



FIRE DEPARTMENT

City of New York

Statistics



Bill de Blasio
Mayor

Citywide Performance Indicators

Salvatore J. Cassano
Commissioner

04/01/14 - 04/30/14

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,232	1,391	18,946	18,154	1,698	
Avg Resp Time mm:ss	04:07	04:33	05:02	04:20	04:33	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	190	5	5	1	1	202

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

Salvatore J. Cassano
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04/01/14 - 04/30/14

Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	702	424	5,117	5,214	396	
Avg Resp Time mm:ss	03:39	03:58	04:29	03:57	04:08	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	57	3	1	1	0	62

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Bronx Performance Indicators

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04/01/14 - 04/30/14

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	493	186	3,795	3,552	360	
Avg Resp Time mm:ss	04:15	04:49	05:19	04:31	04:38	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	35	0	0	0	0	35

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Manhattan Performance Indicators

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04/01/14 - 04/30/14

Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	508	356	5,523	4,803	406	
Avg Resp Time mm:ss	04:14	04:33	05:12	04:28	04:46	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	38	1	0	0	0	39

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Queens Performance Indicators

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04/01/14 - 04/30/14

Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	402	325	3,592	3,748	404	
Avg Resp Time mm:ss	04:26	04:54	05:14	04:30	04:35	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	46	0	0	0	1	47

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Staten Island Performance Indicators

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04/01/14 - 04/30/14

Staten Island Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	127	100	919	837	132	
Avg Resp Time mm:ss	04:37	04:55	05:07	04:25	04:53	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	14	1	4	0	0	19

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Citywide Performance Indicators

04/01/14 - 04/30/14

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	374.1	
Number of Incidents	2,176	38,434	109,845		BLS	652.7	
Avg Resp Time MM:SS	05:14	06:42	09:25				
Ambulance Runs	4,499	47,627	123,515		TOTAL	1,026.8	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	22,147	14,111	19,611	22,199	19,966	9,409	226
Ambulance Runs	26,317	16,811	21,030	23,707	21,031	9,745	375

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.



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Brooklyn Performance Indicators

04/01/14 - 04/30/14

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	104.3	
Number of Incidents	607	11,131	31,838		BLS	189.0	
Avg Resp Time MM:SS	05:15	06:34	08:51				
Ambulance Runs	1,261	13,863	35,974		TOTAL	293.2	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	6,422	4,102	5,677	6,329	6,025	2,610	66
Ambulance Runs	7,725	4,877	6,071	6,781	6,364	2,809	86

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Bronx Performance Indicators

04/01/14 - 04/30/14

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	82.4	
Number of Incidents	432	8,944	25,514		BLS	137.7	
Avg Resp Time MM:SS	05:17	07:06	11:46				
Ambulance Runs	878	10,775	28,293		TOTAL	220.0	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	5,163	3,349	4,094	5,422	4,723	2,299	32
Ambulance Runs	5,933	3,964	4,511	5,814	4,958	2,186	49

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Manhattan Performance Indicators

04/01/14 - 04/30/14

Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	85.6	
Number of Incidents	472	9,185	27,350		BLS	136.9	
Avg Resp Time MM:SS	04:40	06:16	08:58				
Ambulance Runs	979	11,003	30,272		TOTAL	222.4	

	Segment							
	2	3	4	5	6	7	8	
Number of Incidents	5,404	3,309	5,105	5,517	5,075	2,422	46	
Ambulance Runs	6,206	3,818	5,403	5,864	5,364	2,569	69	

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04/01/14 - 04/30/14

Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	77.6	
Number of Incidents	547	7,546	20,813		BLS	150.3	
Avg Resp Time MM:SS	05:38	07:00	08:26				
Ambulance Runs	1,133	9,783	23,937		TOTAL	227.9	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	4,244	2,755	3,940	4,111	3,414	1,729	73
Ambulance Runs	5,247	3,403	4,217	4,381	3,588	1,807	161

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Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	22.8	
Number of Incidents	118	1,628	4,329		BLS	36.6	
Avg Resp Time MM:SS	05:26	06:34	07:33				
Ambulance Runs	248	2,203	5,038		TOTAL	59.4	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	914	596	794	820	729	349	9
Ambulance Runs	1,206	749	827	867	757	374	10

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