



**NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES  
HUMAN RESOURCES ADMINISTRATION**

**Ellen Levine**  
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Office of Planning and  
Performance Management

Report # MCA40

**HRA FACTS:**

**OCTOBER 2020**

	<u>OCTOBER 2020</u>	<u>SEPTEMBER 2020</u>	<u>OCTOBER 2019</u>	<u>OCTOBER 2015</u>
<b>CASH ASSISTANCE</b>				
<b>Cash Assistance Unduplicated Recipients (1 month) <sup>A</sup></b>	<b>388,654</b>	<b>391,424</b>	<b>334,151</b>	<b>373,504</b>
Recurring Assistance	383,356	386,380	323,740	361,421
Emergency Assistance Only <sup>B</sup>	5,298	5,044	10,411	12,083
FAP (formerly AFDC)	123,275	123,891	112,166	149,007
60 Month converted to SNA	93,882	94,504	82,431	86,021
SNA (formerly HR)	171,497	173,037	139,554	138,476
<b>Cases</b>	<b>214,457</b>	<b>216,293</b>	<b>182,604</b>	<b>198,839</b>
FAP (formerly AFDC)	52,022	52,360	47,340	63,611
60 Month converted to SNA	28,825	29,112	25,854	27,006
SNA (formerly HR)	133,610	134,821	109,410	108,222
<b>Children</b>	<b>163,905</b>	<b>164,918</b>	<b>148,872</b>	<b>180,753</b>
FAP (formerly AFDC)	84,706	85,146	79,130	107,076
60 Month converted to SNA	58,521	58,963	52,560	55,722
SNA (formerly HR)	20,678	20,809	17,182	17,955
<b>Cash Assistance Unduplicated Recipients (12 Months) <sup>C</sup></b>	<b>563,978</b>	<b>571,537</b>	<b>571,530</b>	<b>597,360</b>
Recurring Assistance	478,929	482,587	458,960	489,259
Emergency Assistance Only <sup>B</sup>	85,049	88,950	112,570	108,101
<b>Total Cash Assistance</b>				
<b>Gross Expenditures <sup>A</sup></b>	<b>\$131,855,894</b>	<b>\$131,856,024</b>	<b>\$129,593,592</b>	<b>\$131,799,352</b>
FAP (formerly AFDC)	\$35,817,723	\$35,654,219	\$37,356,816	\$46,990,290
60 Month converted to SNA	\$19,988,296	\$20,559,720	\$19,032,196	\$17,706,201
SNA (formerly HR)	\$76,049,875	\$75,642,085	\$73,204,580	\$67,102,861
<b>EMPLOYMENT</b>				
<b>HRA Assisted Entries into Employment <sup>D F</sup></b>	<b>1,760</b>	<b>1,771</b>	<b>3,023</b>	<b>3,131</b>
Retention:				
Retention - 3 Months	82%	84%	80%	81%
Retention - 6 Months	74%	68%	71%	74%
<b>SNAP</b>				
<b>SNAP Recipients</b>	<b>1,694,036</b>	<b>1,705,337</b>	<b>1,492,469</b>	<b>1,694,576</b>
Cash Assistance	411,377	422,410	361,741	410,132
Non-Cash Assistance & SSI	1,282,659	1,282,927	1,130,728	1,284,444
<b>SNAP Households</b>	<b>992,089</b>	<b>998,272</b>	<b>873,695</b>	<b>948,935</b>
Cash Assistance	210,589	217,822	181,424	198,907
Non-Cash Assistance & SSI	781,500	780,450	692,271	750,028
<b>PUBLIC HEALTH INSURANCE</b>				
<b>Medicaid Enrollees (HRA Administered)</b>	<b>1,555,078</b>	<b>1,550,283</b>	<b>1,543,973</b>	<b>2,270,809</b>
Medicaid - Only	807,848	797,684	835,148	1,496,340
Managed Care Enrollees	882,904	879,553	892,478	1,759,242
<b>Child Health Plus Enrollees</b>	<b>160,134</b>	<b>161,529</b>	<b>164,577</b>	<b>105,239</b>
<b>SSI</b>				
<b>SSI Recipients</b>	<b>387,205</b>	<b>388,410</b>	<b>400,912</b>	<b>426,305</b>
Aged	99,729	99,960	104,220	106,442
Disabled & Blind	287,476	288,450	296,692	319,863

<b><u>CHILD SUPPORT ENFORCEMENT</u></b>	<b><u>SEPTEMBER 2020</u></b>	<b><u>AUGUST 2020</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>SEPTEMBER 2015</u></b>
<b>Total Cases (With Orders)</b>	<b>240,405</b>	<b>244,100</b>	<b>258,568</b>	<b>283,982</b>
CA Support Cases	26,918	27,336	27,707	33,296
NCA Support Cases	213,487	216,764	230,861	250,686
<b>Total Collections - \$000</b>	<b>68,369</b>	<b>69,273</b>	<b>58,433</b>	<b>56,088</b>
<b><u>HOMELESSNESS:</u></b>	<b><u>SEPTEMBER 2020</u></b>	<b><u>AUGUST 2020</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>AUGUST 2015</u></b>
<b><u>PREVENTION OR DIVERSION</u></b>				
Clients Successfully Diverted at PATH from Entering a Homeless Shelter	8.90%	9.90%	11.00%	17.00%
<b><u>EMERGENCY &amp; INTERVENTION SERVICES</u></b>	<b><u>SEPTEMBER 2020</u></b>	<b><u>AUGUST 2020</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>SEPTEMBER 2015</u></b>
<b>Office of Domestic Violence:</b>				
Average Number of Families Served per Day	798	797	875	806
Nonresidential Program Active Caseload	N/A	N/A	N/A	1,912
<b><u>HASA</u></b>	<b><u>SEPTEMBER 2020</u></b>	<b><u>AUGUST 2020</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>SEPTEMBER 2015</u></b>
<b>Total HASA Cases</b>	<b>33,982</b>	<b>33,978</b>	<b>33,722</b>	<b>31,497</b>
Family Cases	3,001	3,016	3,173	3,553
Single Cases	30,981	30,962	30,549	27,944
Homemaker Cases	37	39	48	84
Rental Assistance/Housing Cases	N/A	N/A	N/A	N/A
<b><u>HOME CARE</u></b>	<b><u>SEPTEMBER 2020</u></b>	<b><u>AUGUST 2020</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>SEPTEMBER 2015</u></b>
<b>Total Home Care Cases</b>	<b>216,233</b>	<b>214,437</b>	<b>206,077</b>	<b>119,373</b>
Total Home Attendant Cases	2,266	2,224	2,236	3,487
Housekeeper Cases	620	625	676	1,130
Long Term Home Health Care Cases	0	0	0	95
Managed Long Term Care	213,347	211,588	203,165	114,661
<b><u>ADULT PROTECTIVE SERVICES</u></b>	<b><u>SEPTEMBER 2020</u></b>	<b><u>AUGUST 2020</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>SEPTEMBER 2015</u></b>
Referrals Received	1,640	1,473	2,406	2,054
Assessment cases	3,343	3,254	5,030	4,185
Undercare Cases	6,344	6,410	6,456	6,932
<b><u>DIVISION OF VOLUNTARY &amp; PROPRIETARY HOMES FOR ADULTS</u></b>	<b><u>SEPTEMBER 2020</u></b>	<b><u>AUGUST 2020</u></b>	<b><u>SEPTEMBER 2019</u></b>	<b><u>SEPTEMBER 2015</u></b>
Total Supportive Housing Beds	13,982	13,988	13,780	13,983

Source: New York City Human Resources Administration,  
Office of Planning and Performance Management, October 2020.  
For more detailed information call (929) 221-7038

<sup>A</sup> Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

<sup>B</sup> Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations

<sup>C</sup> Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

<sup>D</sup> As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for recipients who participated in an HRA program or obtained employment independently while receiving HRA benefits.

<sup>E</sup> Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a two month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.

<sup>F</sup> HRA Assisted into Employment has been adjusted from March 2017 through March 2019.



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Report # Q03

## HRA FACTS QUARTERLY SUPPLEMENT OCTOBER 2020

### CASH ASSISTANCE (CA)<sup>a</sup> RECIPIENTS BY BOROUGH

Borough	Persons	Cases
Manhattan	15,652	7,023
Bronx	49,195	20,572
Queens	17,913	7,531
Brooklyn	34,189	14,423
Staten Island	6,065	2,354
Others <sup>d</sup>	261	119
<b>Total</b>	<b>123,275</b>	<b>52,022</b>

### Family Assistance Program (FAP)<sup>b</sup>

Borough	Persons	Cases
Manhattan	15,652	7,023
Bronx	49,195	20,572
Queens	17,913	7,531
Brooklyn	34,189	14,423
Staten Island	6,065	2,354
Others <sup>d</sup>	261	119
<b>Total</b>	<b>123,275</b>	<b>52,022</b>

### Safety Net Assistance (SNA)<sup>c</sup>

Borough	Persons	Cases
Manhattan	27,999	25,415
Bronx	50,358	40,407
Queens	29,452	23,582
Brooklyn	57,213	39,242
Staten Island	6,001	4,592
Others <sup>d</sup>	474	372
<b>Total</b>	<b>171,497</b>	<b>133,610</b>

### 60 mo. Converted to SNA

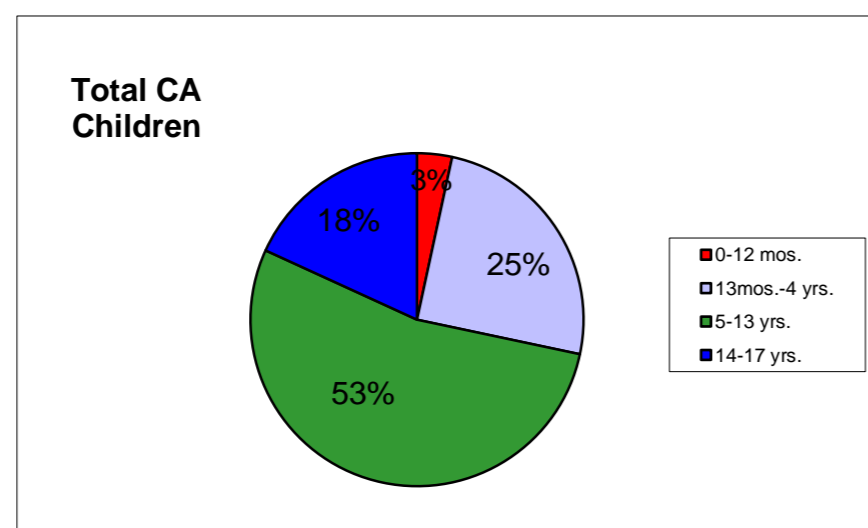
Borough	Persons	Cases
Manhattan	10,928	3,713
Bronx	43,165	13,223
Queens	9,600	2,902
Brooklyn	25,621	7,736
Staten Island	4,463	1,221
Others <sup>d</sup>	105	30
<b>Total</b>	<b>93,882</b>	<b>28,825</b>

### BENEFITS

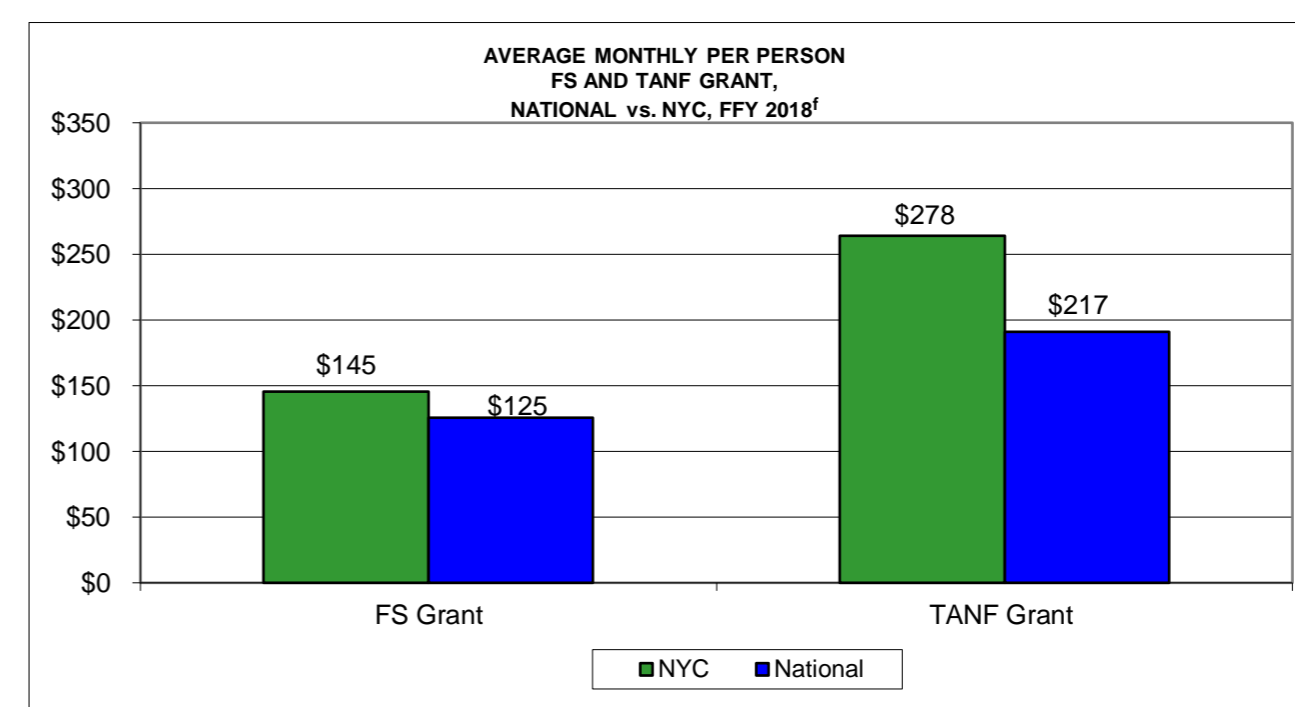
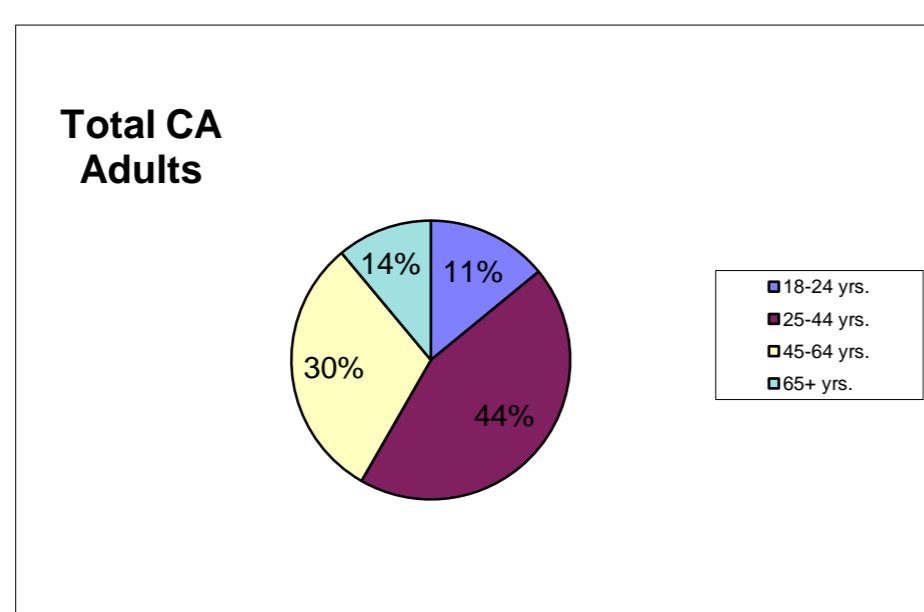
Benefit	OCTOBER 2020		OCTOBER 2019		OCTOBER 2018	
	Family Size 1	Family Size 3	Family Size 1	Family Size 3	Family Size 1	Family Size 3
Total Maximum Cash Assistance						
Grant by Household size	\$398	\$789	\$398	\$789	\$398	\$789
NYS Maximum Shelter Allowance: Private Only	\$215	\$400	\$215	\$400	\$215	\$400
Average CA Grant	\$534	\$790	\$525	\$869	\$476	\$795
Average Food Stamp benefit <sup>e</sup> **	\$187	\$561	\$148	\$443	\$147	\$440

### CA POPULATION BY AGE GROUP

Ages	FAP	SNA	60 Mo. Converted to SNA
<b>Children:</b>			
0-12 months	2%	1%	0%
13 month - 4 years	16%	3%	5%
5 - 13 years	28%	4%	21%
14 - 17 years*	9%	1%	8%



Adults	FAP	SNA	60 Mo. Converted to SNA
18 - 24 years	5%	7%	2%
25 - 44 years	13%	21%	10%
45 - 64 years	2%	25%	3%
65+	0%	13%	0%



### CASELOAD PROFILE:

Citizenship: (Case Head)	FAP	SNA	60 Mo. Converted to SNA
Citizen	96%	75%	97%
Permanent Resident	4%	22%	3%
Asylum/Refugees/Other	1%	1%	0%

### Education: (Adult Case Head)

Education Level	FAP	SNA	60 Mo. Converted to SNA
0 to 8th grade	5%	9%	3%
9th to 11th grade	31%	31%	40%
HS or post HS grade	63%	60%	57%

### Sex

Sex	FAP	SNA	60 Mo. Converted to SNA
Male Adults	20%	55%	16%
Female Adults	80%	45%	84%

### Children

Child Metric	FAP	SNA	60 Mo. Converted to SNA
Avg # of Children per case	1.63	0.19	2.03
Cases with Children under 3 <sup>g</sup>	30%	3%	13%

### Ethnicity: (Case Head)

Ethnicity	FAP	SNA	60 Mo. Converted to SNA
Black	41%	47%	50%
Hispanic	50%	33%	41%
White	6%	10%	6%
Other	3%	10%	3%

### HRA/DSS

Total Full-Time Employees

**OCTOBER 2020**  
12,309

**JULY 2020**  
12,390

**OCTOBER 2019**  
12,576

**OCTOBER 2018**  
12,822

\* Total percentage is rounded for category 14 - 17years

\*\* As of January 2008, to conform with State and Federal practice, this report includes Food Stamp Issuances for the Residential Treatment Services Center.

a Formerly referred to as Public Assistance.

b Formerly Aid to Families with Dependant Children (AFDC).

c Formerly Home Relief (HR).

d Non-NYC residents included.

e Food Stamp Eligibility Report represents data from Oct 2020/ Oct 2019/ Oct 2018

f National data comes from ACF-HHS & SNAP and NYC data comes from CA Composite Roll & CRM 100.

g Data includes children not in school.