

## NYC Hurricane Service Referral Guide

Service	Service Provider	Explanation of Services	Contact Information
<b><u>Animal/Pet Care</u></b>	<b><i>American Society for the Prevention of Cruelty to Animals</i></b>	<ul style="list-style-type: none"> <li>Pet supplies (food, litter, crates, etc.)</li> <li>Free veterinary care</li> <li>Spay/neuter services</li> </ul>	Call: 212-876-7700, extension 4490 Email: <a href="mailto:ceny@aspca.org">ceny@aspca.org</a>
	<b><i>Animal Care Centers of NYC</i></b>	<ul style="list-style-type: none"> <li>Emergency food, litter, leashes, and crates</li> </ul>	Call: 646-546-5434
<b><u>Birth Certificates</u></b>	<b><i>New York City Resources</i></b>	<ul style="list-style-type: none"> <li>For people living in New York City who were born in Puerto Rico</li> </ul>	Visit: <a href="http://on.nyc.gov/2z2udrW">on.nyc.gov/2z2udrW</a>
<b><u>Case Management, Information and Referrals</u></b>	<b><i>American Red Cross of Greater New York</i></b>	<ul style="list-style-type: none"> <li>Mass care supplies</li> <li>Safe &amp; Well family reunification</li> <li>FEMA Application Assistance</li> </ul>	Call: 877-733-2767 Address: 520 West 49th Street, New York, New York 10019; Hours: Mon – Fri, 9 AM to 4 PM
	<b><i>Catholic Charities Community Services, Archdiocese of New York</i></b>	<ul style="list-style-type: none"> <li>Serves Manhattan, Bronx, and lower Hudson Valley</li> <li>Eviction prevention</li> <li>After-school programs, youth employment, and dropout prevention programs</li> <li>Immigrant and refugee programs</li> <li>Education and rehabilitation programs for visually-impaired individuals</li> </ul>	Visit: <a href="http://catholiccharitiesny.org/find-help">catholiccharitiesny.org/find-help</a> Call: 888-744-7900 Email: <a href="mailto:cccontactus@archny.org">cccontactus@archny.org</a>
	<b><i>Catholic Charities of Brooklyn and Queens</i></b>	<ul style="list-style-type: none"> <li>Services for children, youth, adults, and seniors from a wide variety of programs including food pantries, case management offices, affordable housing programs, and workforce development programs</li> </ul>	Call: 718-722-6001, Mon-Fri 9 AM to 6 PM <ul style="list-style-type: none"> <li>191 Joralemon St, 1<sup>st</sup> Floor, Brooklyn, NY 11201 Mon, Tues, Wed, Fri 9 AM to 4 PM, Thurs 9 AM to 12 PM</li> <li>440 Watkins Street (Entrance on Riverdale Ave.), Brooklyn, NY 11212; Mon 9 AM to 12 PM</li> <li>91-14 Merrick Blvd., 6<sup>th</sup> Floor, Jamaica, NY 11432; Tues 9 AM to 4 PM</li> </ul>

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	<b><i>The Salvation Army of Greater New York</i></b>	<ul style="list-style-type: none"> <li>Information and referrals to community resources</li> </ul>	Call: (212) 337-7200
	<b><i>Catholic Charities of Staten Island</i></b>	<ul style="list-style-type: none"> <li>Services and supports for families in crisis</li> </ul>	Call: 718-447-6330, extension 2892 Hours: Mon – Fri, 8 AM to 4 PM
	<b><i>New York Disaster Interfaith Services</i></b>	<ul style="list-style-type: none"> <li>Relocation/resettlement assistance</li> <li>Referrals to human service agencies</li> </ul>	Call: 347-941-1691 Email: <a href="mailto:LMejia@nydis.org">LMejia@nydis.org</a>
<b><u>Child, Youth &amp; Pregnancy Services</u></b>	<b><i>Catholic Charities Community Services, Archdiocese of New York</i></b>	<ul style="list-style-type: none"> <li>Serves Manhattan and Bronx</li> <li>After-school programs</li> <li>Youth employment programs</li> <li>Dropout prevention programs</li> <li>Immigrant/Citizenship services</li> <li>Family support</li> </ul>	Call: 888-744-7900
	<b><i>Catholic Charities of Brooklyn and Queens</i></b>	<ul style="list-style-type: none"> <li>Youth employment programs</li> </ul>	Call: 718-722-6001, Mon-Fri 9 AM to 6 PM <ul style="list-style-type: none"> <li>191 Joralemon St, 1<sup>st</sup> Floor, Brooklyn, NY 11201 Mon, Tues, Wed, Fri 9 AM to 4 PM, Thurs 9 AM to 12 PM</li> <li>440 Watkins Street (Entrance on Riverdale Ave.), Brooklyn, NY 11212; Mon 9 AM to 12 PM</li> <li>91-14 Merrick Blvd., 6<sup>th</sup> Floor, Jamaica, NY 11432; Tues 9 AM to 4 PM</li> </ul>

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	<p><b>Catholic Charities of Staten Island</b></p>	<ul style="list-style-type: none"> <li>• Day-care for children ages 2-3</li> <li>• Pre-school and infant care programs</li> <li>• Supplemental day habilitation and after-school program for children on the autism spectrum and with other disabilities</li> </ul>	<p>Daycare Center: 718-317-2849 After-school Program: 718-317-2808</p>
	<p><b>Department of Youth and Community Development</b></p>	<ul style="list-style-type: none"> <li>• After-school programs, jobs and internships for youth</li> <li>• Immigrant services including citizenship, English for Speakers of Other Languages (ESOL)</li> <li>• Runaway and Homeless/ Lesbian, Gay, Bisexual, and Transgender (LGBT) youth shelters, drop-in centers, and transitional independent living</li> <li>• Family support (including support for seniors, housing, healthy families, and fatherhood)</li> </ul>	<p>Call: 800-246-4646</p>
	<p><b>NYC Administration for Children's Services</b></p>	<ul style="list-style-type: none"> <li>• Infant care, information, and supplies (including safe sleep resources and infant formula)</li> <li>• Child care supplies</li> <li>• Services for children with special needs</li> <li>• Services for pregnant women</li> <li>• Child care enrollment</li> <li>• Referrals to community based organizations specializing in children's services</li> </ul>	<p>Call: 212-341-0940 or 347-860-4800 Email: Raymond Torres at <a href="mailto:Raymond.Torres@acs.nyc.gov">Raymond.Torres@acs.nyc.gov</a> Child and Family Wellbeing Call Center: 212-835-7610</p>

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<p><b><u>Clothing, Home Goods, and Food Vouchers</u></b></p>	<p><b><i>New York Disaster Interfaith Services</i></b></p>	<ul style="list-style-type: none"> <li>Free, new clothing and home goods at NYDIS Evacuee Marketplace</li> <li>Emergency vouchers for food and prescription medication</li> <li>Move-in costs (e.g., security deposit, first month's rent) and furniture assistance through the NYDIS administered Unmet Needs Roundtable</li> </ul>	<p>Address: Church of the Holy Agony 179 East 101<sup>st</sup> Street between Lexington and 3<sup>rd</sup> Ave Call: 347-941-1691 Call for Marketplace hours of operation and appointment.</p>
<p><b><u>Disability Services, Supports and Resources</u></b></p>	<p><b><i>Adapt Community Network: Techworks Program</i></b></p>	<ul style="list-style-type: none"> <li>Loans and donations of assistive technology devices (e.g., wheelchairs and communication equipment) for people with permanent or temporary disabilities currently residing in NY</li> <li>Training on assistive technology devices</li> </ul>	<p>Call: 718-436-7979 Email: <a href="mailto:techworks@adaptcommunitynetwork.org">techworks@adaptcommunitynetwork.org</a></p>
	<p><b><i>Catholic Charities Community Services, Archdiocese of New York</i></b></p>	<ul style="list-style-type: none"> <li>Serves Manhattan, Bronx, and lower Hudson Valley</li> <li>Provides education and rehabilitation for visually-impaired individuals.</li> </ul>	<p>Call: 888-744-7900</p>
	<p><b><i>Catholic Charities of Staten Island</i></b></p>	<ul style="list-style-type: none"> <li>Residential services for adults with disabilities</li> </ul>	<p>Call: 718-317-2857 Hours: Mon – Fri, 8 AM to 4 PM</p>

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	<b>Mayor's Office for People with Disabilities</b>	<ul style="list-style-type: none"> <li>Information on disability resources and disability-specific referrals</li> </ul>	Phone: 212-788-2830: For ASL-Direct video conference service visit <a href="http://nyc.gov/ASL">nyc.gov/ASL</a> Website: <a href="http://www1.nyc.gov/site/mopd/resources/hurricane-disability.page">www1.nyc.gov/site/mopd/resources/hurricane-disability.page</a> Address: 100 Gold Street, 2 <sup>nd</sup> Floor, New York, NY 10038
<b><u>Education</u></b>	<b>NYC Department of Education (DOE)</b>	<ul style="list-style-type: none"> <li>Enrollment for children ages 6 weeks to 21 years old</li> <li>Information and services for students in temporary housing</li> <li>Bilingual education programs and language support</li> </ul>	Visit: <a href="http://schools.nyc.gov/enrollment">schools.nyc.gov/enrollment</a> Call: 718-935-3500
	<b>City University of New York (CUNY)</b>	<ul style="list-style-type: none"> <li>In-state/resident tuition rates at CUNY institutions for eligible undergraduate and graduate students from Puerto Rico or U.S. Virgin Islands</li> <li>Application fee waiver on a case-by-case basis</li> </ul>	For application to CUNY: <ul style="list-style-type: none"> <li>Undergraduates: <a href="http://www.cuny.edu/apply">www.cuny.edu/apply</a></li> <li>Graduates: <a href="http://www.cuny.edu/graduate">www.cuny.edu/graduate</a></li> </ul> To request application fee waiver, send name and application number to: <a href="mailto:admissions@cuny.edu">admissions@cuny.edu</a> For admission questions: <ul style="list-style-type: none"> <li>Email: <a href="mailto:admissions@cuny.edu">admissions@cuny.edu</a></li> <li>Call: 212-997-2869</li> </ul> Address for CUNY Welcome Center: 560 W 181st St, New York, NY 10033
<b><u>FEMA</u></b>	<b>Federal Emergency Management Agency (FEMA)</b>	<ul style="list-style-type: none"> <li>Individual Assistance               <ul style="list-style-type: none"> <li>Application deadline March 20</li> </ul> </li> <li>Temporary Shelter Assistance (TSA)</li> </ul>	Visit: <a href="http://www.fema.gov/disaster/4339">www.fema.gov/disaster/4339</a> Call: 800-621-3362



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<b><u>FEMA Application Assistance</u></b>	<b><i>American Red Cross of Greater New York</i></b>	<ul style="list-style-type: none"><li>• Assistance completing application and checking on application status</li></ul>	Address: 520 West 49th Street, New York, New York 10019 Hours: Mon – Fri, 9 AM to 4 PM Call: 877-733-2767
<b><u>Financial Assistance</u></b>	<b><i>Buddhist Tzu Chi Foundation</i></b>	Required documents: <ul style="list-style-type: none"><li>• Plane boarding ticket/e-ticket</li><li>• Photo ID and social security cards for each member of household</li></ul>	By appointment only please call: 718-888-0866 Tues and Thurs from 11 AM to 3 PM (last appointment: 2/15/2018) Address: 137-77 Northern Blvd, Flushing, NY 11354

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	<p><b>Department of Social Services</b></p>	<ul style="list-style-type: none"> <li>• Benefit assistance</li> <li>• Employment services</li> <li>• Assistance purchasing furniture and other household goods to stabilize housing</li> <li>• Financial counseling</li> </ul>	<p><u>Bronx</u></p> <ul style="list-style-type: none"> <li>• ARCHNY: 2155 Blackrock Ave, Bronx, NY 10472; 718-414-1050</li> <li>• ARCHNY: 4377 Bronx Blvd, Bronx, NY 10466; 347-947-3920</li> <li>• Bronxworks: 1130 Grand Concourse, Bronx, NY 10456; 718-508-3100</li> <li>• Bronxworks: 630 Jackson Avenue, Bronx, NY 10455; 718-993-2032</li> <li>• HELP USA: 1122 Franklin Ave (entrance on 166th street) MOVING MARCH 2018; 917-801-4512</li> <li>• HELP USA: 1780 Grand Concourse, Bronx, NY 10457; 347-226-4540</li> </ul> <p><u>Brooklyn</u></p> <ul style="list-style-type: none"> <li>• CAMBA: 1958 Fulton St. Brooklyn, NY 11233; 718-408-5766 x37100</li> <li>• CCNS: 3060 Fulton Street, Brooklyn, NY 11208; 929-294-3036</li> <li>• RiseBoro: 90 Beaver Street, Brooklyn, NY 11206; 718-366-4300</li> </ul> <p><u>Manhattan</u></p> <ul style="list-style-type: none"> <li>• SUS: 2276 3<sup>rd</sup> Ave., New York, NY 10029; 718-366-4300</li> </ul> <p><u>Queens</u></p> <ul style="list-style-type: none"> <li>• CCNS: 161-10 Jamaica Avenue, 5th Floor, Jamaica, NY 11432; 718-674-1000</li> </ul> <p><u>Staten Island</u></p> <ul style="list-style-type: none"> <li>• CAMBA: 120 Stuyvesant Place Suite 143, 4th Floor, SI, NY 10301; 718-282-6473</li> <li>• CAMBA: 209 Bay Street, Staten Island, NY 10301; 718-226-0496</li> </ul>
<p><u>Food Assistance</u></p>	<p><b>Catholic Charities Community Services, Archdiocese of New York</b></p>	<ul style="list-style-type: none"> <li>• Serves Manhattan, Bronx, and lower Hudson Valley</li> </ul>	<p>Call: 888-744-7900</p>

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	<p><b>Catholic Charities of Brooklyn and Queens</b></p>	<ul style="list-style-type: none"> <li>Emergency food assistance</li> </ul>	<p>Walk-in Centers:</p> <ul style="list-style-type: none"> <li>191 Joralemon St, 1<sup>st</sup> Floor, Brooklyn, NY 11201; Mon, Tues, Wed, Fri 9 AM to 4 PM, Thurs 9 AM to 12 PM</li> <li>440 Watkins Street, Brooklyn, NY 11212 (Entrance on Riverdale Ave.); Mon 9 AM to 12 PM</li> <li>91-14 Merrick Blvd., 6<sup>th</sup> Floor, Jamaica, NY 11432; Tues 9 AM to 4 PM</li> </ul> <p>Call: (718) 722-6001, Mon - Fri 9 AM to 6 PM</p>
	<p><b>Department of Social Services</b></p>	<ul style="list-style-type: none"> <li>Food stamps (SNAP)</li> <li>Emergency food assistance</li> </ul>	<p><u>Bronx</u></p> <ul style="list-style-type: none"> <li>ARCHNY: 2155 Blackrock Ave, Bronx, NY 10472; 718-414-1050</li> <li>ARCHNY: 4377 Bronx Blvd, Bronx, NY 10466; 347-947-3920</li> <li>Bronxworks: 1130 Grand Concourse, Bronx, NY 10456; 718-508-3100</li> <li>Bronxworks: 630 Jackson Avenue, Bronx, NY 10455; 718-993-2032</li> <li>HELP USA: 1122 Franklin Ave (entrance on 166th street) MOVING MARCH 2018; 917-801-4512</li> <li>HELP USA: 1780 Grand Concourse, Bronx, NY 10457; 347-226-4540</li> </ul> <p><u>Brooklyn</u></p> <ul style="list-style-type: none"> <li>CAMBA: 1958 Fulton St. Brooklyn, NY 11233; 718-408-5766 x37100</li> <li>CCNS: 3060 Fulton Street, Brooklyn, NY 11208; 929-294-3036</li> <li>RiseBoro: 90 Beaver Street, Brooklyn, NY 11206; 718-366-4300</li> </ul> <p><u>Manhattan</u></p> <ul style="list-style-type: none"> <li>SUS: 2276 3<sup>rd</sup> Ave., New York, NY 10029; 718-366-4300</li> </ul> <p><u>Queens</u></p> <ul style="list-style-type: none"> <li>CCNS: 161-10 Jamaica Avenue, 5th Floor, Jamaica, NY 11432; 718-674-1000</li> </ul> <p><u>Staten Island</u></p> <ul style="list-style-type: none"> <li>CAMBA: 120 Stuyvesant Place Suite 143, 4th Floor, SI, NY 10301; 718-282-6473</li> <li>CAMBA: 209 Bay Street, Staten Island, NY 10301; 718-226-0496</li> </ul>



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	<b>The Salvation Army Greater New York</b>	<ul style="list-style-type: none"> <li>Scheduled hot meals</li> <li>Appointments to pick up pantry items</li> </ul>	Call: 212-337-7200
<b><u>Healthcare Referrals</u></b>	<b>American Red Cross of Greater New York</b>	<ul style="list-style-type: none"> <li>Referrals for physical and mental health</li> </ul>	Address: 520 West 49th Street, New York, New York 10019 Hours: Mon – Fri, 9 AM to 4 PM Call: 877-733-2767
	<b>NYC Department of Health and Mental Hygiene</b>	<ul style="list-style-type: none"> <li>Assistance scheduling low cost health care appointments</li> <li>Prescription/medication assistance</li> <li>Assistance in addressing urgent medical, vision, or dental, psychological and psychiatric needs</li> <li>Primary care, mental health care and, in some cases, dental care</li> <li>Referrals to a network of neighborhood services</li> <li>Health and wellness classes, workshops and activities</li> <li>Community space for individuals and groups to work and coordinate strategies that advance neighborhood health</li> </ul>	The following Action Centers are open Monday to Friday from 8 AM to 8 PM, and Saturdays from 8 AM to 4 PM: <ul style="list-style-type: none"> <li>East Harlem Neighborhood Health Action Center 158 East 115th Street, Manhattan</li> <li>Brownsville Neighborhood Health Action Center 259 Bristol Street, Brooklyn</li> </ul> The following Action Center is open Monday to Friday from 8:30 AM to 5 PM. This location is not open on Saturdays: <ul style="list-style-type: none"> <li>Tremont Neighborhood Health Action Center 1826 Arthur Avenue, Bronx</li> </ul>
<b><u>Health Insurance Enrollment</u></b>	<b>Hispanic Federation</b>	<ul style="list-style-type: none"> <li>Medicaid and New York State of Health Marketplace application assistance</li> </ul>	Call: 212-233-8955
	<b>Department of Social Services</b>	<ul style="list-style-type: none"> <li>Medicaid enrollment</li> </ul>	Call: 718-557-1399

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<p><b><u>Housing Assistance</u></b></p>	<p><b>Department Social Services</b></p>	<ul style="list-style-type: none"> <li>• Homebase housing assistance</li> <li>• Financial counseling</li> <li>• Landlord and family mediation</li> <li>• Employment services</li> <li>• Referrals to community social services</li> <li>• Assistance purchasing furniture and other items that stabilize a doubled up housing option</li> </ul>	<p><u>Bronx</u></p> <ul style="list-style-type: none"> <li>• ARCHNY: 2155 Blackrock Ave, Bronx, NY 10472; 718-414-1050</li> <li>• ARCHNY: 4377 Bronx Blvd, Bronx, NY 10466; 347-947-3920</li> <li>• Bronxworks: 1130 Grand Concourse, Bronx, NY 10456; 718-508-3100</li> <li>• Bronxworks: 630 Jackson Avenue, Bronx, NY 10455; 718-993-2032</li> <li>• HELP USA: 1122 Franklin Ave (entrance on 166th street) MOVING MARCH 2018; 917-801-4512</li> <li>• HELP USA: 1780 Grand Concourse, Bronx, NY 10457; 347-226-4540</li> </ul> <p><u>Brooklyn</u></p> <ul style="list-style-type: none"> <li>• CAMBA: 1958 Fulton St. Brooklyn, NY 11233; 718-408-5766 x37100</li> <li>• CCNS: 3060 Fulton Street, Brooklyn, NY 11208; 929-294-3036</li> <li>• RiseBoro: 90 Beaver Street, Brooklyn, NY 11206; 718-366-4300</li> </ul> <p><u>Manhattan</u></p> <ul style="list-style-type: none"> <li>• SUS: 2276 3<sup>rd</sup> Ave., New York, NY 10029; 718-366-4300</li> </ul> <p><u>Queens</u></p> <ul style="list-style-type: none"> <li>• CCNS: 161-10 Jamaica Avenue, 5th Floor, Jamaica, NY 11432; 718-674-1000</li> </ul> <p><u>Staten Island</u></p> <ul style="list-style-type: none"> <li>• CAMBA: 120 Stuyvesant Place Suite 143, 4th Floor, SI, NY 10301; 718-282-6473</li> <li>• CAMBA: 209 Bay Street, Staten Island, NY 10301; 718-226-0496</li> </ul>
<p><b><u>Information on City Services</u></b></p>	<p><b>Mayor's Office of Immigrant Affairs (MOIA)</b></p>	<ul style="list-style-type: none"> <li>• Provides information on City Agencies and services available to all residents</li> </ul>	<p>Call: 211-788-7654</p>

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<b><u>Language Classes</u></b>	<b><i>New York Public Library</i></b>	<ul style="list-style-type: none"> <li>Information on free English for Speakers of Other Languages (ESOL) classes, and programs at local branches in Manhattan, Bronx, or Staten Island</li> </ul>	Call: 917-ASK-NYPL (917-275-6975) Hours: Mon – Sat: 9 AM to 6 PM Visit: <a href="http://www.nypl.org/events/classes/english">www.nypl.org/events/classes/english</a>
	<b><i>Brooklyn Public Library</i></b>	<ul style="list-style-type: none"> <li>Information on free English for Speakers of Other Languages (ESOL) classes, and programs and classes at local branches in Brooklyn</li> </ul>	Call: 718-230-2100 Visit: <a href="http://www.bklynlibrary.org/calendar/list/*esol">www.bklynlibrary.org/calendar/list/*esol</a>
	<b><i>Queens Library</i></b>	<ul style="list-style-type: none"> <li>Information on free English for Speakers of Other Languages (ESOL) classes, and programs and classes at local branches in Queens</li> </ul>	Call: 718-990-0728 Visit: <a href="http://www.queenslibrary.org/events">www.queenslibrary.org/events</a>
	<b><i>Department of Education</i></b>	<ul style="list-style-type: none"> <li>Bilingual education programs and language support</li> </ul>	Call: 718-935-3500 Visit: <a href="http://schools.nyc.gov/enrollment">schools.nyc.gov/enrollment</a>
	<b><i>Department of Youth and Community Development</i></b>	<ul style="list-style-type: none"> <li>English for Speakers of Other Languages (ESOL)</li> </ul>	Call: 800-246-4646 Visit: <a href="http://www1.nyc.gov/site/dycd/services/services.page">www1.nyc.gov/site/dycd/services/services.page</a>

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<p><b><u>Legal Assistance</u></b></p>	<p><b>Legal Services NYC</b></p>	<ul style="list-style-type: none"> <li>• Advice on legal rights and options, assistance with appeals, and legal representation on issues listed</li> <li>• Legal assistance and appeals regarding FEMA benefits</li> <li>• Denials of disability benefits</li> <li>• Unemployment benefits</li> <li>• Food stamps (SNAP), public assistance, and Medicaid</li> <li>• Eviction</li> <li>• Custody, visitation, order of protection, divorce, and child support</li> <li>• Student debt</li> <li>• Bankruptcy</li> <li>• Education</li> </ul>	<p>Call: 917-661-4500</p>
<p><b><u>Library Services</u></b></p>	<p><b>New York Public Library</b></p>	<ul style="list-style-type: none"> <li>• Access to computer/Wi-Fi/printers/copiers/ and materials available to borrow with library card</li> </ul>	<p>Visit: <a href="http://www.nypl.org/">www.nypl.org/</a> Call: 917-ASK-NYPL (917-275-6975)</p>
	<p><b>The Brooklyn Public Library</b></p>	<ul style="list-style-type: none"> <li>• Access to computer/Wi-Fi/printers/copiers/and materials available to borrow with library card</li> </ul>	<p>Website <a href="http://www.bklynlibrary.org/">www.bklynlibrary.org/</a> Call: 718-230-2100</p>
	<p><b>Queens Public Library</b></p>	<ul style="list-style-type: none"> <li>• Access to computer/Wi-Fi/printers/copiers/ and materials available to borrow with library card</li> </ul>	<p>Visit: <a href="http://www.queenslibrary.org/">www.queenslibrary.org/</a> Call: 718-990-0728</p>

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<b><u>Mental Health</u></b>	<b><i>Mental Health Association of NYC</i></b>	<ul style="list-style-type: none"> <li>• 24/7, confidential and multi-lingual crisis support services for individuals and families struggling with emotional distress or other mental health concerns related to any natural or human-caused disaster</li> <li>• MHA-NYC administers the national Disaster Distress Helpline for SAMHSA, available to anyone in U.S., including territories</li> <li>• MHA-NYC operates NYC Well for the NYC DOHMH, available to anyone in New York City</li> </ul>	<p>24 hour hotline: 888-NYC WELL (888-692-9355)</p> <ul style="list-style-type: none"> <li>• For Spanish press 3</li> </ul> <p>For more information + chat option Text "WELL" to 65173</p> <p>Disaster Distress Helpline (24/7 hotline): 800-985-5990</p> <ul style="list-style-type: none"> <li>• For Spanish, press 2</li> <li>• SMS text "TalkWithUs" to 66746</li> <li>• For Spanish text "Hablanos" to 66746</li> </ul> <p>Visit: <a href="http://disasterdistress.samhsa.gov">disasterdistress.samhsa.gov</a></p>
<b><u>Medication Prescription Assistance</u></b>	<b><i>New York Disaster Interfaith Services</i></b>	<ul style="list-style-type: none"> <li>• Emergency assistance vouchers</li> </ul>	<p>Call: 347-941-1691</p> <p>Email: <a href="mailto:LMejia@nydis.org">LMejia@nydis.org</a></p>
	<b><i>NYC Department of Health and Mental Health</i></b>	<ul style="list-style-type: none"> <li>• Prescription/medication assistance</li> </ul>	<p>The following Action Centers are open Monday to Friday from 8 AM to 8 PM, and Saturdays from 8 AM to 4 PM:</p> <ul style="list-style-type: none"> <li>• East Harlem Neighborhood Health Action Center 158 East 115th Street, Manhattan</li> <li>• Brownsville Neighborhood Health Action Center 259 Bristol Street, Brooklyn</li> </ul> <p>The following Action Center is open Monday to Friday from 8:30 AM to 5 PM. This location is not open on Saturdays:</p> <ul style="list-style-type: none"> <li>• Tremont Neighborhood Health Action Center 1826 Arthur Avenue, Bronx</li> </ul>

Service	Service Provider	Explanation of Services	Contact Information
<b><u>Phone and Internet</u></b>	<b><i>Federal Communications Commission – Lifeline Programs</i></b>	<ul style="list-style-type: none"> <li>Telephone and broadband services for eligible low-income subscribers</li> </ul>	Visit: <a href="http://www.lifelinesupport.org">www.lifelinesupport.org</a> Visit: <a href="http://www.fcc.gov/consumers/guides/lifeline-support-affordable-communications">www.fcc.gov/consumers/guides/lifeline-support-affordable-communications</a>
<b><u>Senior Citizen Resources</u></b>	<b><i>Catholic Charities of Staten Island</i></b>	<ul style="list-style-type: none"> <li>Assistance for maintaining relationships, functioning as independently as possible, and contributing their experience and wisdom in intergenerational programs</li> </ul>	Call: 718-477-6330, extension 2892 Hours: Mon – Fri, 8 AM to 4 PM
	<b><i>Department for the Aging</i></b>	<ul style="list-style-type: none"> <li>Health Insurance Information Counseling Assistance Program (HIICAP) (Medicare) (Ages 60+)</li> <li>Homebound meals (Ages 60+)</li> <li>Employment (Ages 55+)</li> <li>Case Management (Ages 60+)</li> <li>Senior Centers (Ages 60+)</li> <li>Grandparent/Foster Grandparent resources (Ages 60+)</li> </ul>	Phone: In New York City, dial 311 and ask for food (Ages 60+), Long Term Care (Case Management, Ages 60+), Health Insurance Information Counseling (HICAP, 60+), Employment (Ages 55+), and Grand Parent Resources (Ages 60+). Website: <a href="http://www1.nyc.gov/site/dfta/services/find-help.page">www1.nyc.gov/site/dfta/services/find-help.page</a>
	<b><i>Department of Youth and Community Development</i></b>	<ul style="list-style-type: none"> <li>Family support (including seniors, housing, healthy families, fatherhood)</li> </ul>	Call: 800-246-4646

Service	Service Provider	Explanation of Services	Contact Information
<p><b><u>Social Security Administration</u></b></p>	<p><b><i>Social Security Administration</i></b></p>	<ul style="list-style-type: none"> <li>• Apply for or update Social Security, Supplemental Security Income and Medicare Parts A (Hospital) and B (Medical)</li> <li>• For proof of income from Social Security</li> <li>• People who live or receive mail in Brooklyn, Manhattan, Queens or the Bronx and need a new or replacement Social Security Number card, go to a Social Security Card Center</li> </ul>	<p>Call: 800-772-1213, (TTY 800-325-0778)            Visit: <a href="http://www.socialsecurity.gov">www.socialsecurity.gov</a>            Proof of income: <a href="http://www.socialsecurity.gov/myaccount">www.socialsecurity.gov/myaccount</a>            Locations:</p> <ul style="list-style-type: none"> <li>• Bronx: 820 Concourse Village West, 2<sup>nd</sup> Floor, Bronx</li> <li>• Brooklyn: 154 Pierrepont Street, 6<sup>th</sup> Floor, Brooklyn</li> <li>• Manhattan: 123 William Street, 3<sup>rd</sup> Floor, New York</li> <li>• Queens: 155-10 Jamaica Avenue, 2<sup>nd</sup> floor, Jamaica</li> </ul>
	<p><b><i>Buddhist Tzu Chi Foundation</i></b></p>	<ul style="list-style-type: none"> <li>• Spiritual care services</li> </ul>	<p>By appointment only please call: 718-888-0866            Tues and Thurs from 11am to 3pm (last appointment: 2/15/2018)            Address: 137-77 Northern Blvd, Flushing, NY 11354</p>
	<p><b><i>New York Disaster Interfaith Services</i></b></p>	<ul style="list-style-type: none"> <li>• Emotional and spiritual care services available at the NYDIS Evacuee Marketplace</li> </ul>	<p>Call: 347-941-1691            Email: <a href="mailto:LMejia@nydis.org">LMejia@nydis.org</a></p>
	<p><b><i>The Salvation Army Greater New York</i></b></p>	<ul style="list-style-type: none"> <li>• Emotional and spiritual care services</li> </ul>	<p>Call: 212-337-7200</p>

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<p><b><u>Veteran Services</u></b></p>	<p><b><i>Department of Veteran's Services</i></b></p>	<ul style="list-style-type: none"> <li>• VA benefits assistance</li> <li>• Information on legal services</li> <li>• Education benefits</li> <li>• City employment and veteran entrepreneurship information</li> </ul>	<p>Call: 212-416-5250 or 646-799-6958</p>
<p><b><u>Workforce Development</u></b></p>	<p><b><i>Catholic Charities of Brooklyn and Queens</i></b></p>	<ul style="list-style-type: none"> <li>• Employment assistance</li> </ul>	<p>Call: 718-722-6001, Mon - Fri 9 AM to 6 PM</p> <p>Walk-in Centers:</p> <ul style="list-style-type: none"> <li>• 191 Joralemon St, 1<sup>st</sup> Floor, Brooklyn, NY 11201; Mon, Tues, Wed, Fri 9 AM to 4 PM, Thurs 9 AM to 12 PM</li> <li>• 440 Watkins Street, Brooklyn, NY 11212 (Entrance on Riverdale Ave.); Mon 9 AM to 12 PM</li> <li>• 91-14 Merrick Blvd., 6<sup>th</sup> Floor, Jamaica, NY 11432; Tues 9 AM to 4 PM</li> </ul>



Service	Service Provider	Explanation of Services	Contact Information
	<p align="center"><b><i>Small Business Services-Workforce Development</i></b></p>	<ul style="list-style-type: none"> <li>• General information about Workforce1 Career Centers</li> <li>• Enrollment and intake services</li> <li>• Orientation to programs and services</li> <li>• 1:1 assessment and connection (referral) to programs and/or services</li> <li>• Training grants</li> </ul>	<p>SBS Hub Centers:</p> <ul style="list-style-type: none"> <li>• <b>Upper Manhattan Workforce1 Career Center</b> 215 West 125th Street, 6th Floor</li> <li>• <b>Bronx Workforce1 Career Center</b> 400 East Fordham Road</li> <li>• <b>Brooklyn Workforce1 Career Center</b> 9 Bond Street, 5th Floor</li> <li>• <b>Queens Workforce1 Career Center</b> 168-25 Jamaica Avenue, 2nd Floor</li> <li>• <b>Staten Island Workforce1 Career Center</b> 120 Stuyvesant Place, 3rd Floor</li> </ul> <p><b>Find a Workforce1 Career Center near you:</b> <a href="https://maps.nyc.gov/sbs/">maps.nyc.gov/sbs/</a></p>