

City of New York

Statistics



Michael R. Bloomberg Mayor

Citywide Performance Indicators

Salvatore J. Cassano Commissioner

03/01/13 - 03/31/13

		Citywic	de I	Fire Inc	idents	;			
	Structural Fires	Non- Structur	al	Non-l Emerge			edical rgencies	Malicio False Al	
Number of Incidents	2,316	1,300		14,8	63	1	7,333	1,39)7
Avg Resp Time mm:ss	04:00	04:21		05:0)3	()4:19	04:3	31
					!-!-	-1-			
			50	erious I	nciae	nts			
	All Hands	2nd Alarm	3r	d Alarm	4th Al	arm	5th Alarm (Greater	or To	tal
Number of incidents	218	14		3	1		0	2	36
						•			

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.

Non-Structural Fires - examples are brush, rubbish or automobile fires.

Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related. **Medical Emergencies** - are selected life-threatening emergencies that engine companies respond to as first responders.

Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.



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Brooklyn Performance Indicators

Salvatore J. Cassano Commissioner

03/01/13 - 03/31/13

		Brookly	yn Fir	e Inci	dents	3		
	Structural Fires	Non- Structur	al E	Non-F merge			edical rgencies	Malicious False Alarms
Number of Incidents	752	466		4,17	'Q	F	5,003	325
Avg Resp Time mm:ss	03:35	03:52		04:3)3:57	03:51
	_							
			Seri	ous li	ncide	nts		
	All Hands	2nd Alarm	3rd Al	arm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	66	2	1		0		0	69

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Bronx Performance Indicators

Salvatore J. Cassano Commissioner

03/01/13 - 03/31/13

		Bror	nx Fire Ir	cidents	5		
	Structural Fires	Non- Structur	1	n-Fire gencies		edical gencies	Malicious False Alarms
Number of Incidents	479	156	3	,064	3	3,402	329
Avg Resp Time mm:ss	04:00	04:46	0	5:23	0	4:24	04:58
			Serious	Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total
Number of incidents	47	6	0	()	0	53

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Manhattan Performance Indicators

Salvatore J. Cassano Commissioner

03/01/13 - 03/31/13

		Manhatta	an Fir	e Inci	dents	3		
	Structural Fires	Non- Structur	al E	Non-F merge			edical rgencies	Malicious False Alarms
Number of Incidents	575	336		4,03	2		1,491	339
Avg Resp Time mm:ss	04:10	04:27		05:1		04:30		04:36
	_							
			Seri	ous Ir	ncide	nts		
	All Hands	2nd Alarm	3rd Al	larm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	33	2	2		1		0	38

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Queens Performance Indicators

Salvatore J. Cassano Commissioner

03/01/13 - 03/31/13

		Queer	ns Fire In	cidents	3		
	Structural Fires	Non- Structur	1	n-Fire gencies		edical rgencies	Malicious False Alarms
Number of Incidents	397	281	2,	826	3	3,513	291
Avg Resp Time mm:ss	04:29	04:33	0;	05:13		04:31	04:36
			Serious	Incide	nts		
	All Hands	2nd Alarm	3rd Alarm	4th A	larm	5th Alarm Greater	or Total
Number of incidents	50	4	0	()	0	54

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Staten Island Performance Indicators

Salvatore J. Cassano Commissioner

03/01/13 - 03/31/13

	S	Staten Islan	nd F	Fire Inc	idents	;		
	Structural Fires	Non- Structur	al	Non-l Emerge			edical gencies	Malicious False Alarms
Number of Incidents	113	61		76:	2		924	113
Avg Resp Time mm:ss	04:20	04:33		04:5	58	C)4:31	04:40
			Se	erious I	ncide	nts		
	All Hands	2nd Alarm	3r	d Alarm	4th Al	arm	5th Alarm Greater	or Total
Number of incidents	22	0		0	0		0	22

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FIRE DEPARTMENT

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Citywide Performance Indicators

03/01/13 - 03/31/13

Salvatore J. Cassano Commissioner

		City	wide Aml	bulance Ir	ncidents 8	Runs	
		Segmer	nt		Ambular	ce Tours	
	1	1 - 3	1 - 8		ALS	365.8	
Number of Incidents	1,950	35,688	105,405		BLS	616.6	
Avg Resp Time MM:SS	05:14	06:42	08:55				
Ambulance Runs	4,025	43,463	117,241		TOTAL	982.3	
				Segment			
	2	3	4	5	6	7	8
Number of Incidents	21,012	12,726	19,366	21,907	19,413	8,810	221
Ambulance Runs	24,451	14,987	20,673	23,151	20,362	9,234	358
	<u></u>	,007				0,201	

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3: Life Threatening Medical Emergencies **Segment 4-8**: Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.



Mayor

FIRE DEPARTMENT

City of New York

Statistics



Salvatore J. Cassano Commissioner

Brooklyn Performance Indicators 03/01/13 - 03/31/13

Runs	
ce Tours	
99.4	
173.8	
273.2	
7	8
2,538	34
2,715	43

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Emergency Medical Service Response Times: 1-3

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		В	ronx Ami	bulance Ir	cidents 8	Runs		
		Segmen	nt		Ambular	Ambulance Tours		
	1	1 - 3	1 - 8		ALS	81.3		
Number of Incidents	364	8,292	24,554		BLS	135.4		
Avg Resp Time MM:SS	05:04	07:05	09:40					
Ambulance Runs	756	9,924	27,136		TOTAL	216.7		
				Segment				
	2	3	4	5	6	7	8	
Number of Incidents	5,041	2,887	4,081	5,300	4,635	2,201	45	
Ambulance Runs	5,764	3,404	4,366	5,652	4,873	2,276	45	

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City of New York

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Manhattan Performance Indicators 03/01/13 - 03/31/13

		Manha	attan Am	bulance Ir	ncidents 8	Runs	
		Segmer	nt		Ambular	nce Tours	
	1	1 - 3	1 - 8		ALS	83.3	
Number of Incidents	361	8,267	25,512		BLS	128.5	
Avg Resp Time MM:SS	04:51	06:19	09:14				
Ambulance Runs	747	9,809	27,952		TOTAL	211.8	·
				Segment			
	2	3	4	5	6	7	8
Number of Incidents	4,961	2,945	4,864	5,441	4,801	2,080	59
Ambulance Runs	5,666	3,396	5,133	5,722	5,040	2,141	107

Emergency Medical Service Incidents:

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03/01/13 - 03/31/13

	~~.	ciio Aiiii	Julanice II	ncidents &	Runs	
	Segmen	nt		Ambulan	ce Tours	
1	1 - 3	1 - 8		ALS	77.9	
509	6,939	20,113		BLS	141.5	
05:33	06:56	08:15				
1,053	8,742	22,714		TOTAL	219.4	
			Segment			
2	3	4	5	6	7	8
3,917	2,513	4,070	4,088	3,311	1,633	72
4,690	2,999	4,351	4,300	3,439	1,726	156
	509 05:33 1,053 2 3,917	1 1 - 3 509 6,939 05:33 06:56 1,053 8,742 2 3 3,917 2,513	509 6,939 20,113 05:33 06:56 08:15 1,053 8,742 22,714 2 3 4 3,917 2,513 4,070	1 1 - 3 1 - 8 509 6,939 20,113 05:33 06:56 08:15 1,053 8,742 22,714 Segment 2 3 4 5 3,917 2,513 4,070 4,088	1 1 - 3 1 - 8 ALS 509 6,939 20,113 BLS 05:33 06:56 08:15 TOTAL 1,053 8,742 22,714 TOTAL Segment 2 3 4 5 6 3,917 2,513 4,070 4,088 3,311	1 1 - 3 1 - 8 ALS 77.9 509 6,939 20,113 BLS 141.5 05:33 06:56 08:15 TOTAL 219.4 Segment 2 3 4 5 6 7 3,917 2,513 4,070 4,088 3,311 1,633

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		Staten Is	land Am	bulance lı	ncidents &	Runs	
		Segmen	ce Tours				
	1	1 - 3	1 - 8		ALS	22.5	
Number of Incidents	130	1,701	4,417		BLS	36.1	
Avg Resp Time MM:SS	05:12	06:37	07:10				
Ambulance Runs	270	2,212	5,067		TOTAL	58.6	
				Segment			
	2	3	4	5	6	7	8
Number of Incidents	988	583	849	824	674	358	11
Ambulance Runs	1,230	712	901	870	701	376	7

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