

City of New York Statistics



Daniel A. Nigro

Commissioner

Bill de Blasio Mayor

## **Citywide Performance Indicators**

01/01/16 - 01/31/16

		Citywic	le Fire Inc	idents	5		
	Structural Fires	Non- Structur	Non- al Emerg	Fire encies	Medical Emergencies		Malicious False Alarms
Number of Incidents	2,421	1,671	22,0	000	2	1,527	1,567
Avg Resp Time mm:ss	04:15	04:43	05:	31	04:45		04:48
			Serious	Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	189	17	3	1		0	210

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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### **Brooklyn Performance Indicators**

01/01/16 - 01/31/16

		Brookly	n Fire In	cidents	5		
	Structural Fires	Non- Structur	-	Non-Fire Emergencies		dical gencies	Malicious False Alarms
Number of Incidents	708	613	6,	140	6,	061	393
Avg Resp Time mm:ss	03:41	04:12	04	:55	04:16		04:22
		1	Serious	Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th A	arm	5th Alarm Greater	or Total
Number of incidents	64	8	1	0	)	0	73

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# FIRE DEPARTMENT City of New York

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## **Bronx Performance Indicators**

01/01/16 - 01/31/16

	Bronx Fire Incidents									
	Structural Fires	Non- Structur		Non-Fire Emergencies 4,471		edical gencies	Malicious False Alarms			
Number of Incidents	531	193	4,4			,319	349			
Avg Resp Time mm:ss	04:17	04:48	05	:48	05:07		04:50			
			Serious	Incide	nts					
	All Hands	2nd Alarm	3rd Alarm	4th A	arm	5th Alarm Greater	or Total			
Number of incidents	29	4	1	C	)	0	34			

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### Manhattan Performance Indicators

01/01/16 - 01/31/16

		Manhatta	n Fire	Incidents	5		
	Structural Fires	Non- Structur		Non-Fire Emergencies		edical gencies	Malicious False Alarms
Number of Incidents	600	394		6,004	5	5,576	330
Avg Resp Time mm:ss	04:25	05:02		05:35	C	5:00	05:10
			Serio	us Incide	nts		
	All Hands	2nd Alarm	3rd Ala	m 4th A	larm	5th Alarm Greater	Total
Number of incidents	35	0	0	1		0	36

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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## **Queens Performance Indicators**

01/01/16 - 01/31/16

		Queens Fire Incidents										
	Structural Fires	Non- Structur		Non-Fire Emergencies		edical rgencies	Malicious False Alarms					
Number of Incidents	466	436		4,310	4	l,509	372					
Avg Resp Time mm:ss	04:47	05:05		06:01	04:50		04:58					
			Serio	us Incide	nts							
	All Hands	2nd Alarm	3rd Alar	m 4th A	larm	5th Alarm Greater	Total					
Number of incidents	54	4	1	(	)	0	59					

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## **Staten Island Performance Indicators**

01/01/16 - 01/31/16

	S	staten Islan	nd Fi	ire Inci	idents	5		
	Structural Fires	Non- Structur	al	Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms
Number of Incidents	116	35		1,07	<b>7</b> 5	1	,062	123
Avg Resp Time mm:ss	04:38	04:51		05:2	26	C	)4:45	04:36
			Se	rious I	ncide	nts		
	All Hands	2nd Alarm	3rd	Alarm	4th Al	arm	5th Alarm Greater	Total
Number of incidents	7	1		0	0		0	8

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# **Citywide Performance Indicators**

01/01/16 - 01/31/16

		Citywide Ambulance Incidents & Runs									
		Segmer	nt		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	378.1					
Number of Incidents	2,742	46,531	118,578		BLS	742.6					
Avg Resp Time MM:SS	05:50	07:25	09:32								
Ambulance Runs	5,730	59,211	138,116		TOTAL	1,120.7					
		Segment									
	2	3	4	5	6	7	8				
Number of Incidents	26,860	16,929	21,230	21,285	18,375	10,912	245				
Ambulance Runs	33,130	20,351	23,363	23,389	19,868	11,872	413				

## **Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

### Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

### ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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# **Brooklyn Performance Indicators**

01/01/16 - 01/31/16

		Brooklyn Ambulance Incidents & Runs										
Í		Segmen	t		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	108.2						
Number of Incidents	793	13,075	33,403		BLS	207.0						
Avg Resp Time MM:SS	05:40	07:14	09:14									
Ambulance Runs	1,664	16,697	39,038		TOTAL	315.2						
		Segment										
	2	3	4	5	6	7	8					
Number of Incidents	7,608	4,674	5,974	6,058	5,227	3,019	50					
Ambulance Runs	9,423	5,610	6,581	6,675	5,659	3,349	77					

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# **Bronx Performance Indicators**

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# 01/01/16 - 01/31/16

		Bronx Ambulance Incidents & Runs									
Í		Segmen	t		Ambular	ce Tours					
	1	1 - 3	1 - 8		ALS	78.1					
Number of Incidents	552	11,205	28,165		BLS	171.6					
Avg Resp Time MM:SS	05:30	07:34	09:39								
Ambulance Runs	1,149	14,130	32,694		TOTAL	249.6					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	6,735	3,918	4,462	5,261	4,543	2,650	44				
Ambulance Runs	8,261	4,720	4,930	5,816	4,919	2,848	51				

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# 01/01/16 - 01/31/16

		Manhattan Ambulance Incidents & Runs									
		Segmen	t		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	90.2					
Number of Incidents	586	10,826	29,160		BLS	152.1					
Avg Resp Time MM:SS	05:12	06:49	09:31								
Ambulance Runs	1,212	13,189	33,186		TOTAL	242.4					
		Segment									
	2	3	4	5	6	7	8				
Number of Incidents	6,269	3,971	5,584	5,191	4,660	2,837	62				
Ambulance Runs	7,392	4,585	6,095	5,647	5,066	3,087	102				

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		Segmen	t		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	77.2					
Number of Incidents	659	9,332	22,961		BLS	169.2					
Avg Resp Time MM:SS	06:49	08:23	10:15								
Ambulance Runs	1,385	12,400	27,385		TOTAL	246.4					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	5,069	3,604	4,338	3,958	3,249	2,002	82				
Ambulance Runs	6,528	4,487	4,808	4,374	3,483	2,145	175				

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		Segmen	it		Ambulan	ce Tours						
	1	1 - 3	1 - 8		ALS	23.1						
Number of Incidents	152	2,092	4,886		BLS	40.4						
Avg Resp Time MM:SS	06:09	06:44	07:38									
Ambulance Runs	320	2,794	5,810		TOTAL	63.5						
		Segment										
	2	3	4	5	6	7	8					
Number of Incidents	1,178	762	870	817	696	404	7					
Ambulance Runs	1,525	949	947	877	741	443	8					

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