Release:
R5.6.0.2

Date:
February 21, 2021

The **NYC Department of Social Services - Human Resources Administration** (DSS HRA) is pleased to announce that the following ACCESS HRA updates will go live on **Saturday**, **February 21st, 2021**:

Featured updates within ACCESS HRA Client portal:

- **Cash Assistance Recertification Landlord Page**:
  - Updated business rules for addresses on imported landlord/lender expense records.
- **SNAP & CA E-notices page:**
  - Increased document size to 7MB to allow users to open larger agency notices.

- **Fair Fares Portal**
  - Updated 2021 Federal Poverty Level amounts

- **Provider Portal**
  - Provider Portal Administrator email addresses
    - Removed technical restriction for provider portal admins logins to make it case insensitive

- **ACCESS HRA Mobile App and HRA Document Upload App:**
  - Document Upload improvements
    - Edge Detection
      - Auto detect will assist clients with automatically capturing the entire document (excludes background with option to adjust).
    - Adjust Borders
      - User can crop documents that allows for image focus, zoomed in/out view of the document.
    - Help Text
      - Information icon was added to ALL document categories. The 'I' for information icon is available prior to document selection and after.

Please note that the ACCESS HRA client portal can be found here: www.nyc.gov/accesshra. To go directly to the Fair Fares NYC application or client home page, go here: www.nyc.gov/accessfairfares.