

City of New York Statistics



Daniel A. Nigro

Commissioner

Bill de Blasio Mayor

## **Citywide Performance Indicators**

01/01/16 - 01/31/16

|                     |                     | Citywic          | le Fire Inc      | idents         | 5                      |                      |                           |
|---------------------|---------------------|------------------|------------------|----------------|------------------------|----------------------|---------------------------|
|                     | Structural<br>Fires | Non-<br>Structur | Non-<br>al Emerg | Fire<br>encies | Medical<br>Emergencies |                      | Malicious<br>False Alarms |
| Number of Incidents | 2,421               | 1,671            | 22,0             | 000            | 2                      | 1,527                | 1,567                     |
| Avg Resp Time mm:ss | 04:15               | 04:43            | 05:              | 31             | 04:45                  |                      | 04:48                     |
|                     |                     |                  | Serious          | Incide         | nts                    |                      |                           |
|                     | All Hands           | 2nd Alarm        | 3rd Alarm        | 4th Al         | arm                    | 5th Alarm<br>Greater | or Total                  |
|                     |                     |                  |                  |                |                        |                      |                           |
| Number of incidents | 189                 | 17               | 3                | 1              |                        | 0                    | 210                       |
|                     |                     |                  |                  |                |                        |                      |                           |

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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### **Brooklyn Performance Indicators**

01/01/16 - 01/31/16

|                     |                     | Brookly          | n Fire In | cidents                 | 5     |                      |                           |
|---------------------|---------------------|------------------|-----------|-------------------------|-------|----------------------|---------------------------|
|                     | Structural<br>Fires | Non-<br>Structur | -         | Non-Fire<br>Emergencies |       | dical<br>gencies     | Malicious<br>False Alarms |
| Number of Incidents | 708                 | 613              | 6,        | 140                     | 6,    | 061                  | 393                       |
| Avg Resp Time mm:ss | 03:41               | 04:12            | 04        | :55                     | 04:16 |                      | 04:22                     |
|                     |                     | 1                | Serious   | Incide                  | nts   |                      |                           |
|                     | All Hands           | 2nd Alarm        | 3rd Alarm | 4th A                   | arm   | 5th Alarm<br>Greater | or Total                  |
| Number of incidents | 64                  | 8                | 1         | 0                       | )     | 0                    | 73                        |
|                     |                     |                  |           |                         |       |                      |                           |

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## **Bronx Performance Indicators**

01/01/16 - 01/31/16

|                     | Bronx Fire Incidents |                  |           |                                  |       |                      |                           |  |  |  |
|---------------------|----------------------|------------------|-----------|----------------------------------|-------|----------------------|---------------------------|--|--|--|
|                     | Structural<br>Fires  | Non-<br>Structur |           | Non-Fire<br>Emergencies<br>4,471 |       | edical<br>gencies    | Malicious<br>False Alarms |  |  |  |
| Number of Incidents | 531                  | 193              | 4,4       |                                  |       | ,319                 | 349                       |  |  |  |
| Avg Resp Time mm:ss | 04:17                | 04:48            | 05        | :48                              | 05:07 |                      | 04:50                     |  |  |  |
|                     |                      |                  | Serious   | Incide                           | nts   |                      |                           |  |  |  |
|                     | All Hands            | 2nd Alarm        | 3rd Alarm | 4th A                            | arm   | 5th Alarm<br>Greater | or Total                  |  |  |  |
|                     |                      |                  |           |                                  |       |                      |                           |  |  |  |
| Number of incidents | 29                   | 4                | 1         | C                                | )     | 0                    | 34                        |  |  |  |
|                     |                      |                  |           |                                  |       |                      |                           |  |  |  |

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### Manhattan Performance Indicators

01/01/16 - 01/31/16

|                     |                     | Manhatta         | n Fire  | Incidents               | 5    |                      |                           |
|---------------------|---------------------|------------------|---------|-------------------------|------|----------------------|---------------------------|
|                     | Structural<br>Fires | Non-<br>Structur |         | Non-Fire<br>Emergencies |      | edical<br>gencies    | Malicious<br>False Alarms |
| Number of Incidents | 600                 | 394              |         | 6,004                   | 5    | 5,576                | 330                       |
| Avg Resp Time mm:ss | 04:25               | 05:02            |         | 05:35                   | C    | 5:00                 | 05:10                     |
|                     |                     |                  | Serio   | us Incide               | nts  |                      |                           |
|                     | All Hands           | 2nd Alarm        | 3rd Ala | m 4th A                 | larm | 5th Alarm<br>Greater | Total                     |
|                     |                     |                  |         |                         |      |                      |                           |
| Number of incidents | 35                  | 0                | 0       | 1                       |      | 0                    | 36                        |

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## **Queens Performance Indicators**

01/01/16 - 01/31/16

|                     |                     | Queens Fire Incidents |          |                         |       |                      |                           |  |  |  |  |  |
|---------------------|---------------------|-----------------------|----------|-------------------------|-------|----------------------|---------------------------|--|--|--|--|--|
|                     | Structural<br>Fires | Non-<br>Structur      |          | Non-Fire<br>Emergencies |       | edical<br>rgencies   | Malicious<br>False Alarms |  |  |  |  |  |
| Number of Incidents | 466                 | 436                   |          | 4,310                   | 4     | l,509                | 372                       |  |  |  |  |  |
| Avg Resp Time mm:ss | 04:47               | 05:05                 |          | 06:01                   | 04:50 |                      | 04:58                     |  |  |  |  |  |
|                     |                     |                       | Serio    | us Incide               | nts   |                      |                           |  |  |  |  |  |
|                     | All Hands           | 2nd Alarm             | 3rd Alar | m 4th A                 | larm  | 5th Alarm<br>Greater | Total                     |  |  |  |  |  |
| Number of incidents | 54                  | 4                     | 1        | (                       | )     | 0                    | 59                        |  |  |  |  |  |
|                     |                     |                       |          |                         |       |                      |                           |  |  |  |  |  |

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## **Staten Island Performance Indicators**

01/01/16 - 01/31/16

|                     | S                   | staten Islan     | nd Fi | ire Inci                | idents     | 5                      |                      |                           |
|---------------------|---------------------|------------------|-------|-------------------------|------------|------------------------|----------------------|---------------------------|
|                     | Structural<br>Fires | Non-<br>Structur | al    | Non-Fire<br>Emergencies |            | Medical<br>Emergencies |                      | Malicious<br>False Alarms |
| Number of Incidents | 116                 | 35               |       | 1,07                    | <b>7</b> 5 | 1                      | ,062                 | 123                       |
| Avg Resp Time mm:ss | 04:38               | 04:51            |       | 05:2                    | 26         | C                      | )4:45                | 04:36                     |
|                     |                     |                  | Se    | rious I                 | ncide      | nts                    |                      |                           |
|                     | All Hands           | 2nd Alarm        | 3rd   | Alarm                   | 4th Al     | arm                    | 5th Alarm<br>Greater | Total                     |
|                     |                     |                  |       |                         |            |                        |                      |                           |
| Number of incidents | 7                   | 1                |       | 0                       | 0          |                        | 0                    | 8                         |
|                     |                     |                  |       |                         |            |                        |                      |                           |

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# **Citywide Performance Indicators**

01/01/16 - 01/31/16

|                     |        | Citywide Ambulance Incidents & Runs |         |        |         |           |     |  |  |  |  |
|---------------------|--------|-------------------------------------|---------|--------|---------|-----------|-----|--|--|--|--|
|                     |        | Segmer                              | nt      |        | Ambular | nce Tours |     |  |  |  |  |
|                     | 1      | 1 - 3                               | 1 - 8   |        | ALS     | 378.1     |     |  |  |  |  |
| Number of Incidents | 2,742  | 46,531                              | 118,578 |        | BLS     | 742.6     |     |  |  |  |  |
| Avg Resp Time MM:SS | 05:50  | 07:25                               | 09:32   |        |         |           |     |  |  |  |  |
| Ambulance Runs      | 5,730  | 59,211                              | 138,116 |        | TOTAL   | 1,120.7   |     |  |  |  |  |
|                     |        |                                     |         |        |         |           |     |  |  |  |  |
|                     |        | Segment                             |         |        |         |           |     |  |  |  |  |
|                     | 2      | 3                                   | 4       | 5      | 6       | 7         | 8   |  |  |  |  |
|                     |        |                                     |         |        |         |           |     |  |  |  |  |
| Number of Incidents | 26,860 | 16,929                              | 21,230  | 21,285 | 18,375  | 10,912    | 245 |  |  |  |  |
| Ambulance Runs      | 33,130 | 20,351                              | 23,363  | 23,389 | 19,868  | 11,872    | 413 |  |  |  |  |
|                     |        |                                     |         |        |         |           |     |  |  |  |  |

## **Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

### Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

### ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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# **Brooklyn Performance Indicators**

01/01/16 - 01/31/16

|                     |       | Brooklyn Ambulance Incidents & Runs |        |       |         |           |    |  |  |  |  |  |
|---------------------|-------|-------------------------------------|--------|-------|---------|-----------|----|--|--|--|--|--|
| Í                   |       | Segmen                              | t      |       | Ambular | nce Tours |    |  |  |  |  |  |
|                     | 1     | 1 - 3                               | 1 - 8  |       | ALS     | 108.2     |    |  |  |  |  |  |
| Number of Incidents | 793   | 13,075                              | 33,403 |       | BLS     | 207.0     |    |  |  |  |  |  |
| Avg Resp Time MM:SS | 05:40 | 07:14                               | 09:14  |       |         |           |    |  |  |  |  |  |
| Ambulance Runs      | 1,664 | 16,697                              | 39,038 |       | TOTAL   | 315.2     |    |  |  |  |  |  |
|                     |       |                                     |        |       |         |           |    |  |  |  |  |  |
|                     |       | Segment                             |        |       |         |           |    |  |  |  |  |  |
|                     | 2     | 3                                   | 4      | 5     | 6       | 7         | 8  |  |  |  |  |  |
|                     |       |                                     |        |       |         |           |    |  |  |  |  |  |
| Number of Incidents | 7,608 | 4,674                               | 5,974  | 6,058 | 5,227   | 3,019     | 50 |  |  |  |  |  |
| Ambulance Runs      | 9,423 | 5,610                               | 6,581  | 6,675 | 5,659   | 3,349     | 77 |  |  |  |  |  |
|                     |       |                                     |        |       |         |           |    |  |  |  |  |  |

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# **Bronx Performance Indicators**

Daniel A. Nigro Commissioner

# 01/01/16 - 01/31/16

|                     |       | Bronx Ambulance Incidents & Runs |        |         |         |          |    |  |  |  |  |
|---------------------|-------|----------------------------------|--------|---------|---------|----------|----|--|--|--|--|
| Í                   |       | Segmen                           | t      |         | Ambular | ce Tours |    |  |  |  |  |
|                     | 1     | 1 - 3                            | 1 - 8  |         | ALS     | 78.1     |    |  |  |  |  |
| Number of Incidents | 552   | 11,205                           | 28,165 |         | BLS     | 171.6    |    |  |  |  |  |
| Avg Resp Time MM:SS | 05:30 | 07:34                            | 09:39  |         |         |          |    |  |  |  |  |
| Ambulance Runs      | 1,149 | 14,130                           | 32,694 |         | TOTAL   | 249.6    |    |  |  |  |  |
|                     |       |                                  |        |         |         |          |    |  |  |  |  |
|                     |       |                                  |        | Segment |         |          |    |  |  |  |  |
|                     | 2     | 3                                | 4      | 5       | 6       | 7        | 8  |  |  |  |  |
| Number of Incidents | 6,735 | 3,918                            | 4,462  | 5,261   | 4,543   | 2,650    | 44 |  |  |  |  |
| Ambulance Runs      | 8,261 | 4,720                            | 4,930  | 5,816   | 4,919   | 2,848    | 51 |  |  |  |  |
|                     |       |                                  |        |         |         |          |    |  |  |  |  |

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## **Emergency Medical Service Response Times:** 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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# **Manhattan Performance Indicators**

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# 01/01/16 - 01/31/16

|                     |       | Manhattan Ambulance Incidents & Runs |        |       |         |           |     |  |  |  |  |
|---------------------|-------|--------------------------------------|--------|-------|---------|-----------|-----|--|--|--|--|
|                     |       | Segmen                               | t      |       | Ambular | nce Tours |     |  |  |  |  |
|                     | 1     | 1 - 3                                | 1 - 8  |       | ALS     | 90.2      |     |  |  |  |  |
| Number of Incidents | 586   | 10,826                               | 29,160 |       | BLS     | 152.1     |     |  |  |  |  |
| Avg Resp Time MM:SS | 05:12 | 06:49                                | 09:31  |       |         |           |     |  |  |  |  |
| Ambulance Runs      | 1,212 | 13,189                               | 33,186 |       | TOTAL   | 242.4     |     |  |  |  |  |
|                     |       |                                      |        |       |         |           |     |  |  |  |  |
|                     |       | Segment                              |        |       |         |           |     |  |  |  |  |
|                     | 2     | 3                                    | 4      | 5     | 6       | 7         | 8   |  |  |  |  |
|                     |       |                                      |        |       |         |           |     |  |  |  |  |
| Number of Incidents | 6,269 | 3,971                                | 5,584  | 5,191 | 4,660   | 2,837     | 62  |  |  |  |  |
| Ambulance Runs      | 7,392 | 4,585                                | 6,095  | 5,647 | 5,066   | 3,087     | 102 |  |  |  |  |
|                     |       |                                      |        |       |         |           |     |  |  |  |  |

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# **Queens Performance Indicators**

01/01/16 - 01/31/16

|                     |       | Queens Ambulance Incidents & Runs |        |         |         |           |     |  |  |  |  |
|---------------------|-------|-----------------------------------|--------|---------|---------|-----------|-----|--|--|--|--|
|                     |       | Segmen                            | t      |         | Ambular | nce Tours |     |  |  |  |  |
|                     | 1     | 1 - 3                             | 1 - 8  |         | ALS     | 77.2      |     |  |  |  |  |
| Number of Incidents | 659   | 9,332                             | 22,961 |         | BLS     | 169.2     |     |  |  |  |  |
| Avg Resp Time MM:SS | 06:49 | 08:23                             | 10:15  |         |         |           |     |  |  |  |  |
| Ambulance Runs      | 1,385 | 12,400                            | 27,385 |         | TOTAL   | 246.4     |     |  |  |  |  |
|                     |       |                                   |        |         |         |           |     |  |  |  |  |
|                     |       |                                   |        | Segment |         |           |     |  |  |  |  |
|                     | 2     | 3                                 | 4      | 5       | 6       | 7         | 8   |  |  |  |  |
| Number of Incidents | 5,069 | 3,604                             | 4,338  | 3,958   | 3,249   | 2,002     | 82  |  |  |  |  |
| Ambulance Runs      | 6,528 | 4,487                             | 4,808  | 4,374   | 3,483   | 2,145     | 175 |  |  |  |  |
|                     |       |                                   |        |         |         |           |     |  |  |  |  |

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# Staten Island Performance Indicators

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|                     |       | Staten Island Ambulance Incidents & Runs |       |     |         |          |   |  |  |  |  |  |
|---------------------|-------|--|-------|-----|---------|----------|---|--|--|--|--|--|
|                     |       | Segmen                                   | it    |     | Ambulan | ce Tours |   |  |  |  |  |  |
|                     | 1     | 1 - 3                                    | 1 - 8 |     | ALS     | 23.1     |   |  |  |  |  |  |
| Number of Incidents | 152   | 2,092                                    | 4,886 |     | BLS     | 40.4     |   |  |  |  |  |  |
| Avg Resp Time MM:SS | 06:09 | 06:44                                    | 07:38 |     |         |          |   |  |  |  |  |  |
| Ambulance Runs      | 320   | 2,794                                    | 5,810 |     | TOTAL   | 63.5     |   |  |  |  |  |  |
|                     |       |  |       |     |         |          |   |  |  |  |  |  |
|                     |       | Segment                                  |       |     |         |          |   |  |  |  |  |  |
|                     | 2     | 3  | 4     | 5   | 6       | 7        | 8 |  |  |  |  |  |
|                     |       |  |       |     |         |          |   |  |  |  |  |  |
| Number of Incidents | 1,178 | 762                                      | 870   | 817 | 696     | 404      | 7 |  |  |  |  |  |
| Ambulance Runs      | 1,525 | 949                                      | 947   | 877 | 741     | 443      | 8 |  |  |  |  |  |
|                     |       |  |       |     |         |          |   |  |  |  |  |  |

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