



## Consumer Affairs

Statutory metrics from January 1, 2016 through October 15, 2018

<b>Commuter Benefits Enforcement Information</b>	
Number of Complaints Filed with the Office of Labor Policy & Standards (OLPS) since July 1, 2016	16
Number of Investigations Closed by OLPS	15
<b>Investigation Results</b>	
Number of Active OLPS Investigations	1
Number of Notices of Hearing Issued	4
Number of Hearings Held	-
Amount of Civil Penalties Assessed After Hearing	-
Business Complied/Came into Compliance with Law	15
<b>Commuter Benefits Citywide Outreach Information</b>	
Number of Inquiries OLPS Received Regarding Commuter Benefits	2,607
Number of Employees Receiving Commuter Benefits after OLPS Interaction with Businesses	5,514