FIRE DEPARTMENT
City of New York
Statistics

Citywide Performance Indicators

01/01/13 - 01/31/13

Michael R. Bloomberg
Mayor

Salvatore J. Cassano
Commissioner

Citywide Fire Incidents					
	Structural Fires	**Non-Structural**	**Non-Fire Emergencies**	**Medical Emergencies**	**Malicious False Alarms**
Number of Incidents	2,172	1,045	18,431	17,909	1,299
Avg Resp Time mm:ss	03:58	04:18	05:14	04:18	04:41

	Serious Incidents					
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	215	19	3	4	1	242

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Structural Fires - fires that occur in structures.
Non-Structural Fires - examples are brush, rubbish or automobile fires.
Non-Fire Emergencies - utility emergencies, and other emergencies that are not fire or medical related.
Medical Emergencies - are selected life-threatening emergencies that engine companies respond to as first responders.
Malicious False Alarms - are calls that units respond to where there was no one who reported an emergency.
Serious Fires - those fires that imply severity, from "All Hands",which is a fire or incident where a minimum of four fire units are fully engaged, to "5th Alarm" and higher.

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Brooklyn Performance Indicators

01/01/13 - 01/31/13

Brooklyn Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	677	272	5,306	5,399	345
Avg Resp Time mm:ss	03:33	03:51	04:49	03:57	04:09

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	67	7	1	1	0	76

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Bronx Performance Indicators

01/01/13 - 01/31/13

Bronx Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	443	191	3,434	3,340	307
Avg Resp Time mm:ss	04:05	04:31	05:25	04:30	04:51

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	37	5	1	0	0	43

Fire Service Response Time includes both dispatch time and travel time. It begins when the Fire dispatcher receives the call and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

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Manhattan Performance Indicators

01/01/13 - 01/31/13

Salvatore J. Cassano
Commissioner

Manhattan Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	503	277	4,971	4,566	292
Avg Resp Time mm:ss	04:05	04:19	05:14	04:26	04:46

	Serious Incidents					
	All Hands	2nd Alarm	3rd Alarm	4th Alarm	5th Alarm or Greater	Total
Number of incidents	39	3	1	1	1	45

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Queens Performance Indicators

01/01/13 - 01/31/13

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Queens Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	441	243	3,634	3,724	245
Avg Resp Time mm:ss	04:14	04:24	05:31	04:31	05:00

	Serious Incidents					
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	59	2	0	2	0	63

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Staten Island Performance Indicators

01/01/13 - 01/31/13

Staten Island Fire Incidents					
	Structural Fires	Non-Structural	Non-Fire Emergencies	Medical Emergencies	Malicious False Alarms
Number of Incidents	108	62	1,086	880	110
Avg Resp Time mm:ss	04:29	05:11	05:38	04:33	05:03
	Serious Incidents				
	All Hands	**2nd Alarm**	**3rd Alarm**	**4th Alarm**	**5th Alarm or Greater**	**Total**
Number of incidents	13	2	0	0	0	15

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Citywide Performance Indicators

01/01/13 - 01/31/13

Salvatore J. Cassano
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Citywide Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	**1 - 3**	**1 - 8**		**ALS**	361.6
Number of Incidents	2,166	39,327	112,904		**BLS**	622.6
Avg Resp Time MM:SS	05:24	07:05	10:18			
Ambulance Runs	4,454	48,472	126,923		**TOTAL**	984.1

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	23,884	13,277	20,511	22,444	21,225	9,185	212
Ambulance Runs	28,204	15,814	22,216	23,955	22,528	9,413	339

Emergency Medical Service Incidents:
The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3
Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

  Segment 1   : Cardiac Arrest & Choking
  Segment 2 & 3 : Life Threatening Medical Emergencies
  Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:
An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.
BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.

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Brooklyn Performance Indicators

01/01/13 - 01/31/13

Salvatore J. Cassano
Commissioner

Brooklyn Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	**1 - 3**	**1 - 8**		**ALS**	98.5
Number of Incidents	625	11,801	33,478		**BLS**	175.8
Avg Resp Time MM:SS	05:22	07:02	10:17			
Ambulance Runs	1,287	14,628	38,029		**TOTAL**	274.3

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	7,176	4,000	5,888	6,660	6,468	2,615	46
Ambulance Runs	8,538	4,803	6,475	7,165	6,943	2,754	64

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Bronx Performance Indicators

01/01/13 - 01/31/13

Salvatore J. Cassano
Commissioner

Bronx Ambulance Incidents & Runs

	Segment				Ambulance Tours		
	1	**1 - 3**	**1 - 8**		**ALS**	81.2	
Number of Incidents	406	9,196	26,491		**BLS**	136.1	
Avg Resp Time MM:SS	05:32	07:39	11:48				
Ambulance Runs	842	11,038	29,469		**TOTAL**	217.3	

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	5,829	2,961	4,473	5,387	5,189	2,203	43
Ambulance Runs	6,713	3,483	4,911	5,795	5,558	2,125	42

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Manhattan Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	**1 - 3**	**1 - 8**		**ALS**	80.1
Number of Incidents	437	8,947	26,658		**BLS**	130.6
Avg Resp Time MM:SS	04:56	06:47	10:31			
Ambulance Runs	898	10,817	29,405		**TOTAL**	210.7

	Segment						
	2	**3**	**4**	**5**	**6**	**7**	**8**
Number of Incidents	5,354	3,156	4,981	5,407	5,060	2,212	51
Ambulance Runs	6,246	3,673	5,283	5,689	5,312	2,244	60

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Queens Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	1 - 3	1 - 8		ALS	78.3	
Number of Incidents	569	7,621	21,614		BLS	142.4	
Avg Resp Time MM:SS	05:42	06:57	08:45				
Ambulance Runs	1,167	9,711	24,697		TOTAL	220.7	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	4,449	2,603	4,302	4,160	3,710	1,759	62
Ambulance Runs	5,380	3,164	4,626	4,427	3,894	1,884	155

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Staten Island Ambulance Incidents & Runs						
	Segment				Ambulance Tours	
	1	1 - 3	1 - 8		ALS	22.2	
Number of Incidents	129	1,762	4,663		BLS	36.3	
Avg Resp Time MM:SS	05:20	06:39	07:49				
Ambulance Runs	260	2,278	5,315		TOTAL	58.5	

	Segment						
	2	3	4	5	6	7	8
Number of Incidents	1,076	557	867	830	798	396	10
Ambulance Runs	1,327	691	921	879	821	406	10

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