



Comments Received by the Department of Consumer Affairs

on

Proposed Amendments to the Rules  
Governing Laundry Licensees

**IMPORTANT:** The information in this document is made available solely to inform the public about comments submitted to the agency during a rulemaking proceeding and is not intended to be used for any other purpose

## Ortiz, Carlos (DCA)

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**From:** Mike Tatch <miketatch@gmail.com>  
**Sent:** Monday, December 30, 2019 10:40 AM  
**To:** Rulecomments  
**Cc:** Nora Nealis  
**Subject:** Proposed Rules Regarding Posting of Prices by Laundry Licensees

Dear DCA:

I am very happy with the decision to eliminate the 1" requirement.

I would like to comment on the second part of the proposed rule change, " this amendment would clarify that laundry licensees are required to post prices for all services offered, not just laundry-specific services."

I think this requirement is too vague. The DCA should be more specific. Many services provided by Dry Cleaners who have Retail Laundry Licenses are dependent on the type of garment, type of repair and on the need for immediate response. The owner looks at what needs to be done and tells the customer an approximate cost. Often, the owner does not know the full extent of the service until it is complete.

Perhaps a better alternative would be to post an hourly charge.

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