

NEW YORK CITY DEPARTMENT OF SOCIAL SERVICES HUMAN RESOURCES ADMINISTRATION

Office of Planning and Performance Management

Ellen Levine

Chief Program Planning and Financial Management Officer

Lisa Garabedian Deputy Commissioner

STEVEN BANKS

Commissioner

Report # MCA40

HRA FACTS:

NOVEMBER 2017

CASH ASSISTANCE	NOVEMBER 2017	OCTOBER 2017	NOVEMBER 2016	NOVEMBER 2012
Cash Assistance Unduplicated Recipients				
(1 month) ^A	366,387	368,425	370,695	354,067
Recurring Assistance	359,612	360,921	361,384	347,923
Emergency Assistance Only ^B	6,775	7,504	9,311	6,144
FAP (formerly AFDC)	127,966	130,403	141,271	144,349
60 Month converted to SNA	90,866	88,969	88,401	86,416
SNA (formerly HR)	147,555	149,053	141,023	123,302
Cases	194,815	195,810	195,398	190,163
FAP (formerly AFDC)	53,921	54,863	59,570	64,434
60 Month converted to SNA	27,975	27,346	27,154	28,500
SNA (formerly HR)	112,919	113,601	108,674	97,229
Children	166,104	167,275	173,496	183,197
FAP (formerly AFDC)	90,149	91,683	99,762	108,694
60 Month converted to SNA	56,440	55,444	55,319	58,694
SNA (formerly HR)	19,515	20,148	18,415	15,809
Cash Assistance Unduplicated Recipients				
· · ·	E07 400		000 044	040.440
(12 Months) ^C	597,102	595,990	606,311	612,110
Recurring Assistance	493,700	492,280	496,807	513,967
Emergency Assistance Only ^B	103,402	103,710	109,504	98,143
Total Cash Assistance				
Gross Expenditures ^A	\$133,014,127	\$132,160,233	\$125,597,107	\$117,216,868
FAP (formerly AFDC)	\$41,389,885	\$41,964,921	\$41,605,224	\$40,655,234
60 Month converted to SNA	\$20,560,483	\$19,942,374	\$18,051,101	\$19,270,712
SNA (formerly HR)	\$71,063,759	\$70,252,938	\$65,940,782	\$57,290,922
<u>EMPLOYMENT</u>	NOVEMBER 2017	OCTOBER 2017	NOVEMBER 2016	NOVEMBER 2012
HRA Assisted Entries into Employment ^D	2,834	3,249	3,443	4,995
Retention:				
Retention - 3 Months	81%	81%	81%	89%
Retention - 6 Months	75%	75%	73%	82%
<u>SNAP</u>	NOVEMBER 2017	OCTOBER 2017	NOVEMBER 2016	NOVEMBER 2012
SNAP Recipients	1,640,403	1,636,416	1,698,133	1,864,472
Cash Assistance	401,043	399,274	410,554	404,095
Non-Cash Assistance & SSI	1,239,360	1,237,142	1,287,579	1,460,377
SNAP Households	932,072	930,190	954,209	1,027,559
Cash Assistance	195,662	195,039	198,473	195,795
Non-Cash Assistance & SSI	736,410	735,151	755,736	831,764
PUBLIC HEALTH INSURANCE	NOVEMBER 2017	OCTOBER 2017	NOVEMBER 2016	NOVEMBER 2012
Medicaid Enrollees (HRA Administered)	1,792,198	1,810,252	1,995,245	3,062,343
Medicaid - Only	1,036,341	1,055,431	1,224,754	2,284,952
Managed Care Enrollees	1,195,277	1,209,680	1,403,674	2,191,744
Child Health Plus Enrollees	133,000	132,165	119,320	119,900
<u>SSI</u>	NOVEMBER 2017	OCTOBER 2017	NOVEMBER 2016	NOVEMBER 2012
SSI Recipients	415,809	414,253	422,252	428,785
Aged	106,167	105,720	106,328	102,328
Disabled & Blind	309,642	308,533	315,924	326,457

CHILD SUPPORT ENFORCEMENT OCTOBER 2012 SEPTEMBER 2017 OCTOBER 2018 OCTOBER 2017 Total Cases (With Orders) 32,370 32,370 32,371 33,918 NCA Support Cases 32,270 32,370 32,371 33,918 NCA Support Cases 246,097 247,567 246,861 255,523 Total Collections - \$000 55,604 71,19 57,504 56,045 HOMELESSNESS: OCTOBER 2017 SEPTEMBER 2017 SEPTEMBER 2016 OCTOBER 2012 PREVENTION OR DIVERSION Clients Successfully Divered at PATH 11.70% 11.70% N/A 20.43% EMERGENCY & INTERVENTION SEPTEMBER 2017 AUGUST 2017 SEPTEMBER 2016 OCTOBER 2012 STOLE OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Verices OCTOBER 2017 SEPTEMBER 2017 0CTOBER 2016 OCTOBER 2017 Stand Cases 3,396 3,408 3,445 3,209 Total HASA Cases 3,396 3,408 3,445 3,919 Single Cases 3,0137					
CA Suppor Cases 32,370 32,370 33,714 33,918 NCA Suppor Cases 246,097 247,567 246,861 225,522 Total Collections - \$000 53,024 71,199 57,504 56,024 HOMELESSNESS: OCTOBER 2017 SEPTEMBER 2017 SEPTEMBER 2016 OCTOBER 2012 PREVENTION OR DIVERSION Clients Successfully Diverted at PATH from Entering a Homeless Shelter 11.70% 11.70% N/A 20.43% EMERGENCY & INTERVENTION SERVICES SEPTEMBER 2017 AUGUST 2017 SEPTEMBER 2016 OCTOBER 2012 More side fully Diverted at PATH from Entering a Homeless Shelter 11.70% 11.70% N/A 20.43% Office of Domestic Violence: Aurage Number of Families Served per Day 802 774 849 779 Avarage Number of Families Served per Day 802 774 1.505 1.854 3.2393 HASA OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Family Cases 33,396 3,400 3.445 3.910 Single Cases 30,137 29,982 <td< th=""><th>CHILD SUPPORT ENFORCEMENT</th><th>OCTOBER 2017</th><th>SEPTEMBER 2017</th><th>OCTOBER 2016</th><th>OCTOBER 2012</th></td<>	CHILD SUPPORT ENFORCEMENT	OCTOBER 2017	SEPTEMBER 2017	OCTOBER 2016	OCTOBER 2012
NCA Support Cases 246,097 247,667 246,861 253,522 Total Collections - \$000 58,024 71,183 57,504 56,045 HOMELESSNES: OCTOBER 2017 SEPTEMBER 2017 SEPTEMBER 2018 OCTOBER 2012 PREVENTION OR DIVERSION Clients Successfully Diverted at PATH N/A 20.43% 0CTOBER 2017 SEPTEMBER 2017 N/A 20.43% EMERGENCY & INTERVENTION SEPTEMBER 2017 AUGUST 2017 SEPTEMBER 2016 OCTOBER 2012 SERVICES Office of Domestic Violence: N/A 20.43% 779 Avarage Number of Families Served per Day 802 7774 849 779 Avarage Number of Families Served per Day 802 774 1.055 1.854 3.939 India Assa OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2018 OCTOBER 2012 20.066 32.089 India LASA Cases 33,533 33,390 32.006 32.089 3.910 31.910 31.910 31.910 31.910 31.910 31.910 31.910 31.910	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	•	·	
Total Collections - \$000 58,024 71,189 57,504 56,045 HOMELESSNESS: OCTOBER 2017 SEPTEMBER 2017 SEPTEMBER 2016 OCTOBER 2012 PREVENTION OR DIVERSION Cilents Successfully Diversed at PATH from Entering a Homeless Shelter 11.70% 11.70% N/A 20.43% EMERGENCY & INTERVENTION SEPTEMBER 2017 AUGUST 2017 SEPTEMBER 2016 OCTOBER 2012 SERVICES Office of Domestic Volence: Average Number of Families Served per Day Average Number of Families Served per Day 802 774 849 779 Nonresidential Program Active Caseload 1,367 1,505 1,854 3,293 HASA OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2012 32,086 Family Cases 3,396 3,403 3,445 3,910 Single Cases 30,137 29,982 28,661 28,179 Homemaker Cases 0,137 29,982 28,661 28,179 Home Attendant Cases 2,784 3,614 3,452 25,557 HOME CARE OCTOBER 2017 SEPTEMBER 2017		· ·	· ·	,	,
HOMELESSNESS: PREVENTION OR DIVERSION Clients Successfully Diverted at PATH from Entering a Homeless ShelterOCTOBER 2017SEPTEMBER 2017SEPTEMBER 2016 N/AOCTOBER 2012EMERGENCY & INTERVENTION SERVED SERVICES Office of Domestic Violence: Average Number of Families Served per Day Nonresidential Program Active CaseloadSEPTEMBER 2017 AUGUST 2017AUGUST 2017 SEPTEMBER 2018 SEPTEMBER 2019 OCTOBER 2012OCTOBER 2012 OCTOBER 2012HASA Served per Day Nonresidential Program Active Caseload0CTOBER 2017 1,367SEPTEMBER 2017 1,505OCTOBER 2016 		,	,		
PREVENTION OR DIVERSION Clients Successfully Diverted at PATH from Entering a Homeless Shelter11.70%11.70%N/A20.43%EMERGENCY & INTERVENTION SERVICES 	Total Collections - \$000	56,024	71,189	57,504	50,045
Clients Successfully Diverted at PATH from Entering a Homeless Shelter11.70%11.70%N/A20.43%from Entering a Homeless Shelter11.70%11.70%N/A20.43%EMERGENCY & INTERVENTION SERVICESSEPTEMBER 2017AUGUST 2017SEPTEMBER 2016OCTOBER 2012ServicesSeptember of Day Nonresidential Program Active Caseload802774849779Average Number of Families Served per Day Nonresidential Program Active Caseload802774849779HASA Famity CasesOCTOBER 2017SEPTEMBER 2017 1,505OCTOBER 2012OCTOBER 2012Total HASA Cases33,53333,39032,00632,089Famity Cases30,13729,98228,66128,179Homemaker Cases677069135Rental Assistance/Housing CasesN/AN/AN/A26,957HOME CARE Housekeeper CasesOCTOBER 2017SEPTEMBER 2017OCTOBER 2016 0CTOBER 2017OCTOBER 2012 0CTOBER 2017HOME CARE Housekeeper Cases03333Otal Home Attendant Cases2,7843,6143,45226,352Housekeeper Cases033333Manged Long Term Care158,527156,291138,49660,330ADULT PROTECTIVE SERVICES Referrals Received0CTOBER 2017SEPTEMBER 2017 2,578OCTOBER 2012 2,5780CTOBER 2016 2,6440CTOBER 2012 4,853DIVISION OF VOLUNTARY & PROPRIETARY DURGER 2017OCTOB	HOMELESSNESS:	OCTOBER 2017	SEPTEMBER 2017	SEPTEMBER 2016	OCTOBER 2012
from Entering a Homeless Shelter11.70%11.70%N/A20.43%EMERGENCY & INTERVENTION SERVICESSEPTEMBER 2017 Average Number of Families Served per Day Norresidential Program Active CaseloadSEPTEMBER 2017 1.367AUGUST 2017 1.505SEPTEMBER 2016 3.493OCTOBER 2012 3.293MASA Total HASA CasesOCTOBER 2017 1.854SEPTEMBER 2017 3.396OCTOBER 2017 3.396OCTOBER 2017 3.396OCTOBER 2016 3.2089HASA Total HASA CasesOCTOBER 2017 3.396SEPTEMBER 2017 3.408OCTOBER 2016 3.2086OCTOBER 2012 3.2086HOmemaker CasesOCTOBER 2017 3.396SEPTEMBER 2017 3.408OCTOBER 2016 3.445OCTOBER 2012 3.8161HOmemaker CasesOCTOBER 2017 3.396SEPTEMBER 2017 3.408OCTOBER 2016 3.445OCTOBER 2017 3.8161HOME CARE Total Home Care CasesOCTOBER 2017 162.23SEPTEMBER 2017 162.23OCTOBER 2017 160,835OCTOBER 2016 142,949OCTOBER 2017 104,553HOME CARE Housekeeper CasesOCTOBER 2017 162.23SEPTEMBER 2017 160,835OCTOBER 2016 142,949OCTOBER 2012 104,553HOME CARE Housekeeper CasesOCTOBER 2017 162.23SEPTEMBER 2017 160,835OCTOBER 2017 138,496OCTOBER 2012 60,330ADULT PROTECTIVE SERVICES Referrals ReceivedOCTOBER 2017 2,578SEPTEMBER 2017 2,566OCTOBER 2012 2,264OCTOBER 2012 1,876ADULT PROTECTIVE SERVICES Referrals ReceivedOCTOBER 2017 2,578SEPTEMBER 2017 2,356OCTOBER 2016 2,264OCTOBER 2012	PREVENTION OR DIVERSION				
EMERGENCY & INTERVENTION SERVICESSEPTEMBER 2017 Average Number of Families Served per Day Nonresidential Program Active CaseloadSEPTEMBER 2017 802CUCUS 2017 774SEPTEMBER 2016 849OCTOBER 2012 3,293HASA HASA Total HASA CasesOCTOBER 2017 3,396SEPTEMBER 2017 3,396OCTOBER 2016 3,390OCTOBER 2012 3,2006OCTOBER 2012 3,2006HASA Family CasesOCTOBER 2017 3,396SEPTEMBER 2017 3,396OCTOBER 2016 3,406OCTOBER 2012 3,2006Homemaker Cases3,396 67 703,408 693,445 3,910Homemaker Cases67 7070 69 135HOME CARE Total Home Attendant CasesOCTOBER 2017 2,784SEPTEMBER 2017 3,614OCTOBER 2016 3,452Housekeeper Cases912 927 9983,288 3,288 3,3900,330 3,3303,330 3,330Long Term Home Health Care Cases0 158,5273 156,2910CTOBER 2016 138,496OCTOBER 2012 60,330ADULT PROTECTIVE SERVICES Referrals ReceivedOCTOBER 2017 2,578SEPTEMBER 2017 2,578OCTOBER 2017 2,264OCTOBER 2017 138,496Abury Chevel Assessment cases0 7,2273,266 7,6062,264 7,2250,2768 6,458Division Of Voluntary & PROPRIETARYOCTOBER 2017 2,578SEPTEMBER 2017 2,566OCTOBER 2016 2,264OCTOBER 2017 2,264Division Of Voluntary & PROPRIETARYOCTOBER 2017 2,777SEPTEMBER 2017 7,606OCTOBER 2016 2,225OCTOBER 2017 2,264Division Of Voluntary & PROPRI	•				
SERVICES Office of Domestic Violence: Average Number of Families Served per Day Nonresidential Program Active Caseload802774849779Nonresidential Program Active Caseload1,3671,5051,8543,293HASA Total HASA CasesOCTOBER 2017 33,336SEPTEMBER 2017 3,396OCTOBER 2016 3,2006OCTOBER 2012Total HASA Cases33,53333,39032,00632,089Family Cases3,3963,4083,4453,910Single Cases677069135Rental Assistance/Housing CasesN/AN/AN/A26,957HOME CARE House Acted and CasesOCTOBER 2017 162,223SEPTEMBER 2017 160,835OCTOBER 2016 142,949OCTOBER 2012Total Home Attendant Cases2,7843,6143,45222,5352House Actege Cases0333Total Home Attendant Cases0333,208Long Term Home Health Care Cases0333,288Long Term Care158,527156,291138,49660,330Abult T PROTECTIVE SERVICES Referrals ReceivedOCTOBER 2017 2,578SEPTEMBER 2017 2,356OCTOBER 2017 2,264OCTOBER 2017 4,130Abult T ROTECTIVE SERVICES Referrals ReceivedOCTOBER 2017 2,578SEPTEMBER 2017 2,356OCTOBER 2017 2,264OCTOBER 2017 6,458DIVISION OF VOLUNTARY & PROPRIETARYOCTOBER 2017 4,130SEPTEMBER 2017 4,430OCTOBER 2017OCTOBER 2016 4,455	from Entering a Homeless Shelter	11.70%	11.70%	N/A	20.43%
SERVICES Office of Domestic Violence: Average Number of Families Served per Day Nonresidential Program Active Caseload802774849779Average Number of Families Served per Day Nonresidential Program Active Caseload0CTOBER 2017SEPTEMBER 2017 SEPTEMBER 2017OCTOBER 2016 OCTOBER 2016OCTOBER 2012HASA Total HASA Cases0CTOBER 2017 3,336SEPTEMBER 2017 3,390OCTOBER 2016 3,2006OCTOBER 2012 3,2006Single Cases3,3363,4083,4453,910Single Cases677069135Rental Assistance/Housing CasesN/AN/AN/A26,957HOME CARE House Actendant Cases0CTOBER 2017 162,223OCTOBER 2017 160,835OCTOBER 2016 142,949OCTOBER 2012 142,949Total Home Attendant Cases2,7843,6143,45222,532House Ateeper Cases9129279983,288Long Term Home Health Care Cases0333Managed Long Term Care158,527156,291138,496OCTOBER 2017Referrals Received Assessment cases2,5782,5562,2640Abult T PROTECTIVE SERVICES Referrals Received Assessment cases0CTOBER 2017SEPTEMBER 2017OCTOBER 2016 0CTOBER 2017OCTOBER 2017Division Of VoluntARY & PROPRIETARYOCTOBER 2017SEPTEMBER 2017OCTOBER 2016 0CTOBER 2017OCTOBER 2017Division Of VoluntARY & PROPRIETARYOCTOBER 2017SEPTEMBER 2017 0CTOBER 2017OCTOBER 2016 0CTOBER 2017OCTOBE					
Office of Domestic Violence:Average Number of Families Served per Day802774849779Nonresidential Program Active Caseload1,3671,5051,8543,293HASAOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012Total HASA Cases3,33333,39032,00632,089Family Cases3,3963,4083,4453,910Single Cases30,13729,98228,56128,179Homemaker Cases677069135Rental Assistance/Housing CasesN/AN/AN/A26,957Total Home Care Cases0CTOBER 2017SEPTEMBER 2017OCTOBER 20120CTOBER 2012Total Home Attendant Cases2,7843,6143,45225,352Home Care Cases9129279983,2883,288Long Term Home Health Care Cases03315,683142,949Managed Long Term Care158,527156,221138,49660,330Abult PROTECTIVE SERVICESOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012Referrals Received2,5782,3562,2641,876Assessment cases4,8754,7774,1303,493Undercare Cases7,7277,6067,2256,458DIVISION OF VOLUNTARY & PROPRIETARYOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012	EMERGENCY & INTERVENTION	SEPTEMBER 2017	AUGUST 2017	SEPTEMBER 2016	OCTOBER 2012
Average Number of Families Served per Day Nonresidential Program Active Caseload802 1,367774 1,505849 1,854779 3,223HASA Total HASA CasesOCTOBER 2017 3,396SEPTEMBER 2017 3,390OCTOBER 2016 3,2006OCTOBER 2012 3,2006Family Cases3,396 3,3963,408 3,4453,445 3,910Single Cases67 4,071700 8,013769 2,9821,357Homemaker Cases67 8,770700 8,98269 2,28,56102TOBER 2017 2,8,179Homemaker Cases67 8,770700 8,98269 2,28,56102TOBER 2017 2,8,179HOME CARE Total Home Care CasesOCTOBER 2017 162,223SEPTEMBER 2017 160,835OCTOBER 2016 142,949OCTOBER 2012 104,553HOusekeeper Cases912 927998 9983,288 3,288 3,6143,452 3,22822,552 2,552Housekeeper Cases912 927927 998998 3,288 3,288 3,30133,406 60,330ADULT PROTECTIVE SERVICES Assessment casesOCTOBER 2017 156,527SEPTEMBER 2017 156,291OCTOBER 2016 0,300ADULT PROTECTIVE SERVICES Assessment casesOCTOBER 2017 4,375SEPTEMBER 2017 4,300OCTOBER 2016 3,493DIVISION OF VOLUNTARY & PROPRIETARYOCTOBER 2017 0,600SEPTEMBER 2017 7,606OCTOBER 2016 7,225OCTOBER 2017 6,458					
Nonresidential Program Active Caseload 1,367 1,505 1,854 3,293 HASA Total HASA Cases OCTOBER 2017 33,533 SEPTEMBER 2017 33,390 OCTOBER 2016 32,006 OCTOBER 2012 32,006 OCTOBER 2012 28,179 OCTOBER 2016 OCTOBER 2017 135 SepTemBer 2017 N/A N/A N/A N/A N/A OCTOBER 2016 OCTOBER 2012 25,352 HOME CARE Total Home Care Cases OCTOBER 2017 162,223 SepTemBer 2017 160,835 OCTOBER 2016 142,949 OCTOBER 2012 104,553 Total Home Care Cases 0 3 3,452 25,352 Housekeeper Cases 912 927 998 3,288 Long Term Home Health Care Cases 0 3 3 15,583 Managed Long Term Care 158,527 156,291 138,496 60,330 ADULT PROTECTIVE SERVICES OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 2,264 0,476		000	4	0.40	770
HASA Total HASA CasesOCTOBER 2017 33,533SEPTEMBER 2017 33,390OCTOBER 2016 32,006OCTOBER 2020 32,006Family Cases3,3963,4083,4453,910Single Cases30,13729,98228,56128,179Homemaker Cases677069135Rental Assistance/Housing CasesN/AN/AN/AN/AHOME CAREOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012Total Home Care Cases162,223160,835142,949104,553Total Home Attendant Cases2,7843,6143,45225,552Long Term Home Health Care Cases03315,883Managed Long Term Care158,527156,291138,49660,330ADULT PROTECTIVE SERVICESOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012Referrals Received2,5782,3562,2641,876Assessment cases4,8754,7774,1303,493Undercare Cases7,7277,6067,2256,458DIVISION OF VOLUNTARY & PROPRIETARYOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012					
Total HASA Cases 33,533 33,390 32,006 32,089 Family Cases 3,396 3,408 3,445 3,910 Single Cases 30,137 29,982 28,561 28,179 Homemaker Cases 67 70 69 135 Rental Assistance/Housing Cases N/A N/A N/A 26,957 HOME CARE OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Total Home Care Cases 2,784 3,614 3,452 25,352 Housekeeper Cases 912 927 998 3,288 Long Term Home Health Care Cases 0 3 3 15,583 Managed Long Term Care 158,527 156,291 138,496 60,330 ADULT PROTECTIVE SERVICES OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Referrals Received 2,578 2,356 2,264 1,876 Assessment cases 4,875 4,777 4,130 3,493 Undercare Cases 7,727 7	Nonresidential Program Active Caseload	1,307	1,505	1,004	3,293
Family Cases 3,396 3,408 3,445 3,910 Single Cases 30,137 29,982 28,561 28,179 Homemaker Cases 67 70 69 135 Rental Assistance/Housing Cases N/A N/A N/A 26,957 HOME CARE OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Total Home Care Cases 162,223 160,835 142,949 104,553 Total Home Attendant Cases 2,784 3,614 3,452 25,352 Housekeeper Cases 912 927 998 3,288 Long Term Home Health Care Cases 0 3 3 15,583 Managed Long Term Care 158,527 156,291 138,496 60,330 ADULT PROTECTIVE SERVICES OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Referrals Received 2,578 2,356 2,264 1,876 Assessment cases 4,875 4,777 4,130 3,493 Undercare Cases 7,727	HASA	OCTOBER 2017	SEPTEMBER 2017	OCTOBER 2016	OCTOBER 2012
Single Cases 30,137 29,982 28,561 28,179 Homemaker Cases 67 70 69 135 Rental Assistance/Housing Cases N/A N/A N/A N/A HOME CARE OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Total Home Care Cases 162,223 160,835 142,949 104,553 Total Home Attendant Cases 2,784 3,614 3,452 25,352 Housekeeper Cases 912 927 998 3,288 Long Term Home Health Care Cases 0 3 3 15,583 Managed Long Term Care 158,527 156,291 138,496 60,330 ADULT PROTECTIVE SERVICES OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Referrals Received 2,578 2,356 2,264 1,876 Assessment cases 4,875 4,777 4,130 3,493 Undercare Cases 7,727 7,606 7,225 6,458 DIVISION OF VOLUNTARY & PROPRIETARY	Total HASA Cases	33,533	33,390	32,006	32,089
Homemaker Cases677069135Rental Assistance/Housing CasesN/AN/AN/A26,957HOME CAREOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012Total Home Care Cases162,223160,835142,949104,553Total Home Attendant Cases2,7843,6143,45225,352Housekeeper Cases9129279983,288Long Term Home Health Care Cases03315,583Managed Long Term Care158,527156,291138,49660,330ADULT PROTECTIVE SERVICESOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012Referrals Received2,5782,3562,2641,876Assessment cases4,8754,7774,1303,493Undercare Cases7,7277,6067,2256,458DIVISION OF VOLUNTARY & PROPRIETARYOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012	•		· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · ·
Rental Assistance/Housing CasesN/AN/AN/A26,957HOME CARE Total Home Care CasesOCTOBER 2017 162,223SEPTEMBER 2017 160,835OCTOBER 2016 142,949OCTOBER 2012 104,553Total Home Attendant Cases2,7843,6143,45225,352Housekeeper Cases9129279983,288Long Term Home Health Care Cases03315,583Managed Long Term Care158,527156,291138,49660,330ADULT PROTECTIVE SERVICES Referrals ReceivedOCTOBER 2017 2,578SEPTEMBER 2017 2,356OCTOBER 2016 2,264OCTOBER 2012 1,876Assessment cases2,578 4,8754,777 7,6062,2641,876 3,493 3,493DIVISION OF VOLUNTARY & PROPRIETARYOCTOBER 2017 OCTOBER 2017SEPTEMBER 2017 7,606OCTOBER 2016 7,225OCTOBER 2012					· · · · · · · · · · · · · · · · · · ·
HOME CARE Total Home Care CasesOCTOBER 2017 162,223SEPTEMBER 2017 160,835OCTOBER 2016 142,949OCTOBER 2012 104,553Total Home Attendant Cases2,7843,6143,45225,352Housekeeper Cases9129279983,288Long Term Home Health Care Cases03315,583Managed Long Term Care158,527156,291138,49660,330ADULT PROTECTIVE SERVICES Referrals ReceivedOCTOBER 2017 2,578SEPTEMBER 2017 2,578OCTOBER 2016 2,578OCTOBER 2017 					
Total Home Care Cases 162,223 160,835 142,949 104,553 Total Home Attendant Cases 2,784 3,614 3,452 25,352 Housekeeper Cases 912 927 998 3,288 Long Term Home Health Care Cases 0 3 3 15,583 Managed Long Term Care 158,527 156,291 138,496 60,330 ADULT PROTECTIVE SERVICES OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Referrals Received 2,578 2,356 2,264 1,876 Assessment cases 4,875 4,777 4,130 3,493 Undercare Cases 7,727 7,606 7,225 6,458 DIVISION OF VOLUNTARY & PROPRIETARY OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012	Rental Assistance/Housing Cases	IN/A	IN/A	IN/A	20,957
Total Home Attendant Cases 2,784 3,614 3,452 25,352 Housekeeper Cases 912 927 998 3,288 Long Term Home Health Care Cases 0 3 3 15,583 Managed Long Term Care 0 3 138,496 60,330 ADULT PROTECTIVE SERVICES OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012 Referrals Received 2,578 2,356 2,264 1,876 Assessment cases 4,875 4,777 4,130 3,493 Undercare Cases 7,727 7,606 7,225 6,458	HOME CARE	OCTOBER 2017	SEPTEMBER 2017	OCTOBER 2016	OCTOBER 2012
Housekeeper Cases9129279983,288Long Term Home Health Care Cases03315,583Managed Long Term Care158,527156,291138,49660,330ADULT PROTECTIVE SERVICESOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012Referrals Received2,5782,3562,2641,876Assessment cases4,8754,7774,1303,493Undercare Cases7,7277,6067,2256,458DIVISION OF VOLUNTARY & PROPRIETARYOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012	Total Home Care Cases	162,223	160,835	142,949	104,553
Long Term Home Health Care Cases03315,583Managed Long Term Care158,527156,291138,49660,330ADULT PROTECTIVE SERVICESOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012Referrals Received2,5782,3562,2641,876Assessment cases4,8754,7774,1303,493Undercare Cases7,7277,6067,2256,458DIVISION OF VOLUNTARY & PROPRIETARYOCTOBER 2017SEPTEMBER 2017OCTOBER 2016OCTOBER 2012	Total Home Attendant Cases	2,784	3,614	3,452	25,352
Managed Long Term Care 158,527 156,291 138,496 60,330 ADULT PROTECTIVE SERVICES Referrals Received Assessment cases Undercare Cases OCTOBER 2017 2,578 SEPTEMBER 2017 2,578 OCTOBER 2016 2,264 OCTOBER 2012 1,876 Assessment cases Undercare Cases 7,727 7,606 7,225 6,458 DIVISION OF VOLUNTARY & PROPRIETARY OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012	·			998	
ADULT PROTECTIVE SERVICES Referrals Received Assessment cases Undercare CasesOCTOBER 2017 2,578 4,875 7,727SEPTEMBER 2017 2,356 4,777 7,606OCTOBER 2016 2,264 4,130 7,225OCTOBER 2012 1,876 3,493 6,458DIVISION OF VOLUNTARY & PROPRIETARYOCTOBER 2017SEPTEMBER 2017 7,606OCTOBER 2016 2,356 4,777 7,606OCTOBER 2016 2,264 4,130 7,225	•		•	3	
Referrals Received 2,578 2,356 2,264 1,876 Assessment cases 4,875 4,777 4,130 3,493 Undercare Cases 7,727 7,606 7,225 6,458 DIVISION OF VOLUNTARY & PROPRIETARY OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012	Managed Long Term Care	158,527	156,291	138,496	60,330
Assessment cases 4,875 4,777 4,130 3,493	ADULT PROTECTIVE SERVICES	OCTOBER 2017	SEPTEMBER 2017	OCTOBER 2016	OCTOBER 2012
Undercare Cases 7,727 7,606 7,225 6,458 DIVISION OF VOLUNTARY & PROPRIETARY OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012	Referrals Received	2,578	2,356	2,264	1,876
DIVISION OF VOLUNTARY & PROPRIETARY OCTOBER 2017 SEPTEMBER 2017 OCTOBER 2016 OCTOBER 2012		· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	
	Undercare Cases	7,727	7,606	7,225	6,458
HOMES FOR ADULTS	DIVISION OF VOLUNTARY & PROPRIETARY	OCTOBER 2017	SEPTEMBER 2017	OCTOBER 2016	OCTOBER 2012
	HOMES FOR ADULTS				
Total Supportive Housing Beds 14,006 14,009 13,985 13,699	Total Supportive Housing Beds	14,006	14,009	13,985	13,699

Source: New York City Human Resources Administration,

Office of Planning and Performance Management, November 2017.

For more detailed information call (929) 221-7038

^A Prior to June 2013, some "60 Month Converted" cases that were changed by New York State programming directives to the Family Assistance category continued to be reported as 60 Month Converted cases. Beginning in June 2013, these cases are reported correctly in the Family Assistance category. While month to month and year to year changes in total cases and total cases and total persons are not affected by the recategorization, the changes do not permit May to June 2013 and year to year comparisons between the three case types.

^B Emergency Assistance excludes the category "Safety Net Emergency Assistance" due to systems limitations

^c Cash Assistance Recipients Unduplicated (12 months) reports the unduplicated number of recipients of Cash Assistance within the current and previous 11 months and allows for a more precise representation of the total number of recipients served by HRA over time.

^D As of January 2014, the indicator HRA Assisted Entries into Employment replaced the prior indicator for reporting Job Placements. The new indicator only reports entries into employment for receiving HRA benefits.

^E Beginning February 2015, all data for Homelessness: Prevention or Diversion will be published with a two month lag. This is due to the increase in service volume which requires more time for the program to collect, analyze and report data.