

City of New York

Statistics



Michael R. Bloomberg Mayor

Citywide Performance Indicators

Salvatore J. Cassano Commissioner

07/01/13 - 07/31/13

		Citywic	de Fi	re Inci	idents	3		
	Structural Fires	Non- Structur	al E	Non-l Emerge			edical rgencies	Malicious False Alarms
Number of Incidents	1,907	1,263		19,6	09	2	1,271	2,172
Avg Resp Time mm:ss	04:07	04:22		05:1	15	C)4:17	04:38
	T							
			Ser	ious I	ncide	nts		
	All Hands	2nd Alarm	3rd A	Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	215	7	4	1	0		2	228

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.

Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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Brooklyn Performance Indicators

Salvatore J. Cassano Commissioner

07/01/13 - 07/31/13

		Brookly	n Fire Inc	cidents	;		
	Structural Fires	Non- Structur	Non- al Emerg	-Fire encies		edical rgencies	Malicious False Alarms
Number of Incidents	576	363	5,2	:65	6	6,148	481
Avg Resp Time mm:ss	03:32	03:48	04:	45	(03:56	04:06
			Serious	Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th Al	arm	5th Alarm o Greater	or Total
Number of incidents	69	1	1	0		0	71

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Bronx Performance Indicators

Salvatore J. Cassano Commissioner

07/01/13 - 07/31/13

		Broi	nx F	ire Inc	idents	3		
	Structural Fires	Non- Structur	ral	Non-Fire Emergencies			edical rgencies	Malicious False Alarms
Number of Incidents	413	217		4,24	42	4	l,122	606
Avg Resp Time mm:ss	04:18	04:41		05:3	37	()4:22	04:47
			Se	rious I	ncide	nts		
	All Hands	2nd Alarm	3rd	l Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	33	3		2	0		1	39

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Manhattan Performance Indicators

Salvatore J. Cassano Commissioner

07/01/13 - 07/31/13

		Manhatta	an F	ire Inc	idents	3		
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alarms
Number of Incidents	409	288		5,42	24	5	5,840	459
Avg Resp Time mm:ss	04:19	04:43		05:2	22	()4:25	04:40
			Se	erious I	ncide	nts		
	All Hands	2nd Alarm	3rd	d Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	41	1		0	0		1	43

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Queens Performance Indicators

Salvatore J. Cassano Commissioner

07/01/13 - 07/31/13

		Queer	าร โ	Fire Inc	idents	3		
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alarms
Number of Incidents	398	337		3,73	31	4	l,167	453
Avg Resp Time mm:ss	04:27	04:25		05:2	21	()4:30	04:55
			Se	erious I	ncide	nts		
	All Hands	2nd Alarm	3r	d Alarm	4th Al	arm	5th Alarm (Greater	or Total
Number of incidents	56	2		0	0	1	0	58

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Staten Island Performance Indicators

Salvatore J. Cassano Commissioner

07/01/13 - 07/31/13

	S	Staten Islar	nd F	Fire Inc	idents	;		
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicious False Alarms
Number of Incidents	111	58		94	7		994	173
Avg Resp Time mm:ss	04:35	04:58		05:1	13	()4:25	04:39
			Se	erious I	ncide	nts		
	All Hands	2nd Alarm	3re	d Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	16	0		1	0	1	0	17

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FIRE DEPARTMENT

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Citywide Performance Indicators

07/01/13 - 07/31/13

Salvatore J. Cassano Commissioner

		Citywide Ambulance Incidents & Runs									
		Segmen	it		Ambulan	ce Tours					
	1	1 - 3	1 - 8		ALS	361.2					
Number of Incidents	2,206	41,208	118,278		BLS	650.9					
Avg Resp Time MM:SS	05:23	06:49	09:45								
Ambulance Runs	4,569	51,336	133,659		TOTAL	1,012.1					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	24,524	14,478	21,924	24,668	20,709	9,479	290				
Ambulance Runs	29,346	17,421	23,773	26,364	21,890	9,822	474				

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3: Life Threatening Medical Emergencies **Segment 4-8**: Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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FIRE DEPARTMENT

City of New York

Statistics



Salvatore J. Cassano Commissioner

Brooklyn Performance Indicators 07/01/13 - 07/31/13

		Broo	klyn Am	bulance Ir	ncidents 8	Runs	
		Segmen	nt		Ambular	nce Tours	
	1	1 - 3	1 - 8		ALS	97.2	
Number of Incidents	624	11,705	34,225		BLS	182.4	
Avg Resp Time MM:SS	05:27	06:47	10:10				
Ambulance Runs	1,286	14,537	38,812		TOTAL	279.7	
				Segment			
	2	3	4	5	6	7	8
Number of Incidents	6,913	4,168	6,169	7,459	6,107	2,709	76
Ambulance Runs	8,294	4,957	6,749	8,054	6,550	2,832	90

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		Bronx Ambulance Incidents & Runs										
		Segmen	nt		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	79.5						
Number of Incidents	440	9,499	27,233		BLS	139.4						
Avg Resp Time MM:SS	05:17	07:00	11:01									
Ambulance Runs	918	11,575	30,438		TOTAL	219.0						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	5,712	3,347	4,523	5,964	4,981	2,222	44					
Ambulance Runs	6,692	3,965	4,977	6,388	5,235	2,219	44					

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Manhattan Performance Indicators

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	Manha	ittan Aml	bulance Ir	ncidents &	Runs	
	Segmen	t		Ambulan	ce Tours	
1	1 - 3	1 - 8		ALS	84.3	
442	10,340	29,217		BLS	138.8	
04:46	06:21	09:02				
912	12,641	32,657		TOTAL	223.1	
			Segment			
2	3	4	5	6	7	8
6,343	3,555	5,577	5,675	5,187	2,371	67
7,429	4,300	5,953	6,026	5,427	2,462	148
	442 04:46 912 2	Segmen 1	Segment 1 1 - 3 1 - 8 442 10,340 29,217 04:46 06:21 09:02 912 12,641 32,657 2 3 4	Segment 1 1 - 3 1 - 8 442 10,340 29,217 04:46 06:21 09:02 912 12,641 32,657 Segment 2 3 4 5	Segment Ambular 1 1 - 3 1 - 8 ALS 442 10,340 29,217 BLS 04:46 06:21 09:02 TOTAL 912 12,641 32,657 TOTAL Segment 2 3 4 5 6	1 1 - 3 1 - 8 ALS 84.3 442 10,340 29,217 BLS 138.8 04:46 06:21 09:02 TOTAL 223.1 912 12,641 32,657 TOTAL 223.1 Segment 2 3 4 5 6 7

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Queens Performance Indicators 07/01/13 - 07/31/13

		Queens Ambulance Incidents & Runs									
		Segmen	t		Ambular	ce Tours					
	1	1 1-3 1-8 ALS 76.8									
Number of Incidents	553	7,828	22,659		BLS	150.9					
Avg Resp Time MM:SS	05:51	07:18	09:04								
Ambulance Runs	1,142	10,118	26,002		TOTAL	227.7					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	4,512	2,763	4,705	4,634	3,633	1,769	90				
Ambulance Runs	5,593	3,383	5,081	4,902	3,839	1,890	172				
							-				

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		Staten Island Ambulance Incidents & Runs									
		Segmen	it		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	21.9					
Number of Incidents	147	1,836	4,944		BLS	37.5					
Avg Resp Time MM:SS	05:33	06:45	07:29								
Ambulance Runs	311	2,465	5,750		TOTAL	59.4					
				Segment							
	2	3	4	5	6	7	8				
Number of Incidents	1,044	645	950	936	801	408	13				
Ambulance Runs	1,338	816	1,013	994	839	419	20				
_											

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