



**CITY OF NEW YORK HUMAN RESOURCES ADMINISTRATION**  
**HIV/AIDS Services Administration**  
**375 Pearl Street | New York | NY 10038**

**HASA FACTS**

**September 2024**

**I. PROGRAM ADMISSION & CASELOAD DATA**

	September 2024	September 2023	FY to Date
Information and Referral Inquiries	821	714	2,747
<b>Applications Received (See reverse for referral sources)</b>	<b>512</b>	<b>483</b>	1,609
Applications Ineligible: Did Not Meet Medical Criteria	16	17	44
Applications Pending	48	52	163
Applications Withdrawn by Referral Source	17	24	76
<b>Applications Eligible</b>	<b>431</b>	<b>390</b>	<b>1,326</b>
Reopened Cases	255	226	795
Cases Assigned	495	424	1,466
Cases Closed	507	382	1,475

Numbers Served	September 2024	September 2023	Last 12 Months <sup>3</sup>
Cases	33,088	32,818	37,592
Clients (Medically-eligible members of cases) <sup>1</sup>	33,501	33,225	38,111
ACMs (Non-medically-eligible members of cases) <sup>2</sup>	8,567	8,544	9,984
<b>Total persons served by HASA</b>	<b>42,068</b>	<b>41,769</b>	<b>48,095</b>

Cases By Type	September 2024		September 2023	
Single Cases	30,436	92.0%	30,166	91.9%
Family Cases	2,589	7.8%	2,601	7.9%
Intake <sup>4</sup>	63	0.2%	51	0.2%
<b>Total</b>	<b>33,088</b>	<b>100%</b>	<b>32,818</b>	<b>100%</b>

**II. CLIENT DEMOGRAPHICS**

Gender	September 2024		September 2023	
Male Adults	22,793	68.0%	22,337	67.2%
Female Adults	10,681	31.9%	10,860	32.7%
Male Children (17 and under)	13	0.0%	13	0.0%
Female Children (17 and under)	14	0.0%	15	0.0%
<b>Total</b>	<b>33,501</b>	<b>100%</b>	<b>33,225</b>	<b>100%</b>

Race/Ethnicity	September 2024		September 2023	
African-American	17,327	51.7%	17,398	52.4%
Latino	11,534	34.4%	11,097	33.4%
White	2,956	8.8%	2,999	9.0%
Asian/Pacific Islander/Native American	382	1.1%	358	1.1%
Unknown	1,302	3.9%	1,373	4.1%
<b>Total</b>	<b>33,501</b>	<b>100%</b>	<b>33,225</b>	<b>100%</b>

Residency	September 2024		September 2023	
Bronx	13,868	41.4%	13,606	41.0%
Brooklyn	9,651	28.8%	9,657	29.1%
Manhattan	5,848	17.5%	6,004	18.1%
Queens	3,370	10.1%	3,151	9.5%
Staten Island	690	2.1%	754	2.3%
Unknown	74	0.2%	53	0.2%
<b>Total</b>	<b>33,501</b>	<b>100%</b>	<b>33,225</b>	<b>100%</b>

<sup>1</sup> Number of clients served may exceed number of active cases as a case may include more than one client.

<sup>2</sup> Associated Case Members.

<sup>3</sup> Reports the unduplicated number of served cases within the current month and previous 11 months.

<sup>4</sup> Cases at ServiceLine (Intake unit) pending release from correctional facilities.

Referral Sources (New Applications)	September 2024		September 2023	
	Applications	% of Total	Applications	% of Total
Hospitals	86	16.8%	103	21.3%
Corrections	6	1.2%	6	1.2%
CBOs	84	16.4%	93	19.3%
Self Referral	302	59.0%	236	48.9%
Other	34	6.6%	45	9.3%
<b>Total</b>	<b>512</b>	<b>100.0%</b>	<b>483</b>	<b>100.0%</b>

### III. HOUSING ASSISTANCE DATA (CASES) <sup>5</sup>

Housing	Occupancy by Borough					Total Occupancy
	Bronx Occupancy	Brooklyn Occupancy	Manhattan Occupancy	Queens Occupancy	Staten Island <sup>6</sup> Occupancy	
<b>Emergency Housing</b>						
Commercial MOU/SRO/family	741	452	380	62	16	1,651
Transitional Congregate Facility	188	132	289	99	0	708
<b>Subtotal</b>	<b>929</b>	<b>584</b>	<b>669</b>	<b>161</b>	<b>16</b>	<b>2,359</b>
<b>Non-Emergency Supported Housing</b>						
Scatter - Site	988	892	226	195	45	2,346
Permanent Congregate <sup>7</sup>	863	427	1,024	N/A	N/A	2,314
<b>Subtotal</b>	<b>1,851</b>	<b>1,319</b>	<b>1,250</b>	<b>195</b>	<b>45</b>	<b>4,660</b>
<b>Non-Emergency Housing</b>						
NYCHA Apts	179	200	238	28	9	654
<b>Rental Assistance (Private Market) <sup>8</sup></b>						
Standard	167	102	81	21	7	378
Enhanced	83	76	61	29	1	250
Above Enhanced	8653	5,841	2,647	2,417	504	20,062
<b>Subtotal</b>	<b>8,903</b>	<b>6,019</b>	<b>2,789</b>	<b>2,467</b>	<b>512</b>	<b>20,690</b>
<b>Total</b>	<b>11,862</b>	<b>8,122</b>	<b>4,946</b>	<b>2,851</b>	<b>582</b>	<b>28,363</b>

IV. Personal Care Services	September 2024		September 2023	
	Number of Cases	% of Caseload	Number of Cases	% of Caseload
Homemaking	13	0.0%	18	0.1%

### V. INCOME SUPPORT DATA

#### Cash Assistance (Cases)

Temporary Assistance to Needy Families (TANF)	1,413	4.3%	1,447	4.4%
Safety Net (SN)	27,398	82.8%	26,140	79.7%

#### Federal Income (Individuals) <sup>9</sup>

Supplemental Security Income (SSI)	6,559	19.6%	7,369	22.2%
Social Security Disability (SSD)	3,226	9.6%	3,415	10.3%
Receiving both SSI & SSD	1,913	5.7%	1,973	5.9%
Veterans Administration (VA)	83	0.2%	112	0.3%

<b>Clients w/Earned Income</b>	2600	7.8%	2154	6.5%
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<sup>5</sup> As of July 2015 the Housing Assistance Data section is an unduplicated snapshot of the type of housing for individual cases and the type of assistance received.

<sup>6</sup> There are currently no emergency transitional facilities on Staten Island.

<sup>7</sup> There are currently no non-emergency congregate facilities in Queens or Staten Island.

<sup>8</sup> As of July 2015 Rental Assistance (Private Market) category includes only cases in independent housing receiving rental assistance as part of their cash assistance grant. Please note that these figures are not comparable to the rental assistance figures reported for prior periods.

<sup>9</sup> These figures represent all active HASA individuals with or without cash assistance.