

City of New York
Statistics



Daniel A. Nigro

Commissioner

Bill de Blasio Mayor

Citywide Performance Indicators

12/01/14 - 12/31/14

		Citywic	de F	ire Inc	idents	5		
	Structural Fires	Non- Structur	al	Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms
Number of Incidents	2,494	715		17,6	57	2	0,297	1,412
Avg Resp Time mm:ss	04:11	04:19		05:0)8	()4:30	04:43
			Se	erious I	ncide	nts		
	All Hands	2nd Alarm	3rc	d Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	202	14		4	1		2	223

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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Brooklyn Performance Indicators

12/01/14 - 12/31/14

		Brookly	n Fire	Incident	s		
	Structural Fires	Non- Structur		Non-Fire Emergencies		edical rgencies	Malicious False Alarms
Number of Incidents	737	215		4,972	Ę	5,754	358
Avg Resp Time mm:ss	03:42	03:41		04:37	(04:04	04:11
			Serio	ous Incide	ents		
	All Hands	2nd Alarm	3rd Ala	arm 4th A	larm	5th Alarm Greater	or Total
Number of incidents	56	6	1		1	0	64

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Bronx Performance Indicators

12/01/14 - 12/31/14

Bronx Fire Incidents									
Structural Fires	Non- Structur		Non-Fire Emergencies			Malicious False Alarms			
606	115	3	,791		3,948	313			
04:20	04:43	0	5:19	()4:37	04:35			
		Serious	s Incide	nts					
All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total			
40	1	1	()	1	43			
	Fires 606 04:20 All Hands	Structural FiresNon- Structur60611504:2004:43All Hands2nd Alarm	Structural Fires Non- Structural Non- Emer 606 115 3 04:20 04:43 0 Serious All Hands 2nd Alarm	Structural Fires Non- Structural Non-Fire Emergencies 606 115 3,791 04:20 04:43 05:19 Serious Incide All Hands 2nd Alarm 3rd Alarm 4th Alarm	Structural Fires Non- Structural Non-Fire Emergencies Me Emergencies 606 115 3,791 3 04:20 04:43 05:19 0 Serious Incidents All Hands 2nd Alarm 3rd Alarm 4th Alarm	Structural Fires Non- Structural Non-Fire Emergencies Medical Emergencies 606 115 3,791 3,948 04:20 04:43 05:19 04:37 Serious Incidents All Hands 2nd Alarm 3rd Alarm 4th Alarm 5th Alarm Greater			

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FIRE DEPARTMENT City of New York

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Manhattan Performance Indicators

12/01/14 - 12/31/14

		Manhatta	an F	ire Inci	idents	5		
	Structural Fires	Non- Structur	al	Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms
Number of Incidents	526	179		4,84	48	5	5,499	331
Avg Resp Time mm:ss	04:15	04:28		05:2	24	04:45		05:17
			Se	rious I	ncide	nts		
	All Hands	2nd Alarm	3rd	Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	40	3		0	0		0	43

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Queens Performance Indicators

12/01/14 - 12/31/14

	Queens Fire Incidents										
	Structural Fires	Non- Structur		Non-Fire Emergencies		edical rgencies	Malicious False Alarms				
Number of Incidents	490	164	3,2	92	۷	1,122	295				
Avg Resp Time mm:ss	04:33	04:43	05:	22	()4:40	04:59				
		1	Serious	Incide	nts						
	All Hands	2nd Alarm	3rd Alarm	4th Al		5th Alarm Greater	or Total				
Number of incidents	57	4	2	0		1	64				

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Staten Island Performance Indicators

12/01/14 - 12/31/14

	Staten Island Fire Incidents									
	Structural Fires	Non- Structur	al	Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms		
Number of Incidents	135	42		754	4		974	115		
Avg Resp Time mm:ss	04:39	04:17		05:0)1	04:33		04:18		
			Se	erious I	ncide	nts				
	All Hands	2nd Alarm	3rc	d Alarm	4th Al	arm	5th Alarm Greater	or Total		
Number of incidents	9	0		0	0		0	9		

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Citywide Performance Indicators

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		Citywide Ambulance Incidents & Runs										
		Segmen	it		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	383.8						
Number of Incidents	2,466	44,009	115,104		BLS	673.0						
Avg Resp Time MM:SS	05:34	06:58	09:28									
Ambulance Runs	5,109	54,726	131,350		TOTAL	1,056.7						
		Segment										
	2	2 3 4 5 6 7 8										
Number of Incidents	25,172	16,371	21,171	21,268	18,295	10,079	282					
Ambulance Runs	30,363	19,254	22,987	22,827	19,493	10,799	518					

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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Brooklyn Performance Indicators

12/01/14 - 12/31/14

		Brooklyn Ambulance Incidents & Runs									
		Segmen	t		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	106.4					
Number of Incidents	703	12,472	32,340		BLS	194.7					
Avg Resp Time MM:SS	05:21	06:45	08:55								
Ambulance Runs	1,470	15,732	37,277		TOTAL	301.1					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	7,139	4,630	5,808	5,948	5,323	2,719	70				
Ambulance Runs	8,800	5,462	6,358	6,392	5,695	2,993	107				

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12/01/14 - 12/31/14

		Bronx Ambulance Incidents & Runs									
		Segmen	t		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	86.0					
Number of Incidents	492	10,175	26,571		BLS	141.9					
Avg Resp Time MM:SS	05:35	07:07	10:40								
Ambulance Runs	1,022	12,376	30,107		TOTAL	227.9					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	5,958	3,725	4,297	5,146	4,403	2,512	38				
Ambulance Runs	6,991	4,363	4,737	5,597	4,765	2,588	44				

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		Manhattan Ambulance Incidents & Runs									
		Segmen	nt		Ambular	ce Tours					
	1	1 - 3	1 - 8		ALS	88.3					
Number of Incidents	470	10,615	29,198		BLS	141.5					
Avg Resp Time MM:SS	05:13	06:43	09:47								
Ambulance Runs	968	12,598	32,466		TOTAL	229.8					
	Segment										
	2	3	4	5	6	7	8				
Number of Incidents	6,213	3,932	5,854	5,375	4,693	2,578	83				
Ambulance Runs	7,160	4,470	6,271	5,721	4,956	2,751	169				

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		Queens Ambulance Incidents & Runs									
Í		Segmen	t		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	79.2					
Number of Incidents	640	8,727	22,188		BLS	155.9					
Avg Resp Time MM:SS	05:55	07:22	08:42								
Ambulance Runs	1,313	11,274	25,772		TOTAL	235.1					
	Segment										
	2	3	4	5	6	7	8				
Number of Incidents	4,769	3,318	4,326	4,006	3,189	1,864	76				
Ambulance Runs	5,968	3,993	4,665	4,268	3,361	2,024	180				

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ĺ		Segmen	t		Ambulan	ce Tours						
	1	1 - 3	1 - 8		ALS	22.5						
Number of Incidents	160	2,019	4,805		BLS	37.2						
Avg Resp Time MM:SS	06:06	07:14	08:12									
Ambulance Runs	334	2,744	5,725		TOTAL	59.7						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	1,093	766	885	793	687	406	15					
Ambulance Runs	1,444	966	955	849	716	443	18					

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