

## What is domestic violence?

- **Domestic violence** is not just physical abuse. It can be psychological, sexual, emotional or financial.
- **Physical abuse** includes punching, slapping, hitting, kicking, choking, or biting. It also includes shoving, pushing or holding a person down or using or threatening to use weapons.
- **Abusive behavior** involves power and control. Physical abuse often occurs after a pattern of psychological and emotional abuse is established.
- **Domestic violence** affects people of all races, cultures, religious backgrounds, income levels, sexual orientations, and gender identities.

## We can help you with



Shelter Services



Counseling



Services for Children



Legal Assistance



Employment and Housing



Specialized Services

To get help, please call the **NYC Domestic Violence Hotline** at **1-800-621-HOPE (4673)**.

For more information on domestic violence support services or other HRA services, visit the HRA website at [www.nyc.gov/hra/dv](http://www.nyc.gov/hra/dv) or call **311**.



Photos are of models for illustrative purposes only.

# DOMESTIC VIOLENCE SERVICES

**NYC** Human Resources Administration  
Department of Homeless Services  
Department of Social Services

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## Domestic Violence Services (DVS),

in the New York City Human Resources Administration/ Department of Social Services (DSS) oversees the largest network of domestic violence services in the country. These New York State mandated shelter and community-based programs provide prevention and intervention services, crisis counseling, advocacy and legal services to help families and individuals impacted by domestic violence.



### Domestic Violence Programs:

**Domestic Violence Shelter Program (DV Shelters)** provides temporary emergency housing and supportive services designed to stabilize families in a safe environment through a network of emergency DV shelters and transitional family shelter facilities. DV shelters work with individuals and families to address the trauma of domestic violence, strengthen coping skills and enhance self-sufficiency through economic empowerment services.

Specialized shelter support services include mental health, expressive therapies (art, play therapy, recreational and stress reduction), substance abuse and onsite medical collaborations with hospitals/medical centers. There are shelter provider organizations with expertise in areas such as working with clients with pets, emotional support animals and specific populations such as the disability, Latino/a, Orthodox, LGBTQI, and Asian communities.

**Non-Residential Domestic Violence Services** are offered through contracts with community-based providers offering counseling, advocacy, community outreach and education, housing and aftercare assistance, financial development, job readiness and legal services for domestic violence survivors. These programs also partner with the Family Justice Centers located in all 5 boroughs to coordinate services for domestic violence victims.

**No Violence Again (NoVA)** program assists domestic violence survivors seeking emergency housing from the Department of Homeless Services (DHS). NoVA staff provides assessment, crisis counseling, shelter referral and placement in DV shelters for eligible clients at all the DHS Intake Centers. Crisis intervention, counseling, assessment and referral services are also provided to families and individuals placed in DHS shelter.

**Domestic Violence Liaison Unit (DVL)** provides domestic violence assessment and crisis intervention at HRA job centers. DV liaisons provide Family Violence Options Waivers for eligible DV clients to ensure that they can safely comply with Cash Assistance work/engagement requirements.

**Anti-Domestic Violence Eligibility Needs Team (ADVENT)** is a specialized case management unit located in three job centers providing Cash Assistance (CA) case management and engagement services for clients in domestic violence shelters. ADVENT helps residents safely comply with benefit work/engagement requirements.

**DV Support Services** work with survivors in dv residential shelter and in community by providing advocacy, case management, issuing housing certifications, assisting with the completion of housing application packages, apartment review check lists, lease renewals and providing technical assistance as needed.



**Teen Relationship Abuse Prevention Program (RAPP)** is a nationally recognized domestic violence primary prevention program. Teen RAPP is taught in public high schools and middle schools citywide and provides a comprehensive curriculum in which students learn to recognize and change destructive patterns of behavior before they are transferred to adult relationships.