



# Quality of Life

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DRAFT  
RECOMMENDATIONS

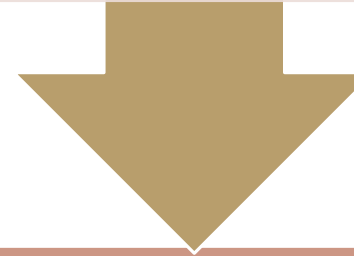
# WASTE MANAGEMENT

Since most respondents believed that it is resident's behavior is more responsible for waste pile up, we recommend:

New tenants are properly onboarded on trash disposal policy and practice

Annual notices sent to residents akin to window guards with information on proper trash disposal practices and policy expectations (to be signed)

Installing larger hoppers for larger bags



Most respondents agreed that there should be penalties for incorrect trash disposal practices, we recommend:

Implementing a fair penalty/warning system for those who violate

Working with NYCHA staff on identifying issues and steps to fix incorrect practices

# Social Services

## ❖ Recommendations:

- ❖ Establishing a central hub of information online and onsite at developments
  - ❖ Give information about tenant associations and background
  - ❖ Provide list of health and social services offering
  - ❖ Provide referral to CBOs, agencies, resources, etc. to address different needs such as employment, education, training
  - ❖ Creating development specific pages to provide related information and contacts
- ❖ Expanding services that are currently offered throughout NYCHA, as well as creation of new and reopening of previous health/social service centers based on unused space audit with community feedback

# Operational Services

## ❖ Recommendations

- ❖ Better utilization of unused spaces to help better serve the whole tenant, via NYCHA and tenant consortium discussion of unused space audit (with feedback and recommendations)
- ❖ Increasing seating areas for adults
- ❖ Providing access to shared community spaces
  - ❖ Computer lab
  - ❖ Lounge/meeting area
  - ❖ Exercise space
  - ❖ Key card to tenants to provide accountable/secure access
- ❖ Bringing in a rotation of CBOs to highlight, host events/training opportunities that can empower tenants



# FEEDBACKS

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THANK YOU!