

City of New York
Statistics



Salvatore J. Cassano

Commissioner

Bill de Blasio Mayor

Citywide Performance Indicators

03/01/14 - 03/31/14

		Citywic	de Fire Inc	cidents	5					
	Structural Fires	Non- Structur		-Fire Jencies	Medical Emergencies		Malicious False Alarms			
Number of Incidents	2,419	1,286	19,5	952	1	7,710	1,635			
Avg Resp Time mm:ss	04:03	04:18	04:18 05:04		04 04		04:37			
	Serious Incidents									
	All Hands	2nd Alarm	3rd Alarm	4th A	arm	5th Alarm Greater	Total			
Number of incidents	248	14	7	2	2	1	272			

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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Brooklyn Performance Indicators

03/01/14 - 03/31/14

	Brookly	n Fire Inc	cidents	5		
Structural Fires	Non- Structur		Non-Fire Emergencies			Malicious False Alarms
717	403	5,4	59	5	5,309	413
03:31	03:40	04	:31	(04:02	04:04
		Serious	Incide	nts		
All Hands	2nd Alarm	3rd Alarm	4th Al	arm	5th Alarm Greater	or Total
86	3	1	1		0	91
	717 03:31 All Hands	Structural Fires Non- Structur 717 403 03:31 03:40 All Hands 2nd Alarm	Structural Fires Non- Structural Non- Emerge 717 403 5,4 03:31 03:40 04 Serious All Hands 2nd Alarm	Structural Fires Non- Structural Non-Fire Emergencies 717 403 5,459 03:31 03:40 04:31 Serious Incide All Hands 2nd Alarm 3rd Alarm 4th Alage	Fires Structural Emergencies Emergencies 717 403 5,459 5 03:31 03:40 04:31 0 Serious Incidents All Hands 2nd Alarm 3rd Alarm 4th Alarm	Structural Fires Non- Structural Non-Fire Emergencies Medical Emergencies 717 403 5,459 5,309 03:31 03:40 04:31 04:02 Serious Incidents All Hands 2nd Alarm 3rd Alarm 4th Alarm 5th Alarm Greater

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Bronx Performance Indicators

03/01/14 - 03/31/14

		Bror	nx Fire In	cidents	5					
	Structural Fires	Non- Structur		Non-Fire Emergencies		edical gencies	Malicious False Alarms			
Number of Incidents	524	180	3,	964	3	3,414	366			
Avg Resp Time mm:ss	04:12	04:41	05	5:27	C	4:36	04:42			
	Serious Incidents									
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	Total			
Number of incidents	42	6	2	0)	0	50			

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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FIRE DEPARTMENT City of New York

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Manhattan Performance Indicators

03/01/14 - 03/31/14

		Manhatta	an Fire Inc	idents	5					
	Structural Fires	Non- Structur	al Emerg	Fire encies	Medical Emergencies		Malicious False Alarms			
Number of Incidents	587	338	6,0	47		l,539	371			
Avg Resp Time mm:ss	04:12	04:35	05:	11	C)4:33	05:03			
	Serious Incidents									
	All Hands	2nd Alarm	3rd Alarm	4th A	arm	5th Alarm Greater	or Total			
Number of incidents	43	2	1	1		1	48			

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Queens Performance Indicators

03/01/14 - 03/31/14

		Queer	ns Fire I	ncidents	5					
	Structural Fires	Non- Structur		Non-Fire Emergencies		edical rgencies	Malicious False Alarms			
Number of Incidents	461	295		3,520	3	3,594	361			
Avg Resp Time mm:ss	04:27	04:31	()5:14	C)4:32	04:34			
	Serious Incidents									
	All Hands	2nd Alarm	3rd Alarn	n 4th A	larm	5th Alarm Greater	or Total			
Number of incidents	56	3	2	()	0	61			

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Staten Island Performance Indicators

03/01/14 - 03/31/14

S	taten Islar	nd Fire In	cidents	5		
Structural Fires	Non- Structur		Non-Fire Emergencies			Malicious False Alarms
130	70	9	62		854	124
04:24	04:47	05	:09	C)4:30	05:01
		Serious	Incide	nts		
All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total
21	0	1	С)	0	22
	Structural Fires 130 04:24 All Hands	Structural Fires Non- Structur 130 70 04:24 04:47 All Hands 2nd Alarm	Structural Fires Non- Structural Non- Emerge 130 70 90 04:24 04:47 05 Serious All Hands 2nd Alarm	Structural Fires Non- Structural Non-Fire Emergencies 130 70 962 04:24 04:47 05:09 Serious Incide All Hands 2nd Alarm 3rd Alarm 4th Alage	Fires Structural Emergencies Emergencies 130 70 962 04:24 04:47 05:09 Serious Incidents All Hands 2nd Alarm 3rd Alarm 4th Alarm	Structural Fires Non- Structural Non-Fire Emergencies Medical Emergencies 130 70 962 854 04:24 04:47 05:09 04:30 Serious Incidents All Hands 2nd Alarm 3rd Alarm 4th Alarm 5th Alarm Greater

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Citywide Performance Indicators

03/01/14 - 03/31/14

		City	wide Aml	bulance Ir	ncidents &	Runs					
		Segment Ambulance Tours									
	1	1 - 3	1 - 8		ALS	373.8					
Number of Incidents	2,174	39,302	112,282		BLS	654.1					
Avg Resp Time MM:SS	05:16	06:49	09:32								
Ambulance Runs	4,481	48,813	126,517		TOTAL	1,027.8					
		Segment									
	2	3	4	5	6	7	8				
Number of Incidents	23,134	13,994	19,639	22,818	20,899	9,379	245				
Ambulance Runs	27,648	16,684	21,107	24,311	22,160	9,668	458				

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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Brooklyn Performance Indicators

03/01/14 - 03/31/14

		Broo	klyn Am	bulance Ir	ncidents 8	Runs					
Í		Segment Ambulance Tours									
	1	1 - 3	1 - 8		ALS	104.6					
Number of Incidents	625	11,554	32,613		BLS	190.0					
Avg Resp Time MM:SS	05:16	06:38	08:44								
Ambulance Runs	1,287	14,358	36,948		TOTAL	294.5					
		Segment									
	2	3	4	5	6	7	8				
Number of Incidents	6,763	4,166	5,574	6,551	6,310	2,572	52				
Ambulance Runs	8,108	4,963	5,998	7,014	6,729	2,763	86				

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Bronx Performance Indicators

03/01/14 - 03/31/14

		Br	onx Am	bulance Ir	ncidents 8	Runs						
		Segment Ambulance Tours										
	1	1 - 3	1 - 8		ALS	82.6						
Number of Incidents	462	9,274	26,425		BLS	136.4						
Avg Resp Time MM:SS	05:30	07:20	12:37									
Ambulance Runs	959	11,247	29,427		TOTAL	218.9						
		Segment										
	2	3	4	5	6	7	8					
Number of Incidents	5,552	3,260	4,162	5,499	5,080	2,372	38					
Number of Incidents Ambulance Runs	5,552 6,460	3,260 3,828	4,162 4,583	5,499 5,916	5,080 5,413	2,372 2,227	38 41					

Emergency Medical Service Incidents:

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		Manha	ittan Am	bulance Ir	ncidents 8	Runs				
		Segment Ambulance Tours								
	1	1 - 3	1 - 8		ALS	85.3				
Number of Incidents	455	9,272	27,448		BLS	139.2				
Avg Resp Time MM:SS	04:35	06:20	08:34							
Ambulance Runs	925	11,210	30,507		TOTAL	224.5				
				Segment						
	2	3	4	5	6	7	8			
Number of Incidents	5,472	3,345	5,103	5,555	5,133	2,331	54			
Ambulance Runs	6,370	3,915	5,412	5,878	5,417	2,435	155			

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03/01/14 - 03/31/14

		Que	eens Am	bulance Ir	ncidents 8	Runs					
Í		Segment Ambulance Tours									
	1	1 - 3	1 - 8		ALS	78.2					
Number of Incidents	518	7,528	21,363		BLS	150.2					
Avg Resp Time MM:SS	05:36	07:06	08:39								
Ambulance Runs	1,073	9,751	24,498		TOTAL	228.4					
		Segment									
	2	3	4	5	6	7	8				
Number of Incidents	4,358	2,652	4,031	4,376	3,589	1,754	85				
Ambulance Runs	5,430	3,248	4,309	4,624	3,788	1,871	155				

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		Staten Is	land Am	bulance li	ncidents &	Runs					
		Segment Ambulance Tours									
	1	1 - 3	1 - 8		ALS	21.9					
Number of Incidents	114	1,674	4,433		BLS	37.0					
Avg Resp Time MM:SS	05:21	06:40	07:20								
Ambulance Runs	237	2,247	5,137		TOTAL	58.9					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	989	571	769	837	787	350	16				
Ambulance Runs	1,280	730	805	879	813	372	21				

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