

New York City Department of Social Services

Supportive Housing in a Large City Context: Developing Systems to Connect Providers & Clients

Learning Collaborative

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Supportive Housing in NYC

- ▶ New York City has a right to shelter mandate (policy stemming from 1979 court case)
- ▶ In 1980's, NYC began working with non-profit providers to develop permanent housing with on-site services by renovating hotels, schools, older/under used apt buildings. Over past 40 years, NYC has developed **more than 30,000 units** of supportive housing.
- ▶ Funding a mix of City, State and Federal sources support development, operations and social services.
- ▶ Target populations have primarily included adults with mental health and/or substance use disorders as well as individuals with HIV/AIDS. Populations have expanded to include families with children and young adults at risk of homelessness (aging out of foster care/ homeless with emerging mental health issues).

Supportive Housing Initiatives		Funding Sources Housing Model Type	Populations
New York/New York I & II New York/New York III	1990s early 2000s	<ul style="list-style-type: none"> • Both City/State Funding • Scattered and single site models • New construction and major renovations 	<ul style="list-style-type: none"> • Single Adults • Expanded to 9 populations <ul style="list-style-type: none"> • Families • People living with HIV/AIDS • Young Adults Aging out of Foster Care • State MH
New York City (NYC) 15/15	2017	<ul style="list-style-type: none"> • 100% City Funded • Scattered Site and Single Site 	<ul style="list-style-type: none"> • Single Adults • Expanded Families with children and young adults • Focus on chronically homeless households where the head of household has a behavioral health issue.
Empire State Supportive Housing Initiative (ESSHI)	2017	<ul style="list-style-type: none"> • 100% State Funded • Single Site 	<ul style="list-style-type: none"> • 11 populations (including Justice involved, DV Survivors)

NYC DSS Roles in Supportive Housing Process

Supportive Housing Eligibility/ Application Review

- HRA processes approximately 20K applications annually.
- Determine Eligibility for all City/State Service Initiatives
- Combination of clinical assessment and administrative data feeds produce a determination that is then used for referral and placement.

Coordinated Entry (Federal Funding Requirement)

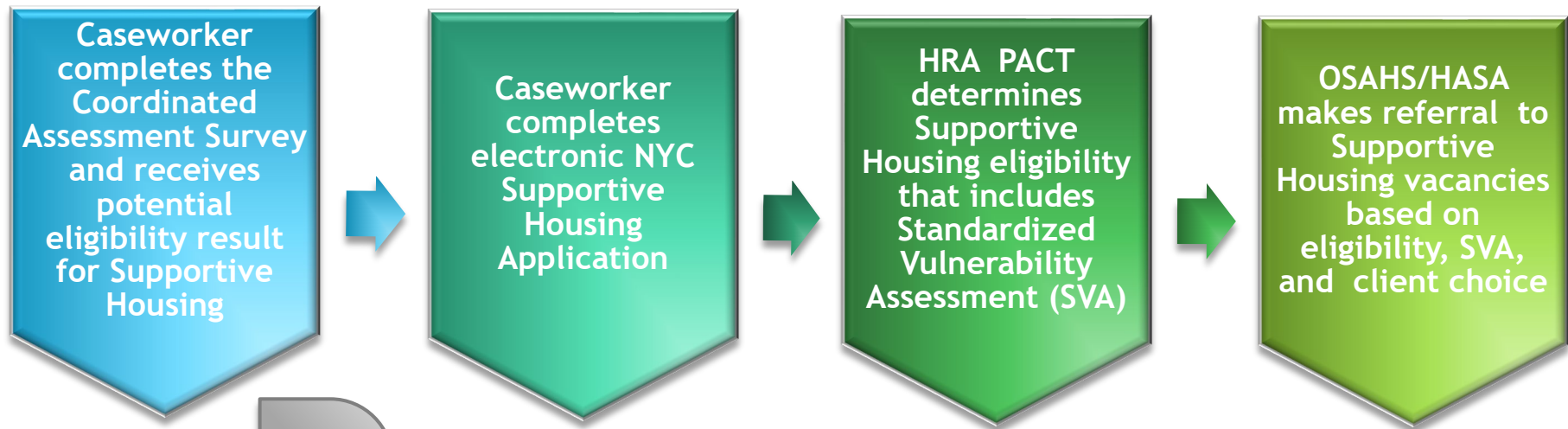
- New Database (Coordinated Assessment and Placement System- CAPS) to maintain site and unit details for over 30K supportive housing and community units
- System allows City to monitor a By-Name-List of the most vulnerable clients approved for supportive housing, which in turn facilitates placements
- Service Contracting Agencies are able to verify moves in and out of all tracked supportive housing units to ensure accurate occupancy reporting.

Placement and Referral Office of Supportive/Affordable Housing and Services

- City's designated Agency for referral and placement to a large percentage of NYC Supportive Housing.
- Serve as a liaison between homeless service providers (shelter and street) and supportive housing providers.
- Make referrals of eligible homeless clients to supportive housing units City-wide.

Coordinated Assessment and Placement System (CAPS)

NYC COORDINATED ASSESSMENT & PLACEMENT SYSTEM What does the process look like?



Other potential housing options include:

- Emergency Housing Voucher
- City FHEPS
- Enhanced One Shot Deal (EOSD)
- Pathway Home, etc.

Coordinating Among Multiple City Agencies

~ The NYC 15/15 Initiative



- NYC 15/15 Coordination
- Procurement
- Eligibility
- Referrals



- Financing
- Rental Subsidy



- Contract Monitoring
- Technical Assistance
- Evaluation

Welcome Home!



BACKYARDS!

