

# Driver Resource Center

Full-service assistance | Free of charge



## Legal Services

### For medallion owner-drivers

Work with a legal professional to:

- Review loan agreements
- Renegotiate relevant financing agreements
- Challenge relevant debt collections or judgments
- File for bankruptcy (if appropriate)

### For all TLC-licensed entities

- Get guidance when you bring a complaint against another TLC-licensed entity for a TLC Rule Violation



## Financial Counseling

Work one-on-one with a professional financial counselor to:

- Manage your money and set up a spending plan
- Develop a strategy to minimize debt
- Separate personal and business finances
- Draft letters to creditors to lower payments or temporarily suspend payments due to hardship
- Access local, state, and federal emergency resources



## Health and Mental Health

- Access resources for health and emotional well-being
- Sign up for health insurance



## Public Benefit Application Support

- Use Access HRA to apply for Supplemental Nutrition Assistance Program (SNAP), Cash Assistance, and Medicaid renewal

## Virtual Opening on May 2020

Visit <https://portal.driverresourcecenter.tlc.nyc.gov> for more information or to book an appointment.

All appointments are currently by phone.

ASL and other language interpretation services will be available.