

Mayor

FIRE DEPARTMENT

City of New York





Daniel A. Nigro Commissioner

Citywide Performance Indicators 02/01/17 - 02/28/17

	Citywide Ambulance Incidents & Runs										
		Segmen	Ambular	nce Tours							
	1	1 - 3	1 - 8								
Number of Incidents	2,457	41,488	107,476		BLS	806.3					
Avg Resp Time MM:SS	05:30	06:43	08:10								
Ambulance Runs	4,993	53,461	126,780		TOTAL	1,167.9	·				
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	24,024	15,007	19,202	18,064	17,530	10,959	233				
Ambulance Runs	30,204	18,264	21,558	20,004	19,059	12,304	394				
							·				

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3: Life Threatening Medical Emergencies **Segment 4-8**: Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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Brooklyn Performance Indicators 02/01/17 - 02/28/17

	Brooklyn Ambulance Incidents & Runs											
		Segmen	t		Ambular	ce Tours						
	1	1 - 3	1 - 8									
Number of Incidents	712	11,525	29,957		BLS	208.4						
Avg Resp Time MM:SS	05:34	06:59	08:37									
Ambulance Runs	1,499	15,177	35,651		TOTAL	313.5						
				Segment								
	2	3	4	5	6	7	8					
_												
Number of Incidents	6,728	4,085	5,247	4,989	5,122	3,022	52					
Ambulance Runs	8,612	5,066	5,886	5,511	5,568	3,404	105					

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City of New York **Statistics**



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Bronx Performance Indicators 02/01/17 - 02/28/17

Daniel A. Nigro Commissioner

	Bronx Ambulance Incidents & Runs										
		Segmen	it		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	64.8					
Number of Incidents	529	9,840	25,315		BLS	192.6					
Avg Resp Time MM:SS	05:40	06:38	08:15								
Ambulance Runs	940	11,907	29,474		TOTAL	257.4					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	5,906	3,405	4,009	4,543	4,231	2,652	40				
Ambulance Runs	6,979	3,988	4,581	5,172	4,681	3,083	50				

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City of New York

Statistics



Manhattan Performance Indicators 02/01/17 - 02/28/17

Daniel A. Nigro Commissioner

Manhattan Ambulance Incidents & Runs										
ĺ		Segment Ambulance Tours								
	1	1 - 3	1 - 8	ALS 90.9						
Number of Incidents	494	10,016	26,849	BLS 157.5						
Avg Resp Time MM:SS	05:12	06:31	08:28							
Ambulance Runs	1,042	1,042 12,765 31,637 TOTAL 248.4								
	•	•								

	Segment									
	2	2 3 4 5 6 7 8								
Number of Incidents	5,778	3,744	5,031	4,504	4,369	2,878	51			
Ambulance Runs	7,200	4,523	5,693	5,054	4,799	3,241	85			

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Queens Performance Indicators 02/01/17 - 02/28/17

Daniel A. Nigro Commissioner

	Queens Ambulance Incidents & Runs										
		Segmen	t		ce Tours						
	1	1 - 3	1 - 8		75.3						
Number of Incidents	581	8,237	20,806		BLS	201.7					
Avg Resp Time MM:SS	05:31	06:52	07:16								
Ambulance Runs	1,221	11,095	24,608		TOTAL	277.0					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	4,545	3,111	4,074	3,321	3,115	1,974	85				
Ambulance Runs	6,004	3,870	4,462	3,521	3,271	2,114	145				

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Staten Island Performance Indicators 02/01/17 - 02/28/17

Daniel A. Nigro Commissioner

	Staten Island Ambulance Incidents & Runs										
		Segmen	t		nce Tours						
	1	1 - 3	1 - 8		ALS	24.2					
Number of Incidents	141	1,870	4,549		BLS	43.4					
Avg Resp Time MM:SS	05:21	06:09	06:48								
Ambulance Runs	291	2,517	5,410		TOTAL	67.5					
				Segment							
	2	3	4	5	6	7	8				
							_				
Number of Incidents	1,067	662	841	707	693	433	5				
Ambulance Runs	1,409	817	936	746	740	462	9				

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Citywide Performance Indicators

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02/01/17 - 02/28/17

		Citywic	de F	ire Inc	idents	;		
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alarms
Number of Incidents	1,981	1,933		17,2	90	2	0,210	1,283
Avg Resp Time mm:ss	04:09	04:32		05:1	18	()4:38	04:44
	•	•						
			Se	erious I	ncide	nts		
	All Hands	2nd Alarm	3re	d Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	173	9		2	2		0	186

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. **Medical Emergencies** - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



City of New York Statistics



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Brooklyn Performance Indicators

Daniel A. Nigro Commissioner

02/01/17 - 02/28/17

Brooklyn Fire Incidents									
Structural Fires	Non- Structur	al					Malicious False Alarms		
589	643		4,75	55	5	5,642	356		
03:33	03:53		04:4	1 5	C	04:07	04:18		
Serious Incidents									
All Hands	2nd Alarm	3rd <i>i</i>	Alarm	4th Al	arm	5th Alarm Greater	or Total		
55	4	()	0		0	59		
	589 03:33	Structural Fires Non-Structur 589 643 03:33 03:53 All Hands 2nd Alarm	Structural Non- Structural	Structural Fires	Structural Fires Non-Structural Structural Non-Fire Emergencies 589 643 4,755 03:33 03:53 04:45 Serious Incider All Hands 2nd Alarm 3rd Alarm 4th Al	Non-Fire Emergencies Non-Fire Emergencies	Structural Fires Non-Structural Structural Non-Fire Emergencies Medical Emergencies 589 643 4,755 5,642 03:33 03:53 04:45 04:07 Serious Incidents All Hands 2nd Alarm 3rd Alarm 4th Alarm Greater		

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Bronx Performance Indicators

Daniel A. Nigro Commissioner

02/01/17 - 02/28/17

	Bronx Fire Incidents								
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alarms	
Number of Incidents	454	234		3,65	50	4	1,014	274	
Avg Resp Time mm:ss	04:22	04:51		05:3	34	()4:57	04:51	
			S.	rious I	naida	210			
				erious I	nciae	nts			
	All Hands	2nd Alarm	3rc	d Alarm	4th Al	arm	5th Alarm Greater	or Total	
Number of incidents	29	1		0	0		0	30	

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Manhattan Performance Indicators

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02/01/17 - 02/28/17

	Manhattan Fire Incidents									
	Structural Fires	Non- Structur	ral	Non-l Emerge		Medical Emergencies		Malicious False Alarms		
Number of Incidents	463	468		4,82	28	5	5,297	272		
Avg Resp Time mm:ss	04:24	04:24 04:42			05:33)4:58	05:08		
	Serious Incidents									
	All Hands	2nd Alarm	3rd	d Alarm	4th Al	arm	5th Alarm Greater	or Total		
Number of incidents	36	1		1	2		0	40		

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Queens Performance Indicators

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		Queer	ns Fi	re Inci	idents	;				
	Structural Fires	Non- Structur	al I	Non-l Emerge			edical rgencies	Malicious False Alarms		
Number of Incidents	377	546		3,22	29		l,231	296		
Avg Resp Time mm:ss	04:28	05:00		05:3	32	()4:51	04:44		
	Serious Incidents									
	All Hands	2nd Alarm	3rd A	Alarm	4th Al	arm	5th Alarm Greater	or Total		
Number of incidents	43	3	()	0	1	0	46		

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	Staten Island Fire Incidents							
	Structural Fires	Non- Structural		Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms
Number of Incidents	98	42	42		828		,026	85
Avg Resp Time mm:ss	04:26	04:18	04:18 05:03)3	04:25		04:53
	Serious Incidents							
	All Hands	2nd Alarm	3re	d Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	10	0		1	0		0	11

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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