

**5. CA Case Closings by WMS Closing Code and Whether HOH Has Limited English Proficiency, Jul 1, 2019 - Sep 30, 2019**

WMS Closing Code	Limited English Proficiency		
	YES	NO	Total
939-PA, MA, FS - In Prison (HH=1)	4	146	150
D00-Died	15	32	47
E18-Failed to keep BEV Office Appointment	91	1,971	2,062
E19-Failed to keep BFI Appointment		7	7
E30-Excess Earned income	278	3,154	3,432
E31-Excess Income-Increased Earnings	405	2,518	2,923
E32-Excess Income-Increased Support Collection-MA Extension	14	65	79
E33-Excess Income-Increased Earnings		1	1
E34-Excess Income SSI Single Individual ineligible budget required MA Sep Det	280	1,000	1,280
E35-Excess Unearned Income Ineligible Budget Required	268	1,931	2,199
E36-Excess Income-Increased Support Collection MA Extension SNAP Benefits	1	8	9
E38-Excess Income - Lump Sum	2	8	10
E40-Excess Income-Budgeting Error		1	1
E60-Unable to Locate.	3	46	49
E65-Failure to Complete Employment Assessment SNAP Separate Determination	36	991	1,027
E66-Not a resident of state	16	111	127
E69-Failure to Complete Eligibility Process.	24	635	659
E72-Institutionalized	14	23	37
E73-In Foster Care		5	5
E91-Refusal to Cooperate During the Recertification Process		4	4
E95-Died	6	15	21
EM4-UNKNOWN		2	2
EM5-UNKNOWN	9	58	67
EM7-UNKNOWN	1	1	2
EZ2-Failure to Appeal an SSI Denial	1	1	2
F11-Failure to Access Benefits	36	218	254
F17-Failure to Validate Incorrect Social Security Number		1	1
F34-Excess Income, Section 8, Lower Standard of Need		1	1
F53-Refusal by Parent to Apply for Child		1	1
F63-In Prison	1	1	2
F92-Ineligible Alien	2	5	7
F98-Client Request Child Care in Lieu of Temporary Assistance		1	1
G10-Failure to Recertify - On DATE	733	5,271	6,004
G16-Failed to Respond to Two or More BEV Notices Left at Residence	9	49	58
G17-Failure to be home after four attempts to visit you at home	3	6	9
G20-Fail to Be at Home for Recert	34	219	253
G21-Failure to Cooperate with BEV: Income	3	3	6
G22-Failure to Cooperate with BEV: Assets		1	1
G23-Failure to Cooperate with BEV: Residence		2	2
G25-Failure to Cooperate with BEV-Dependent Child		9	9
G26-Failure to Cooperate : Refused to answer Questions	1	5	6
G29-Failure to Cooperate : Property		2	2
G36-Failure To Complete TA 6 Month Mail-In Recert	451	499	950
G37-Failure To Complete TA 6 Month Mail-In Recert	818	5,373	6,191
G39-PA, MA - Died (HH=1)	24	66	90
G41-Voluntary Quit or Reduced Earnings- Applicant		24	24
G60-PA, MA - Unable to Locate - BEV	1	10	11
G61-Not a Resident of District	3	21	24
G62-Moved out of District	20	68	88
G87-Client Request-Eligibility Mailout	1	7	8
G88-Client Request-CA,SNAP & MA-Written	121	422	543
G89-Client Request-CA & MA-Written	4	16	20
G90-Client Request-CA & SNAP-Written	8	31	39
G92-Client Request-CA Only-Written	29	44	73
G94-Client Request-CA & SNAP-Verbal	3	21	24

G96-Client Request-CA Only-Verbal SNAP Transitional Benefits SNAP Sep Det		7	7
G97-Client Request - CA		5	5
G98-Client Request-CA, SNAP & MA-Verbal	5	25	30
M13-Duplicate Assistance Active Cash Assistance Case in Other State	1	6	7
M25-Failure to respond to a Computer Match Call-In	2	5	7
M68-PA, MA, FS - Added to Another Case		5	5
M88-Refusal to Comply with Finger Imaging Requirements	10	36	46
M97-Receiving Multiple Benefits		1	1
M98-Duplicate Assistance , in NYS		2	2
M99-Duplicate Assistance , in NYS		1	1
N14-Filing Unit Member Failed to Apply	4	28	32
N15-Failure to Keep Appt.- BEV/FEDS Home Visit		15	15
N16-Failure to Contact Agency	7	57	64
N17-Failure to Complete Eligibility Process	215	2,008	2,223
N41-Voluntary Quit/HH=1/ 1st occurrence		2	2
N44-Failure to Get Medical Statement		2	2
N45 - Voluntary Quit 1st Occurrence		4	4
N46 - Voluntary Quit 2nd Occurrence		2	2
N47 - Voluntary Quit 3rd or Greater Occurrence		1	1
N66-Duplicate Assistance , Interstate		60	60
N67-Duplicate Assistance Another State (Sys Gen)	34	361	395
N88-FA ONLY - Failure to Comply with Finger imaging Requirement		2	2
P44-Failure to Comply With Drug/Alcohol Screening	5	308	313
P45-Failure to Comply With Drug/Alcohol Assessment	29	887	916
PX1-Failure to Take Part in Rehab 1st Occurrence	8	438	446
PX2-Failure to Take Part in Rehab 2nd Occurrence	5	168	173
PX3-Failure to Take Part in Rehab 3rd Occurrence		129	129
U40-Excess Resources	2	56	58
V20-Failure to Provide Verification	225	1,411	1,636
V50-Failure to Verify-BEV		3	3
W11-Failure to Keep Appt for DSS Medical	12	127	139
W23-SN ONLY - Failure to Provide Verification-Parent/Spouse		1	1
WS1-CA-IPV-Six months offense amount <\$1000.		1	1
WX1-Failure to Comply with Employ Require-90 Day Sanction SNAP Determination	52	561	613
WX2-Failure to Comply with Employment Requirements-Output code for 150-day sanction	5	84	89
WX3-Failure to Comply with Employment Requirements-Output code for 180-day sanction	3	47	50
WX4- Failure to Comply with Employment Requirements. HH=1 SNAP No Sep Determination	46	1,670	1,716
WX5- Failure to Comply with Employment Requirements. Occurrence 2	4	390	394
WX6- Failure to Comply with Employment Requirements. Occurrence 3	2	172	174
Y54-Closing of Case with Opening Code Y53 because six-month utility Guarantee Period HAS Ended		1	1
Y78-Ineligible Based upon BEV Evaluation	4	15	19
Y86-Other Reason- MA continues	3	40	43
Y87-Other Reason- MA discontinued	5	38	43
Y93-Case number change.	2	45	47
Y98-Other		11	11
Y99-Other	25	231	256
<b>Total</b>	<b>4,488</b>	<b>34,600</b>	<b>39,088</b>