 x
NYC TAXI & LIMOUSINE COMMISSION
COMMISSION MEETING
 x
33 Beaver Street, FL. 22 New York, New York
August 2, 2018 10:10 a.m.
10°10° a.m.

NYC TLC DESIGNEES
Chair - Meera Joshi
Commissioner - Chris Wilson
Commissioner - Thomas Sorrentino
Commissioner - Lauvienska Polanco
Commissioner - Jacques Jiha
Executive Assistant to Commissioner - Tanya Scott
Assistant Commissioner for Legal Affairs - Ryan Wanttaja
wanttaja

MS. JOSHI: The time now is 10:10 a.m., 1 and we are going to begin our public meeting. 2 3 We don't have any base recommendations --MR. WILSON: We do. 4 5 MS. JOSHI: -- this month. Okay. So, we have two items on the 6 7 agenda, and they're both from public hearing. One is a package of rules that clarifies 8 some of the TLC processes, and the second is an 9 10 amendment to the accessibility rules that we 11 passed last year. 12 And the amendment turns the pilot that we passed last year into an exception to the 13 14 existing Accessibility Requirement Rules for 15 the FHA industry. And Ryan Wanttaja from our legal 16 17 department will be providing a presentation on 18 exactly the differences between the pilot and 19 the proposed rules before you today. 20 MR. WANTTAJA: Good morning, 2.1 Commissioners. I'm Ryan Wanttaja, the deputy 22 -- good morning, Commissioners -- is that on? 23 Thank you. I'm here this morning to talk to you about 24

our proposed updates to our FHV Accessibility

25

Rules -- turn this on.

2.1

As some back ground, as you know, back in December, 2017, TLC passed rules requiring bases to dispatch 25 percent of their trips to WAVs.

At the same time, we also passed a pilot program allowing bases to work with approved dispatchers to meet a response time metric in lieu of the trip mandate.

Predictably, we got a few lawsuits over those rules. To settle a lawsuit, TLC agreed to convert the pilot program into an exception to TLC's rules to the 25-percent current mandate.

The settlement preserves the 25-percent mandate in TLC's rules and prevents future challenges to the 25-percent mandate. So, if these rules pass, that rule will be on the books until we otherwise change it.

Some differences and some similarities between the pilot and the rules before you today:

The structure of the WAV service requirements remains the same as the pilot. Under the proposed rules and the old pilot,

2.1

existing bases can comply with the trip
mandate, apply to be an accessible-vehicle
dispatcher, or apply to be an associate with an
accessible-vehicle dispatcher and send your
request for WAVs to their accessible-vehicle
dispatcher.

Like the pilot, under the rules, new bases must comply with the trip mandate. This is an exception for existing bases only.

And some differences: the time metrics for trips sent to WAVs, under the pilot, it ran for 2 years. In the first year, 60 percent of trips must be serviced in under 15 minutes, 90 percent in under 30 minutes.

In the second year, 80 percent under 15 minutes and 90 percent under 30 minutes.

Under the proposed rules, the first 2
years are the same, but we get a guaranteed
third year of improved service where 80 percent
of trips to wheelchair-accessible vehicles need
to be serviced in under 10 minutes and 90
percent need to be serviced in under 15
minutes. So the rules grant us this third year
that was not present in the pilot program.

There's also some difference in data

2.1

reporting. Under the pilot, bases that were participating in the pilot must provide data on wait times for requests for wheelchair-accessible vehicles only.

Under the proposed rules, bases opting for the exception must provide data on wait times for all requests, both for wheelchair-accessible vehicles and non-wheelchair-accessible vehicles.

There are some administrative differences too in terms of amending the pilot. Under the pilot, since it was a pilot, TLC retained a significant amount of discretion to end or amend the pilot.

The pilot ended after 2 years. So after the pilot, it would necessitate further rule making if a version of the pilot were to continue.

Under the proposed rules, since they are rules, any changes to the requirements must go through the capital rule-making process, and any future changes to the time metrics or structure of the exception also are subject to the rule-making process.

But right now, this improved third year of

service would contend in perpetuity unless we modified that pursuant to rule-making.

So, in short, the structure of the FHV accessibility program remains the same under the proposed rules, but TLC gets a guaranteed third year of service. TLC gets wait-time data for all the trips, and, most importantly, the trip mandate rules remain in place.

Thank you, and any questions?

MR. WILSON: Okay. I actually have no speakers signed up for either of the hearings we are holding this morning.

But I guess I will call for speakers for the Clean-up Rule Package, which would codify some processes regarding drug testing and clean up a few hanging-over references in our rules or tightening things up.

Is there anybody here who wishes to make themselves heard on those rules? [pause] No?

Let the record reflect that no one came forward to be heard.

And then, next, I will call our segment speakers listed for the FHV wheelchair-accessible amendments that Ryan described, but again, I will call to see if

there is anyone here who wishes to be speak on them? [pause]

And then, again, let the record reflect that no one came forward. And I guess that concludes our public hearing. It's just the shortest I think I can remember.

MS. LAUVIENSKA: I just want to make a comment. Regarding the amendment to the FHV accessibility, it's just a note to those family-based livery, um, bases, that, um, they have to, um, they have to really start paying attention to what's going on.

And I know a lot of them rely on the big groups, but they really have to start paying attention to what's going on because this is, um -- this could -- will affect their business. So, um, I just wanted to mention that so it's not a surprise. It's been going on. We've been discussing this for a long time. So I just wanted to make that mention.

MS. JOSHI: Okay. With that, we probably had the shortest hearing and the briefest hearing, but this concludes our pubic hearing at 10:15. Thank you, everyone, for coming.

(Time noted: 10:15 a.m.)

CERTIFICATE OF NOTARY 1 2 STATE OF NEW YORK COUNTY OF BRONX 3) 4 5 I, Curtis Williams, a Stenotype Shorthand 6 Reporter and Notary Public within and for 7 the State of New York, do hereby certify that the within TLC Public Hearing, was 8 held before me, and I faithfully and 9 impartially recorded stenographically the 10 11 questions, answers, and colloquy. 12 I further certify that after said 13 examination was recorded stenographically 14 by me, it was reduced to typewriting under 15 my supervision, and I hereby submit that 16 the within contents of said examination 17 are true and accurate to the best of my 18 ability. 19 I further certify that I am not a relative 2.0 nor an attorney for any of the parties connected with the aforesaid examination, 21 nor am I otherwise interested in the 22 23 testimony of the witness. 2.4 Curtis Williams CURTIS WILLIAMS 25

	T	- T	T	
& 1:2	amendments 7:24	briefest 8:22	connected 9:21	ended 6:15
25percent 4:13,15,17	amount 6:13	bronx 9:3	contend 7:1	everyone 8:24
[pause] 7:19 8:2	answers 9:11	business 8:16	contents 9:16	exactly 3:18
ability 9:18	anybody 7:18	call 7:13,22,25	continue 6:18	examination 9:13,16,21
about 3:24	anyone 8:1	came 7:20 8:4	convert 4:12	exception 3:13
		can 5:1 8:6	could 8:16	4:12 5:9 6:6,23 (5)
accessibility 3:10,14,25 7:4 8:9	apply 5:2,3	capital 6:21	county 9:3	executive 2:8
(5)	approved 4:7	certificate 9:1	current 4:13	existing 3:14
accessiblevehicle 5:2,4,5	assistant 2:8,9	certify 9:7,12,19	curtis 9:5	5:1,9
accurate 9:17	associate 5:3	chair 2:3	data 5:25 6:2,6	faithfully 9:9
actually 7:10	attention 8:12,15	challenges 4:17	7:6 (4)	familybased 8:10
administrative	attorney 9:20	change 4:19	december 4:3	few 4:10 7:16
6:10	august 1:9	changes 6:20,22	department 3:17	fha 3:15
affairs 2:9	back 4:2,2	chris 2:4	deputy 3:21	fhv 3:25 7:3,23 8:8 (4)
affect 8:16	base 3:3	clarifies 3:8	described 7:25	first 5:12,17
aforesaid 9:21	bases 4:4,7 5:1,7,9 6:1,5 8:10	clean 7:15	designees 2:1	fl 1:7
after 6:15,15 9:12	(8)	cleanup 7:14	difference 5:25	forward 7:20 8:4
again 7:25 8:3	beaver 1:7	codify 7:14	differences 3:18 4:20 5:10 6:10 (4)	further 6:16
agenda 3:7	because 8:15	colloquy 9:11	discretion 6:13	9:12,19
agreed 4:11	before 3:19 4:21 9:9	coming 8:24	discussing 8:19	future 4:16 6:22
allowing 4:7	begin 3:2	comment 8:8	dispatch 4:4	get 5:18
also 4:6 5:25 6:23	best 9:17	commission 1:2,3	dispatcher	gets 7:5,6
am 1:10 3:1 8:25	between 3:18	commissioner	5:3,4,6	go 6:20
9:19,22 (5)	4:21	2:4,5,6,7,8,9 (6)	dispatchers 4:8	going 3:2 8:12,15,18 (4)
amend 6:14	big 8:13	commissioners 3:21,22	drug 7:15	good 3:20,22
amending 6:11	books 4:19	comply 5:1,8	either 7:11	got 4:10
amendment 3:10,12 8:8	both 3:7 6:7	concludes 8:5,23	end 6:13	grant 5:23
3.10,12 0.0		Concludes 6.5,25		grant 3.23

ground 4:2	know 4:2 8:13	month 3:5	over 4:10	7:5 (7)
groups 8:14	last 3:11,13	morning	package 3:8 7:14	provide 6:2,6
guaranteed 5:18 7:5	lauvienska 2:6 8:7	3:20,22,24 7:12 (4)	participating 6:2	providing 3:17
guess 7:13 8:4	lawsuit 4:11	most 7:7	parties 9:20	pubic 8:23
hangingover	lawsuits 4:10	ms 3:1,5 8:7,21 (4)	pass 4:18	public 3:2,7 8:5 9:6,8 (5)
7:16	legal 2:9 3:16	must 5:8,13	passed 3:11,13 4:3,6 (4)	pursuant 7:2
heard 7:19,21 hearing 3:7	let 7:20 8:3	6:2,6,20 (5) my 9:15,17	paying 8:11,14	questions 7:9 9:11
8:5,22,23,23 9:8 (6)	lieu 4:9	necessitate 6:16	percent 4:4 5:12, 14,15,16,19,22 (7)	ran 5:11
hearings 7:11	like 5:7	need 5:20,22	perpetuity 7:1	really 8:11,14
held 9:9	limousine 1:2	new 1:7,7 5:7 9:2,7 (5)	pilot 3:12,18 4:6,12,21,24,25	recommendation s 3:3
hereby 9:7,15	livery 8:10	next 7:22	5:7,11,24 6:1,2,11, 12,12,14,15,16,17	record 7:20 8:3
holding 7:12	long 8:19	no 7:10,19,20 8:4	(19)	recorded 9:10,13
i'm 3:21,24 impartially 9:10	lot 8:13	(4) nonwheelchairac	place 7:8 polanco 2:6	reduced 9:14
importantly 7:7	make 7:18 8:7,20	cessible 6:9	predictably 4:10	references 7:16
improved 5:19	making 6:17	nor 9:20,22	present 5:24	reflect 7:20 8:3
6:25 industry 3:15	mandate 4:9,14,16,17 5:2,8	notary 9:1,6	presentation 3:17	regarding 7:15 8:8
interested 9:22	7:8 (7) meera 2:3	note 8:9	preserves 4:15	relative 9:19
into 3:13 4:12	meet 4:8	now 3:1 6:25	prevents 4:16	rely 8:13
items 3:6	meeting 1:3 3:2	nyc 1:2 2:1	probably 8:21	remain 7:8
jacques 2:7	mention 8:17,20	old 4:25	process 6:21,24	remains 4:24 7:4 remember 8:6
jiha 2:7	metric 4:8	one 3:8 7:20 8:4	processes 3:9 7:15	reporter 9:6
joshi 2:3 3:1,5 8:21 (4)	metrics 5:10 6:22	only 5:9 6:4	program 4:7,12	reporting 6:1
just 8:5,7,9,17,20 (5)	minutes 5:13,14, 16,16,21,23 (6)	opting 6:5 otherwise 4:19	5:24 7:4 (4) proposed 3:19,25	request 5:5
	modified 7:2	9:22	4:25 5:17 6:5,19	requests 6:3,7

requirement 3:14	settle 4:11	talk 3:24	today 3:19 4:22	wav 4:23
requirements	settlement 4:15	tanya 2:8	trip 4:9 5:1,8 7:8 (4)	wavs 4:5 5:5,11
4:24 6:20	short 7:3	taxi 1:2	trips 4:4	we've 8:18
requiring 4:3	shortest 8:6,22	terms 6:11	5:11,13,20 7:7 (5)	what's 8:12,15
response 4:8	shorthand 9:5	testimony 9:23	true 9:17	wheelchairaccessi
retained 6:12	signature 9:24	testing 7:15	turn 4:1	ble 5:20 6:4,8 7:24 (4)
right 6:25	signed 7:11	thank 3:23 7:9 8:24	turns 3:12	where 5:19
rule 4:18 6:16 7:14	significant 6:13	their 4:4 5:5 8:16	two 3:6	which 7:14
rulemaking	similarities 4:20	them 8:2,13	typewriting 9:14	who 7:18 8:1
6:21,24 7:2	since 6:12,19	them 6.2,13	um 8:10,10,11,16,17	will 3:17 4:18 7:13,22,25 8:16
rules 3:8,10,14,19 4:1,3,	some 3:9 4:2,20,20 5:10,25	there's 5:25	(5)	(6)
11,13,16,18,21,25 5:7,17,23	6:10 7:15 (8)	these 4:18	under 4:25 5:7,1 1,13,14,15,16,17,2	williams 9:5
6:5,19,20 7:5,8,16,19 (22)	sorrentino 2:5	they're 3:7	1,22 6:1,5,11,19 7:4 9:14 (16)	wilson 2:4 3:4 7:10
ryan 2:9 3:16,21	speak 8:1	things 7:17	unless 7:1	wishes 7:18 8:1
7:24 (4)	speakers 7:11,13,23	think 8:6	until 4:19	within 9:6,8,16
said 9:12,16	start 8:11,14	third 5:19,23	unti 4.13 up 7:11,16,17	witness 9:23
same 4:6,24 5:18 7:4 (4)	state 9:2,7	6:25 7:6 (4)	updates 3:25	work 4:7
scott 2:8	stenographically	thomas 2:5	us 5:23	work 4.7
second 3:9 5:15	9:10,13	those 4:11 7:19 8:9	vehicles 5:20	7:1,14
see 7:25	stenotype 9:5	through 6:21	6:4,8,9 (4)	x 1:1,4
segment 7:22	street 1:7	tightening 7:17	version 6:17	year 3:11,13 5:12,15,19,23 6:25
send 5:4	structure 4:23 6:23 7:3	time 3:1 4:6,8	wait 6:3,6	7:6 (8)
sent 5:11	subject 6:23	5:10 6:22 8:19,25 (7)	waittime 7:6	years 5:12,18 6:15
service 4:23 5:19	submit 9:15	times 6:3,6	want 8:7	york 1:7,7 9:2,7
7:1,6 (4)	supervision 9:15	tlc 2:1 3:9 4:3,11	wanted 8:17,20	(4)
serviced 5:13,21,22	surprise 8:18	6:12 7:5,6 9:8 (8)	wanttaja 2:9 3:16,20,21 (4)	1010 3:1
J.1J,41,44	Sui prisc 0.10	tlc's 4:13,16	3.10,20,21 (4)	1015 8:24,25

	,,	
2017 4:3		
2018 1:9		