



Bill de Blasio
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Daniel A. Nigro
Commissioner

Citywide Performance Indicators

03/01/16 - 03/31/16

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	376.7	
Number of Incidents	2,813	48,402	122,676		BLS	726.1	
Avg Resp Time MM:SS	05:24	07:01	09:14				
Ambulance Runs	5,935	62,861	145,556		TOTAL	1,102.8	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	28,307	17,282	22,295	20,922	19,632	11,207	218
Ambulance Runs	35,913	21,013	24,979	23,200	21,510	12,605	401

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

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Brooklyn Performance Indicators

03/01/16 - 03/31/16

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	107.8	
Number of Incidents	832	13,820	34,972		BLS	212.9	
Avg Resp Time MM:SS	05:29	06:48	08:37				
Ambulance Runs	1,754	17,994	41,561		TOTAL	320.8	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	8,125	4,863	6,179	6,056	5,811	3,069	37
Ambulance Runs	10,382	5,858	6,890	6,704	6,390	3,523	60

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Bronx Performance Indicators

03/01/16 - 03/31/16

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	77.6	
Number of Incidents	554	11,446	28,847		BLS	143.9	
Avg Resp Time MM:SS	05:37	07:30	10:46				
Ambulance Runs	1,162	14,925	34,629		TOTAL	221.5	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	7,020	3,872	4,545	5,240	4,815	2,776	25
Ambulance Runs	8,963	4,800	5,236	5,937	5,377	3,127	27

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Manhattan Performance Indicators

03/01/16 - 03/31/16

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	89.1	
Number of Incidents	645	11,475	30,157		BLS	151.6	
Avg Resp Time MM:SS	04:52	06:39	09:17				
Ambulance Runs	1,358	14,355	35,057		TOTAL	240.7	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	6,547	4,283	5,865	5,046	4,770	2,941	60
Ambulance Runs	7,913	5,084	6,528	5,573	5,212	3,270	119

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Queens Performance Indicators

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Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	77.5	
Number of Incidents	626	9,506	23,702		BLS	173.3	
Avg Resp Time MM:SS	05:41	07:20	08:42				
Ambulance Runs	1,326	12,719	28,381		TOTAL	250.8	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,363	3,517	4,789	3,840	3,488	1,994	85
Ambulance Runs	7,024	4,369	5,310	4,193	3,745	2,227	187

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Staten Island Performance Indicators

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Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	23.0	
Number of Incidents	156	2,155	4,998		BLS	41.6	
Avg Resp Time MM:SS	05:10	06:22	07:06				
Ambulance Runs	335	2,868	5,928		TOTAL	64.6	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	1,252	747	917	740	748	427	11
Ambulance Runs	1,631	902	1,015	793	786	458	8

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Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,224	1,351	18,288	22,593	1,858	
Avg Resp Time mm:ss	04:08	04:24	05:11	04:33	04:43	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	194	18	5	0	1	218

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	695	429	5,163	6,372	473	
Avg Resp Time mm:ss	03:41	03:54	04:40	04:03	04:25	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	67	6	2	0	1	76

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Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	464	181	3,932	4,465	406	
Avg Resp Time mm:ss	04:12	04:36	05:21	04:59	04:46	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	38	2	0	0	0	40

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Manhattan Fire Incidents						
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Number of Incidents	497	352	5,132	6,007	397	
Avg Resp Time mm:ss	04:24	04:36	05:27	04:51	05:02	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	30	0	1	0	0	31

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	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	436	279	3,257	4,664	454	
Avg Resp Time mm:ss	04:25	04:36	05:25	04:37	04:48	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	45	6	2	0	0	53

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Number of Incidents	132	110	804	1,085	128	
Avg Resp Time mm:ss	04:25	04:56	05:05	04:27	04:28	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	14	4	0	0	0	18

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