

Referral Guide – East 181st Street
For more resources, please visit: on.nyc.gov/bronxfire.page

Service Type	Service Provider	Explanation of Services	Contact Information	Available onsite at Service Center *
<u>Burial Assistance and Referrals</u>	<i>Department of Social Services/Human Services Administration (HRA)</i>	HRA's Office of Burial Services (OBS) can provide financial assistance to help you meet the funeral expenses for a deceased low-income New York City resident. Federal Emergency Management Agency (FEMA) assistance cannot aid with losses already covered by insurance.	Visit the website: https://www1.nyc.gov/site/hra/help/burial-assistance.page	X
	<i>Community Affairs Unit (CAU)</i>	<ul style="list-style-type: none"> • Referrals to burial assistance that can be expedited. • Referrals to replace lost identification that can be expedited. • Referrals to additional resources as needed. 	Edward Jackson Call: 646-995-8242 Email: EJackson@cityhall.nyc.gov	
<u>Case Management</u>	<i>BronxWorks</i>	Work with clients to navigate moving needs, furniture replacement, section-8, childcare issues, immigration, mental health services, medical services, public assistance and any other unmet need	<ul style="list-style-type: none"> • BronxWorks Contact Info for Families: • Email: bxfire2022@bronxworks.org • Phone: 646-993-0801 	X
<u>Cash Assistance</u>	<i>Department of Social Services/Human Services Administration (HRA)</i>	HRA provides temporary Cash Assistance to eligible New Yorkers. New York City residents may apply for an emergency assistance grant when unforeseen circumstances prevent them from meeting a basic need. To qualify, you must meet income and other requirements.	Visit the website: NYC.gov/accesshra	X

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		HRA has a wide array of employment programs and services designed to help you find and keep a job in a variety of fields, as well as providing training, educational services, and other job support.		
<u>Civil Rights Education and Enforcement</u>	NYC Commission on Human Rights (CCHR)	CCHR enforces the City's Human Rights Law and educates members of the public on their rights and responsibilities under the Law. If you experience discrimination or harassment in housing, employment, or areas of public accommodation, you can file a complaint with CCHR and have access to remedies.	Call the information line at 212-416-0197 to file a complaint or call 311 and ask for "human rights." Visit the website to apply online: https://www1.nyc.gov/site/cchr/about/report-discrimination.page	
<u>Clothing Assistance</u>	Salvation Army	The Salvation Army will provide vouchers to the three Salvation Army thrift stores in the Bronx for clothing replacement assistance.	Visit the website: https://easternusa.salvationarmy.org/greater-new-york/	X
<u>Community-Based Organization and Advocacy</u>	African Communities Together	African Communities Together is an organization of African immigrants fighting for civil rights, opportunity, and a better life for our families here in the U.S. and worldwide.	Visit the website: https://africans.us/	
	Sauti Yetu Center for African Women and Families	At Sauti Yetu, the mission is to mobilize low income or "no income" African immigrant women to improve the quality of their lives, strengthen their families and develop their communities in the United States, starting in New York City.	Visit the website: https://sautiyetu.us/about Bronx Office: 2417 3rd Ave., Suite 205 Bronx, NY 10451 Call: 718-665-2486 Staten Island Office: 380-384 Van Duzer Street, 1st Floor	

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<u>Community Based Organization and Advocacy Continued</u>			Staten Island, NY 10304 Call: 718-665-2486, ext. 301	
	<i>African Services Committee</i>	<p>African Services is a multiservice agency based in Harlem and dedicated to assisting immigrants, refugees and asylees from across the African Diaspora.</p> <p>Programs address the needs of newcomers affected by war, persecution, poverty, and global health inequalities.</p> <p>Expanding HIV prevention and access to AIDS treatment and care is central to its mission. African Services has taken this work from Harlem to the frontlines of the global pandemic and now operates four HIV clinics in Ethiopia.</p>	<p>Visit the website: http://www.africanservices.org/about-us</p> <p>Call: 212-222-3882</p> <p>For more information about the full breadth of services, view the client brochure: http://www.africanservices.org/images/stories/PDF/Client_Brochure/ASC_Booklet_EnglishREV5213Web.pdf</p>	
	<i>African International Collaborative Center</i>	<p>AICC is a multidisciplinary nonprofit organization established for the charitable purpose of promoting and preserving African culture and ethnic pride, unity and diversity, culturally responsive programs and services, empowering African women and youth for success, serving as a hub of resource for African immigrants, civic engagement, grass root mobilization, fostering collaborations with community and faith-based organizations, institutions and policy makers</p>	<p>Visit the website: https://www.africanicc.com/</p> <p>Call: 347-784-2228</p> <p>Email: hosuji@africanicc.com</p>	

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<p><u>Community Based Organization and Advocacy Continued</u></p>	<p align="center"><i>DSI [Diligently Serving Immigrants] INTERNATIONAL INC. (DSI)</i></p>	<p>to build stronger and healthier African immigrant families and communities.</p>		
	<p>DSI [Diligently Serving Immigrants] INTERNATIONAL INC. (DSI) was founded in New York, the USA as a not-for-profit entity with a 501 © 3 status.</p> <p>The Organization was formed to educate, equip and empower individuals with the necessary tools to establish reasonable and achievable goals which result in economic self-reliance and financial independence.</p>	<p>Visit the website: https://www.dsiinternational.org/</p>		
<p><u>COVID-19 Testing</u></p>	<p><i>Test and Trace Corps</i></p>	<p>Helps New Yorkers receive safe and confidential testing for COVID-19 at no cost.</p>	<p>For COVID-19 testing locations:</p> <ul style="list-style-type: none"> • https://www.nychealthandhospitals.org/test-and-trace/testing/ <p>To make an appointment for COVID-19 vaccination:</p> <ul style="list-style-type: none"> • Call 877-VAX-4NYC or 1-877-829-4692 • Visit https://www.nychealthandhospitals.org/covid-19-vaccines/ <p>To book a hotel room for those who test positive</p>	<p align="center">X</p>

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			<p>for COVID-19 or who may have been exposed to the virus:</p> <ul style="list-style-type: none"> • Call 212-COVID19 or 212-268-4319 • Visit https://www.nychealthandhospitals.org/te-st-and-trace/take-care/ 	
<u>Education Support</u>	<i>NYC DOE Students in Temporary Housing (SITH)</i>	<p>Access to free public education.</p> <p>To stay in their current school or choose to attend a zoned school.</p> <p>Not be denied immediate school enrollment because of their temporary housing status or they lack enrollment documentation.</p> <p>Transportation services to and from school Continue to receive special education services regardless of school transfer.</p> <p>Services comparable to those offered to other students.</p>	<p>Visit the website: https://www.schools.nyc.gov/school-life/special-situations/students-in-temporary-housing</p> <p>Regional Manager, Bak Harris Call: 646-416-0364 Email: bharris6@schools.nyc.gov</p> <p>Regional Manager, Stephanie Dyer Call: 718-741-7783 Email: sdyer@schools.nyc.gov</p> <p>Director of Regional Support, Brittany Taylor Call: 917-754-9438 Email: btaylor19@schools.nyc.gov</p>	
<u>Education Supplies and Support</u>	<i>Fordham University – Center for Community Engaged Learning</i>	School supplies/backpack; computers/tech	<p>Fordham University–Center for Community Engaged Learning Surey I. Miranda 646-691-4867</p> <p>smirandaalarcon@fordham.edu</p>	
<u>Emotional & Spiritual</u>	<i>Department of Mental Health and Hygiene (DOHMH)</i>	Department of Mental Health and Hygiene (DOHMH) offers 24/7, confidential and	<p>Visit the website: https://www1.nyc.gov/site/doh/index.page</p>	

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<p><u>Assistance (Mental Health Support)</u></p>		<p>multilingual crisis support services for those struggling with emotional distress or other mental health concerns, Vibrant Emotional Health administers the national Disaster Distress Helpline for SAMHSA, available to anyone in U.S., including territories. Stress, anxiety, and other depression-like symptoms are common reactions after a disaster.</p>	<p>Disaster Distress Helpline (24/7 hotline): 800-985-5990. For Spanish, press 2.</p> <p>MS text "TalkWithUs" to 66746. For Spanish text "Hablamos" to 66746.</p> <p>Visit: disasterdistress.samhsa.gov</p>	
	<p><i>Fordham University – Fordham Mental Health Clinic</i></p>	<p>Individual mental health services; youth and family group support and workshops</p>	<p>Fordham Mental Health Clinic 557 East Fordham Road, 4th Floor Bronx, NY 10458 718-817-0590 fordhamclinic@fordham.edu</p>	
<p><u>Financial Counseling</u></p>	<p><i>NYC Department of Consumer and Worker Protection (DCWP)</i></p>	<p>NYC Financial Empowerment Centers provide FREE one-on-one professional financial counseling and coaching. Work with our counselors to:</p> <ul style="list-style-type: none"> • Manage your money and set up a spending plan • Draft letters to creditors to lower payments or temporarily suspend payments due to hardship • Access local, state, and federal emergency resources 	<p>Contact NYC Department of Consumer and Worker Protection:</p> <p>Call 311 and say “Financial Counseling”</p> <p>To book an appointment visit: nyc.gov/TalkMoney</p>	

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<p align="center"><u>Find a Missing Person</u></p>	<p align="center"><i>NYPD Missing Persons and Office of the Chief Medical Examiner</i></p>	<p>If you are unable to reach someone who may have been impacted by the five-alarm fire near East 181 Street and Tiebout Avenue in the Bronx call 311.</p>	<p>Call 311 (212-639-9675 for Video Relay Service, or TTY: 212-504-4115). If outside NYC, call 212-639-9675 (212-NEW-YORK).</p>	
<p align="center"><u>Food Services and Assistance</u></p>	<p align="center"><i>Relief Access Program for The Bronx (Rap4Bronx)</i></p>	<p>Food services such as delivery of locally prepared meals, non-perishable staple items and produce can be delivered to residents in need. Most dietary needs can be met. Items are normally delivered in bulk. Accommodations can be made based on needs.</p>	<p>Shana McCormick, Program Director Call: 917-617-7673 Email: shana@rap4bronx.org; shana.mccormick@andromeda.nyc</p>	
<p align="center"><u>Food Services and Assistance</u></p>	<p align="center"><i>Department of Social Services/Human Services Administration (HRA)</i></p>	<p>The Supplemental Nutrition Assistance Program (SNAP), formerly known as the Food Stamp program, provides support to low-income New Yorkers to help them purchase food. If you are eligible for SNAP benefits, you can purchase food by using an Electronic Benefit Transfer (EBT) card where you normally shop. There are 500 food pantries and community kitchens throughout New York City where anyone can get nutritious food or a well-balanced hot meal. For a location near you, go to FoodHelp.nyc or call 311 or the NYC Emergency FoodLine at</p>	<p>Visit the website: nyc.gov/accesshra</p>	<p align="center">X</p>

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		1-866-888-8777. You will be given hours of operation and directions to the nearest location so that you can get food immediately.		
<u>Housing Assistance</u>	<i>American Red Cross in Greater New York</i>	The American Red Cross in Greater New York offers general assistance, including emergency housing, immediate needs, and case management.	Visit the website: www.redcross.org/local/new-york/greater-new-york.html Call: 877-733-2767	X
	<i>CVR New York</i>	Assist Bronx Parks East 181st Street tenants with Housing Choice Voucher subsidy	Visit the website: https://cvrnewyork.com/ Sirodenne Chang, Program Manager Call: 914-995-6228 Email: schang@cvrnewyork.com Suela Pergjoni, Deputy Director Call: 914-435-7767 Email: supergjoni@cvrnewyork.com	
<u>Identification Card Replacement</u>	<i>Mayor's Office of Immigrant Affairs (MOIA)</i>	Mayor's Office of Immigrant Affairs (MOIA) can help community members who have lost their identification cards obtain an IDNYC.	Visit the website: https://www1.nyc.gov/site/immigrants/index.page Community member can submit immigration-related requests or ask questions by calling 212-788-7654 or emailing AskMOIA@moia.nyc.gov .	X
<u>Immigration Legal Services</u>	<i>Mayor's Office of Immigrant Affairs (MOIA)</i>	Mayor's Office of Immigrant Affairs (MOIA) can help community members with immigration legal service referrals. MOIA can also help community members enroll in	Visit the website: https://www1.nyc.gov/site/immigrants/index.page	X

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		various programs regardless of immigration status.	Community members can submit immigration-related requests or ask questions about various programs by calling 212-788-7654 or by emailing AskMOIA@moia.nyc.gov .	
<u>Legal Services/Social Services</u>	<i>The Bronx Defenders</i>	A public defender nonprofit transforming how low-income people of the Bronx are represented in the justice system. They can offer intake for assessment of services.	Visit the website: https://www.bronxdefenders.org Aleciah Anthony, Director of Community Engagement Call: 718-838-7878 Email: alanthony@bronxdefenders.org	
	<i>BronxWorks</i>	The ENHP Program may be able to help you if you are facing the following situations: <ul style="list-style-type: none"> • Owe rent • Facing eviction in court • Have Con Edison arrears • Experience a crisis situation • Recertification of public assistance Lease mediation and repairs	Trevon Castro Call: 718-295-7160 Email: TCastro@Bronxworks.org Webster Ave. Office 3133 Webster Ave. Bronx, NY 10467 Debra Newton Call: 646-393-4017 Email: DNewton@Bronxworks.org Avenue St. John Office 630 Southern Blvd. Bronx, NY 10455	
<u>Notify NYC</u>	<i>NYC Emergency Management</i>	If you were affected by the five-alarm fire in the Bronx, stay informed and get the facts.	Text "181STFIRE" to 692692 to receive updates about resources and services available to you	X

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<u>Pet Assistance</u>	<i>Animal Care Centers of NYC (ACC) and American Society for the Prevention of Cruelty to Animals (ASPCA)</i>	The Animal Care Centers of NYC and The American Society for the Prevention of Cruelty to Animals (ASPCA) offer veterinary/medical care for pet(s), short-term emergency boarding, surrender services, and pet supplies.	ACC: For assistance with Lost & Found services, call 212-510-7107 or visit ACC online at https://www.nycacc.org/services/lost-found ASPCA: referrals@aspca.org	X
<u>Services for Older Adults 60 Years and older</u>	<i>NYC Department for the Aging (DFTA)</i>	Services include NYconnects, Older Adult Centers, Case Management, and many other services	AgingConnect: 212-AGING-NYC (212-244-6469)	
<u>Temporary Storage and Transportation of Goods</u>	<i>Relief Access Program for The Bronx (Rap4Bronx)</i>	Rap4Bronx has a warehouse space in the Soundview section of the Bronx, which can temporarily hold certain items such as pallets of non-perishable items, boxed or bagged donations and other items. Rap4Bronx has a driver and 16' refrigerated box truck available M,W 2-8pm and Tu,Th, Sat 6am onwards. A cargo van is also available on an as needed basis.	Shana McCormick, Program Director Call: 917-617-7673 Email: shana@rap4bronx.org shana.mccormick@andromeda.nyc	
<u>Visas</u>	<i>Gambian Embassy in USA</i>	https://www.un.int/gambia/	144 E. 44TH ST., FLOOR 5TH NEW YORK, NY 10017 Call: 212-867-3617 Email: gambia_un@hotmail.com	
	<i>U.S. Embassy in The Gambia</i>	<ul style="list-style-type: none"> • As a first step they need to apply for a non-immigrant visas, https://gm.usembassy.gov/visas/nonimmigrant-visas/ <ul style="list-style-type: none"> ○ The information for emergency appointments is listed there; it differs by country. 	Telephone: +(220) 439-2856 or +(220) 437-6169 ext. 1341 Email: ConsularBanjul@state.gov https://gm.usembassy.gov/visas/	

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		<ul style="list-style-type: none"> Once the applications are submitted and appointments are scheduled, the City will work to expedite with the State Department. 		
<p align="center"><u>Worker Rights</u></p>	<p align="center">NYC Department of Consumer and Worker Protection (DCWP)</p>	<p>NYC Paid Safe and Sick leave is covered for all workers who:</p> <ul style="list-style-type: none"> seek diagnosis or treatment of an illness, injury, or health condition; are sick, including from side effects of the COVID-19 vaccine; have to take kids to get the COVID-19 vaccine; need preventive care; have to quarantine; seek safety because of domestic violence, unwanted sexual contact, stalking, or human trafficking; or have to care for a family member for the reasons above. <p>Employers cannot mistreat or punish workers for using or asking for sick leave.</p> <p>All covered workers have the same rights and protections under the Law, regardless of immigration status.</p>	<p>Contact NYC Department of Consumer and Worker Protection:</p> <p>For more information about the NYC Paid Safe and Sick Leave Law or to file a complaint, visit the website: https://www1.nyc.gov/site/dca/workers/worker-rights.page</p> <p>Call 311 and say “Paid Safe and Sick Leave”</p> <p>Email: OLPS@dca.nyc.gov</p>	

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<p><u>Emotional & Spiritual Assistance (Mental Health Support)</u></p>	<p>ICNA Relief USA</p>	<p>Mental Health Counseling: One-on-one counseling session with a Licensed Mental Health Counselor or licensed professional.</p> <p>Islamic Spiritual Counseling: Chaplains and spiritual response team provide a safe space for the community.</p> <p>Outreach Workshops: Preventative workshops to help deal with the trauma of the aftermath of the fire. Examples of workshops:</p> <ul style="list-style-type: none"> - Trauma informed parenting: helping my child - PTSD and acute stress disorder - Grief & Healing - Specialty topics to fit needs of clients and communities 	<p>Email: amena.bhutta@icnarelief.org newyork@icnarelief.org</p>