

Everyone in your home should work together to make an emergency plan, gather supplies, and understand the hazards they may face.

MAKE A HOUSEHOLD DISASTER PLAN

Develop and practice a disaster plan with your household members to prepare for what to do, how to find each other, and how to communicate in an emergency.

- Decide where your household members will reunite after a disaster. Identify two places to meet: one near your home and another outside your immediate neighborhood.
- Practice using all possible exit routes from your home and neighborhood.
- Designate an out-of-area friend or relative who household members can call if separated during a disaster. If New York City phone lines are busy, long-distance calls may be easier to make. This out-of-area contact can help you communicate with others.
- Plan for everybody's needs, especially seniors, non-English speakers, people with disabilities, access, and functional needs, children, and pets.
- Buy the right insurance. If you rent your home, renter's insurance will insure the items inside your apartment. If you are a homeowner, make sure your home is properly insured – flood and wind damage are not covered in a basic homeowner's policy.

ASSEMBLE AN EMERGENCY SUPPLY KIT

Keep enough supplies in your home to survive for up to seven days. Store these materials in an easily accessible container or cupboard, and update them twice a year at daylight saving times. Suggested items include:

- One gallon of drinking water per person per day
- Nonperishable, ready-to-eat canned foods and manual can opener
- First-aid kit
- Flashlight
- Battery-operated AM/FM radio, and extra batteries, or a wind-up radio that does not require batteries
- Glow sticks
- Whistle or bell

EMERGENCY REFERENCE CARD

Use this card to record details of your personal disaster plan. Every member of your household should have one.

Name:

Local Meeting Place:

Meeting Place Outside of Your Neighborhood:

Work/School/Other Evacuation Locations:

Work/School/Other Contact:

Out-of-Area Contact:

Homeowner's/Renter's Insurance:

Doctor Names & Numbers:

KNOW THE HAZARDS

Knowing the hazards that may affect New York City – from hurricanes to house fires – can help you stay safe in an emergency. Visit NYC.gov/hazards to learn more.

911: EMERGENCIES

- Call 911 when you are in immediate danger or witness a crime in progress.
- Call 911 if you have a serious injury or life-threatening medical condition.

311: NON-EMERGENCIES

- Call 311 when you need access to non-emergency services or information about City government programs.

GET INFORMED

- **NYC Emergency Management on Facebook and Twitter**
[@nycemerGENCYmgt](http://www.facebook.com/NYCEmergencymanagement)

NOTIFY NYC

- Get free emergency notifications that matter most to you. Register by visiting NYC.gov/notifynyc, calling 311, following @NotifyNYC on Twitter, or download the free app for Android and iOS devices.

PACK A GO BAG

Every household member should put together a Go Bag – a collection of items you would want if you have to leave in a hurry. Each Go Bag should be sturdy and easy to carry, such as a backpack. Suggested items include:

- Copies of your important documents in a waterproof and portable container (insurance cards, birth certificates, deeds, photo IDs, etc.)
- Cash and copies of credit and ATM cards
- Bottled water and nonperishable food, such as granola bars
- Flashlight
- Battery-operated AM/FM radio and extra batteries
- List of the medications, why you take them, and their dosages, and doctors' names and phone numbers
- First-aid kit
- Toiletries
- Child care, pet care, and other special items
- Lightweight raingear and Mylar blanket
- Contact and meeting place information for your household, and a small regional map

THIS GUIDE IS ALSO AVAILABLE IN THE LANGUAGES BELOW.

Arabic
رؤر للوصول على نسخ باللغة العربية من هذا الدليل. NYC.gov/readyny

Bengali
ইংলিশ-এ এই নির্দেশিকাটির কপি করুন বা NYC.gov/readyny দেখুন।

Chinese
311 NYC.gov/readyny

English
Call 311 or visit NYC.gov/readyny for copies of this guide in English.

French
Visitez NYC.gov/readyny pour obtenir des exemplaires de ce guide en français.

Haitian Creole
Ale nan sitwèb NYC.gov/readyny pou jwenn kopi gid sa a nan lang Kreyòl Ayisyen.

Italian
Visita il sito NYC.gov/readyny per ricevere una copia di questa guida in italiano.

Korean
한국어로 된 안내서 사본은 NYC.gov/readyny를 방문하십시오.

Polish
Kopia w j zyku polskim jest opublikowana pod adresem NYC.gov/readyny.

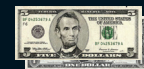
Russian
Позвоните по номеру 311 или посетите сайт NYC.gov/readyny, чтобы получить эту брошюру на русском языке.

Spanish
Llame al 311 o visite NYC.gov/readyny para obtener acceso a este folleto en español.

Urdu
اس رہنما پرچے کی کاپی اردو زبان میں حاصل کرنے کے لیے NYC.gov/readyny ملاحظہ کریں۔

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PREPARING FOR EMERGENCIES



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