



**NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES  
HUMAN RESOURCES ADMINISTRATION**

**Ellen Levine**  
Chief Program Planning and  
Financial Management Officer

**Lisa Garabedian**  
Deputy Commissioner

**STEVEN BANKS**  
Commissioner

Office of Planning and  
Performance Management

Report # MCA40

**HRA FACTS:**

**JUNE 2021**

	<u>JUNE 2021</u>	<u>MAY 2021</u>	<u>JUNE 2020</u>	<u>JUNE 2016</u>
<b>CASH ASSISTANCE</b>				
<b>Cash Assistance Unduplicated Recipients</b>				
<b>(1 month) <sup>A</sup></b>	<b>371,357</b>	<b>377,287</b>	<b>378,302</b>	<b>369,505</b>
Recurring Assistance	368,685	371,613	374,309	361,353
Emergency Assistance Only <sup>B</sup>	2,672	5,674	3,993	8,152
FAP (formerly AFDC)	111,741	114,863	123,481	140,391
60 Month converted to SNA	93,601	94,082	89,568	87,764
SNA (formerly HR)	166,015	168,342	165,253	141,350
<b>Cases</b>	<b>203,636</b>	<b>207,222</b>	<b>208,342</b>	<b>196,093</b>
FAP (formerly AFDC)	47,137	48,388	52,000	59,382
60 Month converted to SNA	28,307	28,502	27,758	27,028
SNA (formerly HR)	128,192	130,332	128,584	109,683
<b>Children</b>	<b>155,094</b>	<b>157,121</b>	<b>161,021</b>	<b>173,262</b>
FAP (formerly AFDC)	76,880	78,660	84,754	99,666
60 Month converted to SNA	57,607	57,978	56,159	55,340
SNA (formerly HR)	20,607	20,483	20,108	18,256
<b>Cash Assistance Unduplicated Recipients</b>				
<b>(12 Months) <sup>C</sup></b>	<b>556,640</b>	<b>555,318</b>	<b>583,332</b>	<b>601,757</b>
Recurring Assistance	482,019	478,588	488,516	492,893
Emergency Assistance Only <sup>B</sup>	74,621	76,730	94,816	108,864
<b>Total Cash Assistance</b>				
<b>Gross Expenditures <sup>A</sup></b>	<b>\$118,215,935</b>	<b>\$137,304,551</b>	<b>\$125,307,208</b>	<b>\$127,934,783</b>
FAP (formerly AFDC)	\$29,527,658	\$37,724,214	\$34,550,995	\$41,926,285
60 Month converted to SNA	\$19,880,901	\$20,258,239	\$19,047,762	\$18,415,893
SNA (formerly HR)	\$68,807,376	\$79,322,098	\$71,708,451	\$67,592,605
<b>EMPLOYMENT</b>				
<b>HRA Assisted Entries into Employment <sup>D F</sup></b>	<b>466</b>	<b>341</b>	<b>1,357</b>	<b>4,020</b>
Retention:				
Retention - 3 Months	81%	83%	75%	83%
Retention - 6 Months	76%	77%	67%	73%
<b>SNAP</b>				
<b>SNAP Recipients</b>	<b>1,734,160</b>	<b>1,720,443</b>	<b>1,642,256</b>	<b>1,693,156</b>
Cash Assistance	406,053	408,430	405,094	409,328
Non-Cash Assistance & SSI	1,328,107	1,312,013	1,237,162	1,283,828
<b>SNAP Households</b>	<b>1,021,444</b>	<b>1,008,062</b>	<b>961,911</b>	<b>951,378</b>
Cash Assistance	209,574	208,409	207,171	198,887
Non-Cash Assistance & SSI	811,870	799,653	754,740	752,491
<b>PUBLIC HEALTH INSURANCE</b>				
<b>Medicaid Enrollees (HRA Administered)</b>	<b>1,591,053</b>	<b>1,592,157</b>	<b>1,541,221</b>	<b>2,085,788</b>
Medicaid - Only	867,198	861,134	780,638	1,321,211
Managed Care Enrollees	802,599	880,301	842,334	1,527,362
Child Health Plus Enrollees	149,254	149,652	167,266	113,087
<b>SSI</b>				
<b>SSI Recipients</b>	<b>376,692</b>	<b>378,430</b>	<b>394,217</b>	<b>422,816</b>
Aged	97,684	98,164	102,598	105,956
Disabled & Blind	279,008	280,266	291,619	316,860

<b><u>CHILD SUPPORT ENFORCEMENT</u></b>	<b><u>MAY 2021</u></b>	<b><u>APRIL 2021</u></b>	<b><u>MAY 2020</u></b>	<b><u>MAY 2016</u></b>
<b>Total Cases (With Orders)</b>	<b>227,719</b>	<b>228,858</b>	<b>250,672</b>	<b>283,106</b>
CA Support Cases	24,198	24,427	27,633	33,658
NCA Support Cases	203,521	204,431	223,039	249,448
<b>Total Collections - \$000</b>	<b>70,711</b>	<b>84,396</b>	<b>99,860</b>	<b>60,935</b>
<b><u>HOMELESSNESS:</u></b>	<b><u>MAY 2021</u></b>	<b><u>APRIL 2021</u></b>	<b><u>MAY 2020</u></b>	<b><u>APRIL 2016</u></b>
<b><u>PREVENTION OR DIVERSION</u></b>				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	7.20%	8.30%	10.70%	11.20%
<b><u>EMERGENCY &amp; INTERVENTION SERVICES</u></b>	<b><u>MAY 2021</u></b>	<b><u>APRIL 2021</u></b>	<b><u>MAY 2020</u></b>	<b><u>MAY 2016</u></b>
<b>Office of Domestic Violence:</b>				
Average Number of Families Served per Day	768	792	781	808
Nonresidential Program Active Caseload	N/A	N/A	N/A	1,674
<b><u>HASA</u></b>	<b><u>MAY 2021</u></b>	<b><u>APRIL 2021</u></b>	<b><u>MAY 2020</u></b>	<b><u>MAY 2016</u></b>
<b>Total HASA Cases</b>	<b>33,852</b>	<b>33,903</b>	<b>33,804</b>	<b>31,181</b>
Family Cases	2,964	2,968	3,046	3,443
Single Cases	30,888	30,935	30,758	27,738
Homemaker Cases	26	29	40	72
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<b><u>HOME CARE</u></b>	<b><u>MAY 2021</u></b>	<b><u>APRIL 2021</u></b>	<b><u>MAY 2020</u></b>	<b><u>MAY 2016</u></b>
<b>Total Home Care Cases</b>	<b>225,285</b>	<b>225,285</b>	<b>220,902</b>	<b>134,575</b>
Total Home Attendant Cases	2,330	1,989	2,185	3,506
Housekeeper Cases	608	562	631	1,088
Long Term Home Health Care Cases	0	0	0	3
Managed Long Term Care	222,053	220,219	218,086	129,978
<b><u>ADULT PROTECTIVE SERVICES</u></b>	<b><u>MAY 2021</u></b>	<b><u>APRIL 2021</u></b>	<b><u>MAY 2020</u></b>	<b><u>MAY 2016</u></b>
Referrals Received	1,504	1,616	1,011	2,293
Assessment cases	3,313	3,223	2,435	4,145
Undercare Cases	5,912	5,926	6,664	6,818
<b><u>DIVISION OF VOLUNTARY &amp; PROPRIETARY HOMES FOR ADULTS</u></b>	<b><u>MAY 2021</u></b>	<b><u>APRIL 2021</u></b>	<b><u>MAY 2020</u></b>	<b><u>MAY 2016</u></b>
Total Supportive Housing Beds	13,962	13,964	14,000	14,049

Source: New York City Human Resources Administration,  
Office of Planning and Performance Management, June 2021.  
For more detailed information call (929) 221-7038

<sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations

<sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

<sup>E</sup> Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a two month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

<sup>F</sup> HRA Assisted into Employment has been adjusted from March 2017 through March 2019.