

**Statistics** 



Salvatore J. Cassano

Commissioner

Michael R. Bloomberg Mayor

#### **Citywide Performance Indicators**

04/01/13 - 04/30/13

	Citywide Fire Incidents											
	Structural Fires	Non- Structur		Non-Fire Emergencies		edical gencies	Malicious False Alarms					
Number of Incidents	2,023	1,316	14,	589	1	7,215	1,500					
Avg Resp Time mm:ss	04:00	04:33	05	:04	04:15		04:36					
			Serious	Incide	nts							
	All Hands	2nd Alarm	3rd Alarm	4th Al	arm	5th Alarm Greater	or Total					
Number of incidents	218	15	5	C	)	0	238					

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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#### **Brooklyn Performance Indicators**

04/01/13 - 04/30/13

Brooklyn Fire Incidents											
Structural Fires	Non- Structur	al	Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms				
604	379		4,07	74	4	l,992	341				
03:35	03:56		04:3	39 (		)3:55	04:02				
		Ser	ious I	ncide	nts						
All Hands	2nd Alarm	3rd /	Alarm	4th Al	arm	5th Alarm Greater	or Total				
68	5	;	3	0		0	76				
	Fires 604 03:35 All Hands	Structural Fires     Non- Structur       604     379       03:35     03:56       All Hands     2nd Alarm	Structural Fires     Non- Structural       604     379       03:35     03:56       Ser       All Hands     2nd Alarm     3rd Alarm	Structural Fires     Non- Structural     Non-I Emerge       604     379     4,07       03:35     03:56     04:3       All Hands     2nd Alarm     3rd Alarm	Structural Fires     Non- Structural     Non-Fire Emergencies       604     379     4,074       03:35     03:56     04:39       Serious Incides       All Hands     2nd Alarm     3rd Alarm     4th Alarm	Structural Fires     Non- Structural     Non-Fire Emergencies     Mergencies       604     379     4,074     4       03:35     03:56     04:39     0       Serious Incidents       All Hands     2nd Alarm     3rd Alarm     4th Alarm	Structural Fires     Non- Structural     Non-Fire Emergencies     Medical Emergencies       604     379     4,074     4,992       03:35     03:56     04:39     03:55       Serious Incidents       All Hands     2nd Alarm     3rd Alarm     4th Alarm     5th Alarm Greater				

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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#### **Bronx Performance Indicators**

04/01/13 - 04/30/13

		Bror	nx Fire In	cidents	5		
	Structural Fires	Non- Structur		Al Non-Fire Emergencies 3,056		edical rgencies	Malicious False Alarms
Number of Incidents	441	208	3,			3,250	349
Avg Resp Time mm:ss	04:03	04:54	05	5:18	04:19		04:54
			Serious	Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total
Number of incidents	40	3	2	(	)	0	45

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#### **Manhattan Performance Indicators**

04/01/13 - 04/30/13

	Manhattan Fire Incidents											
	Structural Fires	Non- Structur		Non-Fire Emergencies		edical gencies	Malicious False Alarms					
Number of Incidents	506	340	4,	010	4	,757	322					
Avg Resp Time mm:ss	04:13	04:30	05	:14	04:22		04:39					
			Serious	Incide	nts							
	All Hands	2nd Alarm	3rd Alarm	4th A	arm	5th Alarm Greater	or Total					
Number of incidents	37	1	0	с 	)	0	38					

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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#### **Queens Performance Indicators**

04/01/13 - 04/30/13

		Queer	ns Fire Ir	cidents	5		
	Structural Fires	Non- Structur		Non-Fire Emergencies		edical rgencies	Malicious False Alarms
Number of Incidents	384	291	2	701	3	3,374	338
Avg Resp Time mm:ss	04:17	04:53	0	5:12	04:25		04:41
			Serious	s Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total
Number of incidents	51	6	0	(	)	0	57

**Fire Service Response Time** includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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#### Staten Island Performance Indicators

04/01/13 - 04/30/13

	Staten Island Fire Incidents											
	Structural Fires	Non- Structur	al	Non-Fire Emergencies		Medical Emergencies		Malicious False Alarms				
Number of Incidents	88	98		748	8		842	150				
Avg Resp Time mm:ss	04:22	05:32		05:0	)1	04:41		04:51				
			54	erious I	ncide	nte						
	All Hands	2nd Alarm		d Alarm	4th Al		5th Alarm Greater	or Total				
Number of incidents	22	0		0	0		0	22				

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#### **Citywide Performance Indicators**

Salvatore J. Cassano Commissioner

### 04/01/13 - 04/30/13

		Citywide Ambulance Incidents & Runs										
		Segmen	it		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	356.9						
Number of Incidents	1,827	35,635	105,270		BLS	613.2						
Avg Resp Time MM:SS	05:16	06:41	09:13									
Ambulance Runs	3,758	43,651	117,626		TOTAL	970.1						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	20,899	12,909	19,333	22,292	18,660	9,095	255					
Ambulance Runs	24,710	15,183	20,717	23,654	19,661	9,552	391					

#### **Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

#### Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

#### ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



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#### **Brooklyn Performance Indicators**

04/01/13 - 04/30/13

		Broo	klyn Am	bulance Ir	ncidents &	Runs	
		Segmen	it		Ambular	nce Tours	
	1	1 - 3	1 - 8		ALS	96.2	
Number of Incidents	520	10,536	31,015		BLS	170.6	
Avg Resp Time MM:SS	05:27	06:43	09:36				
Ambulance Runs	1,082	12,974	34,916		TOTAL	266.8	
				Segment			
	2	3	4	5	6	7	8
Number of Incidents	6,223	3,793	5,533	6,572	5,652	2,652	70
Ambulance Runs	7,449	4,443	5,962	7,062	5,983	2,863	72

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#### **Bronx Performance Indicators**

04/01/13 - 04/30/13

	Bronx Ambulance Incidents & Runs										
Í		Segmer	nt		Ambular	nce Tours					
	1	1 - 3	1 - 8		ALS	78.6					
Number of Incidents	366	8,118	24,045		BLS	132.3					
Avg Resp Time MM:SS	05:05	07:00	10:03								
Ambulance Runs	758	9,814	26,760		TOTAL	210.9					
				Segment							
	2	3	4	5	6	7	8				
				<u> </u>		<u> </u>					
Number of Incidents	4,882	2,870	3,947	5,329	4,484	2,134	33				
Ambulance Runs	5,667	3,389	4,284	5,646	4,747	2,228	41				

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#### Manhattan Performance Indicators

Salvatore J. Cassano Commissioner

### 04/01/13 - 04/30/13

		Manhattan Ambulance Incidents & Runs										
		Segmen	it		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	83.2						
Number of Incidents	393	8,727	26,010		BLS	134.2						
Avg Resp Time MM:SS	04:49	06:22	09:17									
Ambulance Runs	787	10,364	28,585		TOTAL	217.4						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	5,104	3,230	5,036	5,372	4,582	2,227	66					
Ambulance Runs	5,846	3,731	5,346	5,685	4,828	2,287	75					

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04/01/13 - 04/30/13

		Queens Ambulance Incidents & Runs										
ĺ		Segmer	nt		Ambular	nce Tours						
	1	1 - 3	1 - 8		ALS	76.1						
Number of Incidents	440	6,682	19,799		BLS	139.6						
Avg Resp Time MM:SS	05:36	06:43	08:00									
Ambulance Runs	908	8,461	22,358		TOTAL	215.7						
				Segment								
	2	3	4	5	6	7	8					
Number of Incidents	3,772	2,470	3,931	4,152	3,241	1,717	76					
Ambulance Runs	4,605	2,948	4,196	4,350	3,366	1,795	190					

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### 04/01/13 - 04/30/13

		Staten Island Ambulance Incidents & Runs											
		Segmen	it		Ambular	ce Tours							
	1	1 - 3	1 - 8		ALS	21.5							
Number of Incidents	108	1,572	4,401		BLS	35.1							
Avg Resp Time MM:SS	05:12	06:23	07:10										
Ambulance Runs	223	2,038	5,007		TOTAL	56.6							
				Segment									
	2	3	4	5	6	7	8						
Number of Incidents	918	546	886	867	701	365	10						
Ambulance Runs	1,143	672	929	911	737	379	13						

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