

City of New York

Statistics



Daniel A. Nigro Commissioner

Bill de Blasio Citywide Performance Indicators Mayor 06/01/14 - 06/30/14

Citywide Ambulance Incidents & Runs											
		Segmen	nt		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	373.0					
Number of Incidents	2,118	40,265	115,101		BLS	666.1					
Avg Resp Time MM:SS	05:22	06:44	09:22								
Ambulance Runs	4,413	49,973	130,112		TOTAL	1,039.1					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	23,589	14,558	21,459	23,887	19,405	9,789	296				
Ambulance Runs	28,199	17,361	23,185	25,492	20,628	10,303	531				

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3: Life Threatening Medical Emergencies **Segment 4-8**: Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



City of New York





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Bill de Blasio Mayor

Brooklyn Performance Indicators 06/01/14 - 06/30/14

Brooklyn Ambulance Incidents & Runs										
		Segmen	it	Ambulance Tours						
	1	1 - 3	1 - 8	ALS 102.9						
Number of Incidents	585	11,518	32,807	BLS 189.1						
Avg Resp Time MM:SS	05:16	06:37	08:52							
Ambulance Runs	1,218	14,408	37,309	TOTAL 292.0						
				0						

	Segment									
	2	2 3 4 5 6 7 8								
Number of Incidents	6,626	4,307	6,021	6,811	5,678	2,702	77			
Ambulance Runs	8,057	5,133	6,522	7,306	6,062	2,913	98			

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FIRE DEPARTMENT

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Bronx Performance Indicators

06/01/14 - 06/30/14

Daniel A. Nigro Commissioner

	Bronx Ambulance Incidents & Runs											
		Segmen	t		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	81.0						
Number of Incidents	440	9,308	26,623		BLS	137.5						
Avg Resp Time MM:SS	05:43	07:14	12:34									
Ambulance Runs	912	11,409	30,018		TOTAL	218.5						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	5,372	3,496	4,442	5,852	4,653	2,321	47					
Ambulance Runs	6,351	4,146	4,928	6,312	5,000	2,315	54					
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Manhattan Performance Indicators 06/01/14 - 06/30/14

Daniel A. Nigro Commissioner

	Manhattan Ambulance Incidents & Runs											
		Segmen	t		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	87.6						
Number of Incidents	457	10,095	29,287		BLS	144.0						
Avg Resp Time MM:SS	04:52	06:18	08:21									
Ambulance Runs	954	12,103	32,547		TOTAL	231.5						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	6,206	3,432	5,635	5,890	5,055	2,539	73					
Ambulance Runs	7,127	4,022	5,983	6,248	5,328	2,723	162					

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FIRE DEPARTMENT

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Queens Performance Indicators

Daniel A. Nigro Commissioner

06/01/14 - 06/30/14

	Queens Ambulance Incidents & Runs										
		Segmen	nt		Ambular	nce Tours					
	1	1 - 3	1 - 8	77.5							
Number of Incidents	513	7,635	21,652		BLS	157.1					
Avg Resp Time MM:SS	05:36	06:54	07:59								
Ambulance Runs	1,078	9,818	24,799		TOTAL	234.6					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	4,417	2,705	4,422	4,405	3,308	1,810	72				
Ambulance Runs	5,428	3,312	4,743	4,647	3,486	1,922	183				

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Staten Island Performance Indicators 06/01/14 - 06/30/14

Daniel A. Nigro Commissioner

Staten Island Ambulance Incidents & Runs											
		Segmer	nt		Ambulan	ce Tours					
	1	1 - 3	1 - 8		ALS	22.4					
Number of Incidents	123	1,709	4,730		BLS	36.6					
Avg Resp Time MM:SS	05:24	06:36	07:48								
Ambulance Runs	251	2,235	5,437		TOTAL	58.9					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	968	618	937	929	711	417	27				
Ambulance Runs	1,236	748	1,007	979	752	430	34				

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Citywide Performance Indicators

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06/01/14 - 06/30/14

	Citywide Fire Incidents								
	Structural Fires	Non- Structur	al	Non-l Emerge		Medical Emergencies		Malicious False Alarms	
Number of Incidents	1,929	1,254		18,1	51	2	0,255	1,912	
Avg Resp Time mm:ss	04:06	04:18		05:0)4:18	04:29	
			S	erious I	ncide	nts			
	All Hands	2nd Alarm	3r	d Alarm	4th Al	arm	5th Alarm Greater	or Total	
Number of incidents	176	7		4	0		1	188	

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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Brooklyn Performance Indicators

Daniel A. Nigro Commissioner

06/01/14 - 06/30/14

	Brooklyn Fire Incidents									
	Structural Fires	Non- Structur	al	Non-l Emerge			edical gencies	Malicious False Alarms		
Number of Incidents	594	354		4,77	73	5	5,919	433		
Avg Resp Time mm:ss	03:37	03:41		04:3	32	(3:54	04:04		
			Ser	ious I	ncide	nts				
	All Hands	2nd Alarm	3rd /	Alarm	4th Al	arm	5th Alarm Greater	or Total		
Number of incidents	61	2	(0	0		0	63		

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Bronx Performance Indicators

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06/01/14 - 06/30/14

	Bronx Fire Incidents								
	Structural Fires	Non- Structur	al	Non-l Emerge		Medical Emergencies		Malicious False Alarms	
Number of Incidents	434	191		3,73	34	3	3,888	490	
Avg Resp Time mm:ss	04:12	04:40		05:2	28	C)4:26	04:38	
			Se	rious I	ncide	nts			
	All Hands	2nd Alarm		Alarm	4th Al		5th Alarm Greater	or Total	
Number of incidents	32	2		2	0)	0	36	

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Manhattan Performance Indicators

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	Manhattan Fire Incidents										
	Structural Fires	Non- Structur	ral	Non-l Emerge		Medical Emergencies		Malicious False Alarms			
Number of Incidents	431	331		5,33	34	5	5,609	440			
Avg Resp Time mm:ss	04:17	04:21		05:1	19	()4:28	04:39			
			Se	erious I	ncide	nts					
	All Hands	2nd Alarm	3rd	d Alarm	4th Al	arm	5th Alarm Greater	or Total			
Number of incidents	29	0		2	0	1	0	31			

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Queens Performance Indicators

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	Queens Fire Incidents									
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alarms		
Number of Incidents	364	289		3,38	39	3	3,928	380		
Avg Resp Time mm:ss	04:24	04:38		05:2	21	C)4:30	04:31		
	Serious Incidents									
	All Hands	2nd Alarm	3rd A	Alarm	4th Al	arm	5th Alarm Greater	or Total		
Number of incidents	41	3	()	0		0	44		

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	Structural Fires	Non- Structur	1	Non-Fire Emergencies		edical rgencies	Malicious False Alarms	
Number of Incidents	106	89	89 92		911		169	
Avg Resp Time mm:ss	04:39	04:38		05:07)4:36	04:37	
	Serious Incidents							
	All Hands	2nd Alarm	3rd Alar	m 4th A	larm	5th Alarm Greater	or Total	
Number of incidents	13	0	0	()	1	14	

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