



FIRE DEPARTMENT

City of New York

Statistics



Michael R. Bloomberg
Mayor

Citywide Performance Indicators

Salvatore J. Cassano
Commissioner

10/01/13 - 10/31/13

Citywide Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	2,061	1,108	15,846	19,154	1,628	
Avg Resp Time mm:ss	04:05	04:21	05:06	04:17	04:35	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	172	17	1	1	0	191

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.

Serious Fires - those fires that imply severity, from "All Hands", which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.



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Brooklyn Performance Indicators

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10/01/13 - 10/31/13

Brooklyn Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	626	325	4,346	5,654	380	
Avg Resp Time mm:ss	03:38	04:01	04:34	03:56	04:06	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	61	6	1	0	0	68

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Bronx Performance Indicators

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10/01/13 - 10/31/13

Bronx Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	483	170	3,154	3,493	377	
Avg Resp Time mm:ss	04:10	05:03	05:22	04:27	04:41	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	32	6	0	1	0	39

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Manhattan Performance Indicators

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10/01/13 - 10/31/13

Manhattan Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	458	257	4,605	5,381	366	
Avg Resp Time mm:ss	04:12	04:17	05:19	04:25	05:02	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	29	3	0	0	0	32

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Queens Performance Indicators

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10/01/13 - 10/31/13

Queens Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	388	276	2,944	3,776	397	
Avg Resp Time mm:ss	04:26	04:21	05:11	04:24	04:29	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	40	1	0	0	0	41

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Staten Island Performance Indicators

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10/01/13 - 10/31/13

Staten Island Fire Incidents						
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms	
Number of Incidents	106	80	797	850	108	
Avg Resp Time mm:ss	04:28	04:24	05:13	04:38	04:45	
Serious Incidents						
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	10	1	0	0	0	11

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Citywide Performance Indicators

10/01/13 - 10/31/13

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	367.9	
Number of Incidents	2,052	38,315	109,970		BLS	651.2	
Avg Resp Time MM:SS	05:09	06:37	08:50				
Ambulance Runs	4,251	46,905	123,302		TOTAL	1,019.2	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	22,620	13,643	19,652	23,063	19,045	9,728	167
Ambulance Runs	26,621	16,033	21,036	24,514	20,129	10,354	364

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.



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Brooklyn Performance Indicators

10/01/13 - 10/31/13

Brooklyn Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	102.3	
Number of Incidents	610	11,238	31,874		BLS	185.9	
Avg Resp Time MM:SS	05:11	06:23	08:26				
Ambulance Runs	1,275	13,754	35,805		TOTAL	288.1	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	6,560	4,068	5,513	6,651	5,712	2,730	30
Ambulance Runs	7,699	4,780	5,900	7,062	6,094	2,945	50

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Bronx Performance Indicators

10/01/13 - 10/31/13

Bronx Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	82.8	
Number of Incidents	422	8,645	25,052		BLS	139.7	
Avg Resp Time MM:SS	04:48	06:45	09:26				
Ambulance Runs	872	10,417	27,939		TOTAL	222.6	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	5,269	2,954	3,907	5,567	4,587	2,317	29
Ambulance Runs	6,084	3,461	4,234	5,944	4,867	2,443	34

Emergency Medical Service Incidents:

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Manhattan Performance Indicators

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Manhattan Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	81.4	
Number of Incidents	449	9,475	27,779		BLS	137.7	
Avg Resp Time MM:SS	04:56	06:30	09:31				
Ambulance Runs	917	11,344	30,943		TOTAL	219.1	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	5,680	3,346	5,217	5,736	4,797	2,516	38
Ambulance Runs	6,590	3,837	5,594	6,149	5,064	2,663	129

Emergency Medical Service Incidents:

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Queens Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	78.2	
Number of Incidents	456	7,373	20,735		BLS	149.4	
Avg Resp Time MM:SS	05:39	06:58	08:09				
Ambulance Runs	944	9,306	23,443		TOTAL	227.7	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	4,190	2,727	4,102	4,204	3,236	1,757	63
Ambulance Runs	5,080	3,282	4,342	4,426	3,363	1,867	139

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	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	21.9	
Number of Incidents	115	1,583	4,529		BLS	37.1	
Avg Resp Time MM:SS	05:19	06:30	07:17				
Ambulance Runs	243	2,083	5,171		TOTAL	59.0	
	Segment						
	2	3	4	5	6	7	8
Number of Incidents	920	548	913	905	713	408	7
Ambulance Runs	1,167	673	966	933	741	436	12

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