

City of New York **Statistics**



Daniel A. Nigro

Commissioner

Bill de Blasio Mayor

Citywide Performance Indicators

10/01/14 - 10/31/14

Structural Fires	Non- Structur		n-Fire	Me	edical	Malicious
			Non-Fire Emergencies		gencies	False Alarms
2,413	865	18	,892	2	1,387	1,692
04:14	04:25	0	5:05	C)4:23	04:41
		Serious	s Incide	nts		
All Hands	2nd Alarm	3rd Alarm	4th A	arm	5th Alarm o Greater	or Total
169	9	0	0)	0	178
	04:14 All Hands	04:14 04:25 All Hands 2nd Alarm	04:14 04:25 09 Serious All Hands 2nd Alarm 3rd Alarm	04:14 04:25 05:05 Serious Incide All Hands 2nd Alarm 3rd Alarm 4th Alarm	04:14 04:25 05:05 C Serious Incidents All Hands 2nd Alarm 3rd Alarm 4th Alarm	04:14 04:25 05:05 04:23 Serious Incidents All Hands 2nd Alarm 3rd Alarm 4th Alarm 5th Alarm Greater

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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Brooklyn Performance Indicators

10/01/14 - 10/31/14

	Brooklyn Fire Incidents										
	Structural Fires	Non- Structur	al Emerg		Medical Emergencies		Malicious False Alarms				
Number of Incidents	709	221	5,0	62	6	6,072	421				
Avg Resp Time mm:ss	03:43	03:46	04:	28	03:57		04:05				
		•	Serious	Incide	nts						
	All Hands	2nd Alarm	3rd Alarm	4th Al	arm	5th Alarm Greater	or Total				
Number of incidents	62	3	0	0)	0	65				

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FIRE DEPARTMENT City of New York

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Bronx Performance Indicators

10/01/14 - 10/31/14

		Bronx Fire Incidents										
	Structural Fires	Non- Structur		-Fire Jencies	Medical Emergencies		Malicious False Alarms					
Number of Incidents	492	143	3,9	905		1,158	379					
Avg Resp Time mm:ss	04:20	04:42	05	:20	()4:32	04:46					
			Serious	Incide	nts							
	All Hands	2nd Alarm	3rd Alarm	4th A	arm	5th Alarm Greater	or Total					
Number of incidents	26	1	0	C)	0	27					

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Manhattan Performance Indicators

10/01/14 - 10/31/14

	Manhattan Fire Incidents										
	Structural Fires	Non- Structur	al	Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms			
Number of Incidents	566	245		5,42	20	6	6,003	383			
Avg Resp Time mm:ss	04:21	04:40		05:2	20	()4:34	05:13			
			Se	rious I	ncide	nts					
	All Hands	2nd Alarm	3rd	Alarm	4th Al	arm	5th Alarm Greater	or Total			
Number of incidents	28	0		0	0		0	28			

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Queens Performance Indicators

10/01/14 - 10/31/14

		Queens Fire Incidents										
	Structural Fires	Non- Structur	-	lon-Fire ergencies	Medical Emergencies		Malicious False Alarms					
Number of Incidents	505	193		3,582		1,175	357					
Avg Resp Time mm:ss	04:37	04:31	04:31 05:20		04:35		04:46					
	Serious Incidents											
	All Hands	2nd Alarm	3rd Ala	m 4th A	larm	5th Alarm Greater	or Total					
Number of incidents	45	5	0	()	0	50					

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Staten Island Performance Indicators

10/01/14 - 10/31/14

	Staten Island Fire Incidents										
	Structural Fires	Non- Structur	al	Non-l Emerge		Medical Emergencies		Malicious False Alarms			
Number of Incidents	141	63		923	3		979	152			
Avg Resp Time mm:ss	04:35	04:44		05:0)8	C)4:39	04:38			
			Se	rious I	ncide	nts					
	All Hands	2nd Alarm	3rd	Alarm	4th Al	arm	5th Alarm Greater	or Total			
Number of incidents	8	0		0	0		0	8			

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Citywide Performance Indicators

10/01/14 - 10/31/14

		Citywide Ambulance Incidents & Runs									
		Segmen	nt		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	374.9					
Number of Incidents	2,202	43,609	118,356		BLS	674.1					
Avg Resp Time MM:SS	05:31	07:00	09:55								
Ambulance Runs	4,560	53,893	134,630		TOTAL	1,049.0					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	24,944	16,463	22,029	22,388	19,455	10,414	461				
Ambulance Runs	29,882	19,451	24,057	24,105	20,814	10,954	807				

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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Brooklyn Performance Indicators

10/01/14 - 10/31/14

		Brooklyn Ambulance Incidents & Runs										
		Segmen	it		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	104.8						
Number of Incidents	650	12,211	33,417		BLS	193.0						
Avg Resp Time MM:SS	05:23	06:43	08:55									
Ambulance Runs	1,364	15,232	38,163		TOTAL	297.8						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	6,896	4,665	6,081	6,349	5,818	2,846	112					
Ambulance Runs	8,326	5,542	6,631	6,805	6,223	3,093	179					

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		Bronx Ambulance Incidents & Runs									
		Segmen	t		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	80.2					
Number of Incidents	453	10,151	27,360		BLS	143.3					
Avg Resp Time MM:SS	05:31	07:21	11:59								
Ambulance Runs	930	12,398	30,992		TOTAL	223.5					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	5,967	3,731	4,496	5,336	4,683	2,616	78				
Ambulance Runs	7,092	4,376	5,021	5,839	5,021	2,603	110				

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		Manhattan Ambulance Incidents & Runs										
		Segmen	t		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	87.1						
Number of Incidents	486	11,045	30,380		BLS	141.2						
Avg Resp Time MM:SS	05:08	06:46	10:16									
Ambulance Runs	1,003	13,111	33,991		TOTAL	228.3						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	6,465	4,094	5,978	5,613	4,945	2,675	124					
Ambulance Runs	7,437	4,671	6,485	6,063	5,294	2,824	214					

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		Queens Ambulance Incidents & Runs										
		Segmen	it		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	78.1						
Number of Incidents	493	8,292	22,423		BLS	156.7						
Avg Resp Time MM:SS	05:57	07:18	08:51									
Ambulance Runs	1,017	10,621	25,879		TOTAL	234.8						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	4,520	3,279	4,558	4,285	3,305	1,870	113					
Ambulance Runs	5,632	3,972	4,943	4,566	3,514	1,993	242					

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		Segmen	t		Ambulan	ce Tours					
	1	1 - 3	1 - 8		ALS	23.1					
Number of Incidents	120	1,909	4,775		BLS	37.3					
Avg Resp Time MM:SS	06:06	06:56	07:53								
Ambulance Runs	246	2,531	5,605		TOTAL	60.4					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	1,095	694	916	805	704	407	34				
Ambulance Runs	1,395	890	977	832	762	441	62				

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