

**5. CA Case Re-Openings - Missed Benefits Cycle by WMS Closing Code and Whether HOH Has Limited English Proficiency, Jul 1, 2019 - Sep 30, 2019**

WMS Closing Code	Limited English Proficiency		
	YES	NO	Total
939-PA, MA, FS - In Prison (HH=1)		27	27
E18-Failed to keep BEV Office Appointment	18	265	283
E19-Failed to keep BFI Appointment		2	2
E30-Excess Earned income	31	376	407
E31-Excess Income-Increased Earnings	51	326	377
E32-Excess Income-Increased Support Collection-MA Extension	1	4	5
E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det	3	20	23
E35-Excess Unearned Income Ineligible Budget Required	10	121	131
E36-Excess Income-Increased Support Collection MA Extension SNAP Benefits		1	1
E38-Excess Income - Lump Sum		3	3
E40-Excess Income-Budgeting Error		1	1
E60-Unable to Locate.	5	32	37
E65-Failure to Complete Employment Assessment SNAP Separate Determination	7	165	172
E66-Not a resident of state		3	3
E69-Failure to Complete Eligibility Process.	8	131	139
E72-Institutionalized	2	4	6
E73-In Foster Care		1	1
E92-Failure to Provide Proof of Citizenship or Eligible Alien Status		1	1
EM5-UNKNOWN	3	10	13
EM7-UNKNOWN	1		1
EZ2-Failure to Appeal an SSI Denial		1	1
F11-Failure to Access Benefits	6	19	25
F53-Refusal by Parent to Apply for Child		1	1
F63-In Prison		1	1
G10-Failure to Recertify - On DATE	201	1,292	1,493
G16-Failed to Respond to Two or More BEV Notices Left at Residence	2	12	14
G17-Failure to be home after four attempts to visit you at home.		1	1
G20-Fail to Be at Home for Recert	10	69	79
G21-Failure to Cooperate with BEV: Income		1	1
G22-Failure to Cooperate with BEV: Assets		1	1
G23-Failure to Cooperate with BEV: Residence		1	1
G25-Failure to Cooperate with BEV-Dependent Child		2	2
G26-Failure to Cooperate : Refused to answer Questions		2	2
G36-Failure To Complete TA 6 Month Mail-In Recert	98	102	200

G37-Failure To Complete TA 6 Month Mail-In Recert	193	1,269	1,462
G39-PA, MA - Died (HH=1)		1	1
G41-Voluntary Quit or Reduced Earnings- Applicant		8	8
G60-PA, MA - Unable to Locate - BEV		1	1
G61-Not a Resident of District		2	2
G62-Moved out of District		3	3
G87-Client Request-Eligibility Mailout		1	1
G88-Client Request-CA,SNAP & MA-Written	2	16	18
G90-Client Request-CA & SNAP-Written		1	1
G92-Client Request-CA Only-Written		1	1
G94-Client Request-CA & SNAP-Verbal		3	3
G98-Client Request-CA, SNAP & MA-Verbal		4	4
M13-Duplicate Assistance Active Cash Assistance Case in Other State		3	3
M88-Refusal to Comply with Finger Imaging Requirements	1	6	7
N14-Filing Unit Member Failed to Apply	2	8	10
N16-Failure to Contact Agency		12	12
N17-Failure to Complete Eligibility Process	53	559	612
N41-Voluntary Quit/HH=1/ 1st occurrence		1	1
N66-Duplicate Assistance , Interstate		21	21
N67-Duplicate Assistance Another State (Sys Gen)	7	51	58
P44-Failure to Comply With Drug/Alcohol Screening		34	34
P45-Failure to Comply With Drug/Alcohol Assessment	12	166	178
P46-Failure to Sign or Revoked Consent for the Release of Treatment		1	1
PX1-Failure to Take Part in Rehab 1st Occurrence	2	80	82
PX2-Failure to Take Part in Rehab 2nd Occurrence		29	29
PX3-Failure to Take Part in Rehab 3rd Occurrence		31	31
U40-Excess Resources	2	10	12
V20-Failure to Provide Verification	62	389	451
W11-Failure to Keep Appt for DSS Medical	2	36	38
WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination	3	87	90
WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanc	2	28	30
WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction	1	16	17
WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination	7	416	423
WX5- Failure to Comply with Employment Requirements. Occurrence 2	2	108	110
WX6- Failure to Comply with Employment Requirements. Occurrence 3	1	94	95
Y78-Ineligible Based upon BEV Evaluation		2	2
Y86-Other Reason- MA continues	1	7	8

Y87-Other Reason- MA discontinued		6	<b>6</b>
Y93-Case number change.		1	<b>1</b>
Y98-Other		3	<b>3</b>
Y99-Other	6	24	<b>30</b>
<b>Total</b>	<b>818</b>	<b>6,537</b>	<b>7,355</b>