



ACCESS HRA Release Communication

Release 7.2

Release:

R7.2

Date:

April 15th, 2023

The NYC Department of Social Services - Human Resources Administration (DSS HRA) is pleased to announce the following ACCESS HRA updates will go live on **Saturday, April 15th, 2023**:



Featured updates within ACCESS HRA client portal:

- **Cash Assistance On Demand**
 - As of April 16th, when clients submit an online Cash Assistance application or Cash Assistance recertification they will see instructions informing them to call 929-273-1872 anytime between 8:30 AM and 5:00 PM, Monday to Friday to complete their eligibility interview.
- **Medicaid Notices**
 - Users can now view their Medicaid Notices electronically from the E-Notices page in ACCESS HRA



Featured updates within ACCESS HRA mobile app:

- **Medicaid Notices**
 - Users can now view their Medicaid Notices electronically from the ACCESS HRA Mobile app.

The ACCESS HRA client portal can be found here: www.nyc.gov/accesshra. To go directly to the Fair Fares NYC application or home page, go here: www.nyc.gov/accessfairfares.

NEW Training on ACCESS HRA is now available for public service organizations!

Sign-up here: <https://booknow.appointment-plus.com/9z3xxln8/>

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