

# Results from NYC Feedback Citywide Customer Survey

## Queens Community Board #7

### Background: Queens Community Board #7

**Population and Households**

- Total Population: 246,542
- Total Households: 87,531

**Median Annual Household Income**

- \$50,638 (2006 Inflation-Adjusted Dollars)

**Gender**

- Male: 49%
- Female: 51%

**Age**

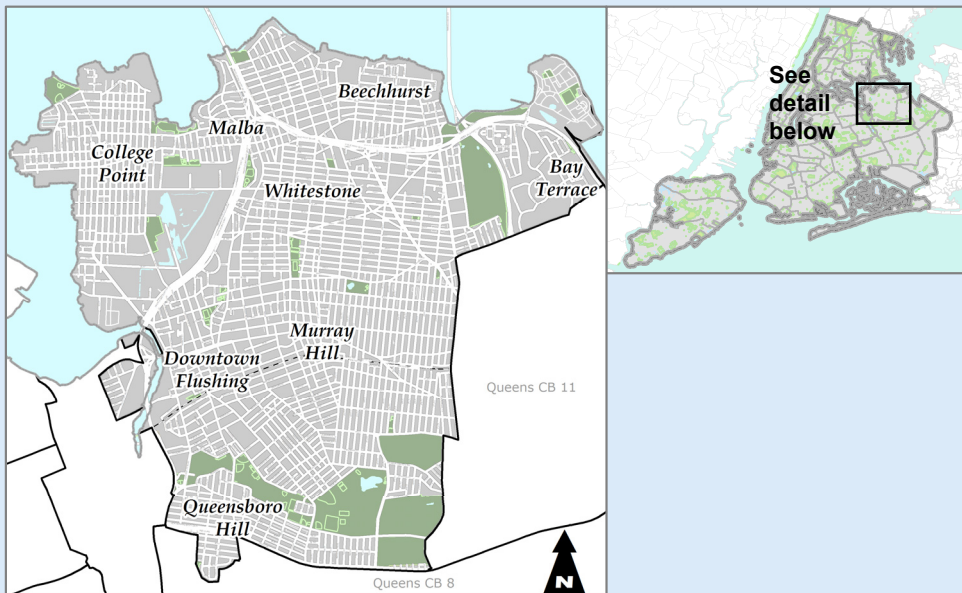
- <18 years old: 18%
- 18-54 years old: 54%
- 55+ years old: 29%

**Race/Ethnicity**

- Non-Hispanic White: 34%
- Non-Hispanic Black: 3%
- Non-Hispanic Asian: 45%
- Hispanic: 16%
- Other: 1%

Source: U.S. Census Bureau - 2006 American Community Survey, Population Division - New York City Department of City Planning

### The Neighborhoods of Queens Community Board #7

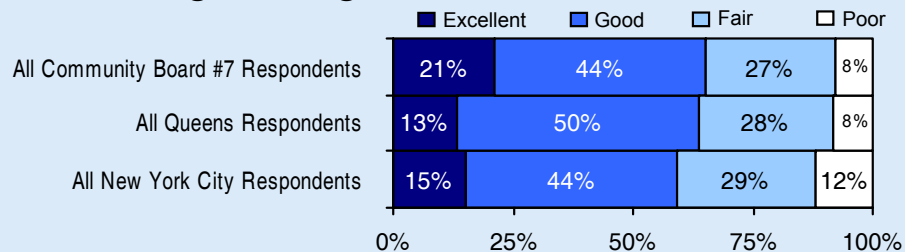


Source: NYC Planning Department

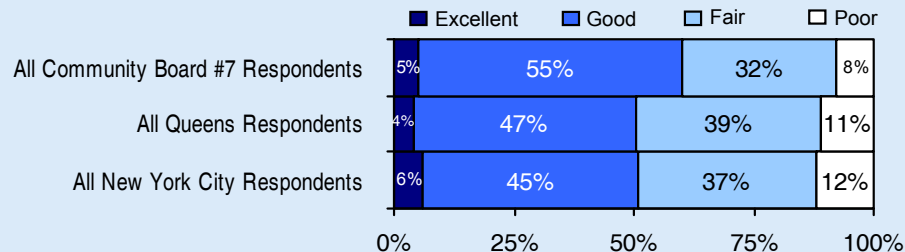
### Survey Responses: Queens Community Board #7

- 318 Responses
- 19.8% Response Rate
- ±5.5% Margin of Error (95% Confidence Interval)

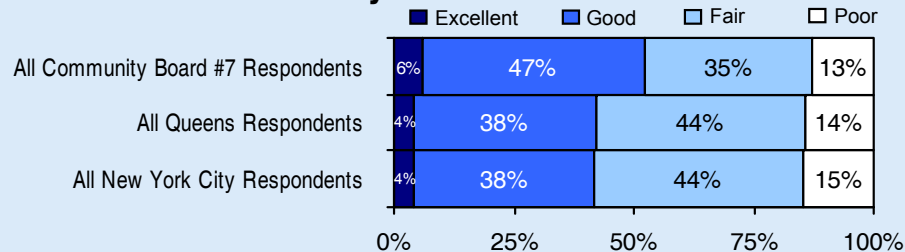
#### Ratings of Neighborhood as a Place to Live



#### Ratings of Overall Quality of Life in New York City



#### Ratings of Overall Quality of New York City Government Services



## Index Ratings: Queens Community Board #7 Compared to Ratings Given by All Respondents

  All Community Board #7 Respondents  
  All New York City Respondents

	Excellent	Good	Fair	Poor	Index Score
<b>Social Support Services Index</b>	4%	28%	38%	29%	<b>71</b>
	4%	19%	35%	42%	<b>58</b>
<b>Public Education Index</b>	7%	42%	39%	12%	<b>88</b>
	6%	30%	39%	25%	<b>75</b>
<b>Cleaning and Maintenance Index</b>	17%	44%	27%	12%	<b>88</b>
	13%	41%	29%	17%	<b>83</b>
<b>Streets and Sidewalks Index</b>	9%	41%	35%	15%	<b>85</b>
	9%	36%	34%	21%	<b>79</b>
<b>Mass Transit Services Index</b>	9%	51%	30%	10%	<b>90</b>
	10%	42%	34%	14%	<b>86</b>
<b>Neighborhood Public Safety Index</b>	20%	50%	24%	5%	<b>95</b>
	18%	45%	26%	12%	<b>89</b>

## Most Important Issues Facing New York City: Queens Community Board #7

Survey respondents were asked to name what they thought were the three most important issues facing New York City. The three responses most commonly given by Queens Community Board #7 respondents are listed below.

1. Cost of living
2. Mass Transit
3. Education

## Ratings of Neighborhood Services: Queens Community Board #7

Survey respondents rated 24 services in their neighborhood. The highest and lowest rated services are displayed below.

### Highest Rated

1. Fire protection services
2. Emergency medical services
3. Recycling services
4. Public libraries
5. Crime control

### Lowest Rated

1. Control of street noise
2. Maintenance of streets and roads
3. Storm water drainage and sewer maintenance
4. Availability of cultural activities
5. Graffiti control