

For requests submitted today, you may expect the following levels of service from the units indicated (all times are in business days):

INSPECTION UNIT	INSPECTION LEAD TIME	REVIEW FOR SIGN-OFF/REJECTION TURNAROUND TIME
Builder's Pavement Plan	3 Day(s)	1 Day
Construction	4 Day(s)	1 Day
Electrical	15 Day(s)	2 Days
House Connection	1 Day(s)	1 Day
Plumbing	3 Day(s)	1 Day
Sustainability	2 Day(s)	

The Department regularly publishes this bulletin to serve you better. Service Level Projections are approximate and subject to change.

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INSPECTION UNIT	INSPECTION LEAD TIME	REVIEW FOR SIGN-OFF/REJECTION TURNAROUND TIME
Builder's Pavement Plan	3 Day(s)	1 Day
Construction	4 Day(s)	1 Day
Electrical	17 Day(s)	2 Days
House Connection	1 Days(s)	1 Day
Plumbing	4 Day(s)	1 Day
Sustainability	2 Day(s)	

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INSPECTION UNIT	INSPECTION LEAD TIME	REVIEW FOR SIGN-OFF/REJECTION TURNAROUND TIME
Builder's Pavement Plan	3 Day(s)	1 Day
Construction	4 Day(s)	1 Day
Electrical	10 Day(s)	2 Days
House Connection	1 Day(s)	1 Day
Plumbing	6 Day(s)	1 Day
Sustainability	2 Day(s)	

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Builder's Pavement Plan	3 Day(s)	1 Day
Construction	6 Day(s)	1 Day
Electrical	10 Day(s)	2 Days
House Connection	1 Day(s)	1 Day
Plumbing	5 Day(s)	1 Day
Sustainability	2 Day(s)	

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INSPECTION UNIT	INSPECTION LEAD TIME	REVIEW FOR SIGN-OFF/REJECTION TURNAROUND TIME
Builder's Pavement Plan	3 Day(s)	1 Day
Construction	3 Day(s)	1 Day
Electrical	9 Day(s)	2 Days
House Connection	1 Day(s)	1 Day
Plumbing	3 Day(s)	1 Day
Sustainability	2 Day(s)	

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*General Inquiry Service Levels:
2 Business Days*

For requests submitted today, you may expect the following levels of service from the unit indicated (all times are in business days).

INSPECTION UNIT	INSPECTION LEAD TIME
Bronx.....	3 Days
Brooklyn	3 Days
Manhattan	3 Days
Queens.....	3 Days
Staten Island.....	3 Days

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Buildings

SERVICE LEVEL BULLETIN

UPDATED: September 16, 2024

ELEVATORS

Projected Service Levels

*General Inquiry Service Levels:
2 Business Days*

For requests submitted today, you may expect the following levels of service from the unit indicated (all times are in business days).

INSPECTION UNIT	INSPECTION LEAD TIME
Bronx.....	5 Days
Brooklyn	12 Days
Manhattan	22 Days
Queens.....	15 Days
Staten Island.....	2 Days

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