



CITY OF NEW YORK HUMAN RESOURCES ADMINISTRATION
HIV/AIDS Services Administration
375 Pearl Street | New York | NY 10038

HASA FACTS

March 2024

I. PROGRAM ADMISSION & CASELOAD DATA

	March 2024	March 2023	FY to Date
Information and Referral Inquiries	888	982	8,149
Applications Received (See reverse for referral sources)	549	503	4,497
Applications Ineligible: Did Not Meet Medical Criteria	25	14	180
Applications Pending	51	35	426
Applications Withdrawn by Referral Source	29	26	258
Applications Eligible	444	428	3,633
Reopened Cases	239	243	1,985
Cases Assigned	488	450	4,025
Cases Closed	1,359	565	4,272

Numbers Served	March 2024	March 2023	Last 12 Months ³
Cases	33,382	32,553	37,160
Clients (Medically-eligible members of cases) ¹	33,809	32,964	37,685
ACMs (Non-medically-eligible members of cases) ²	8,564	8,633	10,121
Total persons served by HASA	42,373	41,597	47,806

Cases By Type

	March 2024		March 2023	
Single Cases	30,733	92.1%	29,875	91.8%
Family Cases	2,594	7.8%	2,637	8.1%
Intake ⁴	55	0.2%	41	0.1%
Total	33,382	100%	32,553	100%

II. CLIENT DEMOGRAPHICS

Gender

	March 2024		March 2023	
Male Adults	22,869	67.6%	22,070	67.0%
Female Adults	10,917	32.3%	10,866	33.0%
Male Children (17 and under)	11	0.0%	13	0.0%
Female Children (17 and under)	12	0.0%	15	0.0%
Total	33,809	100%	32,964	100%

Race/Ethnicity

	March 2024		March 2023	
African-American	17,603	52.1%	17,424	52.9%
Latino	11,464	33.9%	10,862	33.0%
White	3,001	8.9%	2,991	9.1%
Asian/Pacific Islander/Native American	380	1.1%	345	1.0%
Unknown	1,361	4.0%	1,342	4.1%
Total	33,809	100%	32,964	100%

Residency

	March 2024		March 2023	
Bronx	13,845	41.0%	13,302	40.4%
Brooklyn	9,796	29.0%	9,646	29.3%
Manhattan	6,072	18.0%	6,087	18.5%
Queens	3,302	9.8%	3,114	9.4%
Staten Island	731	2.2%	779	2.4%
Unknown	63	0.2%	36	0.1%
Total	33,809	100%	32,964	100%

¹ Number of clients served may exceed number of active cases as a case may include more than one client.

² Associated Case Members.

³ Reports the unduplicated number of served cases within the current month and previous 11 months.

⁴ Cases at ServiceLine (Intake unit) pending release from correctional facilities.

Referral Sources (New Applications)	March 2024		March 2023	
	Applications	% of Total	Applications	% of Total
Hospitals	148	27.0%	102	20.3%
Corrections	2	0.4%	9	1.8%
CBOs	110	20.0%	84	16.7%
Self Referral	254	46.3%	250	49.7%
Other	35	6.4%	58	11.5%
Total	549	100.0%	503	100.0%

III. HOUSING ASSISTANCE DATA (CASES) ⁵

Housing	Occupancy by Borough					Total Occupancy
	Bronx Occupancy	Brooklyn Occupancy	Manhattan Occupancy	Queens Occupancy	Staten Island ⁶ Occupancy	
<u>Emergency Housing</u>						
Commercial MOU/SRO/family	861	512	398	75	13	1,859
Transitional Congregate Facility	183	137	310	94	0	724
Subtotal	1,044	649	708	169	13	2,583
<u>Non-Emergency Supported Housing</u>						
Scatter - Site	984	893	222	198	47	2,344
Permanent Congregate ⁷	896	442	1,053	N/A	N/A	2,391
Subtotal	1,880	1,335	1,275	198	47	4,735
<u>Non-Emergency Housing</u>						
NYCHA Apts	184	212	231	28	7	662
<u>Rental Assistance (Private Market) ⁸</u>						
Standard	160	105	79	23	7	374
Enhanced	81	80	57	30	3	251
Above Enhanced	8113	5,585	2,523	2,302	509	19,032
Subtotal	8,354	5,770	2,659	2,355	519	19,657
Total	11,462	7,966	4,873	2,750	586	27,637

IV. Personal Care Services

	March 2024		March 2023	
	Number of Cases	% of Caseload	Number of Cases	% of Caseload
Homemaking	17	0.1%	18	0.1%

V. INCOME SUPPORT DATA

Cash Assistance (Cases)

Temporary Assistance to Needy Families (TANF)	1,476	4.4%	1,417	4.4%
Safety Net (SN)	26,358	79.0%	25,802	79.3%

Federal Income (Individuals) ⁹

Supplemental Security Income (SSI)	6,824	20.2%	7,618	23.1%
Social Security Disability (SSD)	3,196	9.5%	3,442	10.4%
Receiving both SSI & SSD	1,943	5.7%	1,941	5.9%
Veterans Administration (VA)	94	0.3%	112	0.3%
Clients w/Earned Income	2380	7.0%	1977	6.0%

⁵ As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

⁶ There are currently no emergency transitional facilities on Staten Island.

⁷ There are currently no non-emergency congregate facilities in Queens or Staten Island.

⁸ As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant. Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

⁹ These figures represent all active HASA individuals with or without cash assistance.