

## FIRE DEPARTMENT

City of New York





Daniel A. Nigro Commissioner

# Citywide Performance Indicators 03/01/19 - 03/31/19

		City	wide Aml	oulance Ir	ncidents 8	Runs	
		Segmen	Ambular	Ambulance Tours			
	1	1 - 3	1 - 8		ALS	358.8	
Number of Incidents	2,062	46,766	125,898		BLS	777.9	<u> </u>
Avg Resp Time MM:SS	05:49	07:16	09:56				
Ambulance Runs	4,306	60,352	151,771		TOTAL	1,136.7	
				Segment			
	2	3	4	5	6	7	8
Number of Incidents	26,874	17,830	24,477	21,421	20,526	12,475	233
Ambulance Runs	33,831	22,215	28,485	24,663	23,278	14,498	495

### **Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

#### **Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

**Segment 2 & 3**: Life Threatening Medical Emergencies **Segment 4-8**: Non-Life Threatening Medical Emergencies

#### **ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

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Brooklyn Performance Indicators 03/01/19 - 03/31/19

Daniel A. Nigro Commissioner

	Brooklyn Ambulance Incidents & Runs											
ĺ		Segment Ambulance Tours							Segment			
	1	1 - 3	1 - 8		ALS	105.6						
Number of Incidents	531	12,546	34,834		BLS	205.2						
Avg Resp Time MM:SS	05:50	07:11	09:41									
Ambulance Runs	1,134	16,151	41,575		TOTAL	310.8						
				-		<u> </u>						

				Segment			
	2	3	4	5	6	7	8
Number of Incidents	7,352	4,663	6,810	5,923	5,952	3,551	52
Ambulance Runs	9,201	5,816	7,780	6,684	6,671	4,173	116

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City of New York **Statistics** 



Bill de Blasio Mayor

## Bronx Performance Indicators 03/01/19 - 03/31/19

Daniel A. Nigro Commissioner

		Bronx Ambulance Incidents & Runs								
		Segmen	t		Ambular	nce Tours				
	1	1 - 3	1 - 8		ALS	59.7				
Number of Incidents	447	11,189	29,899		BLS	178.3				
Avg Resp Time MM:SS	06:08	07:39	11:36							
Ambulance Runs	837	13,801	36,250		TOTAL	238.0				
				Segment						
	2	3	4	5	6	7	8			
Number of Incidents	6,755	3,987	5,270	5,384	5,217	2,811	28			
Ambulance Runs	8,159	4,805	6,389	6,495	6,147	3,384	34			

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# Manhattan Performance Indicators 03/01/19 - 03/31/19

		Manhattan Ambulance Incidents & Runs								
		Segmen	it		Ambular	nce Tours				
	1	1 - 3	1 - 8		ALS	93.6				
Number of Incidents	431	11,812	31,682		BLS	166.6				
Avg Resp Time MM:SS	05:16	07:12	10:17							
Ambulance Runs	941	15,170	38,330		TOTAL	260.3				
			_							
				Segment						
	2	3	4	5	6	7	8			
Number of Incidents	6,695	4,686	6,586	5,208	4,698	3,310	68			
Ambulance Runs	8,446	5,783	7,689	6,057	5,386	3,857	171			

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### Daniel A. Nigro Commissioner

## Queens Performance Indicators 03/01/19 - 03/31/19

		Queens Ambulance Incidents & Runs									
		Segmen	it	Ambulance Tours							
	1	1 - 3	1 - 8		75.0						
Number of Incidents	523	9,117	24,198		BLS	185.4					
Avg Resp Time MM:SS	05:59	07:10	08:23								
Ambulance Runs	1,119	12,497	29,422		TOTAL	260.4					
				Segment							
	2	3	4	5	6	7	8				
_											
Number of Incidents	4,911	3,683	4,837	4,042	3,826	2,298	78				
Ambulance Runs	6,599	4,779	5,555	4,483	4,181	2,547	159				

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## **Statistics**



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## Staten Island Performance Indicators 03/01/19 - 03/31/19

Daniel A. Nigro Commissioner

		Staten Island Ambulance Incidents & Runs								
		Segmen	it		Ambular	ce Tours				
	1	1 - 3	1 - 8		ALS	23.0				
Number of Incidents	130	2,102	5,285		BLS	40.1				
Avg Resp Time MM:SS	05:52	06:29	07:29							
Ambulance Runs	275	2,733	6,194		TOTAL	63.1				
				Segment						
	2	3	4	5	6	7	8			
Number of Incidents	1,161	811	974	864	833	505	7			
Ambulance Runs	1,426	1,032	1,072	944	893	537	15			

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## Citywide Performance Indicators

Daniel A. Nigro Commissioner

03/01/19 - 03/31/19

		Citywic	le l	Fire Inc	idents	;		
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alarms
Number of Incidents	2,202	1,675		18,2	29	2	5,889	1,649
Avg Resp Time mm:ss	04:23	04:49		05:4	11	(	)4:52	05:01
			Se	erious I	ncide	nts		
	All Hands	2nd Alarm	3r	d Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	152	15		1	1		0	169

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

**Non-Fire Emergencies** - utility emergencies, and other emergencies that are not fire or medical related. **Medical Emergencies** - are selected life-threatening emergencies that engine companies respond to as first responders.

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## City of New York Statistics



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## **Brooklyn Performance Indicators**

Daniel A. Nigro Commissioner

03/01/19 - 03/31/19

		Brookly	n Fire In	cidents	5		
	Structural Fires	Non- Structur		-Fire gencies		edical rgencies	Malicious False Alarms
Number of Incidents	670	527	4,	941	7	<b>7</b> ,154	554
Avg Resp Time mm:ss	03:52	04:14	05	5:08	C	)4:19	04:34
			Serious	Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total
Number of incidents	43	3	0		)	0	46

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Bronx Performance Indicators

Daniel A. Nigro Commissioner

03/01/19 - 03/31/19

		Bror	nx Fire Inc	idents	;									
	Structural Fires	Non- Structur	Non- Emerg		_	dical gencies	Malicious False Alarms							
Number of Incidents	519	242	3,9	78	5	,453	294							
Avg Resp Time mm:ss	04:32	05:00	06:	05	0:	5:19	05:24							
			Serious	Incide	nts		Serious Incidents							
	1			1										
	All Hands	2nd Alarm	3rd Alarm	4th Al	arm	5th Alarm 6 Greater	or Total							
Number of incidents	All Hands	2nd Alarm	3rd Alarm	4th Al	arm		Total 41							

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## **Manhattan Performance Indicators**

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03/01/19 - 03/31/19

		Manhatta	an I	Fire Inc	idents	;		
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alarms
Number of Incidents	472	372		5,03	38	6	6,904	329
Avg Resp Time mm:ss	04:35	04:59		05:4	18	C	)5:14	05:09
			S	erious I	ncide	nts		
	All Hands	2nd Alarm	3r	d Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	28	3		0	0	1	0	31

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## Queens Performance Indicators

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03/01/19 - 03/31/19

		Queer	ns l	Fire Inc	idents	;			
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alari	
Number of Incidents	444	500		0.0	10		- 445	240	
Number of incidents	441	503		3,34	19		5,145	346	
Avg Resp Time mm:ss	04:41	05:12		05:5	57	(	)4:59	05:24	
			S	erious I	ncide	nts			
	All Hands	2nd Alarm	3r	d Alarm	4th Al	arm	5th Alarm Greater	or Total	
Number of incidents	41	5		0	0	1	0	46	·

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	Staten Island Fire Incidents									
	Structural Fires	Non- Structur	al	Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms		
Number of Incidents	100	31		923		1,233		126		
Avg Resp Time mm:ss	04:42	05:12		05:15		04:25		04:52		
	Serious Incidents									
	All Hands	2nd Alarm	3rc	d Alarm	4th Alarm		5th Alarm of Greater	or	Total	
Number of incidents	5	0		0	0	١	0		5	

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