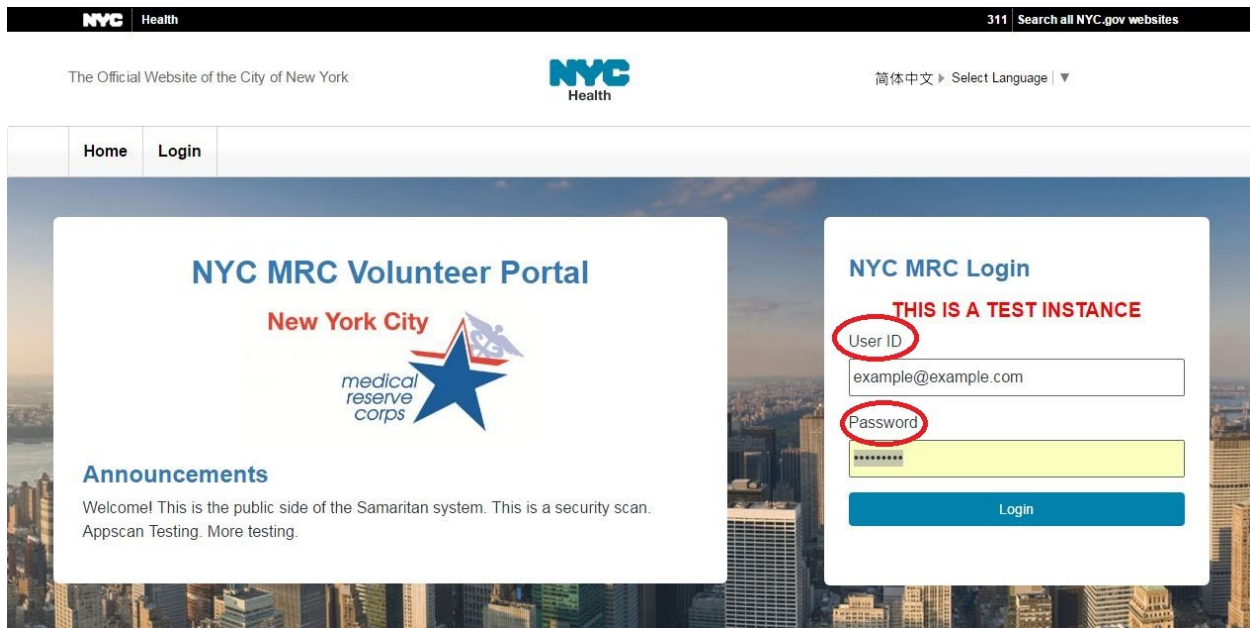


New York City Medical Reserve Corps Volunteer Portal Login Guide

1. Visit mrcvp.cityofnewyork.us.
2. Log in by entering your user ID and password.
 - Your user ID is the email address you used to register on ServNY.
 - **P4ssw0rd!** is the default password.

Note: If you are unable to login, please contact mrcsupport@health.nyc.gov.



3. Please change your password if you are prompted to do so upon logging in.
 - Any new password must contain one number and one special character (such as !, @, #, \$, %, ^, & and *).
 - Although staff cannot see your password, they can change it for you if needed. Contact mrcsupport@health.nyc.gov.