



Human Resources Administration
Department of Social Services
Steven Banks, Commissioner

The Home Energy Assistance Program Can Help You Stay Warm Through Winter

Heating costs can put a strain on your budget through the winter months. No one should have to choose between staying warm and other essentials like food and rent. Help is available from the Home Energy Assistance Program (HEAP), which can help low-income renters and homeowners with heating bills and other energy expenses.

HEAP can help with:

- Regular heating bills from a variety of heat sources (even if heat is included in your rent or you live in subsidized housing)
- Emergency payments to keep you from losing your heat
- Help replacing damaged furnaces, boilers and heating units

Eligibility for HEAP is based on your household income, family size and energy costs. You can download the HEAP application, along with instructions for completing and filing it, on [ACCESS NYC](#). A list of [required documents](#) and [HEAP Office Locations](#) are available on HRA's website.

If you are homebound and need help with your heating bills, you can call the NYC Heat Line at 212-331-3150 and arrange for a home visit.