

The TLC will launch the Citywide Accessible Dispatch Program on September 20, 2017. As of that date, all rules passed by the Commission on December 8, 2016 will be in full effect. These rules include obligations for licensed drivers, owners, agents, and bases of accessible taxicab and SHL vehicles to participate in the program by installing equipment and completing trips. The rules are published on the [TLC website here](#).

MTM (Medical Transportation Management, Inc.) has been selected as the vendor to manage the Citywide Accessible Dispatch Program. For more information about the program, contact MTM at 1-888-828-1115 or AccessibleDispatch@mtm-inc.net.