

Release:

R1.1

Scope:

**HRA;
DOF;
ACS;
IRS;
NYS DOH;
ACCESS NYC**

Month:

June 2015

We are pleased to announce updates that were made to ACCESS NYC on **June 30, 2015**



Featured Updates:

HRA:

Made enhancements and fixed defects on SNAP applications related to:

Functional updates:

- Updates to error messages, including the Apt/Suite field to indicate that spaces are not allowed
- Reworded question for “Buying and preparing food” with head of household
- Changed question at the end of the Housing Bills page to help clients understand what type of bills are being requested (Shelter and not Utility)
- Changes to Last Name and SSN are saved correctly
- Corrections to calculation amounts on the Income Summary screen and removed on-screen help about Income calculations using 4.333
- Corrected an issue with incomplete income records (e.g., UIB) displaying on the Income Summary screen
- Updates to date fields to allow today’s date to be entered, including the “Date person joined household”
- Updated “Required Documents” to request school attendance records for only applicable household members
- Removed “Cash Assistance” as an Other income type
- Updated error when selecting “Text Only phone” to be used for eligibility Interview

Navigation and Cosmetic:

- Updated “hover-over” text for certain fields throughout application
- Increased the size of the “Self-Employment Expenses – Jobs” list to allow client to view entire job listing
- Corrected display of Self-Employment Expenses on the income summary screen
- Corrected phone number for InfoLine when displayed in error message
- Updates to Help text for Utility Bills and Room and Board income
- Updated Section screens for SNAP applications to allow “Next” and “Previous” buttons to be viewed on the screen and limit client scrolling
- Additional cosmetic issues resolved, including emphasizing Recertify and Apply on the applications screen

Integration related:

- Corrections to State Code mapping issues between ACCESS NYC and POS
- Updates to associated information from General Delivery address to the Domiciled address in POS
- Corrected incorrect imports of Child Care Expense and Foster Care Payments in the SNAP Recertification for household members that are removed from the case
- Retrieve correct frequency information from POS for UIB

DOF:

Fixed the following defects related to:

- browser related issue that closes the application when closing a submitted SCRIE/DRIE application summary PDF;
- incorrectly formatted sections and broken links on how to apply page;
- better examples for apartment address;
- translation and other system enhancements

ACS: updated Child Care application form rules

IRS: fixed broken links on How to Apply page

NYS DOH: updated WIC income guidelines on ACCESS NYC screening rules

ACCESS NYC:

Made enhancements and fixed defects related to:

- editing home owner's information during screening;
- ACCESS NYC Summary form;
- update/clarify text on Start New Screening page;
- navigation improvements;
- translation updates;
- built a section for links to non-screened programs on the Screening Next Steps page, comparable to what currently exists on the Programs Available page;
- other system enhancements including url maintenance & redirects.

Accounts related: fixed issues related to timeout after accessing profile page.

ACCESS NYC has been upgraded and has added SNAP recertification application online. In addition to self-screening for thirty benefit programs, New Yorkers can submit SNAP initial, SNAP recertification and SCRIE/DRIE applications online.

www.nyc.gov/accessnyc

Contact ACCESSNYCHelp@doitt.nyc.gov for questions/comments/training requests regarding ACCESS NYC.