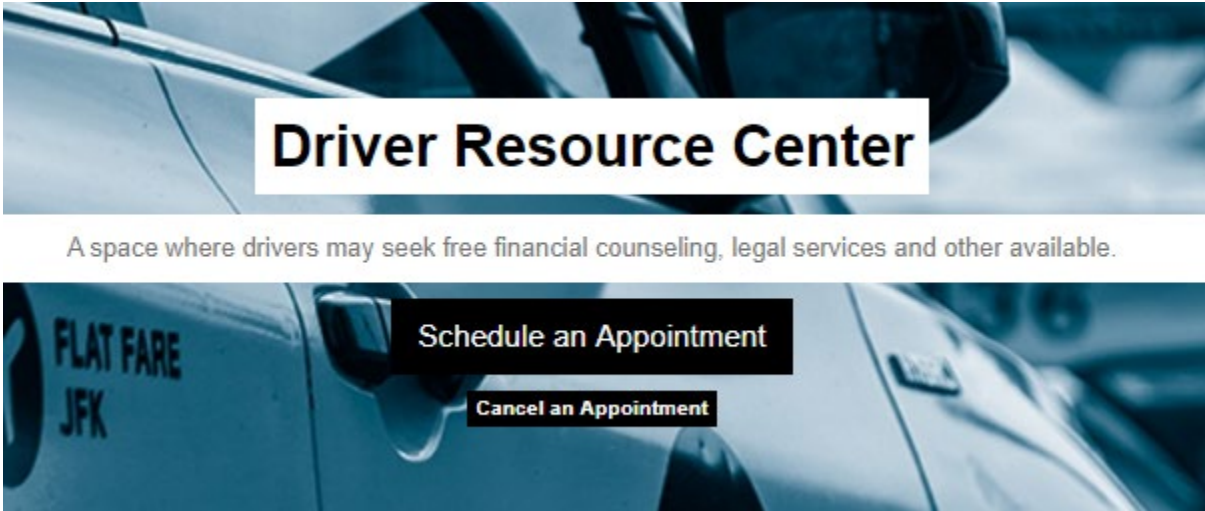
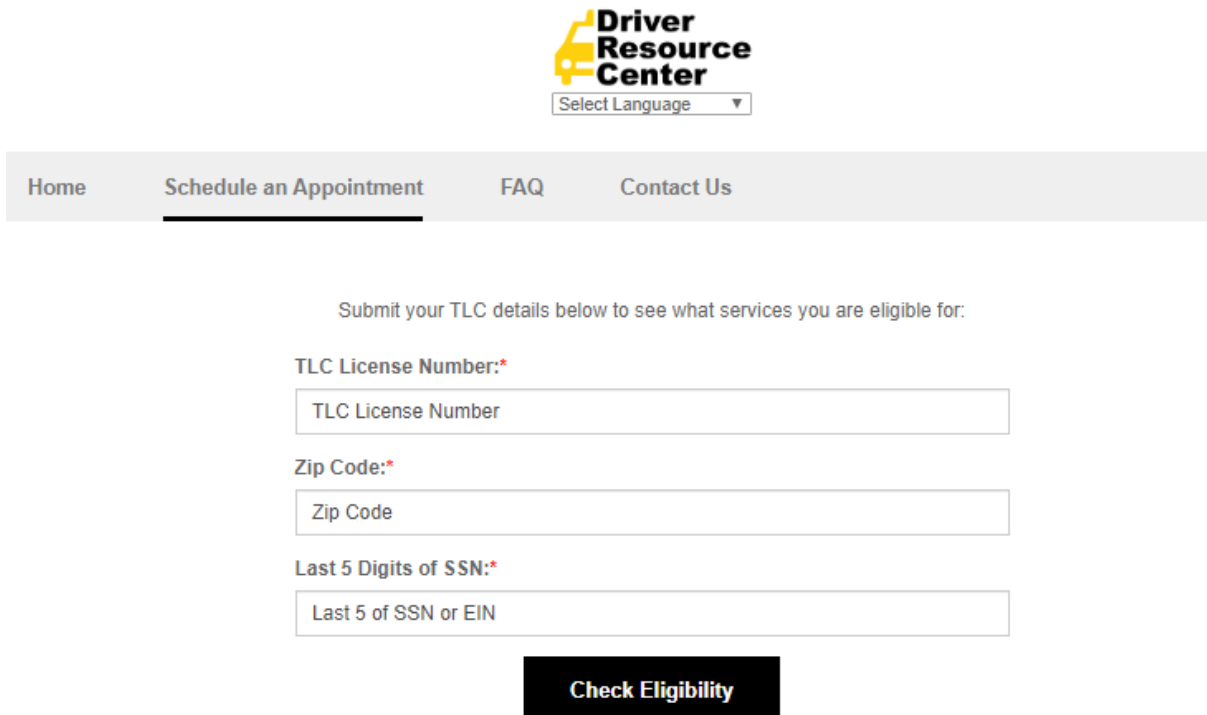


如何在驾驶员资源中心安排预约

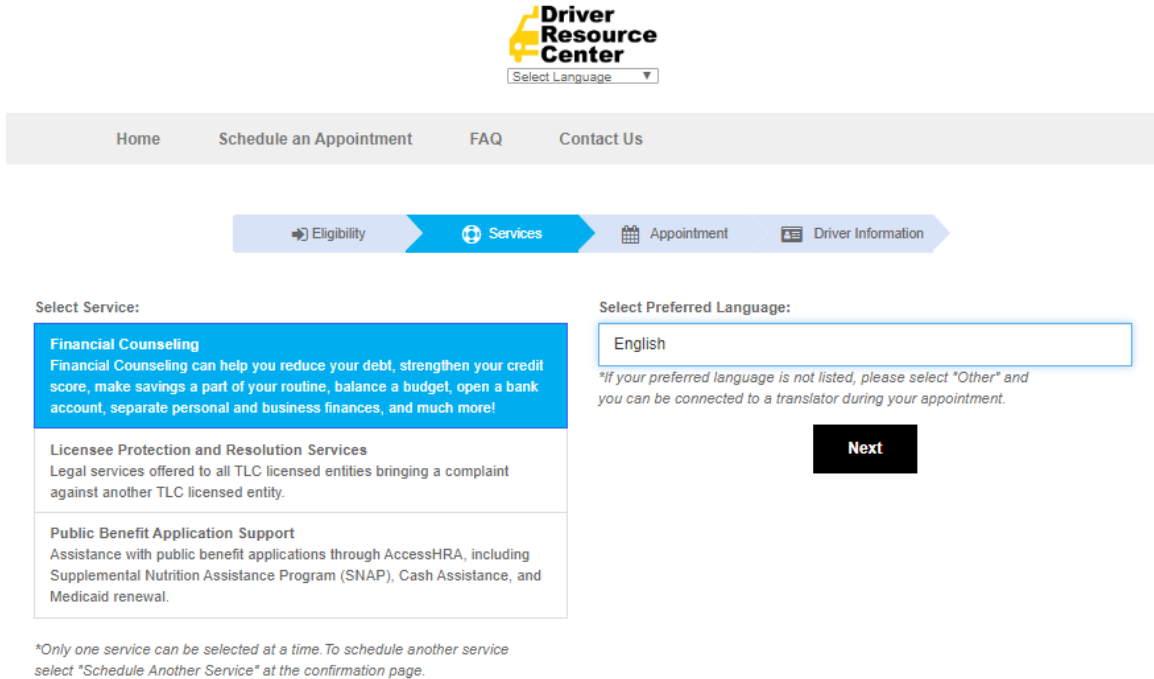
1. 前往 <https://www.portal.driverresourcecenter.tlc.nyc.gov>，然后选择您要使用的语言来看网站。点击“Schedule an Appointment（安排预约）”。



2. 输入资格标准，以确定您可以使用哪些服务。输入您的 TLC 编号、邮政编码和您的 SSN 的后 5 位数字，然后点击“Check Eligibility（检查资格）”。

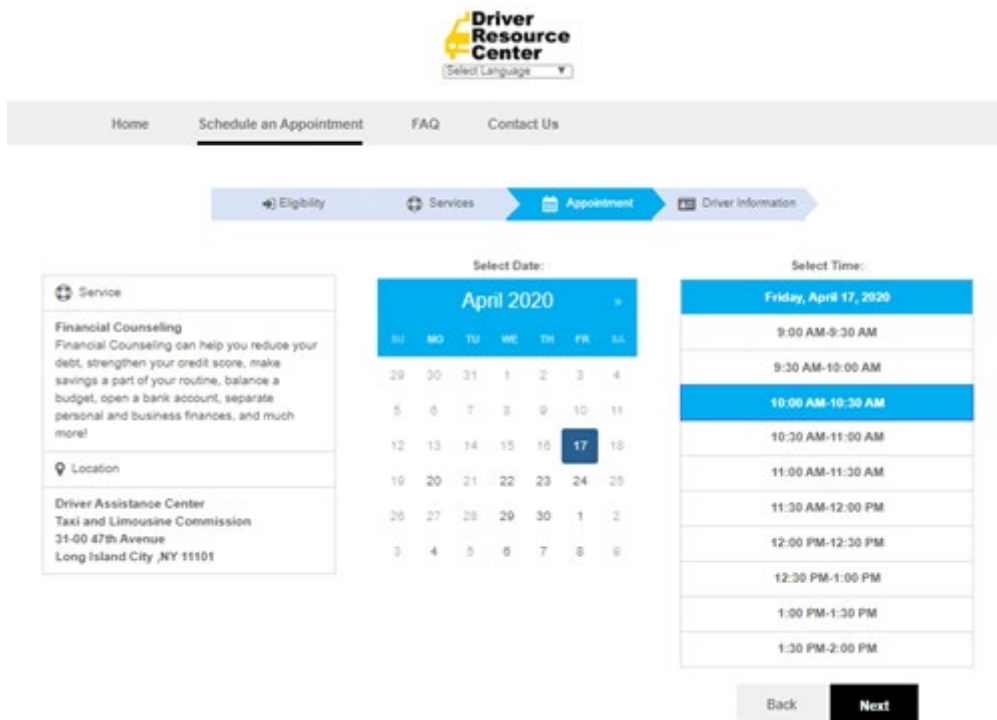
A screenshot of the Driver Resource Center website showing the eligibility check form. At the top, the Driver Resource Center logo is displayed next to a "Select Language" dropdown menu. Below the logo is a navigation bar with links for "Home", "Schedule an Appointment", "FAQ", and "Contact Us". The "Schedule an Appointment" link is underlined. Below the navigation bar, the text "Submit your TLC details below to see what services you are eligible for:" is displayed. The form consists of three input fields: "TLC License Number:*" with a placeholder "TLC License Number", "Zip Code:*" with a placeholder "Zip Code", and "Last 5 Digits of SSN:*" with a placeholder "Last 5 of SSN or EIN". Below the input fields is a black button with white text that says "Check Eligibility".

- 在“选择服务”下选择您想要安排预约的服务。使用下拉菜单选择首选语言。如果您想要在您的预约期间连接到口译员，请在“select preferred language（选择首选语言）”下选择“other（其他）”。在做出两项选择后，点击“Next（下一步）”。



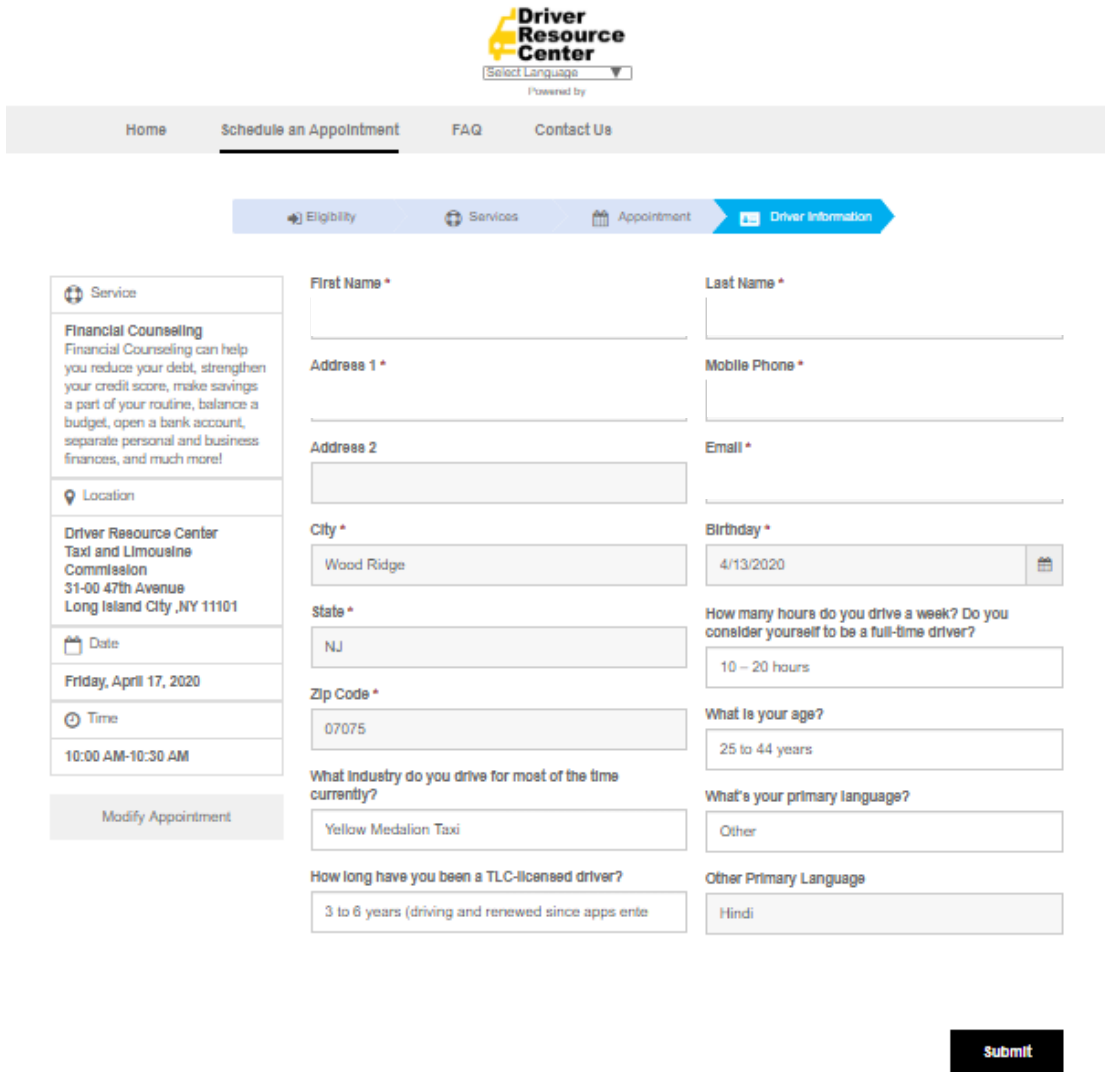
The screenshot shows the Driver Resource Center website interface. At the top, there is a navigation bar with links for Home, Schedule an Appointment, FAQ, and Contact Us. Below this is a secondary navigation bar with buttons for Eligibility, Services (highlighted), Appointment, and Driver Information. The main content area is divided into two sections: 'Select Service:' and 'Select Preferred Language:'. Under 'Select Service:', there are three options: 'Financial Counseling' (highlighted in blue), 'Licensee Protection and Resolution Services', and 'Public Benefit Application Support'. The 'Financial Counseling' option includes a description: 'Financial Counseling can help you reduce your debt, strengthen your credit score, make savings a part of your routine, balance a budget, open a bank account, separate personal and business finances, and much more!'. Under 'Select Preferred Language:', there is a dropdown menu with 'English' selected. Below the dropdown is a note: '*If your preferred language is not listed, please select "Other" and you can be connected to a translator during your appointment.' A 'Next' button is located at the bottom right of the 'Select Preferred Language' section. A footnote at the bottom of the page reads: '*Only one service can be selected at a time. To schedule another service select "Schedule Another Service" at the confirmation page.'

- 选择您要安排的预约时间和日期，然后点击“Next（下一步）”。



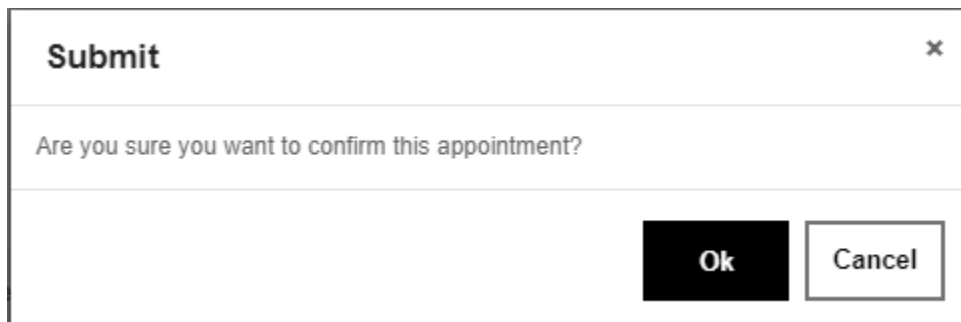
The screenshot shows the Driver Resource Center website interface for the appointment scheduling step. At the top, there is a navigation bar with links for Home, Schedule an Appointment (highlighted), FAQ, and Contact Us. Below this is a secondary navigation bar with buttons for Eligibility, Services, Appointment (highlighted), and Driver Information. The main content area is divided into three sections: 'Service', 'Select Date:', and 'Select Time:'. The 'Service' section shows 'Financial Counseling' selected, with a description and location information: 'Driver Assistance Center, Taxi and Limousine Commission, 31-00 47th Avenue, Long Island City, NY 11101'. The 'Select Date:' section shows a calendar for April 2020, with the 17th selected. The 'Select Time:' section shows a list of time slots for Friday, April 17, 2020, with '10:00 AM-10:30 AM' selected. A 'Back' button and a 'Next' button are located at the bottom right of the 'Select Time' section.

5. 输入您最新的驾驶员信息，然后点击“submit（提交）”。



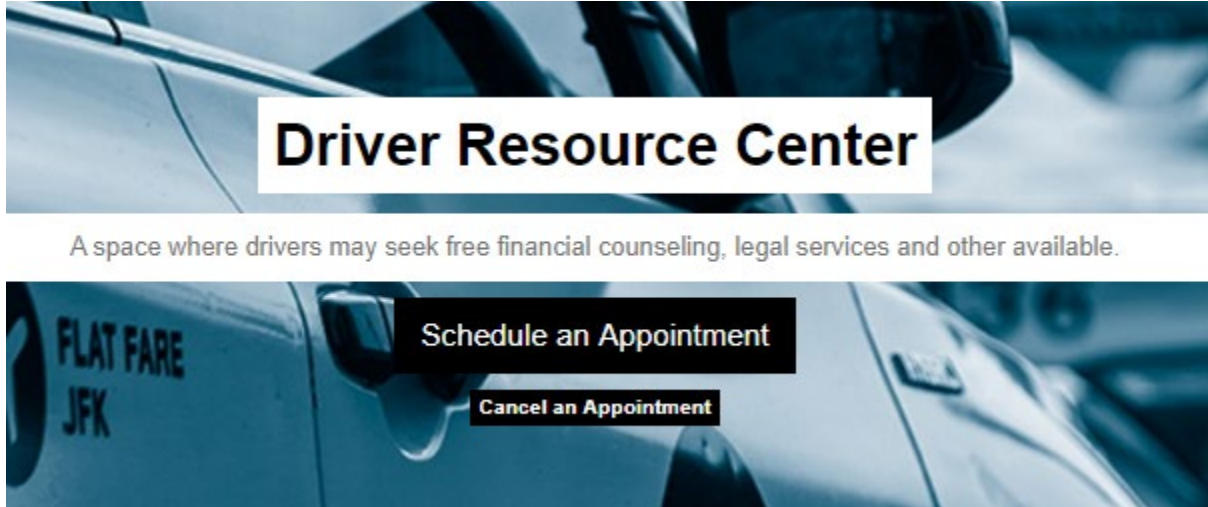
The screenshot shows the Driver Resource Center website interface. At the top, there is a navigation bar with links for Home, Schedule an Appointment, FAQ, and Contact Us. Below this is a secondary navigation bar with icons for Eligibility, Services, Appointment, and Driver Information. The main content area is a form for scheduling an appointment. On the left, there is a sidebar with a 'Service' section titled 'Financial Counseling' and a 'Location' section for 'Driver Resource Center Taxi and Limousine Commission'. The main form fields include: First Name, Last Name, Address 1, Address 2, City (Wood Ridge), State (NJ), Zip Code (07075), Mobile Phone, Email, Birthday (4/13/2020), How many hours do you drive a week? (10-20 hours), What is your age? (25 to 44 years), What industry do you drive for most of the time currently? (Yellow Medallion Taxi), What's your primary language? (Other), and How long have you been a TLC-licensed driver? (3 to 6 years). A 'Submit' button is located at the bottom right of the form.

6. 点击“Ok（确定）”以确认您的预约。

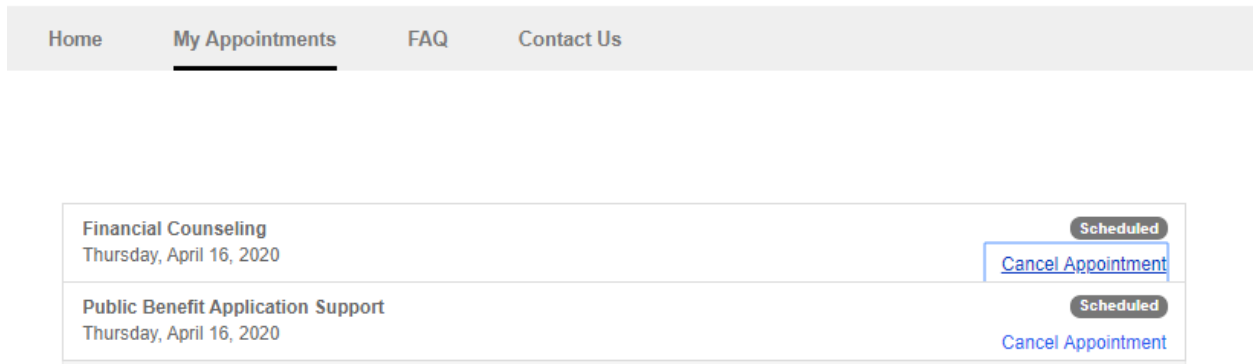


The screenshot shows a confirmation dialog box titled 'Submit'. The text inside the dialog asks, 'Are you sure you want to confirm this appointment?'. At the bottom right of the dialog, there are two buttons: 'Ok' and 'Cancel'.

- 如果您需要取消或重新安排您的预约，或出于任何原因，请前往 <https://www.portal.driverresourcecenter.tlc.nyc.gov>，然后点击“Cancel Appointment（取消预约）”。



- 选择您想要取消的预约，然后点击“Cancel Appointment（取消预约）”。



- 点击“Confirm Cancellation（确认取消）”以取消您的预约。

