



FIRE DEPARTMENT

City of New York

Statistics



Bill de Blasio
Mayor

Citywide Performance Indicators

Daniel A. Nigro
Commissioner

02/01/15 - 02/28/15

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,300	2,650	23,145	17,614	1,347	
Avg Resp Time mm:ss	04:20	04:36	05:45	04:43	05:01	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	244	14	1	0	0	259

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

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Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	726	1,109	6,374	5,114	386	
Avg Resp Time mm:ss	03:57	04:10	05:18	04:17	04:35	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	72	5	1	0	0	78

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Bronx Performance Indicators

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Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	489	234	4,414	3,458	286	
Avg Resp Time mm:ss	04:25	04:45	06:00	05:01	04:53	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	31	3	0	0	0	34

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Manhattan Performance Indicators

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Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	573	618	6,361	4,502	273	
Avg Resp Time mm:ss	04:35	04:53	05:43	04:56	05:09	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	58	2	0	0	0	60

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Queens Performance Indicators

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Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	409	666	4,722	3,627	273	
Avg Resp Time mm:ss	04:29	05:03	06:06	04:50	05:39	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	73	4	0	0	0	77

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Staten Island Performance Indicators

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02/01/15 - 02/28/15

Staten Island Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	103	23	1,274	913	129	
Avg Resp Time mm:ss	04:36	04:07	06:00	04:48	05:01	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	10	0	0	0	0	10

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Citywide Performance Indicators

02/01/15 - 02/28/15

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	383.3	
Number of Incidents	2,327	39,329	104,464		BLS	675.1	
Avg Resp Time MM:SS	05:51	07:30	10:47				
Ambulance Runs	4,864	49,604	119,466		TOTAL	1,058.4	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	22,413	14,589	18,487	20,447	16,757	9,136	308
Ambulance Runs	27,401	17,339	20,069	22,072	17,896	9,377	448

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.



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Brooklyn Performance Indicators

02/01/15 - 02/28/15

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	107.1	
Number of Incidents	735	11,158	29,932		BLS	195.8	
Avg Resp Time MM:SS	05:48	07:16	10:08				
Ambulance Runs	1,537	14,302	34,609		TOTAL	302.9	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	6,321	4,102	5,309	5,857	4,931	2,595	82
Ambulance Runs	7,850	4,915	5,764	6,337	5,274	2,805	127

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Bronx Performance Indicators

02/01/15 - 02/28/15

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	85.1	
Number of Incidents	472	9,403	24,500		BLS	141.8	
Avg Resp Time MM:SS	06:00	08:08	13:52				
Ambulance Runs	977	11,501	27,602		TOTAL	226.9	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,593	3,338	3,808	4,907	4,138	2,200	44
Ambulance Runs	6,566	3,958	4,239	5,391	4,413	2,015	43

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Manhattan Performance Indicators

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Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	88.2	
Number of Incidents	450	9,272	25,622		BLS	142.5	
Avg Resp Time MM:SS	05:01	06:46	09:49				
Ambulance Runs	943	11,209	28,630		TOTAL	230.7	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,260	3,562	4,826	4,973	4,144	2,339	68
Ambulance Runs	6,207	4,059	5,146	5,336	4,437	2,421	81

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Queens Performance Indicators

02/01/15 - 02/28/15

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	78.5	
Number of Incidents	553	7,742	20,084		BLS	155.4	
Avg Resp Time MM:SS	06:24	07:58	09:44				
Ambulance Runs	1,157	10,178	23,456		TOTAL	233.8	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	4,277	2,912	3,740	3,986	2,872	1,644	100
Ambulance Runs	5,472	3,549	4,049	4,236	3,062	1,748	183

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Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	23.2	
Number of Incidents	117	1,754	4,326		BLS	37.3	
Avg Resp Time MM:SS	06:11	07:21	08:32				
Ambulance Runs	250	2,414	5,169		TOTAL	60.5	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	962	675	804	724	672	358	14
Ambulance Runs	1,306	858	871	772	710	388	14

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