

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

INSPECTION UNIT	INSPECTION LEAD TIME	REVIEW FOR SIGN-OFF/REJECTION TURNAROUND TIME
Builder's Pavement Plan	1 Day(s)	1 Day
Construction	4 Day(s)	1 Day
Electrical	5 Day(s)	2 Days
House Connection	1 Day(s)	1 Day
Plumbing	3 Day(s)	1 Day
Sustainability	2 Day(s)	

The Department regularly publishes this bulletin to serve you better. Service Level Projections are approximate and subject to change.

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INSPECTION UNIT	INSPECTION LEAD TIME	REVIEW FOR SIGN-OFF/REJECTION TURNAROUND TIME
Builder's Pavement Plan	1 Day(s)	1 Day
Construction	5 Day(s)	1 Day
Electrical	5 Day(s)	2 Days
House Connection	1 Day(s)	1 Day
Plumbing	2 Day(s)	1 Day
Sustainability	2 Day(s)	

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Builder's Pavement Plan	1 Day(s)	1 Day
Construction	2 Day(s)	1 Day
Electrical	3 Day(s)	2 Days
House Connection	1 Day(s)	1 Day
Plumbing	2 Day(s)	1 Day
Sustainability	2 Day(s)	

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Builder's Pavement Plan	1 Day(s)	1 Day
Construction	4 Day(s)	1 Day
Electrical	3 Day(s)	2 Days
House Connection	1 Day(s)	1 Day
Plumbing	2 Day(s)	1 Day
Sustainability	2 Day(s)	

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INSPECTION UNIT	INSPECTION LEAD TIME	REVIEW FOR SIGN-OFF/REJECTION TURNAROUND TIME
Builder's Pavement Plan	1 Day(s)	1 Day
Construction	7 Day(s)	1 Day
Electrical	3 Day(s)	2 Days
House Connection	1 Day(s)	1 Day
Plumbing	2 Day(s)	1 Day
Sustainability	2 Day(s)	

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*General Inquiry Service Levels:
2 Business Days*

For requests submitted today, you may expect the following levels of service from the unit indicated (all times are in business days).

INSPECTION UNIT	INSPECTION LEAD TIME
Bronx.....	3 Days
Brooklyn	3 Days
Manhattan	3 Days
Queens.....	3 Days
Staten Island.....	3 Days

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Buildings

SERVICE LEVEL BULLETIN

UPDATED: April 29, 2024

ELEVATORS

Projected Service Levels

*General Inquiry Service Levels:
2 Business Days*

For requests submitted today, you may expect the following levels of service from the unit indicated (all times are in business days).

INSPECTION UNIT	INSPECTION LEAD TIME
Bronx.....	17 Days
Brooklyn	20 Days
Manhattan	30 Days
Queens.....	20 Days
Staten Island.....	7 Days

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