FIRE DEPARTMENT
City of New York
Statistics

Michael R. Bloomberg
Mayor

Salvatore J. Cassano
Commissioner

Citywide Performance Indicators

01/01/13 - 12/31/13

Citywide Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	25,097	14,568	197,338	222,879	19,346
Avg Resp Time mm:ss	04:05	04:23	05:09	04:17	04:37

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	2,252	155	23	11	6	2,447

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.
Non-Structural Fires - examples are brush, rubbish or automobile fires.
Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.
Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.
Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.
Serious Fires - those fires that imply severity, from "All Hands",which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.

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Brooklyn Performance Indicators

01/01/13 - 12/31/13

Salvatore J. Cassano
Commissioner

Brooklyn Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	7,690	4,419	54,367	65,143	4,488
Avg Resp Time mm:ss	03:37	03:53	04:40	03:55	04:03

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	754	48	10	3	0	815

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Bronx Performance Indicators

01/01/13 - 12/31/13

Salvatore J. Cassano
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Bronx Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	5,634	2,304	40,331	42,043	4,767
Avg Resp Time mm:ss	04:12	04:41	05:27	04:26	04:48

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	418	39	8	2	2	469

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Manhattan Performance Indicators

01/01/13 - 12/31/13

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Manhattan Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	5,721	3,771	55,123	60,603	4,333
Avg Resp Time mm:ss	04:14	04:30	05:19	04:26	04:52

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	394	24	4	3	3	428

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Staten Island Performance Indicators

01/01/13 - 12/31/13

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Staten Island Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	1,252	711	10,074	10,654	1,554
Avg Resp Time mm:ss	04:30	04:52	05:14	04:35	04:47

	Serious Incidents					
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	162	9	1	0	0	172

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Citywide Performance Indicators

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Citywide Ambulance Incidents & Runs						
	Segment				**Ambulance Tours**	
	1	**1 - 3**	**1 - 8**		**ALS**	363.3
Number of Incidents	23,945	452,842	1,309,811		**BLS**	637.5
Avg Resp Time MM:SS	05:19	06:47	09:24			
Ambulance Runs	49,338	557,040	1,469,964		**TOTAL**	1,000.8

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	267,673	161,224	238,212	274,035	231,875	109,962	2,885
Ambulance Runs	316,548	191,154	256,591	291,635	244,998	114,619	5,081

Emergency Medical Service Incidents:
The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3
Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

  Segment 1   : Cardiac Arrest & Choking
  Segment 2 & 3 : Life Threatening Medical Emergencies
  Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:
An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.
BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.

FIRE DEPARTMENT

City of New York

Statistics

Brooklyn Performance Indicators

01/01/13 - 12/31/13

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Brooklyn Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	**1 - 3**	**1 - 8**		**ALS**	99.9
Number of Incidents	6,969	132,446	381,778		**BLS**	180.2
Avg Resp Time MM:SS	05:24	06:42	09:23			
Ambulance Runs	14,385	163,141	430,190		**TOTAL**	280.1

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	77,840	47,637	67,536	80,183	69,842	31,108	663
Ambulance Runs	92,466	56,290	73,141	85,632	74,339	33,047	890

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Bronx Performance Indicators

01/01/13 - 12/31/13

Salvatore J. Cassano
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Bronx Ambulance Incidents & Runs

	Segment				Ambulance Tours		
	1	**1 - 3**	**1 - 8**		**ALS**	80.5	
Number of Incidents	4,770	103,576	301,369		**BLS**	137.3	
Avg Resp Time MM:SS	05:14	07:05	10:29				
Ambulance Runs	9,825	125,190	336,144		**TOTAL**	217.8	

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	62,799	36,007	49,528	65,840	55,802	26,138	485
Ambulance Runs	72,862	42,503	54,078	70,516	59,192	26,634	534

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Manhattan Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	**1 - 3**	**1 - 8**		**ALS**	82.3
Number of Incidents	5,020	110,052	323,528		**BLS**	135.5
Avg Resp Time MM:SS	04:51	06:28	09:31			
Ambulance Runs	10,290	132,212	358,498		**TOTAL**	217.8

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	65,816	39,216	60,993	66,410	57,419	27,913	741
Ambulance Runs	76,203	45,719	65,007	70,573	60,453	28,731	1,522

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Queens Performance Indicators

01/01/13 - 12/31/13

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Queens Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	**1 - 3**	**1 - 8**		**ALS**	77.5
Number of Incidents	5,766	86,806	249,030		**BLS**	146.1
Avg Resp Time MM:SS	05:40	07:01	08:26			
Ambulance Runs	11,888	110,279	282,974		**TOTAL**	223.6

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	49,500	31,540	49,787	50,966	40,281	20,348	842
Ambulance Runs	60,235	38,156	53,361	53,780	42,145	21,555	1,854

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Staten Island Performance Indicators

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Staten Island   Ambulance Incidents & Runs

	Segment				Ambulance Tours		
	1	**1 - 3**	**1 - 8**		**ALS**	21.9	
Number of Incidents	1,420	19,959	54,095		**BLS**	36.8	
Avg Resp Time MM:SS	05:26	06:34	07:24				
Ambulance Runs	2,950	26,214	62,137		**TOTAL**	58.7	

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	11,715	6,824	10,367	10,633	8,530	4,453	153
Ambulance Runs	14,778	8,486	11,003	11,131	8,868	4,650	271

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