



## ACCESS HRA Release Communication

Release 6.0.2

**Release:**

R6.0.2

**Date:**

June 1<sup>st</sup>, 2022

The NYC Department of Social Services - Human Resources Administration (DSS HRA) is pleased to announce the following ACCESS HRA updates will go live on **Wednesday, June 1<sup>st</sup>, 2022**:



### Featured updates within ACCESS HRA client portal:

- **SNAP On Demand**

- As of June 1st, when clients submit an online SNAP application, they will see instructions informing them to call 718-SNAP-NOW (718-762-7669) anytime *between 8:30 AM and 5:00 PM, Monday to Friday* to complete their eligibility interview.
- As of June 1st, when clients submit an online SNAP recertification with benefits expiring July 31<sup>st</sup> (IE. an 'auth to' date of 7/31), they will see instructions informing them to call 718-SNAP-NOW (718-762-7669) anytime *between 8:30 AM and 5:00 PM, Monday to Friday* to complete their eligibility interview.

The ACCESS HRA client portal can be found here: [www.nyc.gov/accesshra](http://www.nyc.gov/accesshra). To go directly to the Fair Fares NYC application or home page, go here: [www.nyc.gov/accessfairfares](http://www.nyc.gov/accessfairfares).

**NEW Training on ACCESS HRA is now available for public service organizations!**

Sign-up here: <https://booknow.appointment-plus.com/9z3xxln8/>

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