

If you have general DYCD C19 questions, please contact: DYCDCovid19@dycd.nyc.gov
For program area specific questions, please contact: Randy Scott, rascott@dycd.nyc.gov

ONGOING RESOURCES + UPDATES

- Complete Online DOHMH Resources: [Updated COVID-19 Information - NYC DOHMH](#)
- MOCS Guidance for HHS/Payments and Contracts: [Guidance for Human Service Provider](#)
- **AbilityONE**: <https://www.abilityone.com/> for supplies and PPE.
- OCFS Guidance: <https://ocfs.ny.gov/main/news/COVID-19/>. includes RHY Temporary Variance Request Form.
- [ThriveNYC Mental Health Resources](#)
- [DYCD Program Updates](#)
- [Point Source Youth Weekly Webinars](#)
- Child care is available for RHY providers through the Department of Education's Regional Enrichment Centers (REC).
- A new supply request email RHYC19SupplyRequests@dycd.nyc.gov
- April 9, 2020 and ongoing: Non-medical masks (not sterile) distributed to all sites
- Sending out Mayor's Daily COVID-19 Digest each day
- April 8, 2020 [New Congregate Care Guidance from DOHMH](#)
- [NYC Well Resources Available](#)
- May 5, 2020: Isolation Hotels are available for youth who are COVID positive or who have COVID like illnesses. Referral instructions have been distributed to RHY contracted programs. Please contact DYCD with any questions regarding the isolation hotel program.
- May 19, 2020: Updates to the drop in center services. (For details see the table on the next page).
- May 26, 2020: Safe Horizon Streetwork Project drop in center is open to current crisis program residents.
- May 29, 2020: As part of the "Test, Trace and Take Care" initiative, RHY providers can reserve isolation hotels rooms by emailing: commcarecp@nychhc.org between the hours of 8:00 am and 9:00 pm.

NEW RESOURCES SINCE LAST CHECK IN

- The Door will be open on June 29, 2020. See page 3 for details.
- Safe Horizon Streetwork Project: Street Outreach Schedule June 18th to 23rd available on page 3.

GENERAL UPDATES

- We know that your capacity changes depending on available staff and will fluctuate as circumstances change. Please email Randy Scott at rascott@dycd.nyc.gov if you are experiencing specific challenges and would like support to find an alternative available residential program. We will do our best to find a resource.
- **Webex meetings have been scheduled on a weekly basis. The next meeting is scheduled for Thursday, July 2, 2020.**



**COVID-19 (C19) DYCD PROGRAM AREA CHECK IN
PROGRAM AREA: Runaway and Homeless Youth Services
March 23, 2020 - UPDATED JUNE 26, 2020**

If you have general DYCD C19 questions, please contact: DYCDCovid19@dycd.nyc.gov
For program area specific questions, please contact: Randy Scott, rascott@dycd.nyc.gov

DYCD RHY Programs Schedule & Operational Changes

As we continue to manage the daily response to COVID19 it is important that DYCD and our providers support each other with accurate information that is shared across all channels in order to best serve youth. We will continue to work with you to develop creative solutions to ensure program continuity across the city.

Below are the current RHY scheduling and operational changes to date:

- All 51 residential programs are operational. 93% (719 of 777) of the beds are online. Beds are offline due to social distancing protocols.
- On June 26, 2020, 136 beds were available for 16 to 20-year olds, and 2 beds was available for 21 to 24-year olds.

DROP IN CENTER SCHEDULES ([click here for contact information](#))

Provider/Borough	In Person Services	Service Modifications
Ali Forney Center Manhattan	Available	In person services: Mon to Friday, 10am to 6pm including bagged meals, PPE, Hygiene kits, Mail distribution, Shelter referrals. Phone: 212-206-0574 Virtual support including telehealth being provided as well. Meals and housing referrals are also available at the Bea Arthur Residence.
Cardinal McCloskey Community Services Bronx	Available	In person services: 8pm to 8am ; also 9am to 12pm T and Th (Plan is to add a day each week) Includes: to-go-bag distribution; mail pick up, shower or laundry, counseling Referrals and case management also available by phone.
Project Hospitality, Inc Staten Island	Available	In person services: 10am – 7am (21 hours) New intakes are limited to 3 per day during the hours of Monday and Friday 10am- 1pm; Tuesday, Wednesday and Thursday 3pm-5pm by appointment only. Call 917-337-9190 for an appointment.
SCO Family of Services Brooklyn	Available	In person services: 7am to 3pm (services; food, shower, case management)
Sheltering Arms Children and Family Services – Jamaica Site Queens	Available	In-person services: Open 24/7. Also serving Rockaway Site (see below)



**COVID-19 (C19) DYCD PROGRAM AREA CHECK IN
PROGRAM AREA: Runaway and Homeless Youth Services
March 23, 2020 - UPDATED JUNE 26, 2020**

If you have general DYCD C19 questions, please contact: DYCDCovid19@dycd.nyc.gov
For program area specific questions, please contact: Randy Scott, rascott@dycd.nyc.gov

Sheltering Arms Children and Family Services, Inc. – Far Rockaway Site/18/20: Queens	Available at Jamaica site	In-person services: Available at Jamaica site 24/7, including transportation for youth in need. Remote services are also available. Rockaway offering remote services, including case management services.
The Door Manhattan	Available at 133 Pitt Street. Starting June 29th services available at 555 Broome Street at the entrance.	Operating Monday – Friday 9am – 7:30pm and Saturday 12pm-6pm. In person services available at 133 Pitt Street, including grab and go food, counseling and referrals. Starting June 29th these services will be available at the entrance of The Door at 555 Broome Street. Remote services available, including housing and health care referrals, recreation, and counseling and mental health support.
Safe Horizon Streetwork Project Harlem Site Manhattan	Available	In person services: Monday, Tuesday, Thursday and Friday from 12pm to 5pm. Services are available at the entrance of the program for all youth. Access to inside is limited to current crisis program residents. Remote services also available.

RESIDENTIAL PROGRAMS

Provider	Program Type	Services
10 of 10 crisis services programs are operational.		
41 of 41 transitional independent living services are operational.		

STREET OUTREACH

DAY	LOCATION
Thursday 6/25	SOUTHERN ZONE: Brooklyn – Coney Island 37 Riegelmann Boardwalk, Brooklyn, NY 11224
Saturday 6/27	NORTHERN ZONE: Bronx-St James Park 2607 Jerome Ave, Bronx, NY, 10468
Sunday 6/28	NORTHERN ZONE: Manhattan- Fort Greene 4441 Broadway, New York, NY, 10040
Tuesday 6/30	SOUTHERN ZONE: Brooklyn 1312 Myrtle Ave, Brooklyn, NY, 11221