
     illegal unlicensed operators, and work with
19
     the communities, the City and the TLC to
     improve the image of the livery section of
20
21
     our industry.
                    "All we ask of the TLC is to
22
23
     keep an open heart and open mind to the
24
     changes, and not to judge all of the members
25
     of the livery industry based upon a few
0077
 1
     rotten apples.
 2
                    "Thank you, Avik Kabessa."
 3
                    MR. FRASER:
                                Thank you very
 4
     much.
 5
                    David Diaz?
 6
                    MR. DIAZ: Commissioners, good
 7
     morning, and to anyone who does not speak
 8
     English, buenos dias. I just thought I would
 9
     say that, because we know we have a language
10
     barrier.
11
                    I would like to start out by
12
     saying that I would urge you to please
13
     postpone voting for at least 30 days. It
14
     would really help us understand the rules.
15
                    This is a document that has
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16 been a work in progress for many, many 17 months, as the Chairman has said, but for us 18 on the other side, it has not been many 19 months; it has only been a couple of days. 20 I ask you to have a public 21 hearing with language assistance, especially 22 Spanish speaking and any other language you 2.3 would like to consider, so that we can 24 address each concern that our owners have. 25 Many here would love to speak, 0078 1 but obviously that is why I just said buenos 2 dias. That way you know we exist. The point system that is being 4 recommended really poses a constitutional 5 threat to our individual rights. Please 6 reconsider. If we are to be charged for a 7 crime, we would not like someone else to be 8 added to the same crime. I think that is 9 part of the Constitution, as well as bias to 10 those who have more drivers. 11 Some of the companies have 600 12 drivers, at Carmel, at Dial 7, but there are 13 some companies that only have 10 drivers. 14 Can you imagine one driver being taken out of 15 a company? That would really threaten a 16 company. I think at this time, our 17 18 financial crisis right now, we cannot afford 19 to have these rules applied right now. 20 I ask you to please postpone 21 these rules at least for 30 days and have a 22 public hearing where we can address these 23 issues. 24 Thank you. 25 MR. FRASER: Thank you. 0079 Next will be Courtney Hogan, 1 2 and following that will be Richard Thaler and 3 Marvin Wasserman. 4 MR. HOGAN: My name is 5 Courtney Hogan from Parkchester in the Bronx, 6 and I just wanted to say that I am hearing a 7 lot of language, a lot of tone, about rules 8 and regulations. 9 The rules and the regulations 10 are for everyone, not for just yourselves, 11 but for the communities that are subjected to 12 unnecessary noise, to the traffic being 13 impeded, to idling engines. 14 Some of us have children. 15 They don't like rules and regulations, but 16 the rules and regulations are for them as 17 well as us, for society at large. 18 Remember, a lot of rules and 19 regulations exist. They are not just for the 20 industry; they are for the City of New York,

21 for the people who live here in addition to 22 yourself. 23 Our community has been 24 overwhelmed with illegal street hails. That 25 is what brings me here, Community Board 9, 0800 1 43rd Precinct in the Bronx. Outside my window, any given 2. 3 day, 20 some odd vehicles sit there idling, 4 honking their horns, making unnecessary noise 5 to solicit passengers. 6 Is that fair to the people in 7 the community? I don't think so. 8 Do you complain to the New York State Department of Motor Vehicles when 9 10 they have laws and rules regarding speeding, 11 illegal turns, so on and so forth? Nobody is 12 complaining to New York State so why are you 13 complaining to the New York City Taxi and 14 Limousine Commission? They are not 15 necessarily here for you; they are here for 16 everyone. 17 I want to thank the Commission 18 and the Commissioner for being patient with 19 me in particular. I bring a lot of cases to 2.0 the Taxi and Limousine Commission, and thank 21 the staff for being patient with me. Your 22 staff is very great. 2.3 People sometimes forget their 24 purpose in life. Their purpose is not to 25 complain about the rules and regulations; it 0081 1 is ask yourself why there are rules and 2 regulations in the first place. They 3 wouldn't exist if there weren't people 4 violating them. 5 Thank you. 6 CHAIRMAN DAUS: Mr. Hogan, 7 first of all, I want to thank you for coming 8 down. You are a rare type of person that we 9 see here, someone representing the actual passengers and residents. 10 11 The entire room, as you can 12 see, is filled with industry people, and it 13 is unfortunate we don't have residents or 14 passengers coming down to share their point 15 of view on things. If there is a way that you 16 17 think we can get the word out in the 18 future -- there is no straphangers group for 19 livery passengers or for-hire limo passengers 20 other than the users group that the black car 21 industry has. 2.2 If there is a way that you can 23 work with us to at least let their points of view be heard, because we are only hearing 24

the points of view of one side. It is so,

25

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0082
1
    you know, slanted.
                    MR. HOGAN: It is very unfair.
 3
                    CHAIRMAN DAUS: In addition to
 4
    Ms. Ryan, of course.
 5
                    But we definitely need to have
 6
    more of a dialogue. If you have any ideas on
 7
     that, we would love to work with you on that.
 8
                    Thank you for coming.
 9
                    If we can go through the
10
     speakers and then we will call you back up.
11
                    MS. RYAN: I have taken car
12
     services --
13
                    HEARING OFFICER: Ms. Ryan, we
14
     will be happy to hear from you again if you
     like, but I want to go through the speakers.
15
16
     It is not fair to them. They have been
17
     waiting and you have had a chance to speak.
18
                    Mr. Thaler?
19
                    MR. THALER: Chair Daus,
20
     Commissioners, I would like to share some
21
     very specific technical observations of the
22
    proposed rules.
23
                    First, the definition of base
     at the very beginning has explicit definition
2.4
25
     for a black car base and for a luxury
0083
1
     limousine base, but the only other reference
 2
     is to a base station, and I don't see any
 3
     explicit reference to a community car service
 4
     base or a livery base. I don't know if that
 5
     was an oversight or was intentionally done.
 6
                    Second, I think that if there
 7
     was a pure decimal notation for the structure
 8
     of all these rules, it would be a lot less
 9
     confusing to read.
10
                    If you look at Section 13(a),
11
     I think the last modification to these rules
12
     recently recognized that a passenger might
13
     change the destination of the dispatch.
14
                    If that is so, there is a
15
     technical violation of the Passenger Bill of
     Rights, because it doesn't say in the rules
16
17
     that if the destination is modified, that the
18
     price of the fare has to be confirmed by the
19
    base at the new location if the location
20
     changed.
21
                    Also, in Section 17, there is
22
     reference to filing credit card surcharges.
23
     Of course, credit card surcharges are
24
     generally in violation of card issuer rules.
25
                    In very rare circumstances,
0084
    under the card issuer rules, you can apply a
     convenience charge so this problem can be
 3
    remedied by referring to an approved
     convenience charge approved by the card
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5
     issuer.
 6
                    Then there is a detailed
 7
     requirement that an affiliated vehicle and
 8
     its driver must be in compliance.
9
     Responsibility for that would be on the base
10
     and the car owner, but there is no
11
     operational procedure shown to validate that
12
     as you would have, for instance, in a
13
     security association.
14
                    A triple A security
15
     association would provide authentication,
16
     authorization and accounting to be sure that
17
     compliance was validated.
18
                    I think that should be looked
19
     at.
20
                    And then I would like to
21
     mention 6-12. I think it was about six years
22
     ago that there was a vote taken on rooftop
23
     advertising for liveries, and it appeared
24
     that the approval was going to pass.
25
                    Then Commissioner Sander
0085
1
     raised a final objection that a person
 2
     hailing a vehicle in the street would confuse
 3
     the rooftop on a livery with a yellow cab.
 4
                    On the face, to me, that is
 5
     absurd, because the rules require that yellow
 6
     cabs are painted yellow, and liveries are
 7
     painted not yellow.
 8
                    What I am suggesting is it is
9
     discriminatory to prevent the livery bases
10
     and the drivers and owners of the vehicles to
11
     avail themselves of this rooftop opportunity,
12
     because they do service the five boroughs all
13
     throughout the city, and it would be nice to
14
     give them the opportunity to do that.
15
                    I think the unconditional
16
     denial of rooftop advertising should be
17
     reconsidered in that section.
18
                    Thank you.
                    CHAIRMAN DAUS: Thank you,
19
20
     Mr. Thaler.
21
                    By the way, FYI, this
22
     obviously was not picked up in the press as
23
     well, but the request for information for the
2.4
     T-PEP, the taxi technology, includes ideas on
25
     exploring technology in other industries as
0086
1
     well as the yellow cab industries, including
 2
     the for-hire industry, black cars, limos,
 3
     liveries, paratransit and commuter vans,
 4
     since you brought up payment cards.
 5
                    Mr. Marvin Wasserman, and next
 6
     speaker is Jose Mejia.
 7
                    Before we do that, I think
 8
     there are a couple of letters from Council
     members with respect to the Council that I
```

```
would like to read into the record.
10
11
                    First of all, there is a
12
     letter from Diana Reyna. She couldn't be
13
    here today.
14
                    "Dear Chairman Daus" -- and
15
     this was sent beyond the comment date, but I
16
    will read it anyway -- "I would like to voice
17
     my concern for the proposed rule changes to
18
    be implemented by the Taxi and Limousine
19
     Commission. I have received countless
20
    requests to review these changes, as several
21
     taxi and livery businesses in my district
22
     feel the original intent of the rules for
23
     for-hire vehicles are not being considered.
2.4
                    "In the best interest of the
25
     businesses I represent in the 34th Council
0087
1
     District, I am respectfully requesting the
 2
     postponement of the hearing that is to take
 3
    place Thursday, April 16, 2009.
                    "This postponement will allow
 5
     for a more thorough review of the proposed
 6
     changes and ensure all parties are
 7
     satisfactorily and properly informed.
 8
                    "Our transportation mobility,
 9
     aside mass transit, as a borough outside of
10
    Manhattan heavily relies on the small
11
     independent drivers and its affiliate livery
12
    bases.
13
                    "Without adequate input and
14
     dialogue from the industry and I, your
15
     attempt to finally review and amend the rules
16
     that govern these transportation services
17
     will be in vain.
18
                    "Should you have any questions
19
     or concerns, please feel free to contact
     Antonio Reynoso." That is her Chief of
20
21
     Staff, I guess, and I think we were in touch
22
    with her and explained the changes as well.
23
                    I think there is one more
24
     letter that was sent to the Commissioners, a
25
    brief letter from Council members which I
0088
 1
     would like to have read into the record, if
 2
     we could find that letter, Staff, and bring
 3
     it here, requesting a postponement of the
 4
     vote so I can read that into the record.
 5
                    I want to make sure we have
 6
     covered all of these late comments and
 7
     requests that came in out of respect for the
 8
     Council.
 9
                    Mr. Wasserman, sorry to delay
10
     you.
11
                    MR. WASSERMAN: As we go
12
     forward as we go forward by the way, I have
13
     copies of testimony.
14
                    Thank you. Good morning,
```

15 Commissioners. I am Marvin Wasserman, Executive Director of the Brooklyn Center For 16 17 Independence for the Disabled, and today I am 18 also representing the Taxis for All Campaign. 19 Among the proposed rules for 20 for-hire bases include the requirement of 21 posting a Passenger's Bill of Rights in 2.2 livery vehicles; however, one is forced to 23 ask what are the rights of persons who use wheelchairs, scooters and other mobility 24 25 devices, and are they enforceable and 0089 1 enforced? 2 There are now about 280 3 wheelchair accessible taxis in the fleet, and 4 a pilot 311 accessible dispatch system. 5 All the vehicles in the 6 accessible dispatch system are medallion 7 taxis. 8 Fleet owners of car service 9 vehicles were invited to participate but had 10 to agree to charge the same rates as metered 11 taxis. Not surprisingly, none did. 12 As one TLC staff member 13 acknowledged in several forums in which I 14 participated, the 311 system hasn't been 15 working very well outside of Manhattan where 16 taxis rarely venture in most neighborhoods. 17 TLC rules also mandate the 18 non-medallion fleets of ten or more vehicles 19 be required to maintain at least one 20 wheelchair accessible vehicle or service --21 for service or contract out to service. 22 Few livery fleets maintain an 23 accessible vehicle. The overwhelming 24 majority contract out the service. One vendor, A Ride For All, 25 0090 1 has contracts with more than a hundred fleets 2 and maintains just four vehicles, and Avik 3 Kabessa from A Ride For All acknowledges that they can't possibly meet the demand. 5 I discourage my friends who 6 require a ride from accessible car service 7 from calling A Ride For All directly, because 8 it charges a higher fare than most livery 9 bases, and instead to call their local car 10 service which is supposed to arrange service 11 at the fleet's regular rate. 12 However, when they do, they 13 are likely to be told by the dispatcher that 14 the car service doesn't have accessible 15 vehicles, and when pressed further, the 16 passenger is told to call A Ride For All 17 directly. Apparently when a consumer is 18 19 denied service, there is no penalty imposed

20 by the TLC on either A Ride For All nor the 21 local base with whom A Ride For All has 22 contracted. 23 For some time, I have 24 advocated that Access-A-Ride consumers be 25 issued a voucher, a smart card, for use in 0091 1 taxis and liveries. This would be a win-win 2 situation for all the parties. 3 The Access-A-Ride system would 4 reduce real life substantial savings because 5 taxi and livery rides are substantially less 6 costly than the typical paratransit ride. 7 Fleet owners would be happy 8 because they could gain a substantial new 9 market and have incentives to obtain 10 accessible vehicles. 11 Access-A-Ride consumers would 12 benefit by getting better service and reduce 13 demand on the system. 14 I understand that 15 Access-A-Ride recently announced they will 16 establish another pilot project with 17 medallion cabs below 96th Street in 18 Manhattan, and I applaud this; however, once 19 again, I note that this is just another pilot 20 project which will have limited impact on the 21 transportation needs of wheelchair excluded 2.2 users in the outer boroughs. 23 I call upon you and 24 non-medallion fleet owners to step up to the 25 plate and begin to provide better service for 0092 1 wheelchair and scooter users outside of 2 Manhattan. 3 COMM. GONZALES: I have a question. With respect to A Ride For All, 4 5 you mentioned they charge a higher fare than 6 most livery bases. On average, how much is 7 that additional fare? 8 MR. WASSERMAN: I am told that 9 the average cost of an Access-A-Ride trip is 10 over \$50, and certainly the cost of medallion 11 taxi service and fleet services often half, 12 half or less for the same ride. 13 COMM. GONZALES: With respect 14 to calling the local car service, with 15 respect to the actual delivery of service, do you find that the Ride for All delivery 16 17 service -- assume for a second they would 18 both be charged the same amount. Is the 19 livery service the same or different than 20 when calling a local car service? 2.1 MR. WASSERMAN: Well, it is 2.2 different, because when you call a local car 23 service, you can expect service almost immediately, but when you call -- if you call 24

```
25
     your local car service, it generally has to
0093
1
    be prearranged so that is a difference.
 2
                    Avik Kabessa from A Ride For
 3
    All wants all service prearranged which, you
 4
    know, sort of, you know, is unequal service
 5
     for people who use wheelchairs, because they
 6
     oftentimes have need -- they are often
 7
     stranded, they often have medical trips that
 8
     they can't legitimately schedule in advance.
 9
                    There are various reasons why
10
     they can't schedule a trip three or four days
11
     in advance.
12
                    Certainly the people with
13
     wheelchairs should have the same rights as
14
     anyone else, any other consumer of livery
15
     service.
16
                    COMM. GONZALES: One last
17
     question. You mentioned it seems that the
18
     service is -- correct me if I am wrong -- you
19
     said the service tends to be a little better
20
     in Manhattan versus outside of Manhattan?
                    MR. WASSERMAN: What I am
21
22
     saying is there are 280 or so accessible
2.3
     taxis, and they are largely in Manhattan.
2.4
     There are very few livery car service
25
     accessible vehicles, and most of them are in
0094
1
     the contractors, like A Ride For All which
 2
     has four vehicles, which is supposed to
 3
     handle the entire city, and they acknowledge
 4
     that there is no way that they can do it.
 5
                    The 311 system has all
 6
     medallion cabs, and reports that we get from
 7
     the community, and I know that it has been
 8
     acknowledged by staff members of the TLC,
 9
     that getting service if you live in one of
10
     the outer boroughs is very difficult and has
11
     not been -- there have not been very good
12
     results under 311.
13
                    As a representative of people
14
     with disabilities who live in Brooklyn, you
15
    know, I am particularly concerned that my
16
     consumers have equal right to assistance not
17
     only as consumers in Manhattan, but as
18
     able-bodied consumers throughout the city.
19
                    COMM. GONZALES: Thank you
20
    very much.
21
                    CHAIRMAN DAUS: Thanks.
22
                    Charles, could you just
23
     clarify this issue of what our rules say
24
     about accessible services compared to -- I
25
     think there is some confusion.
0095
1
                    MR. FRASER: There is two
 2
    provisions. One is 6 or 7(f), the
     long-standing provision that requires each
```

```
base to have its own or contract with a
 5
     provider of accessible service, and then the
 6
     second thing is -- and that has to be
     obviously provided on equivalent terms to its
 8
     regular service.
9
                    In addition, there is the
10
     Accessible Dispatch Program, which liveries
11
    may participate in but are not obligated to.
12
                    Any taxicab that is on an
13
     accessible -- any wheelchair accessible
14
     taxicab must participate in it, and they must
15
     take calls citywide, and refusals are
16
    penalized.
17
                    I don't know the specifics,
18
     obviously, of what Mr. Wasserman is referring
19
     to. Hopefully you have made that information
20
     available to Samara Epstein, who is
21
    monitoring the program.
22
                    MR. WASSERMAN: She has been
23
     made aware, but as I said, there is no
24
    penalty, as far as I know, for the denial of
25
    rides by wheelchair users, and a large part
0096
 1
     of the question is who is ultimately
 2.
     accountable? Is it the contractor, the local
 3
     car service base?
 4
                    No one is being held
 5
     accountable at this point that I am aware of
 6
     for denial of service of wheelchair users.
 7
                    CHAIRMAN DAUS: I can assure
 8
    you, and we will call Ms. Ryan back at the
9
     end, that we will be looking into this.
10
                    COMM. POLANCO: A point of
11
     information, Mr. Chairman.
12
                    CHAIRMAN DAUS: Yes?
                    COMM. POLANCO: How many
13
14
     people do you have left on the list that have
15
     signed up to speak?
16
                    CHAIRMAN DAUS: Six, and I
17
     think there is another list outside so we
18
    have nine, but I also have a letter I would
19
     like to read into the record at the request
20
     of Commissioner Giannoulis. It really wasn't
21
     a comment on the public hearing, about the
22
     substance, but really about the date, similar
2.3
     to the other Council members.
24
                    "Dear Chairman Daus, it has
25
     come to our attention that the Taxi and
0097
 1
     Limousine Commission has scheduled a hearing
 2
     on the proposed rules, the proposed rules
 3
     changes for the for-hire vehicles.
 4
                    "The hearing is set to take
 5
    place on Thursday, April 16, 2009, which is
    also the last day of Passover. The hearing
 7
    day presents a hardship to members of the
     for-hire industry that will not be able to
```

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9
     attend due to their religious observation.
10
                    "In addition, we understand
11
     that your office will be making changes to
12
     the proposed rules. Therefore, we request
13
     that the hearing is postponed for a period of
14
     two weeks from the time you make available
15
     the new changes. This will allow time to
16
     review your changes to the proposed rules,
17
     and for further dialogue.
18
                    "Thank you in advance for your
19
     consideration on this matter.
20
                    "Sincerely, Miguel Martinez,
21
     Councilmember, 10th District; John C. Liu,
22
     Chair, Transportation Committee; Diana Reyna,
23
     Councilmember; Lewis A. Fidler, Councilmember
     46 District; Larry B. Seabrook,
2.4
25
     Councilmember; Simcha Felder, Councilmember;
0098
     Julissa Ferreras, Councilmember." Copy to
1
 2
     the Mayor as well as the Speaker's Office.
 3
                    Jose Mejia, welcome, and the
 4
     next two speakers are Cleofis Sarete and
 5
     James Grosso, Jr.
                    MR. MEJIA: Good morning,
 6
 7
     Commissioner.
                    My name is Jose Mejia. I
 8
     represent the Association of Taxi Drivers
 9
     Independents of New York City.
10
                    The association is represented
11
     by borough. In Queens, Fernando Vargas.
12
     Juan Sosa Rafael Garcia represents New York
13
     City. Felix Valerio represents Brooklyn.
14
     Rafael Seharte represents Bronx.
15
                    We believe the new rules is
16
     not only for the drivers, for the base only,
17
     for the car owners. It is also for the
     community. We need education, information.
18
                    As drivers, I think we don't
19
20
     have that.
21
                    I think we have to tell the
22
     driver, we have to tell the community really
23
     what you want for the industry.
24
                    I think we need time to
25
     introduce that information for everybody.
0099
 1
                    Please, give the opportunity
 2
     for we work together, and give a chance
 3
     really what you want.
 4
                    The new regulations I think is
 5
     not for now.
                   Maybe next year is the time,
 6
     because this is a big job we have to do.
 7
                    Thank you very much.
 8
                    CHAIRMAN DAUS: Cleofis
 9
     Sarete.
10
                    MS. SARETE: Good morning,
11
     Commissioner, and everyone here present.
12
                    I would like to take this
13
     opportunity to give thanks for listening to
```

14 everyone's concern here. 15 I am here today as a community 16 activist who has always been involved in the 17 well-being of this great city. 18 First and foremost, I am 19 concerned with the fact that some here who 20 are members of the public do not really 2.1 understand our point of discussion, because 22 most of them speak another language, 23 primarily Spanish. 24 I am also here, I want to 25 commend everyone here, the Commissioner and 0100 1 the Board, you have taken this opportunity to 2 address and make an effort of addressing 3 pivotal points that will address the City of 4 New York in maintaining rules for safety 5 purposes. 6 What everyone is here in 7 disagreement is the point system. I believe 8 there should be some sort of dialogue where 9 delegates from every base involved should 10 attend and after, turnkey to their drivers. 11 In short, the point system is 12 an unfair system. 13 Yes, we need to enforce the 14 process of enforcing laws that will benefit 15 the citizens of this great state, but to 16 close down the base for infractions that some 17 of the taxi drivers have made is not 18 conducive to good practice. 19 Cab drivers should attend some 20 sort of workshops or training to make them 21 aware of what could happen if this allows to 22 continue or they continue to accrue points 23 for further -- so that they can be careful in 2.4 the future, alerting them of final measures 25 that will be taken if this continues to 0101 1 happen. 2 I really thank you for 3 allowing me to speak, but I urge you to 4 consider a further dialogue to really have 5 points of discussion where these drivers are 6 more careful and they can be aware in their 7 native language of what the consequences may 8 9 Some of them are not really 10 aware. They really don't understand this and 11 so that this can occur and we can have a 12 better system here, that we can all benefit. 13 After all, this is their 14 source of income so let's try to consider 15 this. 16 Thank you. 17 CHAIRMAN DAUS: Thank you. 18 James Grosso Jr., and then the

```
19
     next two speakers are Francisco Sanchez and
20
     Victor -- I apologize if I mispronounce your
21
     names -- Victor Deschamps.
22
                    MR. GROSSO: Good morning,
23
     Chairman, Commissioners.
24
                    My name is James Grosso, and I
25
     represent the New York City Fleet Livery
0102
     Owners Association, which is comprised of
1
 2
     base-owned fleets within the five boroughs.
 3
                    We fully support the
 4
     Commission's for-hire rules reform package.
 5
     We appreciate the opportunity given to us by
 6
     the Commission to be involved in the revision
 7
     process, and that our input was taken into
8
     consideration.
9
                    It is our belief that these
10
     rules will help to improve the service
11
     provided to the riding public, and we also
12
     believe that will be of great benefit to the
13
     public safety. To increase the
     accountability of the livery industry is
14
15
     long-overdue.
16
                    Thank you.
17
                    CHAIRMAN DAUS: Francisco
18
     Sanchez?
19
                    MR. SANCHEZ: My name is
20
     Francisco Sanchez. I didn't know how to --
21
     English.
22
                    CHAIRMAN DAUS: We can
23
     translate if you like.
24
                    Let's get Samara in here or
25
     Carolyn Castro.
0103
1
                    We need some translation
 2
                Thank you.
     services.
 3
                    MR. FRASER: If I may suggest,
 4
     Samara, you should stand at the microphone
 5
     and he should talk so you can hear him.
 6
                    MR. SANCHEZ (translated
     through Ms. Epstein): Hello. My name is
 7
8
     Francisco Sanchez.
9
                    I agree with some of the rules
10
     from the Taxi and Limousine Commission, but
11
     in general I don't agree with them.
12
                    I am sure that the Taxi and
13
     Limousine Commission wants the best for us,
14
     and we also want the best for the Taxi and
15
     Limousine Commission.
16
                    I have been a driver for 21
17
     years, and I have never had a problem right
18
     now because I respected the rules.
19
                    But the rules that they are
2.0
     suggesting right now would be a disaster for
21
     all of us in this country, for all drivers in
22
     this country.
2.3
                    My clients are based in
```

Queens, and most of them are Hispanic and 2.4 25 don't have a lot of money. 0104 1 I told them that we have to 2 come if these rules are going to be 3 suggested, because we can't comply with them. I am sure I can comply with 5 some of the rules, but I am sure I cannot 6 comply with the rules that say they cannot 7 park in the street because we don't have 8 private parking. 9 We are honest people, and TLC 10 is asking us for things that we haven't 11 complied with until today. 12 For 21 years, I haven't had 13 any summons. I must be a good driver. 14 He is saying he is sure there 15 are drivers that aren't good and we shouldn't 16 force against them, but for the good drivers 17 that are trying to follow the rules, we 18 should allow them to do so, especially with 19 the economic crisis being what it is; we 20 should allow them. 21 "Thank you very much." 2.2 CHAIRMAN DAUS: Victor 23 Deschamps? 24 MR. DESCHAMPS (translated 25 through Ms. Epstein): Buenos dias. Good day 0105 1 to the Commissioners and to all the institutions that are represented here today 3 that move the transportation in our city. 4 Basically, I am here today to 5 ask you, to our representatives that 6 represent each base, these Commissioners 7 around the five boroughs that make up our 8 city, it is worrisome to us that we come here 9 today to deal with some rules that aren't 10 well-known by the drivers, the base owners 11 and the vehicle owners. 12 It worries us because it 13 regulates our work, our means of work and how we drive in the street, but some of these 14 15 rules have consequences that go further than 16 transportation can be organized for the 17 livery industry in New York, because they 18 could make us disappear, not just the bases, 19 but also the corporations and the drivers 20 with a series of rules that give them fines 21 and can get rid of their licenses if they 22 accumulate too many points. 23 We ask that the Commissioners 24 at TLC, that you please change the date for 25 getting to know these rules and give us the 0106 1 opportunity for our drivers and our workers,

the base owners, the corporation owners, that

we can get to know the rules fully, all of the new regulations that they are 5 introducing. 6 Because of that, we ask that 7 you change it to another 30 days so we can 8 get to know the rules better. 9 Thank you. CHAIRMAN DAUS: Ms. Jean Ryan? 10 11 MS. RYAN: You had asked the 12 question earlier about the cost of getting an 13 accessible trip --14 MR. FRASER: Mr. Chairman, 15 didn't this speaker speak already? 16 CHAIRMAN DAUS: She requested 17 to come back at the end. COMM. POLANCO: We should go 18 19 by the names of the order on the sign-up 20 list. 21 CHAIRMAN DAUS: We did. 22 COMM. POLANCO: Everyone on 23 the list has basically spoken? 24 COMM. GIANNOULIS: If you want 25 to delay it, call a break and I can go out 0107 1 and have a smoke. 2 CHAIRMAN DAUS: There are 3 three people that signed up after the sign-up period after Ms. Ryan made a request. 5 One way or another she 6 requested to speak, and I don't have a 7 problem with letting the public speak. 8 COMM. GIANNOULIS: You really 9 don't want to go down that road with me. 10 MS. RYAN: You had asked how 11 much it cost for an accessible car service versus a regular car service. 12 13 A regular car service, a local car service costs five dollars; an accessible 14 15 one costs \$45, a minimum of \$45, and you have 16 to wait about an hour-and-a-half or more. 17 I had an experience like that, 18 and I only needed to go nine blocks, and it 19 just couldn't wait that long. 20 Now, the other thing is that I 21 do use car services sometimes when I use my 22 manual chair. I can't get this in a regular 2.3 car service, but I can use my manual one so I 24 do use car services sometimes, regular car 25 services, but I have been in car services 0108 that have been poached by other car services 2 so I am a car service user sometimes, and I 3 call a car service and another car service comes that isn't the one that I call so I am really glad that you are issuing these rules, like the other customer spoke, because we need regulation.

```
8
                    It is scary when another car
 9
     service comes and you know it is not the one
     that you called. It is just plain scary.
10
11
                    It is also kind of scary when
12
     an unmarked car comes and you don't know
13
     which car service it is, especially scary
14
     when you are a woman and you have no way of
15
     verifying what car service it is.
16
                    There are just so many -- I
17
     have been in car services when I have gotten
18
     near the airport and the driver says, "Pay me
19
     now before we you get out, " and I said,
20
     "Why?"
21
                    He said, "Because I am not
2.2
     licensed."
23
                    COMM. POLANCO: Ms. Ryan, I
24
     commend you for coming forward and basically
25
     giving your opinion to us. We have taken
0109
 1
     into consideration all your comments and
 2
     suggestions, and thank --
 3
                    MS. RYAN: It is not an
 4
     opinion.
 5
                    COMM. POLANCO: Basically your
 6
     observations in the industry and your
 7
     experiences so thank you so much.
 8
                    CHAIRMAN DAUS: As promised
 9
     previously -- the court reporter is in pain
10
     -- we are going to take a lunch break, but we
11
     are going to take an abbreviated lunch break.
12
     We will reconvene at 12:30 promptly.
13
                    (A luncheon recess was taken.)
14
                    CHAIRMAN DAUS: Sorry to keep
15
     you waiting the last ten minutes or so.
16
                    We had a couple more speakers.
17
     My understanding is one has left, Carmine
18
     Guiga, and we have -- I can't read the
19
     handwriting -- Ubaldo Santos, and then the
20
     last speaker is Chand Dham from Elite
21
     Limousine, unless there are any other lists
22
     floating around out there.
23
                    MR. SANTOS: Mr. Chairman
24
     Daus, I appreciate very much the opportunity,
25
     as well as the Commissioners.
0110
 1
                    I will not ask you to postpone
 2
     the voting today, because it has been asked
 3
     many times, but I think we should.
 4
                    Taking note, I listened to you
 5
     to say that you are going through the
 6
     community boards, which I think we should,
 7
     because they are the most effective,
 8
     especially in the different communities.
 9
                    I am a broker for 25 years in
10
     the area of the Bronx.
11
                    I really have my concern about
12
     the drivers to be able to pick up passengers
```

```
13
     on the street, because being a business
14
     person, I have to go to a meeting at
15
     Washington Heights, or whenever I have to go,
16
     I just go out, and I think most of the
17
     business people, especially on Broadway or
18
     any other places, that when you see a mother
19
     running late to school, when you see a mother
2.0
     that she had to go to the hospital, she had
     to go to the packet, you know, the purse, and
2.1
22
     call a taxi, 99 percent of the phones on the
23
     street, they don't work.
24
                    On the renewal times, we had
25
     to work late, very late, and my concern about
0111
1
     my people, are they going to be waiting for a
 2
     taxi to come, or are they going to go hail a
 3
     taxi?
 4
                    I think going to the different
 5
     community boards I think is in order.
 6
                    The second issue that I had is
 7
     with the agency, TLC.
8
                    I have been in the business
9
     for so many years. I had the opportunity to
10
     work with Motor Vehicle as well as the New
11
     York Auto Plan.
12
                    Those two agencies, you can
13
     work with them.
                    TLC, it is impossible to work
14
15
     with.
16
                    To renew a license these days
17
     is a nightmare. We have drivers that they
18
     couldn't work for two weeks.
19
                    You take the papers, and
20
     according to them, depending on who takes
21
     those papers, today it is because of what is
22
     written in red ink, tomorrow it is because of
23
     the handwriting I couldn't read.
24
                    We have to work on that,
25
     Mr. Chairman.
0112
1
                    I think you and as the
 2
     brokers, we have to work together on that.
 3
                    The agency, you have to
 4
     automate that agency. There is no reason why
 5
     people have to wait weeks to renew their
 6
     license.
 7
                    Thank you, sir.
 8
                    CHAIRMAN DAUS: There are two
 9
     other speakers in addition to Mr. Chand Dham.
10
     Is Mr. Chand Dham here?
11
                    We have Randy Ramos, and
12
     Fernando Garcia.
13
                    MR. CHAND DHAM: Good
14
     afternoon, Mr. Chairman and Commissioners.
     am Chand Dham, Elite Limousine.
15
16
                    I have been training drivers
17
     of Elite for almost 50 years. I drove myself
```

18 a yellow cab for ten years and black cars for 19 like ten years. I have been in the industry 20 since 1975. 21 I have been listening to 22 whatever is going on here, and I just could 23 not resist but to say something, because one 24 presentation I don't see here that much, or 2.5 maybe none of the drivers have shown up --0113 1 some of their reps have shown up to see what 2 their concerns are -- just like the 3 Commissioner has a meeting with black car 4 bases, livery car bases, they should maybe 5 tell the black car, luxury, livery people to 6 send one or two drivers from their groups to 7 present other drivers, have a meeting with 8 the Commissioners what are their problems? 9 You would be surprised to know 10 that a driver today working, whether a livery 11 group, black car or luxury group, pays more 12 money to New York City, the Traffic 13 Violations and to the Parking Violations than 14 he pays to a base. Those are facts. 15 This is what I see and hear 16 from my drivers. 17 Although TLC does not go under 18 those rules, but TLC can do something. 19 Drivers, there is no standing. What is no 2.0 standing? 30 seconds, 80 seconds, 90 21 seconds? 22 It is not defined in the 23 Traffic -- Parking Violations rules so a 24 driver can stand for 30 seconds, 40 second, 25 90 second. 0114 A customer should call when he 1 2 is on the way down, that is what we try to do 3 right now so a driver does not get penalized 4 for those things. 5 This is the one biggest issue 6 of a driver working on the street besides 7 worrying about his decals, his signs and 8 following all the TLC regulations, which are 9 basically we are all in the customer service 10 business and care. 11 Customers are really 12 everything, which is for TLC, for livery, for 13 black car, for luxury and all of us; it is 14 the same: To give the public the safe 15 transportation and legal transportation and 16 do whatever possible, have the proper rules 17 to regulate that, which I respect it. 18 But at the same time, I mean, 19 any of you ever come out of JFK Airport 20 4:00 o'clock, 3:00 o'clock, early flights, 21 how many illegal people are there trying to get the customers in their cars? You must 22

```
23
     have all seen that.
24
                    All the TLC has no regulations
25
     over Port Authority Police, but somehow this
0115
1
     is where the drivers, livery drivers,
 2
     everybody should be protected by TLC also.
 3
                    Rules should be separated.
 4
     This is the rules for luxury bases, this is
 5
     the rules for black car, this is for livery.
 6
                    I mean, reading Section 5,
 7
     8.1, I don't think anybody understands it.
8
                    You have to make it more
9
     simple and separate that so it is easier for
10
     drivers to understand, because he is the one
11
     who is going to deal with your public, who is
12
     going to pay the fines, and at the same time
13
     you should make either -- just like BCAC has
14
     done a very good program where they bring
15
     drivers in, give them some money to have a
16
     safety driving program, TLC, all the fines
17
     they collect, they should have some kind of
18
     classes where drivers, rather than giving
19
     them points, give them training.
                    Believe me, FedEx and UPS,
20
2.1
     they don't fire employees. They go for
22
     training again until you get them corrected,
23
     get them right.
24
                    CHAIRMAN DAUS: We are looking
25
     at that, and you do have a fine training
0116
1
     program. I visited it once or twice.
 2
                    Randy Ramos, and then Fernando
 3
     Garcia.
 4
                    MR. RAMOS: Good afternoon,
 5
     Commissioner.
 6
                    First of all, I want to
 7
     actually thank you all for giving us the
 8
     opportunity to speak.
9
                    I wasn't on the list, but I
10
     decided that I have to put in some comment.
11
                    I have been a broker for
12
     around 12 years with a business in uptown,
13
     and one of the things that drivers do is that
14
     they use a broker as a counselor.
15
                    You know, when they have a
16
     problem, they come to us. Many times we go
17
     into your website, but many times we give
18
     them advice.
19
                    Two weeks ago I learned about
20
     this new ruling that you are trying to
21
     implement.
22
                    You know, just looking over
23
     all these rules, I believe that this is going
24
     to create a ripple effect in the industry.
25
     It is going to affect the bases, it is going
0117
     to affect the drivers, it is going to affect
```

```
the brokers, it is going to affect the
 3
     restaurants that feed most of this industry,
 4
     it is going to affect the mechanics, it is
 5
     going to affect the gas stations and many
 6
     others.
 7
                    What I am asking this council
 8
     is to at least give us a chance, other
 9
     individuals affiliated with this industry, to
10
     actually take a look at this.
11
                    We found out about this two
12
     weeks ago, and I am asking for this vote, for
13
     this voting not to take effect today.
14
                    I think that this is going to
15
     give us an opportunity for people that
16
     probably you don't hear from most of the time
17
     to come in and speak to you and give you
18
     suggestions and tell you the truth, because I
19
     know some of the things make sense.
20
                    At least the broker industry,
21
     which is many of us that are treated as
22
     counselors to many of the insureds, at least
23
     you have an opportunity to tell them "This is
24
     what is going on."
25
                    Yesterday I spoke to a driver.
0118
     "There is going to be a meeting April 16."
1
 2
                    He told me, "That is a problem
     for the bases."
 3
                    If we don't get the bases, we
 5
     work for ourselves, and that is not the case.
 6
                    Overall, if you can postpone
 7
     this voting, it will give us at least the
8
     opportunity to come back to you.
9
                    I just wanted in Spanish a
10
     short version of what I said, because there
     are many people here that don't understand
11
12
     the language.
13
                    (Translating in Spanish.)
14
                    MR. RAMOS: In this moment of
15
     crisis, Mr. Daus, it is adding to another
     crisis. I don't know if you see it this way,
16
17
     but it is adding to another crisis.
                    Believe me, I am a little
18
19
     nervous.
20
                    If half of the industry goes
     out, half of our industry is going to go out.
21
22
                    Thank you very much.
23
                    CHAIRMAN DAUS: Thank you.
24
                    Fernando Garcia, and there is
25
     one more speaker, Mr. Jose Valoria, and if
0119
 1
     anybody else wishes to be heard, please raise
 2
     your hand. This is the final call for
 3
     testimony. Raise your hand and see Alan
     Fromberg over here.
                          We will write you up and
 5
     put you on the list.
                    MR. GARCIA (translated through
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7
     Ms. Epstein): Good afternoon, Commissioners.
8
     Good afternoon to all the presidents that are
9
     here to represent our people.
10
                    I come to represent the
11
     Association of Independent Taxi Drivers of
12
     New York.
13
                    We found out about this
14
     situation ten days ago because we weren't in
15
     the country.
16
                    I have been surprised by my
17
     companions' companies who told me they
18
     haven't had time to really analyze the rules.
19
                    It is not that we are against
20
     all of them, but there are some of them that
21
     work against us as independent taxi drivers.
22
                    We think they are going to
23
     send many parents home without work.
24
                    In light of the terrible
25
     economic situation in the country and the
0120
1
     state, we don't think that this solution
 2
     should be fines and persecution against the
 3
     people in the industry.
 4
                    I ask in the name of the
 5
     organization that I represent and all the
 6
     taxi drivers that you hold off on these as
 7
     long as possible in light of the current
     economic situation.
 8
 9
                    I hope that you understand
10
     that this situation is truly difficult.
11
                    The majority of our cars are
12
     on loan through credit.
13
                    I have worked with you for a
14
     long time, Matthew Daus, have seen you at
15
     meetings with Assemblymember Espiat, and I
     ask you on behalf of everyone today listen to
16
17
     what I am saying.
18
                    CHAIRMAN DAUS: De nada.
19
                    Jose Valoria.
20
                    Does anybody wish to be heard?
21
     Speak now, please.
22
                    That is it. The meeting will
23
     be closed after Mr. Valoria.
                    MR. VALORIA: We would like to
24
25
     commend the Commission of TLC for organizing
0121
     the livery industry and put together the
1
 2
     black cars, the limousines and the livery.
 3
                    I also would like to commend
 4
     the job Samara Epstein doing for the last not
 5
     two months, not three months; three years
 6
     working with the Association of Taxi Drivers.
 7
                    For the last few years, we
 8
     make a couple of meetings with the bases.
 9
     tried to fix the bases, members of the
10
     Federation. I don't know if Samara makes
11
     meetings with all the organizations in the
```

12 past, but I can say she met the Federation. 13 We make meetings with bases, 14 members of the Federation, with everybody. 15 If you want to come, you are free to come and 16 see what TLC is planning to do in the future. 17 When a few months ago, say 18 month, month-and-a-half ago, Samara sent the 19 proposal to the Federation, I told Samara, 20 "This can't go. We have to work together on 21 those changes, because I don't think -- if 22 you pass this resolution, the industry is 23 going to finish." 24 We called other leaders, and 25 we shared the information, and we agreed on a 0122 1 few points. We meet the Commissioner, we 3 go over to Samara, and we meet the 4 Commissioner, and we express to the 5 Commissioner, the staff, which was the point 6 is the majority leaders, including the black 7 cars, are effected. 8 We give a list of the points, 9 and 95 percent of those points, the 10 Commissioner changed it. 11 In the end, we make a deal 12 with the Commission, and we tell the 13 Commission if you approve those things, we 14 don't have no reason to object. 15 Right now today -- I don't 16 mind if the Commissioners vote to postpone, 17 we don't mind for the reason the members are 18 ready for the change. 19 Sometimes people don't like 20 change, but we have to move it. You can't do 21 the same thing when you are a child that you 22 can do when you are an adult so you have to 23 change. 24 Everybody knows what the 25 private car is doing. Everybody knows what 0123 1 bases is doing, hiding illegal cars. 2 Everybody knows what a car's owner is doing; 3 hiding drivers, illegal drivers, so we have 4 to do it. 5 Like I say, I don't mind. If 6 you want to vote today, fine. If you want to 7 postpone for to 30 days, fine, but my 8 question is to my colleagues, we think in 30 9 days we are going to teach the drivers on the 10 bases when we have over 30 years working with 11 the same issue, we think in 30 days we are 12 going to learn how we handle those things? 13 That is all. Thanks. 14 CHAIRMAN DAUS: Thank you. 15 COMM. POLANCO: I have a 16 question for Mr. Valoria.

```
17
                    You mentioned that you have
18
     been working with the TLC, and that
19
     90 percent -- 95 percent of the concerns that
20
     you have the TLC made changes. When did that
21
     occur, that 90 percent, 95 percent that you
22
    mentioned?
23
                    MR. VALORIA: Last week.
                    CHAIRMAN DAUS: Thank you.
2.4
25
                    That concludes our public
0124
1
    hearing.
 2
                    Any other questions, comments,
 3
     concerns?
 4
                    Commissioner Gonzales?
 5
                    COMM. GONZALES: Just in
 6
     general terms, first I would like to thank
 7
     the TLC staff and the industry as well with
 8
     respect to exceeding my expectations on the
9
     level of thoroughness and detail put into the
10
     current rules here.
11
                    The rules as I see it strike
12
     the proper balance between public safety
13
     awareness and also meeting the industry
14
     needs.
15
                    As always, as I stated prior
16
     at prior meetings, I look forward to
17
     additional comments and feedback from the
18
    public and the industry on implementation of
19
     these rules should they pass.
20
                    I guess as the testimony came
21
     through today, a couple of things just in
22
     general I would like to put out there,
23
    possibly.
24
                    I guess in light of today
25
    being the last day of Passover, and maybe
0125
 1
     there are some members of the industry and
     public that may have been unable to make
 3
     comments, I propose that we vote today but
 4
    possibly delay publishing the rules for a
     certain period of time, just to allow for
 5
 6
    public comment to be, you know, reached that
 7
     could not have been reached by now for let's
 8
     say maybe a two-week period, and then should
 9
     there be material changes via those comments,
10
     that we would address it as a commission.
11
                    Also, based on the testimony
12
     today, with respect to the point system --
13
     again, I am going to throw it out and see if
14
     we can talk and debate about it -- there are
15
     going to be some issues as far as
16
     implementation, and driver's bases, vehicle
17
     owners needing more time to implement the
18
     rules as stated should they pass.
19
                    The rules state, at least on
20
     the points aspect of it, that implementation
21
    would occur on July 1st.
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```
22
                    I think by possibly putting a
23
     hard effective date roughly around -- a hard
24
     effective date 30 days later at August 1st I
25
     think should address some of those concerns
0126
1
     as base vehicle owners digest those rules and
     translate it into an implementation plan
 3
     within their individual operations.
 4
                    COMM. KAY: Just to clarify,
 5
     if we wait the two weeks and then we publish
 6
     the rules, then it is another 30 days so it
 7
     doesn't actually go into effect until when?
 8
                    MR. FRASER: On that scenario,
 9
     if we waited two weeks to publish, that would
10
     take us to the end of April. They would take
11
     effect the end of May.
12
                    COMM. KAY: By doing that, it
13
     is not just waiting two weeks, it is a full
14
     six weeks from now, correct? So it wouldn't
15
     go into effect until then, and we can have
16
     the public hearing open during that time
17
     period during which they can submit public
18
     comments?
19
                    CHAIRMAN DAUS: We can do
2.0
     that.
2.1
                    Ms. Weinshall?
22
                    COMM. WEINSHALL: Mr. Chairman
23
     , I am also a little troubled by the Jewish
2.4
     holiday, and I would agree with my fellow
25
     Commissioner here that the record should be
0127
1
     kept open for those who couldn't come here
 2
     today.
 3
                    If there are, I guess, issues
 4
     which the Commission would then have to
 5
     reconsider, am I right to say that we would
     have to take another vote after that?
 6
 7
                    CHAIRMAN DAUS: We could do
 8
     that, right?
 9
                    MR. FRASER: Yes.
10
                    COMM. WEINSHALL: But only if
11
     it is of a nature that would require another
12
     vote.
13
                    MR. FRASER: We would hold
14
     publication of the rules, and if based on
15
     further discussions with additional
16
     commenters we wanted to make any changes to
17
     the rules, obviously the Commission has to
18
     vote on any changes.
                    COMM. WEINSHALL: I feel
19
20
     holding the record open would address some of
21
     the concerns that we heard here today from
22
     the people who testified, and I would also
23
     like to thank everybody for coming down and
2.4
     giving their time and effort to this.
25
                    In addition, I just feel that
0128
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```
in light of the fact that this is a Jewish
 2
    holiday, it would be fair to keep the record
 3
 4
                    CHAIRMAN DAUS: It is a good
 5
     suggestion.
 6
                    Any other comments?
 7
                    COMM. POLANCO: To understand
 8
     the motion, basically, the motion is to vote
     today on the rules, but then delay
9
10
     implementation or the effective date of
11
     implementation an additional six weeks?
12
                    MR. FRASER: I think
13
     specifically to direct the staff to continue
14
     to accept comments and conduct discussions
15
     for two weeks, and if that results in no
16
     further changes, then to publish the rules.
17
                    If it results in further
18
     changes, to bring it back to the next
19
     Commission meeting.
20
                    CHAIRMAN DAUS: Didn't you
21
     also say if there are no further changes to
22
    be made, the effective date for July 1st for
23
    many of the changes would then be changed to
24
     August 1st?
25
                    MR. FRASER: I think that was
0129
1
     actually a separate point Commissioner
 2
     Gonzales made, which is he would like to
 3
     defer the point system from taking effect
 4
     when the rules become effective, for the
 5
     point system to become effective August 1st.
 6
                    COMM. GONZALES: The point
 7
     system portion of the rules.
 8
                    CHAIRMAN DAUS: The council
9
     which voted to mandate a Livery Bill of
10
     Rights has to legally go into effect on
     June 26; that we make that clear that that
11
12
     date would still be -- we want to comply with
13
     the Council's mandate.
14
                    MR. FRASER: The point system
15
     is completely separate. The Bill of Rights
16
     would take effect as the Council mandated as
17
     the rules provide on June 26.
                    The point system obviously
18
19
     works separately from that.
2.0
                    CHAIRMAN DAUS: What about the
21
     license posting and the markings?
22
                    MR. FRASER: I don't remember
23
     the exact dates. July 1st for some of them,
24
     and September 1st for some of them.
25
                    The inspections also begin for
0130
1
    new initial licensures September 1st, and
 2
     renewals begin February 1st, 2010.
                    CHAIRMAN DAUS: Really, the
 3
     only change he is suggesting is in addition
     to the comment Commissioner Weinshall made
```

```
about keeping that two-week period open, the
 7
     point system which is now under the latest
 8
     draft of the rules going into effect July 1st
 9
     would now be pushed back to August 1st.
10
                    COMM. POLANCO: Normally --
11
     correct me if I am wrong -- when we as a
12
     commission vote on a rule, and basically that
13
     is a final vote, even after, if there are
14
     additional comments on the rule, we could
15
     revisit it at any time?
16
                    MR. FRASER: We could always
17
     do rule making. This would avoid the need to
18
     do a complete restart of the process; it
19
     would just enable us to come back and take
2.0
     another vote at a future meeting.
21
                    COMM. POLANCO: Which in a
22
     way, any additional comments that have not
23
     been made today or concerns people have
24
     expressed today would not really be revisited
25
     as they have been already pointed out at this
0131
 1
     hearing?
 2
                    MR. FRASER: I think we heard
 3
     the comments today, and I think we will
 4
     consider them, yes.
 5
                    I mean, there were some
 6
     specific comments and there were some general
 7
     comments, and our Constituent Management
 8
     Office will conduct discussions if we didn't
 9
     understand all the comments.
10
                    COMM. POLANCO: Can I make an
11
     amendment to Mr. Gonzales' motion?
12
                    CHAIRMAN DAUS: There is a
13
     motion on the floor if you would like to
14
     entertain the amendment. It is up to him.
15
                    COMM. GIANNOULIS: The
16
     proposal Commissioner Gonzales has -- let's
17
     forget about the commentary component for
18
     half a second, even though it is a wonderful
19
     thing. Let's put it aside. It would extend
20
     the point system until August 1st?
21
                    MR. FRASER: Would not begin
22
     until August 1st.
23
                    COMM. GIANNOULIS: And then
24
     you have a legal issue that you want to
25
     require -- the City Council passed --
0132
 1
                    MR. FRASER: Livery Passenger
 2
     Bill of Rights.
 3
                    COMM. GIANNOULIS: That would
 4
     have to be posted by --
 5
                    MR. FRASER: June 26.
 6
                    COMM. GIANNOULIS: That would
 7
     have to be effective by June 26, and then it
 8
     sounds there are four so-more other random
 9
     dates?
10
                    MR. FRASER: I wouldn't call
```

```
11
     it random. There is a phase-in of the rules
     built into the rules. Some of the rules
12
     become effective when the rules are posted
13
14
     for 30 days, as a rule ordinarily does.
15
                    The Livery Bill of Rights
16
     becomes effective June 26.
17
                    I forget which -- marking and
18
     licensure rules come into effect on July 1.
19
                    The inspection rules start on
20
     September 1.
21
                    As to renewals, they start on
22
     February 1.
23
                    It was intended, it was
24
     closely negotiated with the industry, both so
25
     they could accommodate the changes and we
0133
     could accommodate the changes in a time that
 2
     wouldn't result in delays and problems.
 3
                    COMM. GIANNOULIS: So people
 4
     actually wanted each of these rules getting
 5
     implemented? Because according to my count,
 6
     it is literally once a month: June -- May,
 7
     June, July, August, September, and next
     February various parts of these rules are
 8
 9
     going to be implemented in.
10
                    MR. FRASER: That is right.
11
                    COMM. GIANNOULIS: And they
12
     wanted that?
13
                    MR. FRASER: These are part of
14
     the discussions that we had.
                                   They asked
15
     certain ones to be put off --
16
                    CHAIRMAN DAUS: Which is the
17
     May date?
18
                    COMM. GIANNOULIS: The May
19
     date would be --
20
                    MR. FRASER: Any rule that
21
     doesn't have a specific implementation date
22
     in the rule becomes effective 30 days after
23
     the rules are published. As of now that
24
     includes the point system, some penalty
25
     changes.
0134
 1
                    CHAIRMAN DAUS: We are talking
 2
     about Commissioner Gonzales' motion, are you
 3
     suggesting --
 4
                    COMM. GIANNOULIS: Commissione
 5
     r Gonzales may not be aware of it, but just
 6
     to realize there are six different months
 7
     that this stuff gets kicked in. It just
 8
     seems rather complicated, but you are telling
 9
     me everybody thinks that is a good idea.
10
     can't keep track of this. I don't know how
11
     somebody else is.
12
                    CHAIRMAN DAUS: I think the
     staff wanted that too. We can't do
13
14
     everything at once.
15
                    COMM. GIANNOULIS: Whatever is
```

16 in May, June and July, can't it just all be in July or something? I guess that is my 17 18 point. 19 MR. SALKIN: The first part is 20 on inspections starting with new vehicles 21 getting inspected starting September. 22 The agency has to make modifications to the inspection facility to 2.3 2.4 be able to handle the new vehicles, which is 25 updating the computer system, and we can't do 0135 1 that until --2 COMM. GIANNOULIS: 3 specificity of those rules are -- what are 4 those rules? 5 MR. SALKIN: The vehicles 6 getting inspected. 7 That is starting with new 8 vehicles. The idea was to start with new 9 vehicles, giving the agency and industry some 10 time to figure out how to do it. 11 The bigger group of vehicles 12 that we have, a much larger group we have is 13 renewals; is to have renewals start after 14 everyone kind of has it under their belt and 15 how it works. That is the February date. 16 Now, in terms of the markings, 17 the idea was the rules -- typically with the 18 Commission, the rules all start 30 days after 19 they are published in the City Record. 20 The concern with the markings 21 was there wouldn't be an opportunity for 22 people to do the markings quick enough so we 23 are going to delay that to give people an 24 opportunity to do it. 25 From the Commission's level, 0136 we wanted to make sure there was a lot of 1 opportunity over the summer for people to do 2 3 implementation and try things out before the 4 busy season starts again in the fall. 5 The idea of the stickers and 6 getting the stickers out is to give our 7 agency a chance to go visit every base and 8 put the stickers on the cars. Visits won't 9 happen over the summer so that is why the 10 sticker requirement happens in September, and 11 then the idea is to do public outreach so the 12 public knows the new standards. 13 The markings, stickers, 14 everything, the new package is fully 15 implemented at the end of the summer so there 16 can be public outreach at the end of the 17 summer. 18 COMM. GIANNOULIS: You took 19 into consideration my point and you think it 20 is okay?

```
21
                    MR. SALKIN: With these
22
     changes?
23
                    COMM. GIANNOULIS:
24
     different dates.
25
                    MR. SALKIN: The longest lead
0137
1
     time for us is getting the inspections up and
 2.
     running at the Woodside facility.
 3
                    The longest lead time for the
 4
     industry is probably getting the markings up
 5
     on the vehicles and having them do that.
 6
                    COMM. GIANNOULIS: Back to
 7
     Mr. Gonzales' motion.
 8
                    CHAIRMAN DAUS: Commissioner
9
     Polanco?
10
                    COMM. POLANCO: Basically, it
11
     is an amendment to Commissioner Gonzales'
12
     motion, and basically, the amendment is to,
13
     instead of voting on the rules today and
14
     delaying implementation of the effective date
15
     of implementation, my amendment would be to
16
     postpone the vote onto the next Commission
17
     meeting in May, the second Thursday in May,
18
     so we could take into concern.
19
                    We just heard from
2.0
     Mr. Valoria, who has been basically working
21
     with the TLC for a number of years, and
     90 percent of the changes, at least the ones
22
23
     they suggested, were made last week.
24
                    We have also heard testimony
25
     from a number of industry members that they
0138
1
     became aware of these rules, and although
 2
     TLC -- and I commend the TLC staff for
 3
     working on this rule, and I commend also the
 4
     industry for working in conjunction with the
 5
     TLC -- that finally, as I put it before, the
 6
     sleeping giant basically is awake, which is
 7
     the industry representatives that are here,
 8
     and all they request is basically time to
 9
     digest all these rules, where a lot of the
10
     changes have been made just in the last week.
11
                    Basically, that is my
12
     amendment to Mr. Gonzales; to postpone the
13
     vote until the next Commission meeting.
14
                    COMM. GONZALES: I tend to
15
     think that making the effective date to
     August 1st I think achieves that objective,
16
17
     in the sense that the issues with respect to
     what the industry would have to go through as
18
19
     far as digesting, to me would tend to be more
20
     of an implementation phase, or implementation
21
     issue.
2.2
                    If we give the industry an
23
     additional 30 days to implement what the
24
     rules are as they currently are stated with
25
     respect to the particular points, I think
```

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0139
 1
     that gives them the leeway to achieve that
     implementation objective.
                    CHAIRMAN DAUS: Commissioner
 4
     Arout wanted to make a comment.
 5
                    COMM. AROUT: Thank you,
 6
     Mr. Chairman.
 7
                    I just wanted to say that I am
 8
     extremely impressed with the whole process we
 9
     have undertaken with regard to the way we
10
     formulated these rules and how close we have
11
     been able to work with the for-hire vehicle
12
     industry to ensure that these regulations
13
     benefit everyone from the passengers to the
14
     business operators.
15
                    Being the Board's Staten
16
     Island representative, I am particularly
17
     pleased with the way it all has come out.
18
                    As you know, Staten Island
19
     relies on the livery bases, perhaps more than
20
     any other borough in the city, and the way
21
     these rules are addressed, passenger safety
22
     and customer service really hit me and sent
23
     me home -- took me home. Excuse me.
2.4
                    I want to thank Commissioner
2.5
     Daus and his team for doing a great job, and
0140
1
     just work out something in the near future.
 2
                    I am sure we will be all
 3
     right.
 4
                    Thank you very much.
 5
                    CHAIRMAN DAUS: Any other
 6
     requests or comments to Commissioner
 7
     Gonzales' motion?
 8
                    COMM. POLANCO: I have a
 9
     comment.
10
                    Basically, one of the comments
11
     that I have is that I know the TLC has been
12
     working for two years. Since the rules were
13
     made public in March of this year, numerous
14
     changes have been made, as I mentioned
15
     before, and I have some questions regarding
16
     the rules.
17
                    Basically, one of them I have
18
     is in the rule itself, in Section 30, Section
19
     6-29, subdivision G, it says that the
20
     Chairperson shall develop a point reduction
21
     program applicable to vehicles and bases.
22
                    We mentioned effective dates
23
     of implementation of the rules where we are
24
     going to be imposing points on vehicles, on
25
     drivers and bases, and a point reduction
0141
 1
     program, there is not even a date set as to
     when this program is going to be developed,
 3
     and I would like to have some information
     regarding that.
```

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Effective date will come
 6
     into play, and we don't know yet when the
 7
     point reduction program is going to be
 8
     developed, and what the reduction program is
9
     all about.
10
                    CHAIRMAN DAUS: That is a fair
11
     question.
12
                    I think some concerns can be
13
     alleviated by Commissioner Gonzales' proposal
14
     that we extend the points going into August.
15
                    We are anticipating putting
16
     out a request for information within the next
17
     week for an education RFI, and that request
18
     for information has specific provisions in it
19
     asking people to comment on any point
20
     reduction courses that they can propose and
21
     how they would do it and who would do it.
22
                    As you know, we have various
23
     taxis schools that are in the business of
24
     teaching yellow cab drivers but not livery
25
     drivers so we would need some time to
0142
     implement that, and we could always consider
 1
 2
     that we look at that timing of that
 3
     implementation with the ultimate
 4
     implementation of the rules.
 5
                    We have to get that out first
 6
     so we can see who is interested in doing it,
 7
     what our process is and trying and getting
8
     that done over the summer.
 9
                    COMM. GONZALES: With respect
     to the RFI, is that something we intend to
10
11
     get out --
12
                    COMM. DAUS: Tomorrow, Monday
13
     or Tuesday of next week. It is done.
                    You have the T-PEP file.
14
15
     don't have the education file. I will give
16
     it to you tomorrow so you can look at it
17
     before we put it out -- there are specific
18
     provisions in there about this -- in addition
19
     to looking at our yellow cab programs as
20
     well.
21
                    Do you remember what the time
22
     frame was, Andy, for us to close that RFI?
23
                    MR. SALKIN: I can't remember.
     I think 60 days. The idea is to get
2.4
25
     feedback.
0143
 1
                    CHAIRMAN DAUS: Maybe we could
 2
     have a shorter time frame for this particular
 3
     issue and separate from the other issue in
 4
     the RFI. That might be a way to make sure we
 5
     implement.
 6
                    If we can't implement it in
 7
     time, we will come back and revisit us.
 8
                    COMM. POLANCO: On that issue,
     basically, implementing or enforcing the
```

10 rules and the consequences of it is for these 11 entities or individuals to get points, and 12 then have already in place a system where 13 they could basically apply for the program 14 before these points are -- these rules are 15 effective so why not have that in place 16 before the rules take effect? 17 Once somebody gets a point, 18 they want to take care of it right away, 19 especially when points are imposed on 20 vehicles, and after two points, basically a 21 vehicle would probably be disaffiliated from 22 a base. 23 CHAIRMAN DAUS: That is a 24 fair point, and I agree with you, and that is 25 our intent to try to do that. If not, we 0144 1 will --2 Yes? 3 MR. SALKIN: I also wanted to 4 comment, one of the reasons, one of the 5 changes we made over the last several days 6 was changing the points from five for bases 7 and three for vehicles, was to address the 8 fact that -- five for bases, three for -- one 9 of the reasons we changed it from five and 10 three to six and four, giving people the 11 extra point, was recognizing there is not a 12 way of bringing the points down, and people 13 have to get used to this. 14 As you just stated, if you get 15 two points, the likelihood of you getting 16 kicked out of your base with the fact that 17 there is now four points probably won't 18 happen. 19 One of the things the 20 Commission did was to relax that rule to give 21 everyone a greater opportunity to adjust to 22 this. 23 One of the things I hope is, potentially as we get a point reduction 24 25 system eventually down the road, maybe lower 0145 1 the points and review that as well so that 2 there is a higher standard as well as a point 3 reduction. 4 CHAIRMAN DAUS: We did make 5 that change, and that was part of 6 conversations we had with the industry, as 7 well as I think you and I may have discussed 8 it a while back. 9 COMM. POLANCO: On my 10 amendment to Commissioner Gonzales' motion to 11 postpone the vote today, where do we stand? 12 CHAIRMAN DAUS: I think he said he was not going to amend his motion. 13 14 COMM. GONZALES: I wasn't

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15
     going to amend it.
16
                    COMM. KAY: As a point of
17
     order, it sounds like the Commissioner is
18
     suggesting she would like to vote no on the
19
     amendment rather than ask Commissioner
20
     Gonzales whether to amend his proposal. I
21
     think it is actually a vote.
2.2
                    It sounds like you are
23
     recommending that we vote no and not do this
24
     now rather than the amendment; is that
25
     correct?
0146
1
                    It sounds like your request is
 2
     we not take the vote now.
 3
                    COMM. POLANCO: All right.
 4
                    COMM. KAY: I believe that is
 5
    your request so as a point of order, that
 6
    means if we choose to take the vote now,
 7
     every person has the right to vote no so
 8
    rather than ask Commissioner Gonzales to
 9
     amend his amendment, I think the point on the
     floor is do we want to vote on Commissioner
10
     Gonzales' amendment to the rules, and then we
11
12
    vote on the rules itself, for which I believe
13
    Commissioner Polanco is requesting people
14
    vote no.
15
                    CHAIRMAN DAUS: If you want to
16
     after that make any of your own motions, you
17
    are free to do so instead of trying to amend
18
     a motion.
19
                    Anything else from you?
20
                    So we have a motion on the
21
     floor.
22
                    Do we have a second?
23
                    COMM. AROUT: Second.
                    CHAIRMAN DAUS: All in favor?
24
25
                    All opposed?
0147
1
                    COMM. GIANNOULIS: Opposed.
 2
                    CHAIRMAN DAUS: Thank you.
 3
    passes.
                    Do you have anything else to
 5
     say or any motions to make?
 6
                    COMM. POLANCO: Basically, the
 7
    vote now was to basically vote yes on the
 8
    rules, and then the effective date --
9
                    COMM. KAY: The vote we just
10
     took was to amend the rules to change the
     effective date on the point system. The next
11
12
     question is, is there also a motion on the
13
     floor --
14
                    CHAIRMAN DAUS: No other
15
    motions.
16
                    Could we make sure we are
17
    perfectly clear and just reiterate what we
18
    voted on so the whole public understands,
19
    Chuck?
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20
                    MR. FRASER: First let me read
21
     what I have written, because the actual text
22
    has to be before the Commissioners when they
23
     vote on the rule.
24
                    What I have written to
25
     incorporate Commissioner Gonzales' date
0148
1
     changes would be on page 30 in the last
 2
     section, Section 30, which is Section 6-29
 3
     of the rules, a new paragraph (h) that
 4
     would read as follows: This section
 5
     shall take effect on August 1st, 2009 and
 6
     no penalty points shall be imposed for
 7
     violations occurring before that date.
8
                    So my understanding is that
9
     the Commission just authorized me to write
10
     that. I just wrote it, and now you can have
11
     a vote on the rules as amended, with the
12
     qualification that we will hold publication
13
     for two weeks to conduct further discussions
14
     with any further commenters and determine
15
     whether we want to recommend further changes
16
     at another Commission meeting.
                    CHAIRMAN DAUS: And in that
17
     event, we would call the Commissioners back
18
19
     for another meeting.
20
                    COMM. POLANCO: I would like
21
     to propose a motion to postpone vote on the
     amendment of Commissioner Gonzales until the
2.2
23
     next Commission meeting.
24
                    CHAIRMAN DAUS: Before we do
25
     that, Chuck is saying that we needed to --
0149
1
                    MR. FRASER: No.
 2
                    CHAIRMAN DAUS: You just told
 3
     me that we needed to now vote on the rules.
 4
     I thought we did that.
 5
                    MR. FRASER: You don't need to
     do it now. She needs to move to table, and
 6
 7
     if that fails, then vote.
 8
                    CHAIRMAN DAUS: Fine.
 9
     ahead.
10
                    COMM. POLANCO: I move to
11
     table the vote on the implementation of the
12
     rules until the next Commission meeting.
13
                    CHAIRMAN DAUS: A second?
14
                    COMM. GIANNOULIS: I second
15
     that.
16
                    CHAIRMAN DAUS: All in favor?
17
                    Two in favor.
18
                    Anybody against that vote?
19
                    It fails.
                    MR. FRASER: Now you vote on
20
21
     the rules.
22
                    CHAIRMAN DAUS: Do we have a
23
    motion on the rules to pass the rules as
24
    amended?
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25
                    COMM. GONZALES: Motion on the
0150
1
    rules.
                    CHAIRMAN DAUS: Second?
3
                    COMM. AROUT: Second.
                    CHAIRMAN DAUS: All in favor?
4
5
                    Any opposed?
                    Two opposed.
 6
 7
                    I think we all understand the
8
     point of order.
9
                    I would like to make a motion
10
     to adjourn the meeting, but before we do
11
     that, this two-week period -- I am taking
12
     very seriously -- I will ask the staff and
13
     direct them to give the widest possible
14
     distribution to people.
15
                    If there are specific changes
16
     that need to be made within that two-week
17
     period, I will call the Commissioners back,
18
     and we will have another meeting, and we will
19
     hear what you have to say. We will put it
20
     out in English and Spanish.
21
                   Anybody else has any other
22
     languages they would request translations
2.3
     for, we will do that, and this, I think, will
24
     help hopefully accommodate those people who
25
     are also celebrating the last day of
0151
1
     Passover.
 2
                    Motion to adjourn the meeting?
 3
                    COMM. WEINSHALL: So moved.
 4
                    CHAIRMAN DAUS: Second?
 5
                    All in favor?
 6
                    (Chorus of "ayes.")
 7
                    (Time noted: 1:41 p.m.)
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
0152
1
2
 3
                     CERTIFICATION
```

4	
5	
6	
7	I, HELENE GRUBER, a Notary Public
8	within and for the State of New York
9	do hereby certify:
10	THAT the foregoing is a true
11	and accurate transcript of my
12	stenographic notes.
13	IN WITNESS WHEREOF, I have
14	hereunto set my hand this day
15	of, 20 .
16	
17	
18	
19	
20	
21	Helene Gruber, CSR
22	
23	
24	
25	