



WATER SHUT OFF NOTICE FOR NON-COMPLIANCE OR EMERGENCY



DATE: ____ / ____ / ____

TO THE OWNER, AGENT OR OCCUPANT of

We must shut off your water supply because (check one):

- you did not comply with the Three Day Notice to repair the leak on your water service line
- an emergency situation was created by a leak on your water service line

Property owners own and are responsible for their water service line, which connects their home to the City's water main in the street.

You must have a licensed master plumber complete the necessary repairs and pay all fees owed to the New York City Department of Environmental Protection (DEP) before we can turn your water service back on.

Please note that the licensed master plumber must obtain all necessary DEP and Department of Transportation (DOT) permits prior to performing repair work.

Repairs may be covered by your property's insurance policy or by the AWR Service Line Protection Program, if you are currently enrolled. (see IMPORTANT PHONE NUMBERS listed below)

Inspector (Please Print): _____

Inspector's Phone Number: _____

CSR#: _____

To learn more about your responsibilities regarding your service line connection to the City's water main, visit nyc.gov/dep/watershutoff.

IMPORTANT PHONE NUMBERS

AWR Service Line Protection Program: 888-300-3570

DEP General Inquiries*: 718-595-5281

NYC Non-Emergency Information Line*: 311

**Assistance provided in multiple languages*

Para una copia en español, visite
nyc.gov/watershutoff

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সাইটে যোগাযোগ করুন

中文翻译, 请访问 nyc.gov/watershutoff

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Pou yon kopi nan lang kreyòl ayisyen, vizité
nyc.gov/watershutoff

,한국어 복사본이 필요하시면
[.nyc.gov/watershutoff](http://nyc.gov/watershutoff) 를 방문하여 주세요

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للحصول على نسخة باللغة العربية، الذهاب إلى
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ملاحظ کریں nyc.gov/watershutoff اردو ترجمہ کے لئے

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