



DATE: ____/____/____

TO THE OWNER, AGENT OR OCCUPANT of

We determined that you were issued the following notice(s) in error:

- € Three Day Notice to repair a leak on your water service line
- € Non-Compliance or Emergency Water Shut Off Notice
- € Sewer Repair Order

If you would like reimbursement for plumber's fees or damage caused by this error, please contact the NYC Comptroller's Office within 90 days to file a claim. To learn more about filing a claim with the Comptroller, visit comptroller.nyc.gov or call 212-669-3916.

IMPORTANT PHONE NUMBERS

AWR Service Line Protection Program: 888-300-3570

DEP General Inquiries*: 718-595-5281

NYC Non-Emergency Information Line*: 311

**Assistance provided in multiple languages*

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