



FIRE DEPARTMENT

City of New York

Statistics



Bill de Blasio
Mayor

Citywide Performance Indicators

Daniel A. Nigro
Commissioner

11/01/15 - 11/30/15

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,506	1,043	19,037	21,393	1,690	
Avg Resp Time mm:ss	04:11	04:33	05:06	04:31	04:38	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	186	17	2	0	2	207

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

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11/01/15 - 11/30/15

Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	751	272	5,256	6,230	457	
Avg Resp Time mm:ss	03:39	03:49	04:30	04:01	04:09	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	57	6	0	0	0	63

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Bronx Performance Indicators

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11/01/15 - 11/30/15

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	570	168	3,922	4,063	361	
Avg Resp Time mm:ss	04:12	04:54	05:18	04:44	04:50	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	25	3	0	0	1	29

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Manhattan Performance Indicators

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11/01/15 - 11/30/15

Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	535	274	5,472	5,885	338	
Avg Resp Time mm:ss	04:31	04:56	05:27	04:58	04:57	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	40	2	1	0	0	43

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Queens Performance Indicators

11/01/15 - 11/30/15

Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	504	250	3,483	4,255	373	
Avg Resp Time mm:ss	04:32	04:38	05:17	04:33	04:45	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	45	6	1	0	0	52

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Staten Island Performance Indicators

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11/01/15 - 11/30/15

Staten Island Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	146	79	904	960	161	
Avg Resp Time mm:ss	04:23	04:53	04:56	04:36	04:40	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	19	0	0	0	1	20

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Citywide Performance Indicators

11/01/15 - 11/30/15

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	379.9	
Number of Incidents	2,624	44,369	111,884		BLS	725.6	
Avg Resp Time MM:SS	05:35	06:56	08:46				
Ambulance Runs	5,474	56,252	130,144		TOTAL	1,105.6	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	25,095	16,650	20,745	19,480	17,050	10,009	231
Ambulance Runs	30,914	19,864	22,941	21,113	18,327	10,925	586

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.



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Brooklyn Performance Indicators

11/01/15 - 11/30/15

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	108.3	
Number of Incidents	782	12,691	31,980		BLS	208.1	
Avg Resp Time MM:SS	05:32	06:43	08:18				
Ambulance Runs	1,614	16,221	37,402		TOTAL	316.5	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	7,238	4,671	5,902	5,571	5,033	2,723	60
Ambulance Runs	9,041	5,566	6,582	6,066	5,396	3,019	118

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Bronx Performance Indicators

11/01/15 - 11/30/15

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	80.8	
Number of Incidents	572	10,071	25,317		BLS	165.3	
Avg Resp Time MM:SS	05:16	06:45	08:14				
Ambulance Runs	1,215	12,576	29,194		TOTAL	246.1	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	5,818	3,681	4,096	4,772	4,015	2,320	43
Ambulance Runs	6,971	4,390	4,571	5,118	4,317	2,560	52

Emergency Medical Service Incidents:

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Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	88.9	
Number of Incidents	550	11,222	29,035		BLS	146.3	
Avg Resp Time MM:SS	05:28	07:04	10:18				
Ambulance Runs	1,142	13,699	33,207		TOTAL	235.2	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	6,392	4,280	5,758	4,788	4,429	2,781	57
Ambulance Runs	7,592	4,965	6,357	5,263	4,811	2,948	129

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11/01/15 - 11/30/15

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	77.5	
Number of Incidents	584	8,526	21,167		BLS	164.9	
Avg Resp Time MM:SS	06:03	07:24	08:23				
Ambulance Runs	1,218	11,201	24,929		TOTAL	242.5	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	4,632	3,310	4,217	3,649	2,937	1,777	61
Ambulance Runs	5,944	4,039	4,598	3,909	3,123	1,947	151

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Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	23.2	
Number of Incidents	136	1,858	4,383		BLS	39.3	
Avg Resp Time MM:SS	05:43	06:31	07:12				
Ambulance Runs	285	2,554	5,410		TOTAL	62.4	
	Segment						
	2	3	4	5	6	7	8
Number of Incidents	1,015	707	772	700	636	407	10
Ambulance Runs	1,366	903	833	757	680	450	136

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