



Reduced maintenance wait time to an average of **9.6 DAYS** from **150 days** a year ago

255,000 interior lights
in lobbies, stairwells, hallways, etc.



26,000 exterior lights
entrances, facades, roofs, etc.

2,600 buildings
178,000 apartments throughout 334 developments

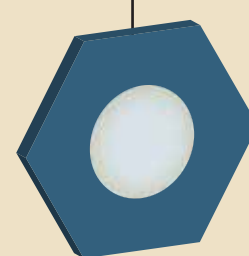


NYCHA SERVES A POPULATION LARGER THAN
each of these 3 American cities



about **9,000** repairs completed citywide each day

100,000 current work orders (12/2014)



423,000 open work orders in January 2013

